

## 911 Center Report

1. Our department participated in the CyberSecurity Capabilities workshop hosted by ITS and DHSES. Since so much of our operation revolves around technology and the work we do is mission critical, it was a very beneficial workshop which will lead to further discussions.
2. We ended a very busy year at the 911 Center, and I cannot commend my team enough on the work they do day-in and day-out to make sure our first responders are protected, getting our public the help they need and being the lifeline for all of our residents/guests. A more detailed report on call statistics will follow.
3. We are in the process of completing the environmental review for the Jeffersonville tower and plan to be in the construction phase later this year.
4. The County has executed a contract with Verizon Wireless to co-locate on our tower at the airport which will help improve their coverage in the Bethel/Swan Lake areas. I'd like to thank Julian and Commissioner McAndrew for their assistance on that project.

## EMS Report

1. The County EMS fly car system continues to be an asset to our EMS system. They have responded to over 1000 calls in the 3 months they have been in service through the end of 2024. We continue to see an average 15 minute reduction in response time for mutual aid calls, with sometimes all (4) fly cars being on separate calls at once.
2. One recent call to highlight was an incident adjacent to the Liberty High School where a teen was stabbed. Our County EMS fly car was on scene within 2 minutes of the call and began to provide patient care to a critically injured patient, which included calling for a medevac unit. Empress arrived 15 minutes after the call and transported the patient to the landing zone. I applaud all those involved in this very serious incident.
3. During the holiday period, NYS DOH approved our controlled substance license allowing us to provide full Advanced Life Support services. SeniorCare has been moving as swiftly as possible, given the holidays, to complete the process along with our medical director and we anticipate full ALS operation to begin the week of January 6<sup>th</sup>, 2025.
4. Approved in the 2025 budget was funding to improve EMS training and education. I will be working with my team to hire some per-diem EMS Instructors which will support training for the 17 EMS agencies and EMT's in the County that are in need of continuing education and other EMT training opportunities.
5. SUNY Sullivan EMT program starts February 25th. If you or someone you know is looking for a change of career, wants to help their local volunteer ambulance or fire squad or simply wants to be prepared in an emergency – it's a great time to take an EMT course!