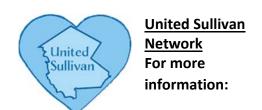
Sullivan County Division of Health and Human Services (DHHS) -- Monthly Report - August 2024

Roadmap to Better Health Implementation

- Sullivan County Community Assistance Center Hotline: 845-807-0925 - National Suicide Hotline: 988 - Hope Not Handcuffs: 833-428-HOPE - Hudson Valley Fearless! (Domestic Violence and Human Trafficking Support Hotline): 845-562-5340

| Strategy | Update on Activities Supporting the Strategy | Key Performance Indicators Positive Trend = GREEN, Negative = RED | | |
|------------------------------------|---|---|--|--|
| | • Crisis Mental Health Services: In response to two recent tragic events impacting the Sleepy Hollow neighborhood of Monticello, DHHS requested and received Crisis Incident Stress Management | Participating Unite Us Agencies | 33 | |
| Ease Access | counselors from OMH who provided briefings to staff and residents on July 30. | Unite Us Cases | 499 (+9) | |
| to Care | Mental Health Treatment Access: Pediatric MH services continue to be provided by Astor with a goal of expanding into local school districts this Fall. DHHS and Sullivan BOCES also reviewing existing services provided by Rockland Children's Psychiatric Center to find opportunities to expand | Percentage of Cases Open/Resolved | 50.9% (-10.9%) (System average, 44.0%) | |
| | • Drug Task Force Activities: 2 nd planning meeting for the Overdose Fatality Review Board and bimonthly meeting of Pillar Leads held on August 2 nd . Current focus of Drug Task Force members is on | 911 overdose responses in May | 15 (-1) | |
| | providing support to the Village of Monticello as they address recent increases in the number of homeless, service-resistant persons staying in the Village. Several strategies were discussed among | 2023 Opioid Deaths | 35 (-8) | |
| End the Opioid Crisis | healthcare and human service providers in collaboration with Mayor Massey and Police Chief Lindsey in a meeting at Village Hall on August 6 th . | 2023 Drug-related ED Visits | 68 (-8) | |
| | Opioid Settlement Fund Distribution: Contract extensions are in place with all of last year's providers. Will also look to expand on success of Liberty PD Quick Response Team and EAP initiatives with Fallsburg and Monticello PDs in the year ahead. Additional funding (amount TBD) coming from a new settlement (McKinsey & Company) | 2023 Drug-related Hospitalizations | 11 (-4) | |
| | • New York State's Child Care Application Assistance Portal launched earlier this month: Users will have to sign up for the portal at https://hs.ocfs.ny.gov/CCAPsignup/invite. After signup/sign-in, | Emergency Shelter Census | 283 (-3) | |
| Enhance Our Community | | | 47 (-4) | |
| Encourage Healthier Behavior | Building Campaign for Youth Vaping and Alcohol Use Prevention: Concerns are growing among members of the drug task force regarding youth vaping and alcohol use. Fortunately, we have just learned of a settlement with Juul which will provide the county with \$481,474.24 to fight vaping. | United Sullivan Media Campaign | Exceeding industry standards | |



www.unitedsullivan.org

Email: contact@unitedsullivan.org

- Unite Us: Community Resources is coordinating with Unite Us on connecting local food pantries to the network via the Community Assistance Center and is starting to plan a pilot with a few food pantries to see if Unite Us can help advance their work.
- Joint Success Plan: We in a new phase of our relationship with Unite Us. After spending the first year of our contract focused on recruiting and connecting partner agencies to the network, DHHS and Unite Us staff are starting to analyze user activity and referral success rates. While we are already happy with the improved service and

Network Activity Overview

Monitor critical network metrics over time.



access we are able to provide to county residents, our "joint success" planning will make referrals more efficient and effective for all involved.

• **Network Member Update:** The following chart provides the complete list of Sullivan County agencies currently active on Unite Us – there were no changes to the number of enrolled agencies. We are now focusing on developing the existing network.

| Liberty Police Department | The Center for Discovery | Rehabilitation Support Services | Cornell Cooperative Extension | Dept of Community Services |
|---|----------------------------------|--|---|--|
| Sullivan County Probation | Dispute Resolution Center | Sullivan 180 | Office for the Aging | Lexington Center - Liberty |
| Community Action – Liberty and Monticello Offices | Dept of Public Health | Sullivan County Youth Bureau | Action Toward Independence | Catholic Charities - Behavioral Health |
| Every Person Influences Children | Dynamic Youth Community | Legal Services of the Hudson Valley | Garnet Health Medical Center - Catskills | Catholic Charities – Human Services |
| Independent Living, Inc | Center for Workforce Development | HONOREHG, INC. | Astor Services | Sullivan Allies Leading Together INC. |
| Mobile Mental Health Team | Restorative Management | Dept of Social Services | Bridge Back to Life Mobile Unit | Choices Mental Health Counseling |
| Sun River Health | Community Home Health Care | | | |



Care Center at Sunset Lake Rehab

For more information: (845) 292-8640, https://sullivanny.us/Departments/Adultcarecenter

| Care Center at Sunset Lake Key Statistics | | | | | | | | | | |
|---|-----------------------|---------------------|---------------------|--|--|--|--|--|--|--|
| Monthly Total Expenses to Date Monthly Cash Receipts End of Month Census Meals Prepared for Residents | | | | | | | | | | |
| \$1,291,646.75 | \$1,053,841.22 | 111 | 10,077 | | | | | | | |
| Admissions / Discharges (to home | Total Day Care Visits | Total OT treatments | Total PT treatments | | | | | | | |
| or Assisted Living Facility) | | | | | | | | | | |
| 6/6 | 0 | 585 | 670 | | | | | | | |

Administrator and Deputy Administrator Comments:

• In response to a question asked in committee last month: Resident Room Temperature per DOH (Federal Regulation 42 CFR 483.15 "Quality of Life" states that facilities initially certified after October 1990 must maintain a temperature range of 71-81 degrees. Beyond general comfort, it's important that "climate" also refers to air quality of a facility. Although the Care Center is older, it is always our goal to stay consistent with this Federal Regulation.

Staffing (3 Stars):

- Recruiting and hiring efforts continue and we continue to work with staffing agencies
- In response to a question asked in committee last month: Day-to-day staffing decisions are made with the following priorities established: all full-time employees regardless of County or Frontline have access to shifts first, then part-time employees, then per-diem and last any shifts still available are offered to agency staff.
- In June, 3 full time CNAs were hired by Frontline. All three are still with the facility.

Health Inspections (1 Star) & Quality Measures (2 stars): No significant updates to report.

Social Work/Services Update:

- Census details: Unit 1 (9), Unit 2 (24), Unit 3 (40) and Unit 4 (38); total 111.
- Distributed Resident Rights information to all residents who are alert and oriented. If not alert and oriented, Resident Rights were mailed to Emergency Contact / Resident Representative
- Distributed Medicaid Recipient Letter to all residents who are alert and oriented. If not alert and oriented, Medicaid Recipient Letters were mailed to Emergency Contact / Resident Representative.

Nursing and Physical Therapy Update:

- There was a brief COVID outbreak in July. Six residents and two staff were isolated. As of the end of July, there were no longer any COVID positive staff or residents.
- Residents planned and crafted new items for the rehab holiday tree. This incorporated cognitive processing, budgeting, planning, and fine and gross motor skills.
- The garden group continued to tend the indoor and outdoor plants.
- Speech therapy is working to stage all residents for dementia and cognitive abilities. This will help with the roll out of new cognition-based facility wide programming in August. This was ongoing in July.
- Residents planned Olympic-themed rehab activities that will carry over into July and will result in many fun July and August rehab activities.
- Rehab patients participated in craft activities.
- Director of Rehab is working with Sullivan West High School to establish a pen pal program that will be led by rehab.

Residents planned and participated in making lemonade and popsicles with OT and Speech therapy.

Activities Department Update:

- Most Recent Events: Unit BBQ's (continue), first ever Care Center Rave, National Iced Tea Day, Sports Day with Dad
- Celebrated National CNA Week
- Introduced 3 new group games



Department of Community Services (DCS)

For more information: (845) 292-8770, https://sullivanny.us/Departments/CommunityServices

National Suicide Hotline: 988 Mobile Mental Health: (800) 710-7083 Children's Mobile MH: (845)701-3777

• The Care Management unit continues to actively engage & work with clients for both of the Health Home

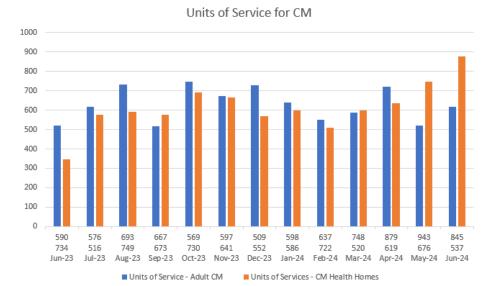
agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of June 2024, there are five active Assisted Outpatient Treatment (AOT) orders and one person on enhanced AOT services.

Behavioral Health Clinic (Mental Health and Substance Abuse):

- High Risk Clients: In June, there were 175 clients on the roster for high risk census.
- Open Access is Thursdays from 9:00am to 12:00pm.

Adult & Children's Single Point of Access (SPOA):

- On June 13, 2024, the Adult SPOA Committee met via Zoom with seven new cases reviewed and six previous cases reviewed.
- The total of 140 RSS supportive housing beds filled with 195 people on the waiting list and 12 current openings.
 - o There are 7 people on the list for Family Care with no openings.
 - o RSS Community Residence: 12 beds, 52 on the waiting list, no openings.
 - RSS Sullivan Treatment Apartment Program: 29 beds, 33 on the waiting list, 2 openings but the apartments are still in need of repairs.
 - o RSS Sullivan County Respite: 1 bed, 1 on the list. It is unavailable.
 - RSS Supportive Apartment Program: 39 Regular and 16 L/S, 65 on the waiting list, 10 openings for Supported Housing.
 - RSS Invisible Children's Apartment Program: 6 beds, 10 on the waiting list, no openings.
 - o RSS Chestnut Street Apartments: 37 beds, 34 on the waiting list, & no openings.
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.





- Children's SPOA Committee met via Zoom on June 27, 2024 and reviewed four new referrals and two previous referrals.
- The Coordinator organized and facilitated the monthly Adult & Children SPOA Committee meetings (review of incoming referral packets, typing the case presentations, agenda, meeting minutes, waiting lists). Coordinator also conducted follow up throughout the month and completed monthly SPOA related data reports.

Local Government Unit:

- Staff retention and recruitment –restructured our all staff meeting to provide clear communication and support, working with managers to aide persons with burnout, working on media campaign to recruit, professionalizing the field by recruiting bachelor level persons to train and maintain
- Working with our local 911 and Dutchess 988 regarding collaboration and training for 911 dispatchers and referral information.

DCS Stats:

| SULLIVAN COUNTY DEPARTMENT OF | | | | | | |
|---|-----------|------------|------------|-----------|---------|--------------------------|
| COMMUNITY SERVICES | | | | | | |
| STATISTICAL SUMMARY FOR: June 1, 2024 - June 30, 2024 | | | | | | |
| Prepared by : Sara A. Cole | | | | CLIENTS | | |
| | ON ROLLS: | | | ON ROLL: | CLIENTS | UNITS OF |
| PROGRAM | 6/1/2024 | ADMISSIONS | DISCHARGES | 6/30/2024 | SERVED | SERVICE |
| SC BEHAVIORAL HEALTH CLINIC ADULT | 447 | 20 | 22 | 445 | 467 | 668 |
| SC BEHAVIORAL HEALTH CLINIC CHILD | 17 | 0 | 2 | 15 | 17 | 9 |
| SC BEHAVIORAL HEALTH CLINIC FORENSIC | 72 | 7 | 5 | 74 | 79 | 101 |
| SC BEHAVIORAL HEALTH CLINIC MICA | 20 | 1 | 1 | 20 | 21 | Included In Clinic Adult |
| SC BEHAVIORAL HEALTH CLINIC MAT | 13 | 1 | 2 | 12 | 14 | Included In Clinic Adult |
| TOTAL MENTAL HEALTH | 569 | 29 | 32 | 566 | 598 | 778 |
| | | | | | | |
| SC CARE MANAGEMENT | 26 | 0 | 1 | 25 | 26 | 528 |
| SC HEALTH HOME- ADULT | 42 | 1 | 1 | 42 | 43 | 308 |
| SC HEALTH HOME - KENDRA, AOT and HH+ | 12 | 0 | 0 | 12 | 12 | 131 |
| SC HEALTH HOME - CHILD | 16 | 0 | 2 | 14 | 16 | 120 |
| SC HEALTH HOME - OUTREACH | 11 | 0 | 0 | 11 | 11 | 286 |
| SC CM CCSI | | | | | 2 | 9 |
| TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS | 96 | 1 | 4 | 93 | 99 | 1,096 |
| | | | | | | |
| SC SPOA - Adult | 40 | | | 40 | 40 | 290 |
| SC SPOA - Child | 13 | | | 13 | 13 | 92 |
| TOTAL SPOA | 53 | 0 | 0 | 53 | 53 | 382 |

Mobile Mental Health Team
(MMHT) Stats: Provided on next
page. There was another
encouraging decrease in the
number of calls year-over-year,
June 2023 to June 2024.

| Month/Year | Incoming Calls | Intial Phone Contacts | Outreaches | Diversion Rate | Hospital Referrals | Admissions | Admission Rate |
|------------|-----------------------|------------------------------|------------|-----------------------|---------------------------|------------|-----------------------|
| Jun-23 | 377 | 147 | 34 | 62% | 13 | 7 | 54% |
| Jul-23 | 319 | 123 | 17 | 65% | 6 | 3 | 50% |
| Aug-23 | 316 | 113 | 21 | 67% | 7 | 3 | 43% |
| Sep-23 | 371 | 135 | 16 | 75% | 4 | 1 | 25% |
| Oct-23 | 309 | 122 | 23 | 78% | 5 | 3 | 60% |
| Nov-23 | 404 | 139 | 31 | 62% | 12 | 4 | 33% |
| Dec-23 | 449 | 85 | 9 | 100% | 0 | n/a | n/a |
| Jan-24 | 280 | 83 | 11 | 73% | 2 | 2 | 100% |
| Feb-24 | 311 | 88 | 16 | 88% | 2 | 1 | 50% |
| Mar-24 | 252 | 93 | 16 | 81% | 3 | 0 | 0% |
| Apr-24 | 259 | 86 | 24 | 83% | 4 | 4 | 100% |
| May-24 | 305 | 99 | 29 | 79% | 6 | 4 | 67% |
| Jun-24 | 249 | 83 | 30 | 67% | 6 | 4 | 67% |



Department of Social Services (DSS):

For more information: (845) 292-0100

To complete a self-referral for services from DSS via the Unite Us network: https://sullivanny.us/Departments/familyservices

| Public Assistance Cases (as of 06/30/2024) | | | | | | | | | |
|---|-------------|---------------------|--------------------|----------------|--|--|--|--|--|
| Temp. Assistance to Needy Families Safety Net Food Stamps Medical Assistance MA/Supplemental Security Inc | | | | | | | | | |
| 192 (+2) | 250 (+7) | 3443(-32) | 2487(+13) | | | | | | |
| | Home | lessness Snapshot (| (as of 06/30/2024) | | | | | | |
| Code Blue | Quarantined | Adults/Children | Sex Offenders | Total Homeless | | | | | |
| 0 | 0 | 209/91 (+8/-16) | 20(-6) | 300 (-4) | | | | | |

Temporary Assistance:

- Continuing to address all new applications and recertifications in accordance with OTDA regulations.
- Anonymous online customer satisfaction surveys are now available to all persons who interact with DSS. QR codes are posted in the DSS lobby to connect interested participants.

Medicaid:

• Continue to process the influx of new applications and recertify benefits for current recipients.

Child Care:

- Staff participated in WebEx trainings for the new and childcare assistance program application.
- Staff are now processing online applications!

Home Energy Assistance Program (HEAP):

• Conducting interviews for two vacant positions. One applicant accepted a position in late July.

Housing:

• Continues to address homeless applications as they come in. Just completed a reallocation of staff assignments to help with the flow of applications and implemented a screening sheet at first point of contact to help capture the history of the clients' circumstances and determine level of need.

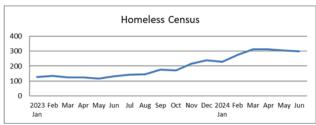
SNAP:

• Unfortunately, due to a staff member being out on Medical and other workers taken prior approved vacations we fell from 90 % to 69 % in processing cases with our thirty-day timeframe. Staff have returned as of the end of July, and we expect on-time approval rates to get back to previous levels quickly.

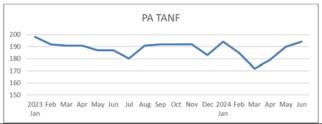
Temporary Assistance Case Trend Charts:

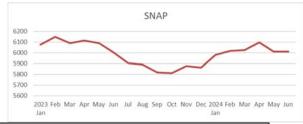












| Fraud Investigations (as of June 30, 2024) | | | | | | | | | | |
|--|--|----------------------|-----------------|----------------|-----------------|---------------------------------|--|--|--|--|
| Collections | Cases Active | Cases Referred | Completed | Arrests | Pending arrests | Burials | | | | |
| \$29,227.82 (+22,592.13) | 210 (+1) | 40 (-27) | 39 (-15) | 1 (-2) | 4 (+1) | 6 approved (+2) | | | | |
| | | | | | | \$10,661.00 costs (+\$4,328.00) | | | | |
| | С | hild Support Enforce | ement Cases (as | of June 30, 20 | 24) | | | | | |
| Collections | Collections Petitions Filed Paternity Establishments | | ts | Total Cases | | | | | | |
| \$630,130 (-227,773) | | 19 (-20) | | 9 (-7) | | 2,829 (-41) | | | | |

| ADULT SERVICES UNIT: | 2023 | 2024 | 2024 |
|----------------------------------|-------|------|------|
| ADDET SERVICES ONT. | TOTAL | YTD | JUN |
| PERSONAL CARE AIDES | | | |
| CASES OPENED | 16 | 14 | 4 |
| CASES CLOSED | 17 | 5 | 0 |
| # CASES (AVG.) | 30 | 34 | 38 |
| PERS | | | |
| # CASES (AVG.) | 0 | 0 | 0 |
| APS REFERRALS | | | |
| 16A Neglect/Abuse | 37 | 13 | 2 |
| | | | |
| 16B Neglects Own Basic Needs | 113 | 29 | 2 |
| 16B Untreated Medical Conditions | 33 | 18 | 3 |
| 16B Self-endangering Behaviors | 15 | 11 | 0 |
| 16B Unable to Manage Finances | 36 | 29 | 2 |
| 16B Environmental Hazards | 21 | 18 | 4 |
| APS | | | |
| CASES OPENED | 261 | 117 | 13 |
| CASES CLOSED | 251 | 124 | 19 |
| # CASES (AVG.) | 148 | 155 | 149 |
| GUARDIANSHIPS | | | |
| OPEN | 38 | 37 | -1 |
| REP PAYEE | | | |
| OPEN | TBD | 99 | 3 |

| FOSTER CAR | E STATISTIC | S | | CHILD PROTECTI | VE STATI | STICS | |
|-------------------------|-------------|--------|-----------|--------------------------------|----------|--------|---------------|
| | JUN 24 | Trend | Goal | | 2023 | YTD 24 | JUN 24 |
| Kinship% | 14.53% | ~~ | 20% | # New Reports | 1410 | 757 | 104 |
| Congregate Care% | 18.80% | \sim | 16% | #Indicated Reports | 174 | 125 | 26 |
| Total in Care | 117 | ~~ | <100 | Physical abuse | 14 | 10 | 3 |
| RTF | 0 | | | Emotional abuse | 0 | 0 | 0 |
| Diagnostic | 1 | | | Sexual abuse | 13 | 4 | 0 |
| RTC | 9 | | | Neglect | 62 | 57 | 13 |
| Group Home | 3 | | | Domestic violence | 13 | 11 | 1 |
| Therapeutic Foster Home | 14 | | | Educational neglect | 39 | 21 | 5 |
| Regular Foster Home | 58 | | | Substance abuse | 33 | 19 | 4 |
| Kinship | 17 | | | 1034 | 0 | 3 | 0 |
| Other | 15 | | | # Unfounded Reports | 710 | 276 | 46 |
| Freed for Adoption | 23 | | | # Closed FAR | 49 | 125 | 22 |
| Certified Homes | 79 | | 5x #in ca | # Court Ordered 1034s | 36 | 26 | 2 |
| Newly Certified Homes | 1 | | | PREVENTIVE SERVICES STATISTICS | | | |
| Number of Closed Homes | 2 | | | NEW REFERRALS 12 | | | |
| New Kinship Homes | 0 | | | TOTAL CASES 89 | | | |
| Pending Certification | 5 | | | TOTAL CASES | 89 | | |



Public Health Department: For more information on our report: (845) 292-5910, sullivanny.us/Departments/Publichealth

Certified Home Health Agency: CHHA census has averaged 151 daily, staff continue to reach the goal of 5 units on average a day! Our newly acquired Home Health Aide has moved through orientation with ease and is now independently serving patients. We are actively looking to fill vacancies including full time RN and PT, as we have one full time nurse out on a leave and others using their earned paid time off adding to staffing challenges.

| Goal / Area of Focus | Update / Progress | Key Indicators/ Trends |
|----------------------|--|---|
| Census | Average daily census for CHHA 151 | Patient needs leaning more toward PT/OT |
| Productivity | Avg Productivity across all disciplines = 5.05 | Meeting industry standards |

| | | S | CDF | РН С | ННА | Dep | oart | men | t Sp | ecifi | c Pe | rfor | mar | ice li | ndica | tors: | | |
|-----------------|----------|------------------|-------------|-------------|-------------|-------------|----------|-------------|-------------|-------------|-------------|----------|-------------|----------|----------------|---------------------|--|---------------|
| Measure/Inc | dicator | 2023 YE Score | Jan 2024 | Feb 2024 | Mar 2024 | Apr 2024 | May 2024 | Jun 2024 | Jul 2024 | Aug 2024 | Sep 2024 | Oct 2024 | Nov 2024 | Dec 2024 | Target 2024 | Current vs. Goal | Trend | Best Practice |
| | | | | | | | | | | | | | | | | | | 1 |
| Admissions | (2024) | 532 | 88 | 83 | 92 | 83 | 92 | 94 | | | | | | | n/a | | V | |
| Admissions | (2023) | 1128 | 108 | 104 | 111 | 89 | 98 | 96 | 105 | 86 | 91 | 85 | 81 | 74 | | | The | |
| Average Daily (| Census | | 143 | 159 | 163 | 163 | 155 | 151 | | | | | | | n/a | | | |
| | (2023) | 151.8333 | 159 | 168 | 169 | 161 | 154 | 149 | 149 | 137 | 136 | 151 | 147 | 142 | | | • | |
| Long Term Pts | s (2024) | | 3.2 | 4 | 4 | 4 | 3 | 2 | | | | | | | | | | |
| Long Term Pts | | 2.8 | 3 | 3 | 2.2 | 2.5 | 2.5 | 2.4 | 3 | 3 | 3 | 3 | 3 | 3 | | | | |
| Productivity | | | 4.38 | 4.50 | 4.43 | 4.81 | 4.96 | 5.05 | | | | | | | 5.50 | | 5 | 7 |
| Prior year | | 4.48 | 4.63 | 4.80 | 4.65 | 4.55 | 4.70 | 4.30 | 4.74 | 4.60 | 4.76 | 4.55 | 4.63 | 4.23 | 5.50 | | MM | 7 |
| NTUC | | | 12.5% | 16.6% | 14.9% | 18.5% | 12.7% | 18.7% | | | | | | | 20.0% | | ~V | 15% |
| Sample size | | | 105 | 120 | 122 | 140 | 150 | 139 | | | | | | | 20.070 | | 7 × | 1070 |
| Prior year | | 23.8% | 22.4% | 32.5% | 24.2% | 26.4% | 23.2% | 28.5% | 30.1% | 25.4% | 28.9% | 21.7% | 26.4% | 26.7% | 20.0% | | M | 15% |
| Overtime: total | | | 120.5 | 153 | 193.5 | 128 | 135 | 128.8 | | | | | | | 85.00 | | personal distribution of the same of the s | |
| prior year | | 160.3 | 89 | | 122 | 122 | | 127 | 129 | 131 | 131 | 134 | 138 | 161 | 85.00 | | | |
| Lock Rate | | | 91.4% | 93.0% | 93.0% | 96.0% | 90.0% | 98.0% | | | | | | | 100% | | ~V | 100% |
| Prior year | | 79% | 84.0% | 85.0% | 93.0% | 92.0% | 91.0% | 83.0% | 88.8% | 84.2% | 91.5% | 93.0% | 93.0% | 91.2% | 100% | | 2 | 100% |

Health Education / Rural Health Network

| Goal / Area of Focus | Update / Progress | Key Indicators/ Trends |
|-----------------------------------|---|------------------------|
| Social Media Engagement | | |
| Outreach / Lesson Plans | | |
| 2 nd Annual HealthFest | 2 nd Annual HealthFest scheduled for 9.14.2024 | |

- Teen Vaping initiative planned with Melissa Stickle, Camille, and Commissioner Liddle
- Employee Yoga Wellness has been well received throughout the county; numerous employees from various departments have been attending
- Summer school series campaign underway
- Library tour began 7/8
- One PH Educator resigned (Graduated from Nursing Program @ SUNY Sullivan); replacement hired with only a week of vacancy.
- With this resignation, Medical Reserve Corps transitioned to Disease Surveillance and Investigations Unit; will function under oversight of Community Health Nurse and in tandem with Public Health Nurse/Emergency Preparedness program.

Healthy Families

| Goal / Area of Focus | Update / Progress | Key Indicators/ Trends |
|----------------------|---|---|
| Capacity | 28 families enrolled at end of June | Funded capacity is 60; we have two vacancies affecting capacity and cannot take new families until new hire is trained. |
| Home Visits | 63 of 70 expected home visits completed | |
| Referrals | 7 referrals; 0 refused, 1 is a previous family and 6 were referred to community partners. | Referrals decreased. |

| | Total 9/22-8/23 | Jun-24 | Total YTD 9/1/23-6/30/24 |
|--------------------|-----------------|--------|-----------------------------|
| # FSS/FSWs # FTEs | 6 | 4 | 4 |
| Staff Vacancies | 0 | 2 | 2 |
| Referrals received | 224 | 7 | 87 |
| Referrals pending | 46 | 0 | 0 |
| Discharges | 36 | 3 | 39 |

Car Seat Numbers 2023-2024

| Month | Seats distributed | Seat Check - No distribution |
|--------|-------------------|------------------------------|
| 23-Oct | 14 | 0 |
| 23-Nov | 14 | 0 |
| 23-Dec | 8 | 0 |
| Jan-24 | 38 | 1 |
| 24-Feb | 13 | 2 |
| Mar-24 | 51 | 14 |
| 24-Apr | 8 | 1 |
| 24-May | 17 | 1 |
| 24-Jun | 27 | 2 |
| Totals | 190 | 21 |

Maternal Child Health/CAPTA-CARA

| Goal / Area of Focus | Update / Progress | Key Indicators/ Trends |
|-------------------------------|---|--|
| Referrals: Increase referrals | Increase noted after Mixer and MCH Nurse outreach | 21 referrals (stayed steady) , 13/21 taken under care, 2 pending SOC, 6 NTUC |
| Outreach | Outreach to community partners continues. | Actively recruiting for 2 nd MCH RN to supplement 1 FT RN and LPN |

Children and Youth with Special Healthcare Needs / Early Intervention

| Goal / Area of Focus Update / Progress | | Key Indicators/ Trends |
|--|--|--|
| CPSE | Caseload increased 1 from May 2024 | And increased 6 compared to June 2023 |
| EI | Active cases increased 2 from May 2024 | And decreased 35 compared to June 2023 |

| | SCPHS Early Care Program Performance Indicators: | | | | | | | | | | | |
|----------------------|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Program/Indicator | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
| El Referrals 2024 | 23 | 14 | 25 | 27 | 23 | 15 | 0 | 0 | 0 | 0 | 0 | 0 |
| El Referrals 2023 | 30 | 14 | 17 | 28 | 29 | 19 | 16 | 19 | 18 | 35 | 21 | 31 |
| | | | | | | | | | | | | |
| EI OSC Caseload 2024 | 48 | 42 | 42 | 49 | 56 | 56 | 0 | 0 | 0 | 0 | 0 | 0 |
| El OSC Caseload 2023 | 86 | 86 | 98 | 110 | 111 | 112 | 100 | 96 | 78 | 64 | 57 | 50 |
| | | | | | | | | | | | | |
| El Active Cases 2024 | 198 | 185 | 190 | 201 | 206 | 208 | 0 | 0 | 0 | 0 | 0 | 0 |
| El Active Cases 2023 | 199 | 191 | 198 | 241 | 246 | 243 | 245 | 245 | 235 | 235 | 204 | 194 |
| | | | | | | | | | | | | |
| CPSE Caselaod 2024 | 279 | 287 | 294 | 306 | 311 | 312 | 0 | 0 | 0 | 0 | 0 | 0 |
| CPSE Caselaod 2023 | 264 | 245 | 281 | 302 | 306 | 306 | 139 | 146 | 209 | 232 | 246 | 252 |

| | Total | |
|----------------------|--------------|--------------|
| 2024 | Claimed | Total Paid |
| School-Age | \$617,122.81 | \$484,678.79 |
| Service Coordination | \$11,302.56 | \$10,828.80 |

Disease Surveillance and Investigation and Emergency Preparedness (continued next page)

| Goal / Area of Focus Update / Progress | Key Indicators/ Trends |
|--|------------------------|
|--|------------------------|

| Immunization Program | Public Health Order 2024-1, mandatory vaccinations for children in SC | YTD 155 immunizations provided |
|----------------------------------|--|---|
| | summer camps is in effect. Camp audits started in July. Feedback from | (1.1.2024-6.30.2024) |
| | camps has mostly been positive and support from staffs has been solid, and much appreciated! | Continued outreach to and with community partners |
| Rabies | 27 investigations, 1 bat, 3 racoons, 3 dogs tested. All animals tested were | A position has been created in the 2024 |
| | negative for Rabies. | budget for a part time ACO. This position |
| | 4 people treated post exposure, 3 in county and 1 out of county. | will fall under Public Safety, but will work in |
| | 66 domestic animals (cats, dogs) vaccinated at Clinic held in response to rabid fox. | conjunction with DSI/SCDPH |
| STI | 21 cases chlamydia, 7 gonorrhea, 0 MPox | 1 st case of congenital syphilis noted. This |
| | 1 primary Syphilis case, one secondary | is despite numerous efforts to locate and |
| | | treat the mother during pregnancy. |
| Tuberculosis | 1 Active case; 1 suspect cases. 0 patients seen in the preventative clinic; 0 | Continued LTBI cases noted to occur. |
| | PPDs administered. 2 LTBI Immigration follow up; 9LTBY/+ QFT follow up | |
| Lead Poisoning Prevention | 1 case reported for a total of 122 tests completed | One less case of elevated lead reported |
| COVID | 139 reported cases; increase from 86 reported cases in May | Covid-19 cases have been trending upward |
| Other Communicable | Continuing to adjust to increasing disease burden | |
| Diseases | | |
| Emergency Preparedness | Working on updating PHERP (Public Health Emergency Response Plan) | Anticipating Measles outbreak and |
| | and Volunteer Management Plan. | preparing for same. |

Other Program Areas

| Program Area | Update / Progress | Key Indicators/ Trends |
|----------------------------|---|------------------------|
| HIPAA/Corporate Compliance | Routine walk-throughs were conducted without notable areas of issue | |
| Training and Quality | Performing assessment of policy and procedures. Numerous policies have been updated and approved through PAC. Working with each department to create QA dashboard. T&QI coordinator moving back to CHHA 6.8.2024; will recruit for replacement. | |

| Staffing Update: Position Title & No. | Notes | | | | | |
|---|------------------|--|--|--|--|--|
| Community Services (12 Positions Vacant, 51 Authorized, 23.53% Vacant | | | | | | |
| Account Clerk/Database #3039 | Approved to fill | | | | | |
| Assistant Social Worker II, #1836 | Approved to fill | | | | | |
| Care Services Coordinator, #3665 #3666 | Posted | | | | | |
| Community Mental Health Nurse, #0040 | Posted | | | | | |
| CS Coordinator, #3206 | Posted | | | | | |
| Community Services Planning & Outreach Coordinator, #3506 | Posted | | | | | |
| Fiscal Administrative Officer, #3594 | Posted | | | | | |
| Staff Social Worker I, FT#130 & #2320, PT#3308 & | Posted | | | | | |
| PT#3638 | | | | | | |
| Public Health (21 Positions Vacant, 80 Authorized, 26 | 5.25% Vacant) | | | | | |
| Epidemiological Supervisor, #3579 | | | | | | |
| Occupational Therapist, #334(PD) | | | | | | |
| Community Health Worker, #3653 | | | | | | |
| Licensed Practical Nurse, #1636 | Posted | | | | | |
| Personal Care Aide, #3654, #3655 | | | | | | |
| PH Nurse, Core #2729, #3419, CHHA #2185, D&T#2927, | Posted | | | | | |
| #2784 (PD) | | | | | | |
| Physical Therapist, #3589 | | | | | | |
| Registered Nurse, CHHA #747, #2875, #2502(PD), | Posted | | | | | |
| #2782(PD), Core #2373 | | | | | | |
| Training & Quality Improvement Coord, #3524 | | | | | | |
| Senior Database Clerk, #3338 (PD) | | | | | | |
| Supervising Comm Health Nurse, #148 | | | | | | |
| Family Support Worker, #3522 | Vacant | | | | | |

| Social Services (14 Positions Vacant, 175 Authorized, 8% Vacancy Rate) | | | | |
|--|--|--|--|--|
| Account Clerk, #55 | Posted | | | |
| Caseworker, #1137, #2420, #2985, #3456 | Posted | | | |
| Sr. Family Services Investigator, #3249 | CSEU | | | |
| Records Management Clerk #2495 | Vacant | | | |
| Senior Account Clerk, #3557 | Services – awaiting test results | | | |
| Senior AC/DB #3223 | TA – awaiting test results | | | |
| Senior Caseworker, #183, #209, #241 | Interviewing for one, two new openings due to promotions | | | |
| SWE, #744, #582 | Interviewing | | | |