Executive Committee 6/19/25

Good morning. I'm talking about the ACC again today, and how the County Manager and Legislature continue to support Infinitecare in spite of the fact that they have mismanaged our nursing home and ignored the terms of their contract with the county. First, Number 12 resolution today did not go through any committees or public discussion, and it is camouflaged so that nobody will be able to tell that it's for Infinitecare. The resolution is to authorize adding the title of LPN unit leader for Legacy Staffing, which is doing business as Frontline Staffing, which is a staffing agency that belongs to Infinitecare. It is against NYS DOH and the CMS, or Centers for Medicare and Medicaid regulations for an LPN to be utilized as a unit leader, as an LPN does not have the qualifications required for this supervisory position. Only an RN can be a unit leader. Feel free to google it yourselves. It is against the best interests of the residents to have unit leaders who are not qualified or competent for the position, and you, as the facility operator, should not authorize this resolution, not even as a temporary measure. This resolution would certainly make it easier for Frontline to provide their temporary, nonunion staffing and any negative consequences would fall on the operator, not them, since they are legally only consultants. The operator is free to choose whether to follow their advice.

Secondly, it's now been over a month since the dishwasher broke at the ACC and the 130 plus residents are still receiving their food and beverages in Styrofoam or paper containers which do not keep anything warm for long. Failure to deliver the food at adequate temperatures means that the quality of care has further declined. Apparently, the plan to lease a dishwasher does not include fixing the current dishwasher during whatever interval of time it takes to arrange that lease, if indeed that plan ever reaches that goal. I consider this to be neglect of the elderly and disabled residents with whose health you all are entrusted. Prioritizing Infinitecare's business interests so that they can slide the contract for fixing the kitchen equipment to one of their associates, and get whatever cut they get, over the comfort and health of these residents is a disgusting abuse of power. I hope that you will intervene. Thank you.