Sullivan County Catskills — Mountains of Opportunities

Sullivan County
Health & Human Services
Meeting Agenda - Final

100 North Street
Monticello, NY 12701

Chair Catherine Scott
Vice Chair Amanda Ward
Committee Member Brian McPhillips
Committee Member Matt McPhillips
Committee Member Luis Alvarez

Thursday, July 16, 2026	11:30 AM	Government Center

Call To Order and Pledge of Allegiance

Roll Call

Comments:

Reports:

1. Department of Public Health Agenda — **ID-8505**

   Attachments: 2026-5 HHS Monthly Report

2. Social Services, Community Service and Care Center Monthly Report July 2026 — **ID-8509**

   Attachments: 2026-07 HHS Monthly Report

Discussion:

Public Comment

Resolutions:

1. To enter into an agreement for the provision of Summer Youth Employment Services — **ID-8459**
2. To execute agreements for Residential Respite Preventive Services — **ID-8460**
3. To enter into agreements for the provision of professional services — **ID-8480**
4. TO MODIFY THE AGREEMENT WITH E-PSYCHIATRY TO PROVIDE TELEMEDICINE SERVICES FOR PSYCHIATRIC CARE AND MEDICATION ASSISTED TREATMENT FOR THE DEPARTMENT OF COMMUNITY SERVICES — **ID-8493**

Adjourn

100 North Street
Monticello, NY 12701

File #: ID-8505 **Agenda Date:** 7/16/2026 **Agenda #:** 1.

Public Health
Prevent. Promote. Protect.

CHHA: Certified Home Health Agency

- Lowest overtime usage in the last 2 years at 66.5 hours across 16 full time
- Starting to see more appropriate Pediatric referrals – 3 through agency in May

CHHA Monthly Data														
	2025 Total	January	February	March	April	May	June	July	August	September	October	November	December	2026 YTD
Staff Productivity	4.84	4.93	4.62	4.82	4.91	4.98								4.85
New Patients*	1027	69	43	76	62	63								313
Discharges*	1105	70	43	70	68	84								335
RN/LPN Visits*	6330	413	389	473	490	463								2228
PT/PTA Visits	6698	389	309	360	386	334								1778
OT Visits*	2567	132	117	239	220	180								888
ST Visits*	786	66	54	66	61	66								313
PCA		5	2	3	5	4								19
PRI/Screen		5	1	3	5	6								20
HHA Visits*	795	32	49	55	37	53								226
Total Visits	17749	1042	921	1199	1204	1106								**5472**

Table 1 ***** based on billable visits entered in our system by all clinicians

<table>
<tr><th>Goal / Area of Focus</th><th>Key Performance Indicators</th><th>Update / Progress</th></tr>
<tr><td>Increase and maintain the daily census of the CHHA Program to ensure consistent enrollment, maximize resource utilization, and support the growing demand for home healthcare professionals.</td><td>• Average daily census (ADC)</td><td>• ADC: 112</td></tr>
<tr><td>Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies.</td><td>• # of referrals
  ○ Referral Conversion Rate (RCR) (referrals → admissions)
    ▪ Target RCR: 40-60%
• # of new patients
• # of discharges</td><td>• # of referrals: 75
• RCR: 84%
• new patients: 63
• discharges: 85</td></tr>
<tr><td>Maintain Full Staffing

Achieve an average of 5 points per day, per clinician while maintaining high-quality care, measured through patient satisfaction scores and clinical outcome improvements.</td><td>• # of staff for all CHHA positions
• Staff Productivity
  • # of visits by type:
  • RN- Registered Nurse
  • PT- Physical Therapy
  • OT- Occupational Therapy
  • ST- Speech Therapy
  • MSW- Master Social Work Visit
  • HHA- Home Health Aid Visit</td><td>• Staff Productivity: 4.91
• See table below
<table>
<tr><th>Field</th><th>full-time</th><th>perdiem</th><th>total</th></tr>
<tr><td>RN</td><td>6</td><td>3</td><td>9</td></tr>
<tr><td>LPN</td><td>1</td><td></td><td>1</td></tr>
<tr><td>PT</td><td>4</td><td>0</td><td>4</td></tr>
<tr><td>PTA</td><td>1</td><td></td><td>1</td></tr>
<tr><td>OT</td><td>2</td><td></td><td>2</td></tr>
<tr><td>ST</td><td>1</td><td></td><td>1</td></tr>
<tr><td>total</td><td>16</td><td>4</td><td>18</td></tr>
</table></td></tr>
<tr><td>Ensure timely and accurate completion of Patient Review Instrument (PRI) and Health Screens for Next Stage of Life Healthcare participants to support appropriate placement and continuity of care for individuals requiring nursing home or long-term care services.

(PRI established by the NYSDOH, is used to assess the physical, medical, and mental characteristics of individuals who may require nursing home care, and to document the level of services needed to support their ongoing health and safety.)</td><td>• # PRI assessments</td><td>• # PRI assessments: 6</td></tr>
<tr><td>Ensure Personal Care Assessments (PCA) are completed thoroughly and in alignment with program standards to support effective care planning.
(PCA is an evaluation used to determine an individual’s need for assistance with daily living tasks such as bathing, dressing, mobility, meal preparation, and medication support.)</td><td>• # PCA assessments</td><td>• # PCA assessments: 4</td></tr>
</table>

Maternal and Child Health Programming

Child Passenger Safety Program (Car Seat Program)

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Car Seat Distribution and Education	• # of car seats distributed • # of car seats checks	• # of car seats distributed: 16 • # of education provided: 15

Healthy Families

- Services were provided to 76 families throughout the month of May. Several families were discharged due to staff leaving, and also families not wishing to remain in the program.

<table>
<tr><th>Goal / Area of Focus</th><th>Key Performance Indicators</th><th>Update / Progress</th></tr>
<tr><td>Family Support Staff (FSS) will conduct at least 90% of scheduled home visits per month to ensure consistent family engagement.</td><td>• # of enrolled families (capacity = 60)
• Total of 150 home visits expected per month.
   ○ Target completed home visits: 85%</td><td>• # of enrolled families: 76
• 81% completed home visits (136 out of 168)</td></tr>
<tr><td>Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies.</td><td>• # of referrals
• # of assessments completed (Frogs)
• # of referrals agreed to services and registered
• Referral Conversion Rate (RCR) (how many referrals turned into admissions)
   ○ Target RCR: 17%</td><td>• # of referrals: 5
• # agreed to services and registered: 2
• RCR: 40%</td></tr>
<tr><td>Maintain Full Staffing</td><td>• # of staff for all HF positions</td><td><table>
<tr><th>Staffing</th><th></th></tr>
<tr><td>Family Support Worker</td><td>2</td></tr>
<tr><td>Bilingal FSW</td><td>2</td></tr>
<tr><td>Program Supervisor</td><td>0</td></tr>
<tr><td>Program Manager</td><td>1</td></tr>
<tr><td>Total</td><td>5</td></tr>
</table></td></tr>
</table>

Children and Youth with Special Healthcare Needs / Early Intervention

Goal / Area of Focus	**Key Performance Indicators**	**Update / Progress**
Ensure that initial CPSE evaluations are completed within 60 calendar days of referral.	• # of active cases	• # of active cases: **297**

Complete initial EI evaluation and develop Individualized Family Service Plans (IFSPs) within 45 days of referral.	• # of active cases
	    ○ # of new referrals
		• # of active cases: **229**
		    ○ # of new referrals: **21**

Early Intervention Ongoing Service Coordinators (EI OSC) will maintain an active caseload of 35-50 families, depending on case complexity and program capacity.	• EI OSC caseload ○ Recommended 26-60, best practice = 35.	• EI OSC caseload: average of **61**

Increase outreach and engagement for Children and Youth with Special Healthcare Needs (CYSHN)	• # of active CYSHCN
	    ○ # of new referrals
	• # of Education or Resource Events
		• # of active cases: 39
		    ○ # of new referrals: 3
		• # of Events: 3

	• % of parents receiving reimbursement
	• # of children on waitlist for bussing
		• % of parents receiving reimbursement:
		    ○ EI: 44.54%
		    ○ CPSE: 26.63%
		• # of children on waitlist for bussing: 0

<table>
<tr>
<td>Authorized Services and Waitlisted</td>
<td>EI Service Type, # children authorized to receive the service
EI Waitlist: # of children waitlisted for services</td>
<td>Service Delivery Summary
<table>
<tr><th>EI Service Type</th><th># Authorized Services</th><th>Waiting List (#)</th></tr>
<tr><td>Service Coordination OSC</td><td>172</td><td>0</td></tr>
<tr><td>Speech Therapy</td><td>135</td><td>23</td></tr>
<tr><td>Occupational Therapy</td><td>56</td><td>11</td></tr>
<tr><td>Physical Therapy</td><td>84</td><td>4</td></tr>
<tr><td>Special Instruction</td><td>28</td><td>6</td></tr>
<tr><td>Group Dev. Model</td><td>4</td><td>1</td></tr>
<tr><td>Parent Group</td><td>2</td><td></td></tr>
<tr><td>Social Work</td><td>1</td><td></td></tr>
<tr><td>Service Coordination ISC</td><td>28</td><td></td></tr>
<tr><td>Respite Care</td><td>1</td><td></td></tr>
</table>
</td>
</tr>
</table>

Community Education & Outreach

Health Education / Rural Health Network

<table>
<tr><th>Goal / Area of Focus</th><th>Key Performance Indicators</th><th>Update / Progress</th></tr>
<tr><td>Workplace Wellness</td><td># of workplace wellness events
# of employee participants
Topics covered</td><td># of events: 2
# of participants: 10
Yoga lunch</td></tr>
<tr><td>Outreach/Education/Rural Health Network</td><td># of educational workshops
# of participants
# of outreach events
# of social media posts
# of PH kits distributed
Dental Hygiene ADULT
Dental Hygiene KIDS
Emergency Preparedness Kit
Hygiene Kit
Overdose Rescue Kit
Sexual Health Kit
Tick Removal Kit
Wound Care Kit</td><td># of educational workshops: 15
Total # of participants: 865
# of outreach events: 28
# of social media posts: 13
Food recalls, rodent disease
# of PH kits distributed through outreach: 227 total
See table
: Public Health Kit Distribution
<table>
<tr><th>Description</th><th>Education/Outreach</th></tr>
<tr><td>Dental Hygiene ADULT</td><td>13</td></tr>
<tr><td>Dental Hygiene KIDS</td><td>69</td></tr>
<tr><td>Emergency Preparedness Kit</td><td>24</td></tr>
<tr><td>Hygiene Kit</td><td>16</td></tr>
<tr><td>Sexual Health Kit</td><td>0</td></tr>
<tr><td>Mental Health Kit</td><td>0</td></tr>
<tr><td>Tick Removal Kit</td><td>76</td></tr>
<tr><td>Overdose Rescue Kit</td><td>19</td></tr>
<tr><td>Wound Care Kit</td><td>10</td></tr>
<tr><td></td><td></td></tr>
<tr><td></td><td></td></tr>
<tr><td>Total</td><td>227</td></tr>
</table></td></tr>
<tr><td>Narcan Training</td><td># of Narcan trainings
# of participants
# of 1-on-1 Narcan trainings</td><td># of Narcan trainings: 2
# of participants: 11
# of 1-on-1 Narcan trainings: 0</td></tr>
<tr><td></td><td></td><td></td></tr>
</table>

Community Health Workers (CHW)	• # of CHW visits • # of referrals provided • Top 3 identified needs	• # of CHW visits: 2 • # of referrals provided: 2 • Top 3 identified needs: ○ Housing, childcare

Quality

Training & Quality

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Staff education	• # staff trainings offered • Topics covered • # of participants	• # staff trainings offered: 3 • Refugee TB Training-In-person (D&T Department), Bonadio HIPAA Records Request-Virtual (Receptionist and Confidential Secretary), Perinatal Loss-Webinar (Healthy Families)
	• Ongoing analysis of existing policies, updates, and creation of new.	• Quality assurance program in place, in compliance with Article 28 requirements • Review of Policies, determining ones to be updated • CHIP-due in June • External Affairs Committee reviewed 6 items
	• Other/Events	• Sun River Health to present at June staff meeting.

Disease Surveillance and Investigation

Goal / Area of Focus	Key Performance Indicators	Update / Progress

Immunization Program	• OFFICE CLINICS -VFC, VFA, FLU, COVID
	  ○ # PEOPLE IMMUNIZED
	  ○ # OF DOSES (VFC, VFA)
	• WALK-IN - VFC, VFA, FLU, COVID
	  ○ # PEOPLE IMMUNIZED
	  ○ # OF DOSES (VFC, VFA)
	• PUBLIC CLINICS
	  ○ # PEOPLE IMMUNIZED
	  ○ # OF DOSES in the PUBLIC
	• POD (Point of Distribution) CLINICS
	  ○ # of DOSES@ PH
	  ○ # of DOSES In public
	TOTALS
	• TOTAL # CLINICS
	• TOTAL #PEOPLE IMMUNIZED VFC, VFA, COVID office & walkin
	• TOTAL # DOSES @ PHS
	• TOTAL # DOSES (Public)
	• COMBINED TOTALS OF ALL DOSES
	
	Ages of vaccinated: Categorized by group
		• OFFICE CLINICS: 1
		  ○ # PEOPLE IMMUNIZED: 2
		  ○ # OF DOSES: 2
		• WALK-IN: 0
		  ○ # PEOPLE IMMUNIZED: 0
		  ○ # OF DOSES: 0
		• PUBLIC CLINICS: 0
		  ○ # PEOPLE IMMUNIZED: 0
		  ○ # OF DOSES in the PUBLIC: 0
		• POD (Point of Distribution) CLINICS: 0
		  ○ # of DOSES @ PH: 0
		  ○ # of DOSES In public: 0
		TOTALS
		• TOTAL # CLINICS: 1
		• TOTAL #PEOPLE IMMUNIZED: 2
		• TOTAL # DOSES @ PHS: 2
		• TOTAL # DOSES (Public): 0
		  ○ COMBINED TOTALS OF ALL DOSES: 2
		
		Ages of vaccinated:
		  • 1-6 yrs: 0
		  • 7-18 yrs: 2
		  • 19-35 yrs: 0

Rabies	• # of reported animal bites/incidents
	  ○ Domestic
	  ○ Wildlife
	• # animals tested
	  ○ Domestic
		• # of reported animal bites/incidents: 30
		  ○ Domestic - Cat Incidents: 8
		  ○ Domestic - Dog Bites: 17
		  ○ Wildlife – Bat: 4
		  ○ Wildlife – Fox: 1

	○ Wildlife • # tested positive for rabies • # rabies vaccination clinics	• # animals tested: 3 ○ Domestic - Cat Incidents: 1 ○ Domestic - Dog Bites: 1 ○ Wildlife – Bat: 1 • # tested positive for rabies: 0 • # rabies vaccination clinics: 0 ○
Emergency Preparedness	• # of training meetings	• # of training meetings: **0**
Medical Reserve Corp. (MRC)		N/A
Lead	• # of Lead Tests • # of Positive Cases • # of Visits with DOH	• Total labs drawn: 129 • Lead Education: 0 • # of Positive cases: 1
Sexually Transmitted Infections (STI)	• # of lab reported cases • # of health care provider follow-up for + labs • # of confirmed disease type: ○ Chlamydia ○ Gonorrhea ○ Syphilis • # of rapid HIV tests completed • # of referrals made for HIV related services	• # of lab reported cases: **28** • # of confirmed disease type: ○ Chlamydia: 18 ○ Gonorrhea: 3 ○ Syphilis (primary): 7 • # of rapid HIV tests: 0 • # of referrals made for HIV related services: 0 Total # lab reported, STD: 28 STI: chlamydia: 18 STI: gonorrhea: 3 STIs: syphilis: 7
Hepatitis	• # of lab reported cases • # of health care provider follow-up for + labs • # of confirmed disease type:	• # of lab reported cases: **11** ○ ↓3 previous month • # of confirmed disease type: ○ Hep A: 1 ○ Hep B: 3 ○ Hep C: 7

Tuberculosis (TB)	• # newly reported, Active TB cases • # of latent TB cases • # of reported by pending TB cases	• # newly reported, Active TB cases: 0 • # of latent TB cases: 0 • # of reported by pending TB cases: 0
General Communicable Reportable Diseases	• # of lab reported cases • # of confirmed disease type (varies monthly)	• # of lab reported cases: 289 **(70 Influenza)** ○ ↓ 67 from previous month ○ Top 5 most reported table below

Total # lab reported, General Communicable	289
Disease-Specific Reporting (Top 5 General Communicable)	
Anaplasmosis	7
Campy	2
Hep A	1
Legionellosis	1
Strep A invasive	2

100 North Street
Monticello, NY 12701

Sullivan County

Legislative Memorandum

File #: ID-8509 **Agenda Date:** 7/16/2026 **Agenda #:** 2.

Division of Health and Human Services (DHHS) Monthly Update

July 2026

Agenda

- Drug Task Force Update
- Community Services
- Social Services
- Housing Programs
- Childcare Update
- Care Center
- Staffing Data

Drug Task Force Update

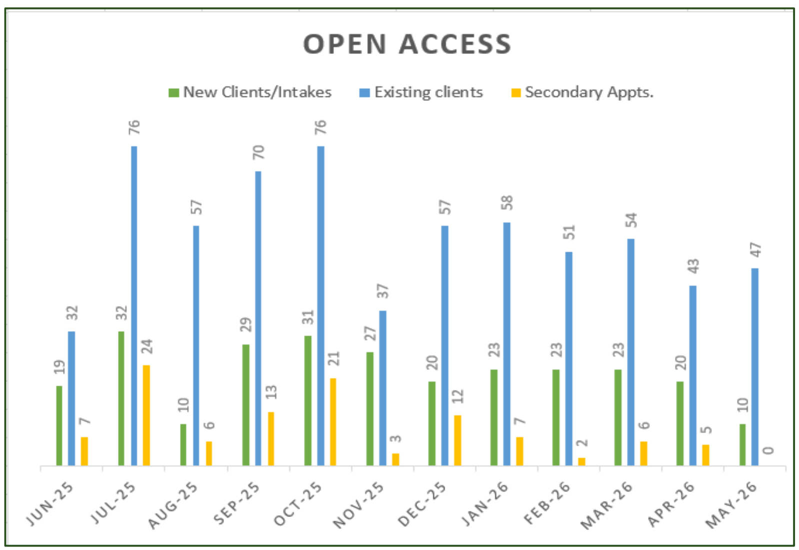
- **The Sullivan County Drug Task Force** continued implementation of a coordinated countywide strategy supporting prevention, treatment access, recovery, and long-term system improvement Discussion reflected continued reductions in opioid fatalities while identifying ongoing concerns related to: Cocaine & Methamphetamine use, Alcohol-related impacts, synthetic substances, & nonfatal overdoses. Members emphasized the ongoing influence of social & structural factors on long-term outcomes, including: housing availability, employment opportunities, transportation access, & health care accessibility. Current priority areas are strengthening prevention & public awareness efforts, enhancing recovery-oriented systems of care, improving coordination & data sharing across sectors, and expanding collaboration with healthcare and community providers.
- **Substance Use Treatment & Recovery Infrastructure:**
  - Garnet Health and Lexington Center continue to develop an inpatient substance use treatment service at Garnet Health-Catskills with renovations underway, and planned service capacity will be 47 residential treatment beds and 6 detoxification beds with an anticipated Goal is to open late summer/early fall of 2026.
  - Oxford House has expanded recovery housing capacity and currently are operating three sober-living homes in S.C.
  - Lexington Center for Recovery continues preparations for occupancy at 396 Broadway following OASAS site approval.
- **Policy & Legislative Pillar Update**: No substantive policy changes have occurred. Current focus areas remain on improving treatment access, advancing prevention & harm reduction efforts, continue to develop of the proposed 72-hour Substance Use Disorder Hold framework; County-level policy considerations regarding Kratom, advancement of Recovery-Ready Workplace initiatives.
- **Social Care Access**: Social care integration efforts remained stable during the reporting period. UNITED SULLIVAN continues coordinating access across healthcare & community systems through the UniteUs platform with emphasis on improving connections to primary care, behavioral health services, substance use treatment, dental services, and community-based supports.

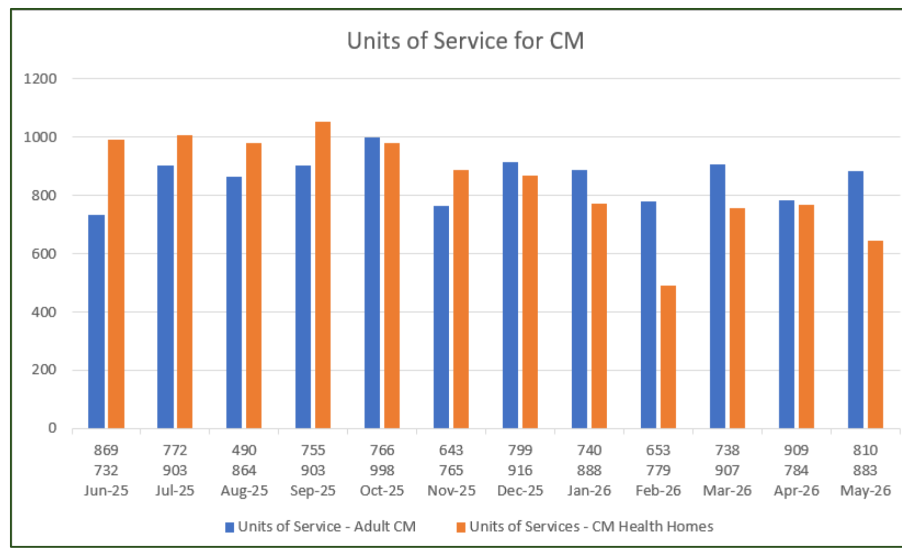
Community Services Update – Clinic and Care Management

High Risk Clients: In May 2026, there were 165 clients on the roster for high risk census.

- **Clinic & Treatment Services**: We continue to collect data from local providers to help identify ways to ease access and improve retention in mental health care, substance use, housing, and benefit systems. Our current emphasis is on successful referrals & treatment via Unite Us and strengthening provider cooperation from inpatient to residential and outpatient care.

Care Management unit: Continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of May 2026, there are 3 active Assisted Outpatient Treatment (AOT) orders and there is 1 person on Enhanced AOT services.





Clinic and Care Management Statistics

SULLIVAN COUNTY DEPARTMENT OF						
COMMUNITY SERVICES						
STATISTICAL SUMMARY FOR: May 1, 2026 - May 31, 2026						
Prepared by : Sara A. Cole				CLIENTS		
	ON ROLLS:			ON ROLL:	CLIENTS	UNITS OF
PROGRAM	5/1/2026	ADMISSIONS	DISCHARGES	5/31/2026	SERVED	SERVICE
SC BEHAVIORAL HEALTH CLINIC ADULT	496	18	31	483	514	500
SC BEHAVIORAL HEALTH CLINIC CHILD	27	11	8	30	38	32
SC BEHAVIORAL HEALTH CLINIC FORENSIC	60	5	5	60	65	133
SC BEHAVIORAL HEALTH CLINIC MICA	0	0	0	0	0	Included In Clinic Adult
SC BEHAVIORAL HEALTH CLINIC MAT	0	0	0	0	0	Included In Clinic Adult
TOTAL MENTAL HEALTH	583	34	44	573	617	665
SC CARE MANAGEMENT	37	1	0	38	38	883
SC HEALTH HOME- ADULT	36	1	1	36	37	357
SC HEALTH HOME - KENDRA, AOT and HH+	11	0	0	11	11	148
SC HEALTH HOME - CHILD	16	2	0	18	18	204
SC HEALTH HOME - OUTREACH	6			6	6	101
SC CM CCSI					0	0
TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS	106	4	1	109	110	1,693
SC SPOA - Adult	56			56	56	367
SC SPOA - Child	21			21	21	196
TOTAL SPOA	77	0	0	77	77	563
	# of calls	**#of ph interv**	**Outreaches**	**Hosp Divers %**	**Hosp Admit %**	
MOBILE MENTAL HEALTH	238	70	30	90	67	

Community Services Update – Local Government Unit

- ***Single Point of Access (SPOA) Program*:**
  - On May 14, 2026, the Adult SPOA Committee met via Zoom with 14 new cases & 10 previous cases reviewed. There are a total of 138 RSS beds with 123 people on the waiting list and 11 openings with some of the apartments are in need of repairs.
  - Children's SPOA Committee met via Zoom on May 28, 2026, and went over 12 previous cases, plus 4 new cases.
- ***Community Feedback and System Response***
  - Community input continued to support current initiatives while identifying opportunities to strengthen access, communication, and long-term recovery outcomes. Key themes identified is the increased transparency & public communication, improved understanding of available treatment & recovery services, expanded housing & recovery supports, improved coordination across systems, and continued focus on quality of life and long-term stabilization. While County and partner agencies continue focusing on public education initiatives, streamlined referral pathways, and strengthening coordinated care delivery.

LOCAL GOVERNMENT UNIT (LGU) Update:

***Peer & Community Support Services*:** Support for individuals involved with Probation, Drug Court, SUNY Sullivan, DSS, and community outreach by providing screenings, treatment coordination, housing support, and benefits navigation. Additional activities include participation in outreach and collaboration with peer, treatment, recovery, and justice system partners. With the expansion of Garnet Care Coordination to strengthen transitions of care, discharge planning, referral pathways, and follow-up engagement.

Community Services Update – Local Government Unit (cont.)

Narcan Outreach & Harm Reduction: Countywide harm reduction efforts included maintenance and replenishment of NaloxBoxes and community distribution sites with Narcan kits, Fentanyl test strips, and harm reduction supplies. Plus the coordination of inventory and replacement activities across partner agencies.

Community & Recovery Engagement: Continue participation occurred across recovery, behavioral health, prevention, and community planning initiatives. Key activities are collaboration with treatment, recovery, family support, and community organizations, public awareness & resource distribution, coordination with educational & disability-service partners, and Identification of service gaps & expansion of referral opportunities.

Care Coordination and Service Navigation Initiative: Garnet Health convened youth and adult care coordination meetings to strengthen communication & continuity across hospital & community based systems. Discussions included improving provider awareness of available services, strengthening discharge planning & follow-up, addressing barriers to access & engagement, and enhancing cross-system coordination. Participant feedback supported development of a simplified service navigation framework designed to improve understanding of available services and create clearer pathways for individuals and families. Current system coordination activities included continued Crisis Intervention Team coordination & co-response planning, sustained Quick Response Team operations, Mobile Crisis enhancement under approved No Cost Time Extension through 2026, and ongoing coordination with OMH regarding future system development.

Crisis Services/Mobile Mental Health Update

Crisis Intervention & Law Enforcement Support

- **Crisis Intervention Team Initiative**: Crisis Intervention Team (CIT) working on co-response planning. Continued post-training follow-up and alignment with law enforcement partners. Maintained full-time Quick Response Tram (QRT) operations.
- **Mobile Crisis Services:** Continued enhancement of MCS under the approved No Cost Time Extension (NCTE) through 2026. Ongoing system alignment & responder coordination.
- Approved No Cost Time Extension (NCTE) enables continuation of crisis service development through 2026. Extension supports sustained CIT expansion, crisis system alignment, and emergency responder coordination. Awaiting additional direction from OMH to finalize service enhancement plan.

Month/Year	Incoming Calls	Intial Phone Contacts	Outreaches	Diversion Rate	Hospital Referrals	Admissions	Admission Rate
May-25	236	90	26	73%	7	5	71%
Jun-25	278	98	27	70%	8	7	88%
Jul-25	297	140	25	72%	7	4	57%
Aug-25	227	78	26	69%	8	2	25%
Sep-25	197	68	26	85%	4	4	100%
Oct-25	267	76	22	73%	6	5	83%
Nov-25	224	80	31	90%	3	2	67%
Dec-25	249	86	36	72%	10	6	60%
Jan-26	235	76	13	77%	3	1	33%
Feb-26	183	60	21	76%	5	4	80%
Mar-26	255	90	29	93%	2	1	50%
Apr-26	255	87	30	73%	8	4	50%
May-26	238	70	30	90%	3	2	67%

NYS BoS CoC
New York State Balance of State Continuum of Care

Sullivan County's Housing Continuum

Safe Options Support (SOS)

Warming Centers (~40 seasonal)

Oxford House (~16)

Out-of-county DV shelters

SOS "Housing First" (9)

Catholic Charities (28)

Rehabilitation Support Services (RSS) (138, 121 waiting)

Swan Lake Adult Home

OPWDD Homes (TCFD, ARC, New Hope)

Monticello Housing Authority

Woodbourne Housing Authority

Emergency Shelter Census (7/2/26)	
Families	22 (-5)
Singles	149 (-4)
Adults	182 (-13)
Children	40 (-6)
School Age Children	27
Sex Offenders	31 (+3)
Total (Adults + Children)	222 (-19)

Access: Supports for Living

WestCOP (Veterans)

Senior Apartment Buildings

ATI - Solutions to End Homelessness Program (STEHP)

NYS Rental Supplement Program (RSP)

Sullivan County RSP

Section 8 Vouchers

NYS Housing Choice Vouchers (5)

Shelter Arrears Eviction Forestallment (SAEF)

* Numbers in parentheses indicate number of available beds/units

* Numbers in red indicate programs that are at their capacity

Child and Adult Services Statistics

ADULT SERVICES UNIT	2025 TOTAL	2026 YTD	2026 MAY
PERSONAL CARE AIDES			
CASES OPENED	18	1	1
CASES CLOSED	9	7	1
# CASES (AVG.)	38.41	33.23	33
PERS			
# CASES (AVG.)	0	0	0
APS REFERRALS			
16A Neglect/Abuse	27	47	11
16B Neglects Own Basic Needs	73	30	7
16B Untreated Medical Conditions	31	10	0
16B Self-endangering Behaviors	10	4	1
16B Unable to Manage Finances	39	11	3
16B Environmental Hazards	60	7	0
Undetermined	25	3	0
APS			
CASES OPENED	263	112	22
CASES CLOSED	264	118	20
# CASES (AVG.)	161.35	155.79	157
GUARDIANSHIPS			
OPEN	46	46	0
REP PAYEE			
OPEN	121	95	-31

FOSTER CARE STATISTICS			
	MAY 2026	Trend	Goal
Kinship%	27.18%		20%
Congregate Care%	15.53%		16%
Total in Care	103		<100
RTF/RTC	6		
Diagnostic	0		
Group Home	2		
Therapeutic Foster Home	19		
Regular Foster Home	33		
Kinship	28		
Other	15		
Freed for Adoption	19		
Certified Homes	67		5x# in care
Newly Certified Homes	0		
Number of Closed Homes	1		
New Kinship Homes	0		
Pending Certification	4		
Completed Adoptions	3		
YTD Completed Adoptions	12		

CHILD PROTECTIVE STATISTICS			
	2025	YTD 26	MAY
# New Reports	1330	654	133
# Closed Cases (UNF, FAR, IND)	997	436	78
# Unfounded Reports	486	204	38
# Closed FAR	257	107	17
# Indicated Reports	254	125	23
Physical abuse	14	12	0
Emotional abuse	1	0	0
Sexual abuse	13	4	2
Neglect	123	55	8
Domestic violence	15	1	0
Educational neglect	52	27	8
Substance abuse	33	26	5
1034	3	0	**0**

PREVENTIVE SERVICES STATISTICS	
NEW REFERRALS	19
TOTAL CASES	94

- **APS:** This number wasn't being reported accurately and has been revised to reflect the current number of 95 APS Rep Payee cases.
- **Foster Care Statistics**: We continue to see positive downward trends in our foster care population as children achieve permanency through reunification with their parents, long-term kinship placements, and adoption. We are currently at 98 children in foster care, marking the first time Sullivan County has been under 100 children in care in over four years.
- **Child Protective Statistics**: Sullivan County continues to perform above the New York State average across all CPS performance measures. We currently have less than 1% overdue CPS cases, no CPS caseworkers carrying more than 15 cases (the New York State benchmark).

Child Welfare Case Lifecycle Management

CHILD WELFARE CASE LIFECYCLE MANAGEMENT DASHBOARD													
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	
EOM STATISTICS													**AVERAGE**
Overdue 7-day Safety Assessments (CPS)	<1	<1	0	0	<1								0
Overdue 7-day Safety Assessments (FAR)	0	<1	0	<1	<1								0
Overdue Case Closures (CPS)	14	8	4	3	1								6
Overdue Case Closures (FAR)	4.5	4	3.5	3	4								3.8
PREV Referral Timeliness	7	16	6.5	6	8								8.7
QUARTERLY INTERNAL COMPLIANCE AUDITS (GREEN INDICATORS = ≥85% Effective, YELLOW = 75%-84%, RED = ≤74%													**AVERAGE**
CPS Progress Notes	95%			80%									0.875
FAR Progress Notes		81%			87%								0.84
PREV Progress Notes		83%			83%								0.83
Foster Progress Notes			90%										0.9
PREV Case Contact Rate ≥ 2 per month	86%			87%									0.865
Foster Case Contact Rate ≥ 1 per month		81%			85%								0.83
Supervisor Case Conferences		70%			100								50.35
LSRs Submitted Timely			100										100
Annual LODs Reviewed Timely/uptodate			100/68%										#DIV/0!
HOTLINE SOURCES													**ANNUAL TOTAL**
School	51	37	62	50	65								265
Immediate Family	12	10	7	14	11								54
Extended Family	5	5	9	4	6								29
Hospital	8	11	9	12	6								46
Other Medical Provider	11	5	10	4	5								35
Law Enforcement	18	13	16	25	21								93
DSS Internal	7	11	15	12	14								59
Other	17	18	16	20	5								76

Social Services Program Statistics

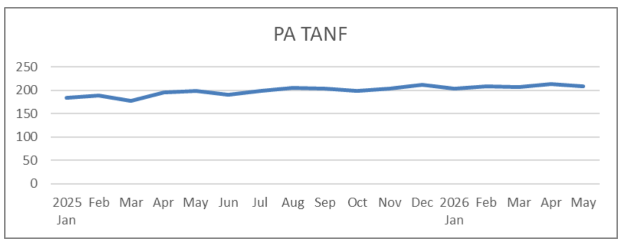
Sullivan County Catskills
Mountains of Opportunities

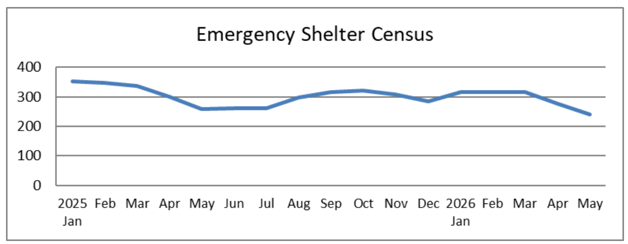
Fraud Investigations (as of 5/31/2026)						
Collections	**Cases Active**	**Cases Referred**	**Completed**	**Arrests**	**Pending arrests**	**Burials**
$14,800.97 (+10,420.10)	313 (+12)	53 (+5)	21 (-19)	4 (+1)	8 (-1)	2 approved (-2) $3,635.00 costs (-3,650.00)

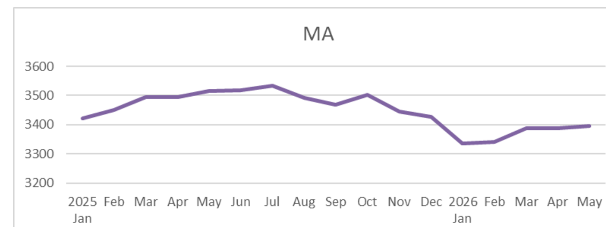
Child Support Enforcement Cases (as of 5/31/2026)			
Collections	**Petitions Filed**	**Paternity Establishments**	**Total Cases**
$795,155 (+$173,076)	63 (+24)	34 (+18)	2,713 (+5)

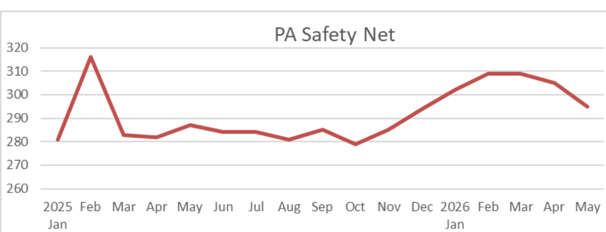
Public Assistance (PA) Cases (as of 5/31/2026)				
Temp. Assistance to Needy Families (TANF)	**Safety Net**	**Food Stamps**	**Medical Assistance (MA)**	**MA/Supplemental Security Income (SSI)**
208 (-6)	295 (-10)	5447 (-351)	3396 (+8)	2365 (-20)

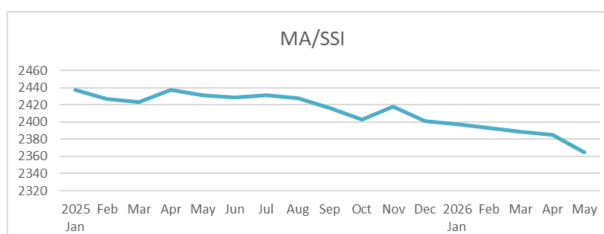
Homelessness Snapshot (as of 5/31/2026)				
Code Blue	**Quarantined**	**Adults / Children**	**Sex Offenders**	**Emergency Shelter Census**
0	0	195/46 (-19/-17)	28 (+2)	241 (-36)

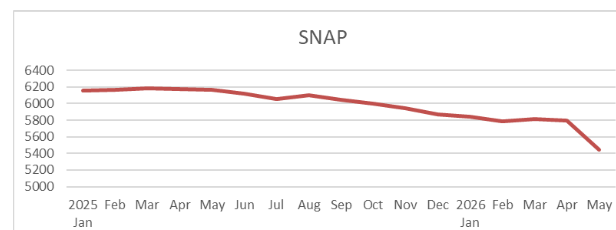












Social Services Highlights

Public Assistance:

- Currently we have 53 active County funded Rental Supplement Program (RSP) cases leaving a remaining balance of $3,119.17 left to be utilized. State RSP now available for $240,957 for the period of April 1, 2026 – March 31, 2027.
- To date utilizing the state funded Shelter Arrears Eviction Forestallment (SAEF) program we have prevented 19 households from being evicted and entering emergency housing.
- Ongoing collaboration with Preventive, CPS, Housing and Case Management continue to make great progress ultimately leading to the continuous decrease in the number of children who reside in temporary housing.
- May was the 3rd month of tracking Able Bodied Adults Without Dependents (ABAWD) Anyone between the ages 18-64 that do not live with a child under the age of 14 can only receive benefits for three months in a 36-month period unless they meet specific work requirements or qualify for an exemption. As a result of non-compliance 334 cases were closed by May 31, 2026.
- Since we started the ABAWD requirements on March 1, 2026 to the latest report on 6/16/2026 we had 669 individuals that had to meet work requirements. We have closed 406 of those cases and reduced benefits on 229 of them, the remaining 34 have been exempt of have come into compliance. This process resulted in 3 fair hearings that defaulted.
- Some of these cases have reapplied or spoke to the DSS Employment Unit staff to provide documentation that they are in compliance and could possibly be reopened.
- We received 165,385 to continue the Family Service Case Management program, new funding runs from October 1, 2026 – September 30, 2027.
- Child Care Assistance Program: a provider and client letter was sent July 8, 2026 stating that we are awaiting supplemental funds which we should receive in 2-3 weeks before we are able to commit to a reopening plan.

Care Center at Sunset Lake Rehab

Care Center Update

Monthly Total Expenses to Date	Monthly Cash Receipts	End of Month Census	Meals Prepared for Residents
$1,138,507.46	$1,250,232.63	100	9,033
Admissions / Discharges (to home or Assisted Living)	**Total ST treatments**	**Total OT treatments**	**Total PT treatments**
0/12	70	497	618

Nursing Services

- Nursing Services continues to demonstrate flexibility and responsiveness to the evolving needs of our residents through ongoing policy review, staff education, and routine in-service training. During May, the department remained focused on maintaining high-quality resident care while supporting staff development and operational efficiency.

Highlights include:

- Continued policy review and staff education to ensure compliance with regulatory standards and best practices.
- Recognition of staff during National Nurses Week, helping to promote employee appreciation and improve morale.
- Preparation for the summer season through review of staffing patterns and staff utilization to align with operational needs and budget expectations.
- Distribution of heat advisory reminders and education to staff to promote resident safety during warmer weather.

Activities & Resident Engagement

- The Activities Department continues to provide meaningful opportunities for socialization, recreation, and community involvement that enhance residents' quality of life.

Highlights for May included:

- Residents celebrated Cinco de Mayo with music, chips, salsa, and themed festivities.
- National Nurses Week was recognized with daily staff appreciation events, including trivia, a scavenger hunt, and a sock hop.
- National Nursing Home Week featured a variety of special events, including a petting zoo, karaoke, and a community barbecue.
- Students from the Sullivan West 5th and 6th Grade Chorus performed for residents in preparation for their spring concert.
- Veterans residing in the facility were honored with memorial ornaments and American flags in recognition of Memorial Day.

Rehabilitation & Restorative Therapy

- The Rehabilitation Department continues to focus on maximizing resident function, improving outcomes, and ensuring appropriate utilization of therapy services.

Department updates include:

- Ongoing review of Medicare residents to ensure appropriate therapy services and documentation.
- Continued monitoring of departmental productivity.
- Progress on the Side Rail Project, including completion of initial therapy assessments and implementation of quarterly reassessment audits.
- Continued collaboration between Dietary Services and Speech Therapy to optimize meal plans and swallowing safety for residents.

Summary

The Nursing Home continues to prioritize resident-centered care through strong interdisciplinary collaboration, staff education, and responsible resource management. Departments remain committed to maintaining high standards of clinical care while fostering meaningful resident engagement and enhancing quality of life.

Sullivan COUNTY CATSKILLS
Mountains of Opportunities

Staffing Data

Community Services (9 Positions Vacant, 40 Authorized, 22.50% Vacant)	
Assistant Social Worker II, #369, #721, #3759	2 approved to fill, 1 submitted for review
Staff Social Worker I, #0130, #2267, #3288, #3677	1 approved to fill, 2 submitted for review
Staff Social Worker II, #0977	RTF submitted
CIT/Crisis Mental Hygiene Coordinator, #3722	**ON HOLD**

Social Services (18 Positions Vacant, 184 Authorized, 9.78% Vacancy Rate)	
Account Clerk, #1269	**ON HOLD**
Account Clerk/Database, #2222, #2495	**ON HOLD**
Case Services Aide, #3458	Recent promotion, **RTF submitted**
Case Supervisor, #3133	Posted
Caseworker #78, #3774, #3775	RTF submitted, 2 Positions created interviewing
FS Investigator, #70	Recent promotion, **RTF submitted**
FS Investigator Trainee, #3676	**ON HOLD**
Senior Case Services Aide, #3754, #3755, #3776	**2 Positions revised in 2026 budget, ON HOLD; 1 Position created for DV Unit, interviewing**
Senior Account Clerk/Database, #257	Posted, interviewing
Senior Caseworker, #3	**ON HOLD**
Social Welfare Examiner, #809, #2899	Approved to fill, interviewing
Spanish Language Social Welfare Examiner, #3604	**ON HOLD**

100 North Street
Monticello, NY 12701

Sullivan County

Legislative Memorandum

File #: ID-8459	**Agenda Date:** 7/16/2026	**Agenda #:** 1.

Narrative of Resolution:
To enter into an agreement for the provision of Summer Youth Employment Services

If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: $251,012

Are funds already budgeted? Yes

If 'Yes,' specify appropriation code(s): A-6293-R4789-R314

If 'No,' specify proposed source of funds: Click or tap here to enter text.

Specify Compliance with Procurement Procedures: N/A

RESOLUTION INTRODUCED BY HEALTH AND HUMAN SERVICES COMMITTEE TO AUTHORIZE COUNTY MANAGER TO ENTER INTO AGREEMENT FOR THE PROVISION OF SUMMER YOUTH EMPLOYMENT SERVICES

WHEREAS, the County of Sullivan, through the Department of Social Services, has been allocated New York State Office of Temporary and Disability Assistance (NYS OTDA) funding for the Summer Youth Employment Program (SYEP); and

WHEREAS, the Department will enter into an agreement with the Sullivan County Center for Workforce Development to provide SYEP services for 2026.

NOW, THEREFORE, BE IT RESOLVED, the Sullivan County Legislature does hereby authorize the County Manager to execute an agreement between the Department of Social Services and the Center for Workforce Development for Summer Youth Employment Services during the period from May 1, 2026 through December 31, 2026; and

BE IT FURTHER RESOLVED, and the maximum of this agreement is not to exceed $251,012; and

BE IT FURTHER RESOLVED, that the form of said agreements will be approved by the Sullivan County Attorney's Office.

100 North Street
Monticello, NY 12701

Sullivan County

Legislative Memorandum

File #: ID-8460 **Agenda Date:** 7/16/2026 **Agenda #:** 2.

Narrative of Resolution:
To execute agreements for Residential Respite Preventive Services

If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: $20,000 ($7,600 County funds $12,400 State funds)

Are funds already budgeted? Yes

If 'Yes,' specify appropriation code(s): 6119-4615

If 'No,' specify proposed source of funds: Click or tap here to enter text.

Specify Compliance with Procurement Procedures: 140-3.-4

RESOLUTION INTRODUCED BY HEALTH AND HUMAN SERVICES COMMITTEE TO AUTHORIZE COUNTY MANAGER TO EXECUTE AGREEMENTS FOR RESIDENTIAL RESPITE PREVENTIVE SERVICES RELATED PREVENTIVE SERVICES

WHEREAS, the County of Sullivan is required to have available services relevant to Persons in Need of Supervision (PINS) diversion including residential respite for families of youth at risk; and

WHEREAS, said residential respite services help reduce the use of more costly foster care services; and

WHEREAS, the Department of Social Services will again enter into agreement for residential respite services for families of and for youth at risk; and

WHEREAS, one or more New York State Office of Children and Family Services approved agency shall provide residential respite services at state approved and locally negotiated rates at costs not to exceed $20,000 for the period from July 1, 2026 through June 30, 2027 through an agreement with the Department of Social Services.

NOW, THEREFORE, BE IT RESOLVED, that the Sullivan County Legislature does hereby authorize the County Manager to enter into agreement for the provision of related residential respite services for the period from July 1, 2026 through June 30, 2027; and

BE IT FURTHER RESOLVED, the maximum of these agreements shall not exceed $20,000 for the period from July 1, 2026 through June 30, 2027; and

BE IT FURTHER RESOLVED, that the form of said contracts will be approved by the Sullivan County Attorney's Office.

100 North Street
Monticello, NY 12701

File #: ID-8480 **Agenda Date:** 7/16/2026 **Agenda #:** 3.

Narrative of Resolution:
To enter into agreements for the provision of professional services

If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: $50,000

Are funds already budgeted? Yes

If 'Yes,' specify appropriation code(s): A6070-46-4615

If 'No,' specify proposed source of funds: Click or tap here to enter text.

Specify Compliance with Procurement Procedures: 140-3.-4. Contracting for professional services

RESOLUTION INTRODUCED BY HEALTH AND HUMAN SERVICES COMMITTEE TO AUTHORIZE COUNTY MANAGER TO ENTER INTO AGREEMENTS FOR THE PROVISION OF PROFESSIONAL SERVICES FOR PERIOD FROM JUNE 1, 2026 THROUGH MAY 31, 2027

WHEREAS, the County of Sullivan, through the Department of Social Services requires certain professional services to accomplish the provision of Child Protective Services (CPS) related services for Sullivan County youth and families; and

WHEREAS, the Department of Social Services wishes therefore to contract with

- JFC Consulting, LLC for the provision of child abuse and/or neglect medical consultant services at an annual cost not-to-exceed $35,000; and

- Westchester Institute for Human Development for the provision of non-acute clinical sexual abuse services at an annual cost not-to-exceed $15,000.

NOW, THEREFORE, BE IT RESOLVED, that the Sullivan County Legislature does hereby authorize the County Manager to execute agreements for the provision of the above-mentioned professional services during the period from 6/1/2026 through 5/31/2027; and

BE IT FURTHER RESOLVED, these contracts are at the County's discretion, subject to annual appropriation; and

BE IT FURTHER RESOLVED, the maximum of these professional services contracts collectively not exceed the Department of Social Services budgeted amount for these services; and

BE IT FURTHER RESOLVED, that the form of said contracts will be approved by the Sullivan County Department of Law.

100 North Street
Monticello, NY 12701

Sullivan County

Legislative Memorandum

File #: ID-8493 | **Agenda Date:** 7/16/2026 | **Agenda #:** 4.

Narrative of Resolution:

RESOLUTION INTRODUCED BY CATHERINE SCOTT, CHAIRWOMAN OF THE HEALTH AND HUMAN SERVICES COMMITTEE TO AUTHORIZE THE COUNTY MANAGER TO MODIFY THE AGREEMENT WITH E-PSYCHIATRY TO PROVIDE TELEMEDICINE SERVICES FOR PSYCHIATRIC CARE AND MEDICATION ASSISTED TREATMENT FOR THE DEPARTMENT OF COMMUNITY SERVICES.

If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: $741,000.00

Are funds already budgeted? Yes

If 'Yes,' specify appropriation code(s): A-4320-40-40-4023

If 'No,' specify proposed source of funds: Click or tap here to enter text.

Specify Compliance with Procurement Procedures:

To provide telemedicine services for psychiatric care and medication assisted treatment.

WHEREAS, Sullivan County put forth a Request for Proposal for Tele-Medicine Services for Psychiatric Care and Medication Assisted Treatment ("RFP No. R-23-31") for the Sullivan County Department of Community Services; and

WHEREAS, a proposal was received from e-Psychiatry, LLC., with office at 900 RR 620 South #C 101-242, Lakeway, Texas 78734 ("e-Psychiatry") to provide telemedicine services for psychiatric care and medication assisted treatment for the Department of Community Services ("DCS"); and

WHEREAS, DCS has approved said proposal and County entered into an agreement with e-Psychiatry for the period of January 1, 2024 through December 31, 2024, which period may be extended on a yearly basis for an additional four years at a cost not to exceed $343,000.00 per year for each year in which the contract is extended as Resolved by Enactment Number 436-23; and

WHEREAS, the current agreement extension is in effect through December 31, 2027; and

NOW, THEREFORE, BE IT RESOLVED, that the County Manager is hereby authorized to modify the agreement with e-Psychiatry for the above services in accordance with RFP No. R-23-31, at a cost not to exceed $342,000.00 from July 20, 2026 through December 31, 2026 and at a cost not to exceed $741,000.00 per year for each year in which the contract is extended; and

BE IT FURTHER RESOLVED, that the form of said agreement shall be approved by the County Attorney's office.