

Division of Health and Human Services (DHHS)

Monthly Update

August 2026

Agenda

- Drug Task Force Update
- Community Services
- Social Services
- Housing Programs
- Childcare Update
- Care Center
- Staffing Data

- **The Sullivan County Drug Task Force** continues implementation of a coordinated countywide strategy supporting prevention, treatment access, recovery, and long-term system improvement. Discussion reflects continued reductions in opioid fatalities, while identifying ongoing concerns related to: Cocaine & Methamphetamine use, Alcohol-related impacts, synthetic substances, & nonfatal overdoses. Members emphasized the ongoing influence of social & structural factors on long-term outcomes, including: housing availability, employment opportunities, transportation access, & health care accessibility. Current priority areas are strengthening prevention & public awareness efforts, enhancing recovery-oriented systems of care, improving coordination & data sharing across sectors, and expanding collaboration with healthcare and community providers.
- **Substance Use Treatment & Recovery Infrastructure:**
 - Garnet Health and Lexington Center continue to develop an inpatient substance use treatment service at Garnet Health-Catskills with renovations underway, and planned service capacity will be 47 residential treatment beds and 6 detoxification beds with an anticipated goal to open late summer/early fall of 2026.
 - Oxford House has expanded recovery housing capacity and currently are operating three sober-living homes in S.C.
 - Lexington Center for Recovery continues preparations for occupancy at 396 Broadway following OASAS site approval .
- **Policy & Legislative Pillar Update:** working on Policy related to Tyrel's Law. The 72 hour hold suggested additions/modification to Article 9 were drafted and provided to Senator Oberacker and Assembly Women Paula Kay
- **Social Care Access:** Social care integration efforts remained stable during the reporting period. UNITED SULLIVAN continues coordinating access across healthcare & community systems through the UniteUs platform with emphasis on improving connections to primary care, behavioral health services, substance use treatment, dental services, and community-based supports.

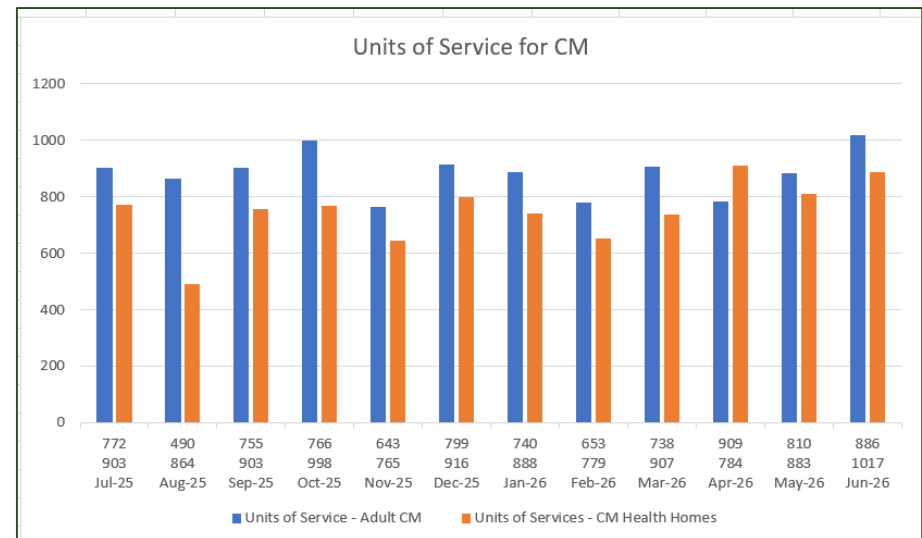
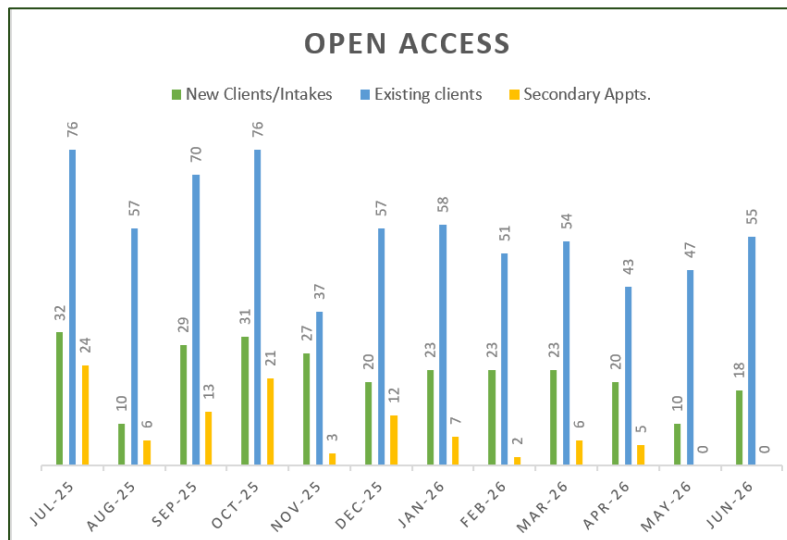


Community Services Update – Clinic and Care Management

High Risk Clients: In June 2026, there were 160 clients on the roster for high risk census.

- **Clinic & Treatment Services:** We continue to collect data from local providers to help identify ways to ease access and improve retention in mental health care, substance use, housing, and benefit systems. Our current emphasis is on successful referrals & treatment via Unite Us and strengthening provider cooperation from inpatient to residential and outpatient care.

Care Management unit: Continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of June 2026, there are 3 active Assisted Outpatient Treatment (AOT) orders and there is 1 person on Enhanced AOT services.



Clinic and Care Management Statistics

SULLIVAN COUNTY DEPARTMENT OF						
COMMUNITY SERVICES						
STATISTICAL SUMMARY FOR: June 1, 2026 - June 30, 2026						
Prepared by : Sara A. Cole				CLIENTS		
	ON ROLLS:			ON ROLL:	CLIENTS	UNITS OF
PROGRAM	6/1/2026	ADMISSIONS	DISCHARGES	6/30/2026	SERVED	SERVICE
SC BEHAVIORAL HEALTH CLINIC ADULT	483	14	14	483	497	506
SC BEHAVIORAL HEALTH CLINIC CHILD	30	2	0	32	32	21
SC BEHAVIORAL HEALTH CLINIC FORENSIC	60	3	3	60	63	125
SC BEHAVIORAL HEALTH CLINIC MICA	0	0	0	0	0	Included In Clinic Adult
SC BEHAVIORAL HEALTH CLINIC MAT	0	0	0	0	0	Included In Clinic Adult
TOTAL MENTAL HEALTH	573	19	17	575	592	652
SC CARE MANAGEMENT	38	0	0	38	38	1012
SC HEALTH HOME- ADULT	36	1	0	37	37	408
SC HEALTH HOME - KENDRA, AOT and HH+	11	0	0	11	11	122
SC HEALTH HOME - CHILD	18	1	0	19	19	249
SC HEALTH HOME - OUTREACH	7			7	7	107
SC CM CCSI					2	5
TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS	110	2	0	112	114	1,903
SC SPOA - Adult	48			48	48	331
SC SPOA - Child	24			24	24	167
TOTAL SPOA	72	0	0	72	72	498
	# of calls	#of ph interv	Outreaches	Hosp Divers %	Hosp Admit %	
MOBILE MENTAL HEALTH	258	82	28	75	57	

- **Single Point of Access (SPOA) Program:**

- On June 11, 2026, the Adult SPOA Committee met via Zoom with 4 new cases & 16 previous cases reviewed. There are a total of 140 RSS beds with 117 people on the waiting list and 10 openings with some of the apartments are in need of repairs.
- Children’s SPOA Committee met via Zoom on June 25, 2026, and went over 15 previous cases, plus 5 new cases.

- **Community Feedback and System Response**

- Community input continues to support current initiatives while identifying opportunities to strengthen access, communication, and long-term recovery outcomes. Key themes identified are the increased transparency & public communication, improved understanding of available treatment & recovery services, expanded housing & recovery supports, improved coordination across systems, and continued focus on quality of life and long-term stabilization. County and partner agencies continue focusing on public education initiatives, streamlined referral pathways, and strengthening coordinated care delivery.
- **Peer & Community Support Services:** Support for individuals involved with Probation, Drug Court, SUNY Sullivan, DSS, and community outreach by providing screenings, treatment coordination, housing support, and benefits navigation. Additional activities include participation in outreach and collaboration with peer, treatment, recovery, and justice system partners. With the expansion of Garnet Care Coordination to strengthen transitions of care, discharge planning, referral pathways, and follow-up engagement.

- ***Narcan Outreach & Harm Reduction:*** Countywide harm reduction efforts included maintenance and replenishment of NaloxBoxes and community distribution sites with Narcan kits, Fentanyl test strips, and harm reduction supplies. Plus the coordination of inventory and replacement activities across partner agencies.
- ***Community & Recovery Engagement:*** Continue participation occurred across recovery, behavioral health, prevention, and community planning initiatives. Key activities are collaboration with treatment, recovery, family support, and community organizations, public awareness & resource distribution, coordination with educational & disability-service partners, and Identification of service gaps & expansion of referral opportunities.
- ***Care Coordination and Service Navigation Initiative:*** Garnet Health convened youth and adult care coordination meetings to strengthen communication & continuity across hospital & community based systems. Discussions included improving provider awareness of available services, strengthening discharge planning & follow-up, addressing barriers to access & engagement, and enhancing cross-system coordination. Participant feedback supported development of a simplified service navigation framework designed to improve understanding of available services and create clearer pathways for individuals and families. Current system coordination activities included continued Crisis Intervention Team coordination & co-response planning, sustained Quick Response Team operations, and ongoing coordination with OMH regarding future system development.

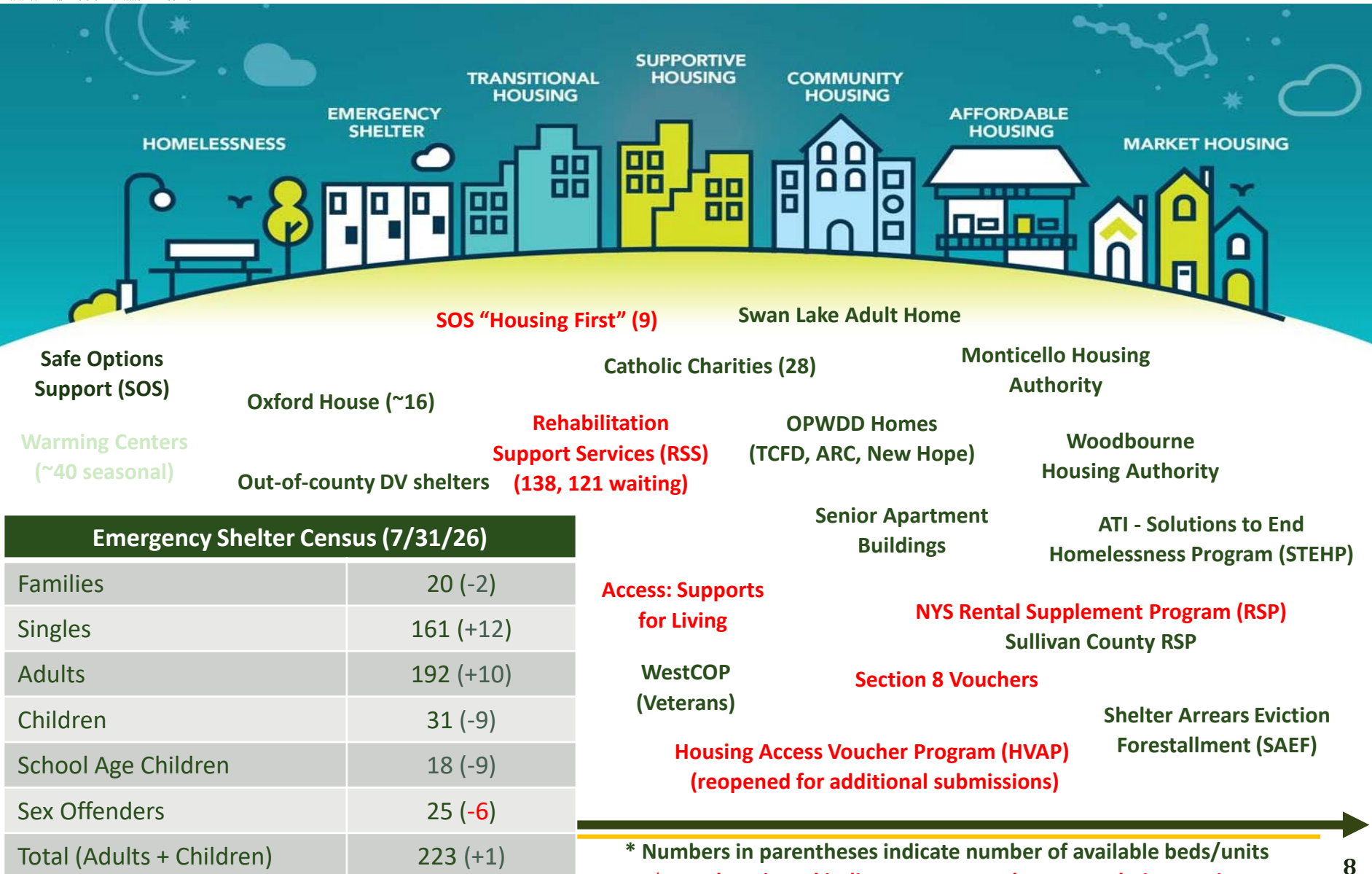
Crisis Services/Mobile Mental Health Update

Crisis Intervention & Law Enforcement Support

- **Crisis Intervention Team Initiative:** Crisis Intervention Team (CIT) working on co-response planning. Continued post-training follow-up and alignment with law enforcement partners. Maintained full-time Quick Response Team (QRT) operations.
- **Mobile Crisis Services:** Continued enhancement of MCS under the approved Ongoing system alignment & responder coordination.

Month/Year	Incoming Calls	Initial Phone Contacts	Outreaches	Diversion Rate	Hospital Referrals	Admissions	Admission Rate
Jun-25	278	98	27	70%	8	7	88%
Jul-25	297	140	25	72%	7	4	57%
Aug-25	227	78	26	69%	8	2	25%
Sep-25	197	68	26	85%	4	4	100%
Oct-25	267	76	22	73%	6	5	83%
Nov-25	224	80	31	90%	3	2	67%
Dec-25	249	86	36	72%	10	6	60%
Jan-26	235	76	13	77%	3	1	33%
Feb-26	183	60	21	76%	5	4	80%
Mar-26	255	90	29	93%	2	1	50%
Apr-26	255	87	30	73%	8	4	50%
May-26	238	70	30	90%	3	2	67%
Jun-26	258	82	28	75%	7	4	57%

Sullivan County's Housing Continuum



Child and Adult Services Statistics

ADULT SERVICES UNIT	2025 TOTAL	2026 YTD	2026 JUN
PERSONAL CARE AIDES			
CASES OPENED	18	2	1
CASES CLOSED	9	7	0
# CASES (AVG.)	38.41	33.62	34
PERS			
# CASES (AVG.)	0	0	0
APS REFERRALS			
16A Neglect/Abuse	27	62	15
16B Neglects Own Basic Needs	73	37	7
16B Untreated Medical Conditions	31	11	1
16B Self-endangering Behaviors	10	4	0
16B Unable to Manage Finances	39	15	4
16B Environmental Hazards	60	11	4
Undetermined	25	3	0
APS			
CASES OPENED	263	143	31
CASES CLOSED	264	145	27
# CASES (AVG.)	161.35	158.40	161
GUARDIANSHIPS			
OPEN	46	47	1
REP PAYEE			
OPEN	121	95	0

FOSTER CARE STATISTICS				CHILD PROTECTIVE STATISTICS			
	JUN 2026	Trend	Goal		2025	YTD 26	JUN
Kinship%	29.89%		20%	# New Reports	1330	748	94
Congregate Care%	15.46%		16%	# Closed Cases (UNF, FAR, IND)	997	526	90
Total in Care	97		<100	# Unfounded Reports	486	251	47
RTF/RTC	6			# Closed FAR	257	121	14
Diagnostic	0			# Indicated Reports	254	154	29
Group Home	1			Physical abuse	14	13	1
Therapeutic Foster Home	19			Emotional abuse	1	0	0
Regular Foster Home	29			Sexual abuse	13	6	2
Kinship	29			Neglect	123	71	16
Other	13			Domestic violence	15	1	0
Freed for Adoption	16			Educational neglect	52	30	3
Certified Homes	69		5x# in care	Substance abuse	33	32	6
Newly Certified Homes	1				3	1	1
Number of Closed Homes	0			PREVENTIVE SERVICES STATISTICS			
New Kinship Homes	1			NEW REFERRALS		18	
Pending Certification	4			TOTAL CASES		92	
Completed Adoptions	4						
YTD Completed Adoptions	16						

- **APS:** experienced staffing challenges over the past several months. We are pleased to welcome two new caseworkers to the Adult Protective Services team. Their addition will strengthen service delivery, improve and help ensure timely support for vulnerable adults throughout Sullivan County.
- **Child Protective Services:** Sullivan County continues to perform above the New York State average across key Child Protective Services performance measures. The department continues to maintain less than 1% overdue CPS investigations, with no CPS caseworker carrying more than 15 investigations, while maintaining a strong focus on child safety and timely investigations.
- **Foster Care Statistics:** Sullivan County continues to make significant progress in reducing its foster care census through timely permanency planning. Staff continue to work diligently to achieve permanency for children through safe reunification whenever possible, while also pursuing adoption and other permanent living arrangements when reunification is not appropriate. Many children are currently on Home on Trial and progressing toward reunification with their families. Sullivan County currently has 94 children in foster care.

Child Welfare Case Lifecycle Management

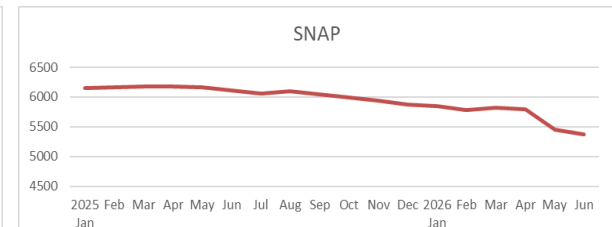
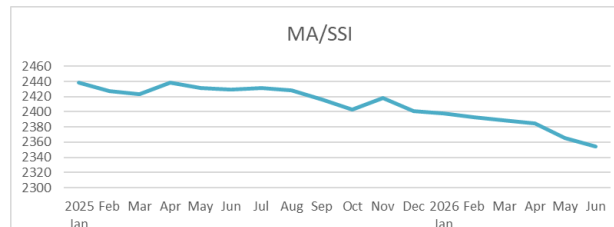
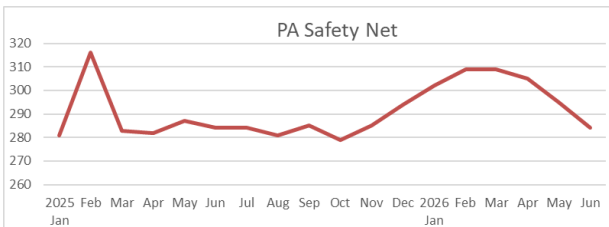
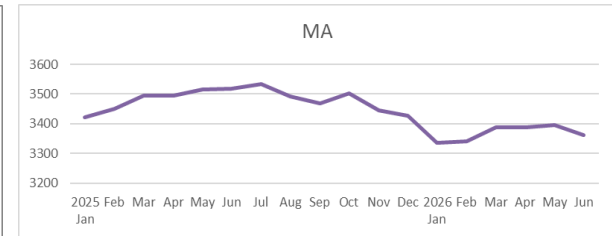
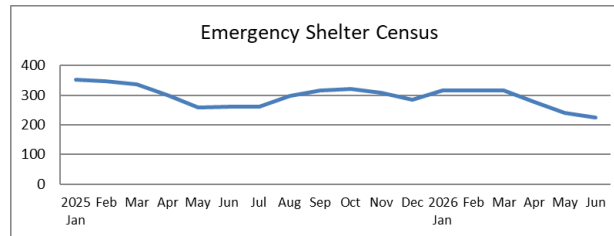
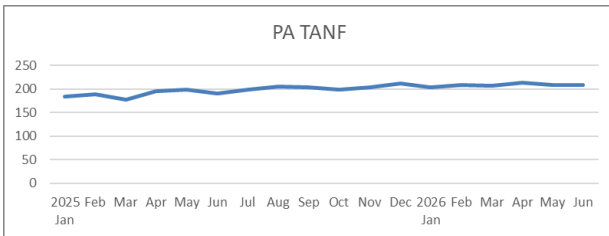
- **Preventive Services:** remains busy supporting families throughout Sullivan County. Staff continue to collaborate with the Foster Care Unit to support families working toward safe reunification, while also partnering with our Housing Unit to help homeless families residing in hotels secure stable housing and access the resources needed to achieve long-term stability.

CHILD WELFARE CASE LIFECYCLE MANAGEMENT DASHBOARD													
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	
EOM STATISTICS													AVERAGE
Overdue 7-day Safety Assessments (CPS)	<1	<1	0	0	<1	1							0.33333333
Overdue 7-day Safety Assessments (FAR)		0	<1	0	<1	0							0
Overdue Case Closures (CPS)	14	8	4	3	1	5							5.83333333
Overdue Case Closures (FAR)	4.5	4	3.5	3	4	1.5							3.41666667
PREV Referral Timeliness	7	16	6.5	6	8	6							8.25
QUARTERLY INTERNAL COMPLIANCE AUDITS (GREEN INDICATORS = ≥85% Effective, YELLOW = 75%-84%, RED = ≤74%)													AVERAGE
CPS Progress Notes	95%			80%									0.875
FAR Progress Notes		81%			87%								0.84
PREV Progress Notes		83%			83%								0.83
Foster Progress Notes			90%			96%							0.93
PREV Case Contact Rate ≥ 2 per month	86%			87%									0.865
Foster Case Contact Rate ≥ 1 per month		81%			85%								0.83
Supervisor Case Conferences		70%			100								50.35
LSRs Submitted Timely			100			100							100
Annual LODs Reviewed Timely/up-to-date			100/68%			100/91%							#DIV/0!
HOTLINE SOURCES													ANNUAL TOTAL
School	51	37	62	50	65	34							299
Immediate Family	12	10	7	14	11	6							60
Extended Family	5	5	9	4	6	8							37
Hospital	8	11	9	12	6	2							48
Other Medical Provider	11	5	10	4	5	3							38
Law Enforcement	18	13	16	25	21	18							111
DSS Internal	7	11	15	12	14	9							68
Other	17	18	16	20	5	14							90

Social Services Program Statistics

Fraud Investigations (as of 6/30/2026)						
Collections	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$28,740.30 (+13,939.33)	303 (-10)	24 (-29)	34 (+13)	1 (-3)	9 (+1)	5 approved (+3) \$9,630.00 costs (+5,995.00)
Child Support Enforcement Cases (as of 6/30/2026)						
Collections	Petitions Filed	Paternity Establishments	Total Cases			
\$576,392 (-\$218,763)	46 (-17)	9 (-25)	2,697 (-16)			

Public Assistance (PA) Cases (as of 6/30/2026)				
Temp. Assistance to Needy Families (TANF)	Safety Net	Food Stamps	Medical Assistance (MA)	MA/Supplemental Security Income (SSI)
209 (+1)	284 (-11)	5369 (-78)	3361 (-35)	2354 (-11)
Homelessness Snapshot (as of 5/31/2026)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Emergency Shelter Census
0	0	186/39 (-9/-7)	31 (+3)	225 (-16)



Public Assistance:

- Currently we have 55 active County funded Rental Supplement Program (RSP) cases and 39 pending review for both State and County funded RSP.
- To date utilizing the state funded Shelter Arrears Eviction Forestallment (SAEF) program we have prevented 27 households from being evicted and entering emergency housing with another 28 pending applications to be reviewed.
- Continuous collaboration with Preventive, CPS, Housing and Case Management continue to make great progress ultimately leading to the continuous decrease in the number of children who reside in temporary housing.
- June was our 4th month of tracking Able Bodied Adults Without Dependents (ABAWD) Anyone between the ages 18-64 that do not live with a child under the age of 14 can only receive benefits for three months in a 36-month period unless they meet specific work requirements or qualify for an exemption. As a result of non-compliance 72 were closed and 13 were reduced by June 30, 2026.
- As in the previous months some of these cases have reapplied or spoke to the DSS Employment Unit staff to provide documentation that they are now in compliance and could possibly be reopened.

Monthly Total Expenses to Date	Monthly Cash Receipts	End of Month Census	Meals Prepared for Residents
\$1,074,296.93	\$1,115,437.14	100	8,811
Admissions / Discharges (to home or Assisted Living)	Total ST treatments	Total OT treatments	Total PT treatments
0/12	49	507	654

Nursing Services

- Nursing Services continues to demonstrate flexibility and responsiveness in meeting the changing clinical needs of residents through ongoing policy review, evidence-based practice updates, and routine staff education.
- Mandatory in-service training and competency reviews were conducted to reinforce regulatory compliance, infection prevention practices, resident safety, and quality of care.
- Staff received reminders and education regarding heat advisories, including monitoring residents for signs and symptoms of heat-related illness, promoting adequate hydration, and implementing preventative measures during periods of elevated temperatures.
- Nursing leadership continues to work collaboratively with all departments to ensure timely assessments, care plan updates, and coordinated resident care.

Activities & Resident Engagement

- Group activity participation totaled 2,188 encounters during June. While participation reflected a slight decrease from the previous month, residents continued to have access to a diverse calendar of therapeutic, recreational, and social programming.
- Individual activity participation totaled 1,422 encounters during June, representing a modest decrease from May while continuing to provide personalized one-on-one engagement for residents with individualized needs.
- The Activities Department remains committed to promoting resident choice, meaningful engagement, social interaction, and overall quality of life through individualized programming and community involvement whenever appropriate.

Rehabilitation & Restorative Therapy

- Rehabilitation staff continue to collaborate closely with Dietary Services and Speech Therapy to optimize resident nutrition, meal consistency, and swallowing safety through interdisciplinary care planning.
- Therapy services remain focused on maintaining and improving residents' functional independence while supporting safe mobility and reducing the risk of decline.

Summary

Departments continue to work collaboratively to provide high-quality, resident-centered care while maintaining compliance with state and federal regulations. Interdisciplinary communication remains a priority as teams coordinate care plans, rehabilitation services, nutrition management, and resident engagement activities. Recruitment efforts continue to address staffing needs and strengthen workforce stability. Overall, the facility remains focused on enhancing resident quality of life, supporting positive clinical outcomes, and fostering a safe, compassionate, and person-centered environment for all residents.

Community Services (6 Positions Vacant, 40 Authorized, 15.00% Vacant)

Assistant Social Worker II, #369, #721, #3759	Approved to fill
Staff Social Worker I, #2267	Request to fill submitted
Staff Social Worker II, #0977	Request to fill submitted
CIT/Crisis Mental Hygiene Coordinator, #3722	ON HOLD

Social Services (15 Positions Vacant, 184 Authorized, 8.15% Vacancy Rate)

Account Clerk, #1269	ON HOLD
Account Clerk/Database, #1868, #2222, #2495	2 ON HOLD, 1 RTF Approved
Case Services Aide, #3458	RTF Approved
Case Supervisor, #3133	Filled
Caseworker #3052, #3774, #3775	1 filled, 2 DV positions on hold
FS Investigator, #70	Due to a recent promotion, RTF approved
FS Investigator Trainee, #3676	ON HOLD
Senior Case Services Aide, #3754, #3755, #3776	2 Positions created in 2026 budget, ON HOLD; 1 DV position on hold
Senior Account Clerk/Database, #257	Filled
Senior Caseworker, #3, #2600	Approved to fill
Service Coordinator (PT), #3559	Filled
Social Welfare Examiner, #744, #809, #2899	1 Approved to Fill, 2 Filled
Spanish Language Social Welfare Examiner, #3604	Filled