

Sullivan County Division of Health and Human Services -- Monthly Report – February 2023

Roadmap to Better Health Implementation

April 2022 Robert Wood Johnson (RWJF) Ranking: 61st (of 62)

August 2022 U.S. News and World Report Ranking: 58th (of 62)

- **Sullivan County Community Assistance Center Hotline: 845-807-0925**
- **Sullivan County Substance Use Help Hopeline: 866-832-5575**
- **Youth Mental Health Assistance (Text4Teens): 845-637-9486**

National Suicide Hotline: 988
Hope Not Handcuffs: 833-428-HOPE

On January 17, 2023, the Citizens’ Committee for Children of New York released a county-ranked study on economic security, housing, health, education, youth and community, titled *Child & Family Well-being in New York State*. **This study, relying on similar data collected for the RWJF and U.S. News county health rankings over a timespan from 2017-2020, ranks Sullivan County 54th of 62 New York counties.** This information, coupled with a second consecutive annual decrease in our opioid death rate, indicates that Sullivan County, while still disadvantaged in many ways, is getting healthier!

Strategy	Update on Activities Supporting the Strategy	Performance Indicators Positive Trend = GREEN, Negative = RED	
Ease Access to Care	<ul style="list-style-type: none"> • United Sullivan Working on a web-based interagency referral system, initial planning sessions have been encouraging, able to be funded by Crisis Intervention grant obtained for the county by Assemb. Gunther, preparing to issue RFP • Mental Health and Substance Use Treatment Access: Have transitioned with Lexington at the DCS clinic in Liberty. Lexington is onsite and seeing patients. Continue to work on MH-SUD collaboration for the best interest of patients. Currently working with Astor to transition onsite for pediatric MH services. Clinic access continues to be limited for adult MH patients due to staff shortage. • Crisis Mental Health Response: Developing expanded peer supports and crisis response with available funds based on RFP responses received this past summer. 	<i>Will establish monthly performance indicators for this strategy when referral system is up and running.</i>	
End the Opioid Crisis	<ul style="list-style-type: none"> • Increasing MOUD services: Our clinic began prescribing Sublocade on October 18th and County Jail has been doing detox and has begun maintenance with full implementation on October 7th. • Healing Communities Study Planning meetings ongoing, and NARCAN/Fentanyl awareness campaigns completed with significantly higher views than typical county social media activities • Opioid Settlement Spending Plan has transitioned to implementation. Currently preparing contracts for prevention services to children and building maintenance support to Catholic Charities. • Narcan Training 	Inpatient SUD Beds Available in-County	20
		Inpatient SUD Beds in M'town, Ellenville & PJ	147
		Inpatient MH Beds at Garnet-Catskills	10 (Increase to 18 in 2023Q1)
		Settlement Funds Utilized to Date	\$64,180
Enhance Our Community	<ul style="list-style-type: none"> • Housing Grants: Continuing development of Emergency Housing grant request w/HONOR EHG, architectural study complete, transitioning effort to construction and operational budget development. Also investigating new supported housing opportunities (ESSHI grant) with developers and Rehab Support Services (RSS). 	Homeless Census	119
Encourage Healthy Behavior	<ul style="list-style-type: none"> • Healthiest Fire Department Challenge is underway • EHG (Resiliency) 		

Staffing Update:

Position Title & No.	Notes (as of December 31, 2022)
Community Services (11 Positions Vacant, 47 Authorized, 23.40% Vacancy Rate)	
Account Clerk/Database, #3360	Request to fill submitted
Asst. Social Worker II, #2254	CM – Request to fill submitted
Clinical Program Manager, #3457	CD – Approved to fill
Community Services Coordinator, #3506, #3540	Admin – Approved to fill
Senior Account Clerk, #2820	Posted
Staff Social Worker I, #130, #2320, #3288, #3308	MH – Posted
Staff Social Worker II, #0977	MH – Posted
Public Health (9 Positions Vacant, 80 Authorized, 11.25% Vacancy Rate)	
Director of Patient Services, #3158	Posted, advertising
Bilingual Outreach Worker, #1972	Posted, Interviewing
Licensed Practical Nurse, #3476	Posted, Interviewing
Registered Nurse FT, CHHA, #849	Posted, Interviewing
Registered Nurse per diem, CHHA, #3152	Posted
Principal Account Clerk, #3456	Under Review for possible reclassification
Fiscal Administrative Officer	Posted
Home Health Aide, #383	Posted
Registered Nurse FT CHHA	Not posted yet
Social Services (20 Positions Vacant, 176 Authorized, 11.36% Vacancy Rate)	
Family Services Investigator, #309	CSEU
Case Services Aide, #3458	Services – Posted
Caseworker, #645, #1137, #1149, #2724, #3100, #3455, #2949, #1299, #514	Services – Posted
Examiner, #448, #2684, #2899	2 TA, 1 SIU
Senior SWE #75, BP# pending	Posted
Senior AC/DB #257	TA – Posted
Senior Housing Coordinator	TA
Senior Account Clerk	Services



Care Center™
at Sunset Lake Rehab

Care Center at Sunset Lake Rehab

For more information: (845) 292-8640, <https://sullivanny.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics – all data as of December 31, 2022			
Monthly Total Expenses to Date	Monthly Cash Receipts	Census	Meals Prepared for Residents
1,301,308.15	894,010.19	100	9129
Admissions / Discharges	Total Day Care Visits	Total OT treatments	Total PT treatments
16/5		428	612

- We had a few COVID positive staff members in December with no direct impact to patients. There were two COVID positive residents in January and more staff members. All are fine and as of the end of January, all but two staff have returned to work.
- We are continuing hiring and recruitment efforts as always, we attended a job fair at Sullivan County as well as hired multiple new staff in the clinical departments. We have three CNAs that will be certified or recertified hopefully by mid-February. There have been multiple other hires. Current hiring focus is on clinical staff for day shift. From 11/1/2022 through present we have lost 2 clinical hires; one for health reasons and the other for attendance concerns. All others are still presently with the facility.
- Bonuses and Incentives remain in place to assist with hiring staff and for existing staff to encourage them to pick up additional shifts. We are continuing the TNA program to create more CNA's instead of attract already certified staff.
- Our annual survey ended on 1/5/2023 and we have submitted the POC. We are awaiting approval from DOH.

Infection Control

- All staff persons and visitors continue to be screened when entering the facility. This includes temperature checks, request for vaccination status from visitors, and adherence to infection control precautions for all individuals in the facility at all times.
- NYS Department of Health continues to require weekly and daily surveys sent via the Health Commerce Website.



Department of Community Services

For more information: (845) 292-8770, <https://sullivanyny.us/Departments/CommunityServices>

National Suicide Hotline: 988

Youth Mental Health Assistance (Text4Teens): (845)637-9486

Director's Comments / Local Government Unit Update:

Care Management:

- The care management unit continues to actively engage clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of December, there are five active Assisted Outpatient Treatment (AOT) orders and two people on enhanced services with one investigation.

Adult & Children's SPOA:

- On December 8, 2022, the Adult SPOA Committee met over the phone. Two new cases and 46 previous cases were reviewed. Children's SPOA met on December 17. Two new cases and 12 previous referrals were reviewed.
- There are 9 people on the list for Family Care. At this time, there are no openings.
- Supportive housing provided by RSS: 117 (+0) beds filled, 22 (+0) open beds, 404 (+2) waitlisted.
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.

Behavioral Health Clinic (Mental Health and Substance Abuse):

- Overdose Prevention CQI Project - The project shifted the focus from providing sustainable video-based telehealth services to opioid use disorder treatment approaches. OMH has shifted the language regarding MAT (Medication Assisted Treatment) to MOUD (Medication for Opioid Use Disorder) and also MAUD (Medication for Alcohol Use Disorder) to communicate that medication is its own form of treatment, rather than secondary role to therapy. OMH would like this to be the standard front-line approach for treating these disorders.

Local Government Unit:

- Access to Services – limited due to staff shortage but doing triage for hospital discharges and court referrals – predominately seeing persons for medication management., looking at overall system of care in County – United Sullivan.
- Working with our local 911 and Dutchess 988 regarding collaboration and training for 911 dispatchers and referral information.
- Healing Communities Study - working on the implementation of strategies supported by committee and data.

Senior Community Services Coordinator:

- Continued participation in the HEALing Communities Study as a Wave 2 Community: Phase 4 of the Communities that HEAL Intervention with ongoing planning and continued collaboration with community stakeholders.

SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES						
STATISTICAL SUMMARY FOR: Dec 1, 2022 - Dec 31, 2022						
Prepared by : Frances Cole						
	ON ROLLS:			CLIENTS		
PROGRAM	12/1/2022	ADMISSIONS	DISCHARGES	12/31/2022	SERVED	UNITS OF SERVICE
***SULLIVAN COUNTY MENTAL HEALTH CLINIC	169	15	6	178	184	488
***CHILDREN'S UNIT	150	3	3	150	153	82
FORENSIC UNIT	50	5	5	50	55	107
MICA	36	3	0	39	39	Included In Clinic Adult
TOTAL MENTAL HEALTH	405	26	14	417	431	677
CASE MANAGEMENT	48	4	0	52	52	687
HEALTH HOME	82	0	0	82	82	154
HEALTH HOME (KENDRA) AOT and HH+	8	0	0	8	8	19
HEALTH HOME (CHILD)	20	0	0	20	20	123
					0	
CM CCSI					15	28
TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS	158	4	0	162	177	1,011
CHEMICAL DEPENDENCY CLINIC	16	0	3	13	16	3
CHEMICAL DEP- MAT (Now Behavioral Health Clinic)	16	0	0	16	16	16
TOTAL CHEMICAL DEPENDENCY	32	6	3	29	32	19
SPOA - Adult	33			33	33	281
SPOA - Child	19			19	19	135
TOTAL SPOA	52	0	0	52	52	416
	# of calls	#of ph interv	Outreaches	Hosp Ref	Admits	
MOBILE MENTAL HEALTH	N/A	N/A	N/A	N/A	N/A	

** process for outreach changed 4-06-20 due to Covid 19



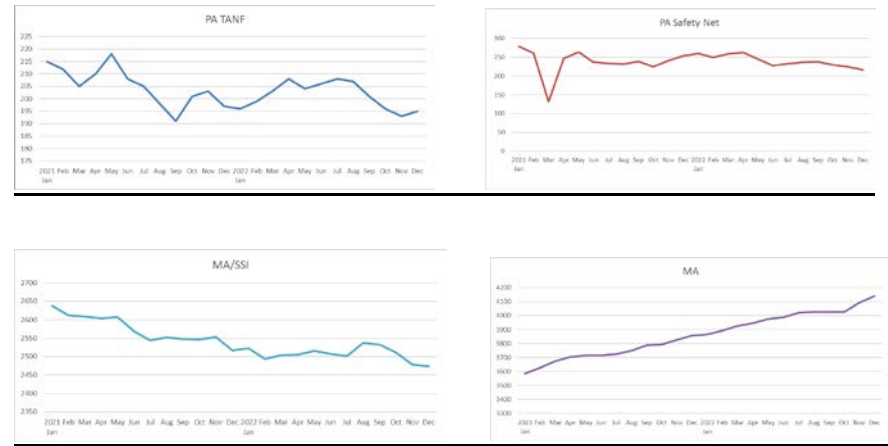
Social Services:

- As of 12/30/22 the following amounts have been disbursed under ERAP:
 - Rental arrears payments- 707 benefits, \$ 5,507,245.82 - Average payment of \$ 7,789.60
 - Prospective rent payments- 540 benefits, \$ 1,635,947.91 - Average payment of \$ 3,029.53
 - The ERAP application closed on January 20, 2023. Applications submitted before 10/31/22 are being paid at this time.
- As of 12/30/2022, the Landlord Rental Assistance Program (LRAP) has received:
 - 288 applications and made 186 payments, total disbursed = \$2,245,427.17
- Emergency HEAP opened on January 3rd. Regular HEAP, Heating Repair and Replacement and Clean and Tune programs are also accepting applications.
- Both warming centers in Liberty and Monticello are in operation. They have been an invaluable resource during the cold and inclement weather.
- The Temporary Assistance Unit started a Rental Supplement Program for individuals that are homeless or in fear of losing their housing. The RSP will assist in paying rent for those who have income but are below 30 % of the Area Median Income (AMI). The program will allow up to 50 % of the AMI if other criteria is met. Details can be obtained through the Department of Social Services.
 - Received 11 applications as of 12/30/2022 and approved 7 households totaling 23 persons.

- Amount disbursed-\$ 41,611.45 - \$ 18,495.45 to help with rental arrears and \$ 23,116.00 in prospective rent

Public Assistance Case Trends

Public Assistance Cases (as of 12-30-2022)				
Temp. Assistance to Needy Families	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
195 (+2)	217 (-8))	5910 (+82)	4141 (+48)	2474 (-4)
Homelessness Snapshot (as of 12-30-2022)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Total Homeless
10	0	89/30	17	119



Fraud Investigations (as of December 31, 2022)						
Collections (accident liens, property and estate claims)	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$0 (-558.91)	176 (-11)	36 (+11)	47 (+30)	3 (+2)	5 (+2)	11 approved (+2) \$19,450 costs (+\$4,950.00)
Child Support Enforcement Cases (as of December 31, 2022)						
Collections	Petitions Filed	Paternity Establishments		Total Cases		
\$657,625 (-144,126)	36 (+12)	12 (+4)		3,066 (-23)		

Adult Protective Services				
	Personal Care Aide Cases	Protective Services Cases	Open Guardianships	Neglect/Abuse Referrals
2021 YTD	12 open, 15 closed, 28 avg.	180 open, 177 closed, 175 avg.	43	53
2022 YTD	17/9/30	279/303/174	38	79
DEC 2022	0/0/30	13/29/150	-6	5

FOSTER CARE STATISTICS				CHILD PROTECTIVE SERVICES			
	DEC 2022	Trend	Goal		2021	YTD 22	DEC 22
Kinship%	6.86%		20%	# New Reports	1410	1,480	103
Congregate Care%	22.55%		16%	# Indicated Reports	118	105	6
Total in Care	102		<100	Physical abuse	2	6	0
RTF	0			Emotional abuse	0	1	0
Diagnostic	3			Sexual abuse	5	7	0
RTC	12			Neglect	73	52	4
Group Home	4			Domestic violence	0	3	0
Therapeutic Foster Home	29			Educational neglect	24	20	2
Regular Foster Home	42			Substance abuse	5	14	0
Kinship	7			# Unfounded Reports	703	748	42
Other	5			# Court Ordered 1034s	54	46	3
Freed for Adoption	32			PREVENTIVE SERVICES STATISTICS			
Certified Homes	60		5x# in	NEW REFERRALS		9	
Newly Certified Homes	1			TOTAL CASES		123	
Number of Closed Homes	3						
New Kinship Homes	0						
Pending Certificaiton	5						
Total Certified Beds	159		5x# in				



Public Health Department

For more information on our report: (845) 292-5910, <https://sullivanyny.us/Departments/PublicHealth>

CDC COVID INFO: www.cdc.gov/coronavirus/2019-ncov/science/community-levels.html

NYS Coronavirus Hotline: 1-888-364-3065 Sullivan County Public Health COVID Info Line: 845-513-2268

Public Health
Prevent. Promote. Protect.

Director’s Comments:

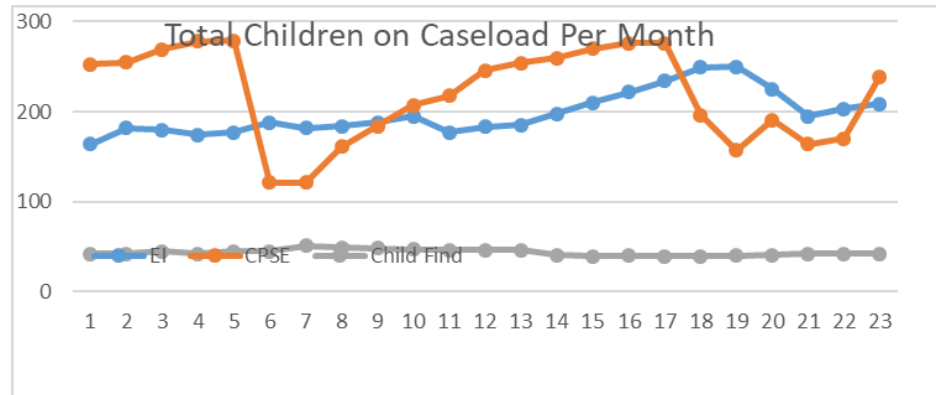
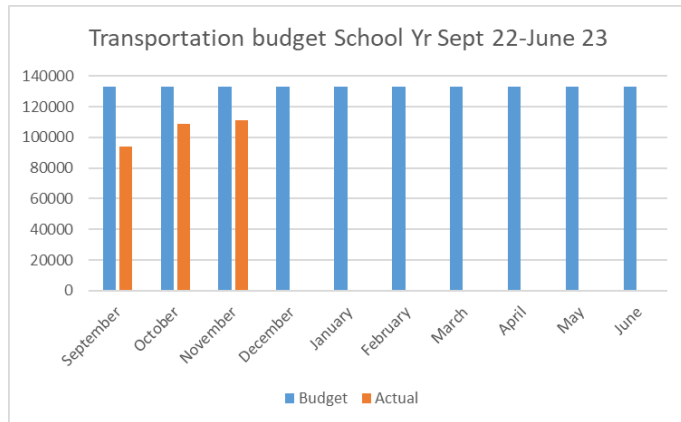
Public Health Director’s report: Interim Director’s comments:

- Taking overall look at each program and putting systems and processes into place that ensure work can be completed seamlessly while assuring efficiency, safety, quality, accountability, and positive outcomes for both our community and our employees.
- Working with DOH, CDC, and SCPHS re: Polio outreach and education focusing on migrant population and observant orthodox communities. This is in collaboration with Rabbi Zierler.
- Reinstated Latino Provider Coalition
- Beginning planning stages of HealthFest ’23; date 6.4.2023 @ Hanofee Park, Liberty, rain date 6.11.2023, in collaboration with ATI
- Started 4 focus groups based on Staff in person surveys conducted Oct 2022 on topics of EMR/Documentation, Communication, Community outreach

Early Care Program:

- First Provider meeting held by Coordinator and staff of EI/CPSE. Attendance was good and NYSED representatives attended in person. Will continue these meetings quarterly to ensure open communication with the providers
- The County's EI/ODs/SCs are carrying 92 children for service coordination.
- All children who are affected by Best Friends closing have been placed in other programs. We still have Best Friends doing evaluations.

	Total Claimed	Total Paid
School Age	\$ 400,871.26	\$ 359,932.99
Service Coordination	\$ 31,068.93	\$ 28,648.99



Health

Education/Rural Health Network/Injury Prevention/Narcan Training/Other:

- December 2 Tri-Valley High School Civics and Social Justice Class Presentation
Janna and I presented to the class on the health issues affecting Sullivan County and the role of health inequity in thee health issues.
- December 5 HEALing Communities Meeting
- December 7 HSAB Meeting
Presented the Regional CHHA and CHIP priority areas for approval.

- December 12 Meeting with ATI to promote vaccine promotion
Planning meeting to collaborate on a COVID vaccine program as well as a larger, more general vaccine education campaign. Ideas included PSAs for COVID and a large health fair in early summer.
- December 13 HEALing Communities Work Group Meeting
- December 15 Public Health and Community Health Education Planning Meeting
All ed staff met to brainstorm ideas for education and outreach in the coming year. Orientation for new staff on goals and expectations.
- December 19 CHIP Planning Meeting
Final planning meeting with community partners to identify interventions that will be included in the CHIP submitted to NYS.
- December 21 Meeting with Ellenville Regional Hospital Rural Health Network
Meeting to discuss their programs.
- December 27 OD2A Workplan and Performance Measures completed and submitted to NYS.

Healthy Families:

- Healthy Families has 47 Enrolled families December 2022. FSW’s have completed 75 home visits for the month out of the 91 expected. Family Assessment worker did 4 Assessments in Dec, all were assigned to different FSSs. The Assessment worker also carry’s caseload of 3 families
- Healthy Families has received 22 referrals. We have 51 screens pending assessment.
- OCFS site visit occurred in January, awaiting results

Healthy Families Dashboard	Total 9/21-8/22	December 2022	Total YTD 9/1/22-12/31/22
# FSS/FSWs (FTEs)	6	6	6
Referrals received	235	31	83
Referrals pending	690	68	68
Discharges	36	1	7
Assessments completed	48	4	13
Enrolled families @ end of month	44	46	46
# Home visits	1124	72	288
Cribs	24	2	12

Note: more home visits were entered for previous months after the numbers were submitted.

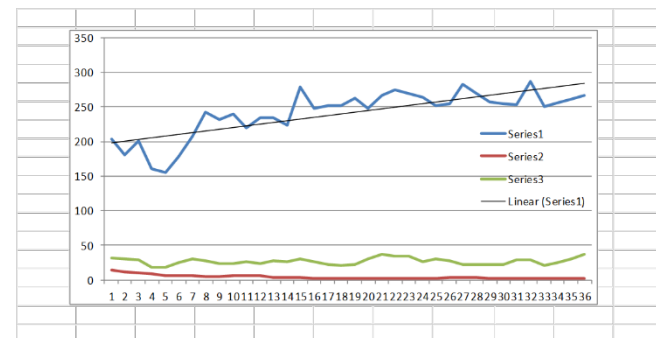
Training and Quality Improvement

- **Preschool Program Review** - A school district packet was created for 2023 new cases. The packet includes the yearly Medicaid disclosure notice and Medicaid consent forms. The packet ensures that we are compliant with Medicaid requirements. Preschool contracts sent to providers referenced our old billing provider. A meeting has been scheduled to review contract procedures and amend preschool contracts to reflect our current billing provider.
- **CHHA** - Identified that the English consent forms provided to Spanish patients need to be translated. Public Health will work on an RFP in January to have all documents translated into Spanish
- **EPI** - The rabies program is currently out of compliance with NYSDOH regulations; key issue is that a dedicated animal control response is required, current support from municipal animal control officers is insufficient to meet the needs of the program – too many animals are not being located following suspected bites, resulting in costly vaccinations. Working with the Interim Public Health Director, Epidemiology staff, and program managers

on the Continuity of Operations Plan, which provides a framework for the continued operation of the Department of Public health mission essential functions under all threats and conditions.

Patient Services: Certified Home Health Agency/CHHA Census 2022

- The average daily census increased dramatically from 182.7 to 201.5 with total patient days 6248. We had 266 CHHA specific patients, 3 LTHHCP, and 37 MCH with a grand total of 306 patients on caseload throughout the month.
- For MCH- 13 total referrals (increase of 1 from Nov 22). MCH made 7 referrals to Healthy Families.
 - 1 SCPHS RN -Pregnancy
 - 7 CPS/DFS – 4 due to developmental delays;
 - 2 WCMC – 1 premature; 1 Meningitis
 - 3 Garnet- 1 Flu A; 2 NB affected by maternal substance use (NTUC- pos tox mother and baby refused care.
- The LTHHC program stayed @ 3 patients



Epidemiology and Emergency Planning:

- The Epidemiology department collaborated with CDC, NYSDOH, and Rabbi Zierler for polio education/outreach to the migrant populations and Observant Orthodox.
- A partnership with Epi and ATI was created to promote ‘It’s not too late to vaccinate’ and SCPHS will now offer 1st/2nd and booster doses of Covid.
- Continued education re: Rabies, STI, and Immunization was a priority focus.
- Nearly 1500 cases of Influenza A were reported. 48 disease investigations took place other than STI, Rabies, TB.

Cases Investigated-Vaccinated/Treated (as of 12.31.2022)				
Rabies related incidents / needing Treatment	STI	Tuberculosis	Lead Poisoning (investigated/total)	Covid cases
<ul style="list-style-type: none"> • 20 investigations, 2 animals tested (1 dog, 1 cat) 2 people treated with Post Exp prophylaxis. • No animals were (+) <p>Note: Funds were noted in the 2023 budget for an ACO; this will be discussed further with Commissioner and County Manager.</p> <p>Communications with Garnet Catskill COO re: mirroring rabies prophylaxis administration utilized @ Garnet Orange were revisited, he is open to that process change.</p>	23/23 (same # as Nov)	0 / 0	1/74	753 lab reported infections, increasing 705 in November. Hospitalizations remain low

Medical Reserve Corps (MRC): MRC had one training: Animal First Aid on 1/4/23. 17 people attended. No other volunteer operations were conducted.