



Sullivan County

Health & Human Services

Meeting Agenda - Final

100 North Street
Monticello, NY 12701

Chairman Catherine Scott
Vice Chairman Matt McPhillips
Committee Member Brian McPhillips
Committee Member Amanda Ward
Committee Member Terry Blosser-Bernardo

Thursday, November 14, 2024

11:00 AM

Government Center

Call To Order and Pledge of Allegiance

Roll Call

Comments:

Reports:

1. Division of Health and Human Services [ID-6919](#)
November 2024
Monthly Report

Attachments: [2024-11 HHS Monthly Report](#)

Discussion: None

Public Comment

Resolutions:

1. To accept grant funding from the NYS Assembly for renovation and upgrade [ID-6916](#)
2. To modify the contract between Dispute Resolution Center and the DSS [ID-6917](#)
3. To authorize the Department of Social Services to accept a cash donation [ID-6881](#)
4. To enter into agreement with a Medical Assistance program for Personal Emergency Response System (PERS) services [ID-6883](#)
5. To enter into an agreement with Rehabilitation Support Services, Inc. (RSS). [ID-6899](#)

Adjourn



Sullivan County

Legislative Memorandum

100 North Street
Monticello, NY 12701

File #: ID-6919

Agenda Date: 11/14/2024

Agenda #: 1.

Sullivan County Division of Health and Human Services (DHHS) -- Monthly Report – November 2024

Roadmap to Better Health Implementation

- Sullivan County Community Assistance Center Hotline: 845-807-0925 - National Suicide Hotline: 988 - Hope Not Handcuffs: 833-428-HOPE
 - Hudson Valley Fearless! (Domestic Violence and Human Trafficking Support Hotline): 845-562-5340

Strategy	Update on Activities Supporting the Strategy	Key Performance Indicators Positive Trend = GREEN, Negative = RED Totals current as of submission date:	
Ease Access to Care	<ul style="list-style-type: none"> • Crisis Mental Health Services: Dep. Commissioner Stickle is developing a Community Trauma Response Team. Initial training from OMH was provided on October 9th and recruiting of additional team members is in progress. • Stabilization Center: A community needs assessment survey to inform us of the scope of services we will need to support individuals experiencing mental health crises was just completed and data analysis is ongoing. We will use this information to design the size and scope of center the county needs and to advance a variety of funding requests the Division has been developing. 	Participating Unite Us Agencies	36
		Unite Us Cases	723 (+65)
		Percentage of Cases Open/Resolved	59.06% (-.76%) (System average, 51.77%)
End the Opioid Crisis	<ul style="list-style-type: none"> • Next Drug Task Force Open Public Meeting will be on November 22: In an effort to reach more people and collect more public input, the next presentation from Pillar Leads will take place at the Liberty Senior Center at 2pm on November 22. • Decrease in Overdoses in September: Monthly 911 overdose responses decreased last month after peaking in August, as has been typical in recent years. September saw four responses to alcohol overdoses, six connected to opiates, and four unknown causes. • Inpatient Treatment Returning to Sullivan County: After several months of coordination and negotiations Lexington Center for Recovery is preparing to open an inpatient treatment facility within Garnet Health-Catskills. The facility is expected to open in early 2025. 	911 overdose responses in August	14 (-5)
		2023 Opioid Deaths	35 (-8)
		2023 Drug-related ED Visits	68 (-8)
		2023 Drug-related Hospitalizations	11 (-4)
Enhance Our Community (Focused on Housing)	<ul style="list-style-type: none"> • Emergency Housing Update: Warming Centers are prepared to open for the winter when nighttime temperatures drop below freezing. We are anticipating a start of the Code Blue season on November 22nd. As with the past few years, warming centers will be open from 8pm-8am, 7-days per week. As they are not shelters, they cannot routinely be open on a 24-hour basis, but DSS does make arrangements to support warming center clients during extreme daytime conditions. • Shelter Update: DSS and DPW continue to work with HONOR Inc. to prepare an HHAP grant request for the next review (expected April '25). Updated design specs are expected by Thanksgiving. 	Emergency Shelter Census	355 (+25)
		Family Groups Sheltered	52 (-1)
		Safe Options Support Team Progress (July-September)	48 persons seen 260 encounters
Encourage Healthier Behavior	<ul style="list-style-type: none"> • Building Campaign for Youth Vaping and Alcohol Use Prevention: DHHS is partnering with BOCES, Sullivan 180, SALT and others to address the growing youth vaping problem. SALT is conducting “compassionate compliance” checks at local businesses while others develop a plan to make use of funds to come from the national Juul lawsuit settlement. A key planning meeting will occur on November 13th. 		



United Sullivan Network

For more information:

www.unitedsullivan.org

Email:

contact@unitedsullivan.org

- **Hudson Valley Social Care Network Taking Shape:**

Aside from easing access to care for local citizens, the key reason DHHS started the County’s presence on the Unite Us network was to be prepared to take advantage of Medicaid funding that was expected to come available under major policy changes from a federal Medicaid waiver program. The regional Social Care Networks that will handle billing and payment are now active. Our regional network is operated by Hudson Valley Care Coalition (HVCC). The HVCC is providing guidance to community organizations (including the 36 Sullivan County Unite Us partner agencies) which, in early 2025, will allow these agencies to bill Medicaid for four types of essential services (housing, nutrition, non-medical transportation and case management) to eligible Medicaid participants. HVCC has released a readiness assessment to participating non-profits, a financial modeling tool to plan for new service delivery, and is finalizing a fee schedule to aid non-profits in developing staffing and workflows that will support these new revenue opportunities. Following the completion of the above onboarding measures, non-profits will be able to enter into contract with HVCC to provide billable Medicaid services. Sullivan County is also fortunate because HVCC has made county Health and Human Services agencies in the region active partners in the Social Care Network – this will cut our future subscription costs for Unite Us services at least in half!

- **Network Member Update:** The following chart provides the complete list of Sullivan County agencies currently active on Unite Us.

Liberty Police Department	The Center for Discovery	Rehabilitation Support Services	Cornell Cooperative Extension	Dept of Community Services
Sullivan County Probation	Dispute Resolution Center	Sullivan 180	Office for the Aging	Dynamic Youth Community
HONOR, INC.	Dept of Public Health	Sullivan County Youth Bureau	Action Toward Independence	Catholic Charities - Behavioral Health
Every Person Influences Children	Lexington Center – Liberty and Monticello	Legal Services of the Hudson Valley	Garnet Health Medical Center - Catskills	Community Action – Liberty and Monticello Offices
Independent Living, Inc – Peer Diversion & Peer Parent	Independent Living, Inc – Independent Living Skills	Catholic Charities – Human Services	Center for Workforce Development	Sullivan Allies Leading Together INC.
Mobile Mental Health Team	Restorative Management	Dept of Social Services	Bridge Back to Life Mobile Unit	Choices Mental Health Counseling
Sun River Health	Community Home Health Care	Astor Services		

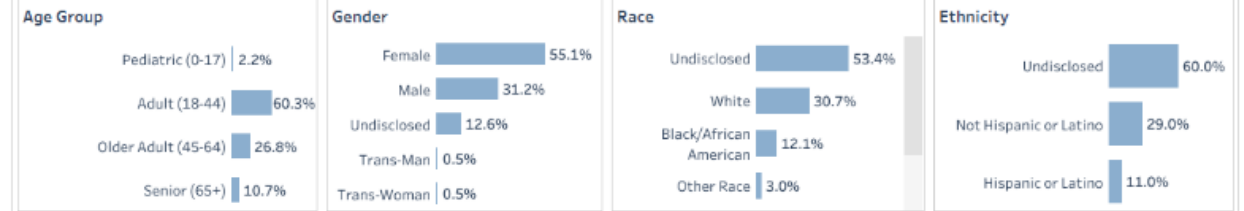
Network Activity Overview

Monitor critical network metrics over time.

Clients Served	Clients Connected	Cases per Client	Cases	Managed Cases	Referred Cases	Off-Platform Cases
365	354	1.80	658	468	597	11

Client Demographics

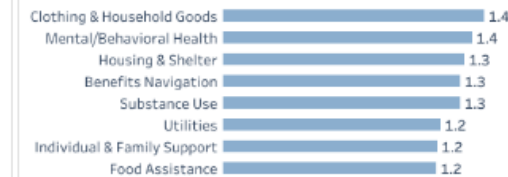
Select bar(s) to filter tab



Case Summary

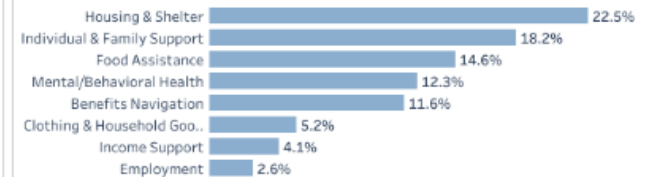
Average Reoccurring Needs

Expand (+) to view service subtype



Case Volume by Service Type

Expand (+) to view service subtype



Care Center at Sunset Lake Key Statistics (Continued next page)			
Monthly Total Expenses to Date	Monthly Cash Receipts	End of Month Census	Meals Prepared for Residents
\$1,236,916.35	\$931,080.69	116	10,434
Admissions / Discharges (to home or Assisted Living)	Total Day Care Visits	Total OT treatments	Total PT treatments
10/14	0	602	659

Administrator and Deputy Administrator Comments:

- There were no COVID cases in the facility in September. An outbreak is in progress as of the submission date of this report. As of November 1st, there were six staff and 19 residents with COVID.

Health Inspection (1 Star) and Quality Measures (2 Stars):

- The Department of Health arrived on Sunday September 22 and departed on September 27 for a facility survey. Statement of Deficiencies (SOD) was received on 10/11/24 and Plan of Correction (POC) was submitted timely. We are now awaiting the survey team's response to the Plan of Correction.
- The DOH reported nine deficiencies on the survey. This is less than the last survey (11) and the facility's 2019 survey (12). It is higher than the New York State average for survey deficiencies (6.2) but is lower than the national average (9.6).
- While this is an improvement, star rating since the Imminent Jeopardy citation from the last cycle will continue to hold weight until summer of 2025 at the earliest. Hopefully if we get survey on time next year then it will not be so weighted and we may see an improvement in star rating, but with it still in the most recent survey cycle it will still hold a heavy weight until at least that time.

Staffing (3 Stars):

- Recruiting and hiring continue
- We continue to work with staffing agencies
- New Hires for September: All new hires we hired under Frontline
 - RN – 0
 - LPN – 1 FT
 - CNA – 1 FT
 - Hired Director of Central Supply

Nursing and Physical Therapy Update:

- Fall planting, gardening activities, and seasonal activities.
- Planned a fall themed tree and worked to complete projects to decorate the rehab gym.
- We worked to screen all residents for balance impairments and have been educating or cognitively intact patients about balance impairments to attempt to decrease falls long term.
- For wellness staff and residents tracked their steps and we are virtually walking to tourist cities across NY. We are using this theme to target memory, attention, and ability to sequence and plan.

Activities Department Update:

- New programs such as chair yoga, google it game and fifty over or under.

- Celebrated Grandparents Day with a Brunch.
- Special Happy Hour for Friday the 13th.
- Celebrated Mexican Independence Day by having a fiesta
- Celebrated our Rehab department for National Rehab Week
- Celebrated Oktoberfest with pretzels and cheese and beer
- Fall paint and sip where we decorated cups



Department of Community Services (DCS)

For more information: (845) 292-8770, <https://sullivanny.us/Departments/CommunityServices>

National Suicide Hotline: 988 Mobile Mental Health – 24-hour hotline: (800) 710-7083, Face-to-Face Outreach Monday-Friday 8am-8:30pm, Saturday-Sunday 8am-12am

Children’s Mobile MH: (845)701-3777

Director’s Comments / Local Government Unit Update:

Care Management:

The Care Management unit continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of September 2024, there are six active Assisted Outpatient Treatment (AOT) orders and there’s one person on enhanced AOT services.

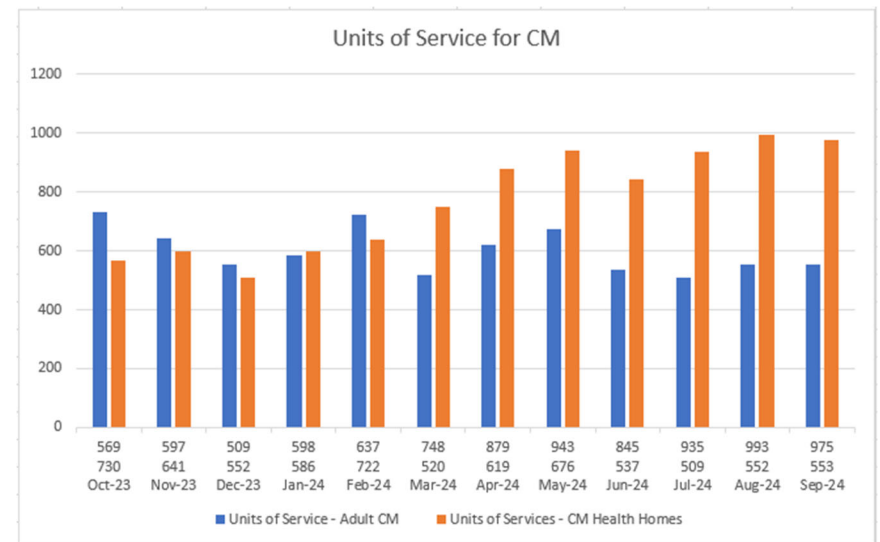
Adult & Children’s SPOA:

On September 12, 2024, the Adult SPOA Committee met via Zoom with six new cases reviewed and ten previous cases were reviewed.

The total of 140 RSS beds with 196 people on the waiting list and 12 openings.

- There are 7 people on the list for Family Care with no openings.
- RSS Community Residence: 12 beds, 52 on the waiting list, no openings.
- RSS Sullivan Treatment Apartment Program: 29 beds, 32 on the waiting list, 2 openings with one to be fixed, opened and filled next month.
- RSS Sullivan County Respite: 1 bed, 1 on the list. It is unavailable.
- RSS Supportive Apartment Program: 39 Regular and 16 L/S, 69 on the waiting list, 10 openings for Supported Housing.
- RSS Invisible Children’s Apartment Program: 6 beds, 8 on the waiting list, with one opening.
- RSS Chestnut Street Apartments: 37 beds, 34 on the waiting list, & no openings.

Coordination of referrals and collaboration with service providers is ongoing. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.



Children’s SPOA Committee met via Zoom on September 24, 2024 and went over three new referrals and nine previous referrals. The Coordinator organized and facilitated the monthly Adult & Children SPOA Committee meetings (review of incoming referral packets, typing the case presentations, agenda, meeting minutes, waiting lists). Coordinator also conducted follow up throughout the month and completed monthly SPOA related data reports.

Behavioral Health Clinic (Mental Health and Substance Abuse):

- High Risk Clients: In September 2024, there were 182 clients on the roster for high risk census.
- Open Access is Thursday’s from 9:00am to 12:00pm: (This process is being looked at and we are planning on revamping due to low current utilization.)

Local Government Unit:

Substance Use Task Force:

- **Goals:** Reduce substance abuse, improve mental health, enhance community safety, and promote policy reform.
- **Approach:** Prevention, intervention, treatment, recovery support, and interagency collaboration between law enforcement, public health, and community organizations.
- **Data:** Working with Catalyst Research regarding data for each pillar and the task force as a whole.

Stabilization Center:

- Community mapping, funding, and location are being worked on.
- Surveys were disseminated to over 200 community members and 35 providers (English and Spanish), Data being reviewed and to be provided within approximately 30 days.

Fatality Review Board:

- Ongoing meetings focused on authorization for information sharing, policy development, mission/vision statements, and process/protocol establishment.

OASAS Opioid Abatement Funds:

- RFP awarded to Restorative Management, Catalyst Research, Nikki Jones, and Sullivan 180. Re-sending RFP this fall.

Vaping Project:

- Working with Sullivan 180 and BOCES – roundtable discussion to be held in November

Mobile Crisis Services:

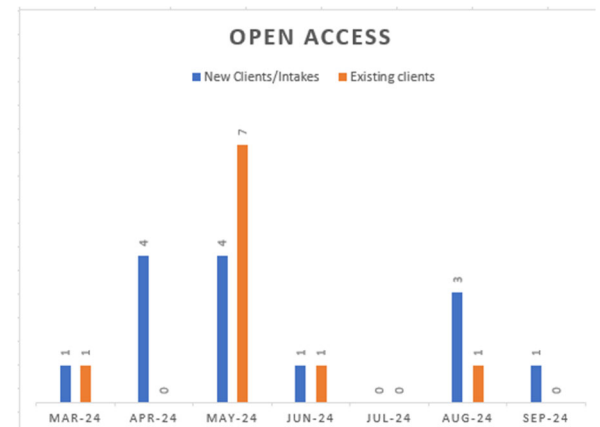
- RFP issued in May 2024 to enhance services for adults and youth. Response received, and ongoing discussions with the state. Concerns with RFP submission looking to regroup and draft a plan to enhance/supplement current services provided.

System of Care for Youth:

- SOC from a committee to a Task Force first combined meeting scheduled for 10/23/2024 – mission/vision statement review, who needs to be at the table, next steps

Annual Auditing of Providers who receive State Pass through Funds

SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES						
STATISTICAL SUMMARY FOR: September 1, 2024 - September 30, 2024						
Prepared by : Sara A. Cole				CLIENTS		
PROGRAM	ON ROLLS: 9/1/2024	ADMISSIONS	DISCHARGES	ON ROLL: 9/30/2024	CLIENTS SERVED	UNITS OF SERVICE
SC BEHAVIORAL HEALTH CLINIC ADULT	427	18	32	413	445	687
SC BEHAVIORAL HEALTH CLINIC CHILD	10	0	1	9	10	6
SC BEHAVIORAL HEALTH CLINIC FORENSIC	69	7	7	69	76	138
SC BEHAVIORAL HEALTH CLINIC MICA	21	2	8	15	23	Included In Clinic Adult
SC BEHAVIORAL HEALTH CLINIC MAT	10	0	1	9	10	Included In Clinic Adult
TOTAL MENTAL HEALTH	537	27	49	515	564	831
SC CARE MANAGEMENT	24	0	0	24	24	548
SC HEALTH HOME- ADULT	47	3	2	48	50	384
SC HEALTH HOME - KENDRA, AOT and HH+	12	2	0	14	14	148
SC HEALTH HOME - CHILD	13	1	2	12	14	120
SC HEALTH HOME - OUTREACH	15	0	0	15	15	323
SC CM CCSI					2	5
TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS	96	6	4	98	104	1,205
SC SPOA - Adult	63			63	63	419
SC SPOA - Child	15			15	15	106
TOTAL SPOA	78	0	0	78	78	525



Mobile Mental Health Stats:



Department of Social Services (DSS):
For more information on our report: (845) 292-0100

Month/Year	Incoming Calls	Initial Phone Contacts	Outreaches	Diversion Rate	Hospital Referrals	Admissions	Admission Rate
Sep-23	371	135	16	75%	4	1	25%
Oct-23	309	122	23	78%	5	3	60%
Nov-23	404	139	31	62%	12	4	33%
Dec-23	449	85	9	100%	0	n/a	n/a
Jan-24	280	83	11	73%	2	2	100%
Feb-24	311	88	16	88%	2	1	50%
Mar-24	252	93	16	81%	3	0	0%
Apr-24	259	86	24	83%	4	4	100%
May-24	305	99	29	79%	6	4	67%
Jun-24	249	83	30	67%	6	4	67%
Jul-24	335	101	30	77%	7	5	71%
Aug-24	323	111	38	79%	8	5	63%
Sep-24	286	89	27	74%	7	6	86%

Public Assistance Cases (as of 09/30/2024)				
Temp. Assistance to Needy Families	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
183 (-4)	250(-2)	6047(-34)	3407(-2)	2454(-8)
Homelessness Snapshot (as of 09/30/2024)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Emergency Housing Census
0	0	225/111(+16/+8)	18(-2)	336 (+24)

Public Assistance Program Highlights:

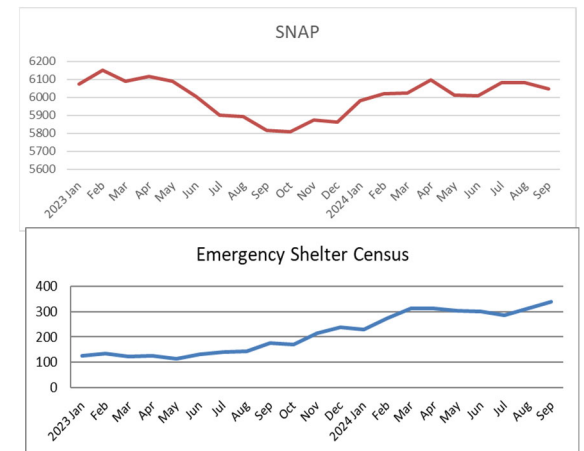
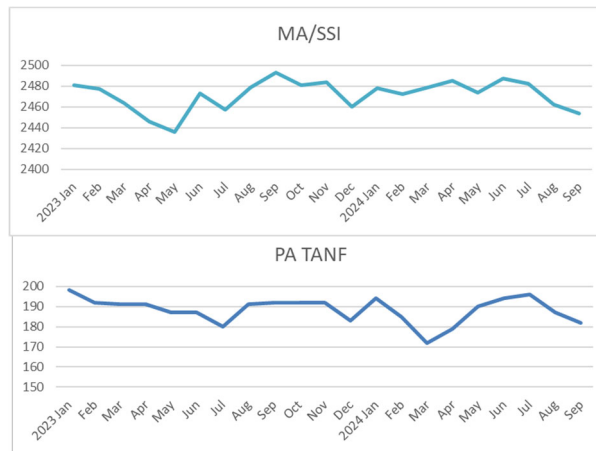
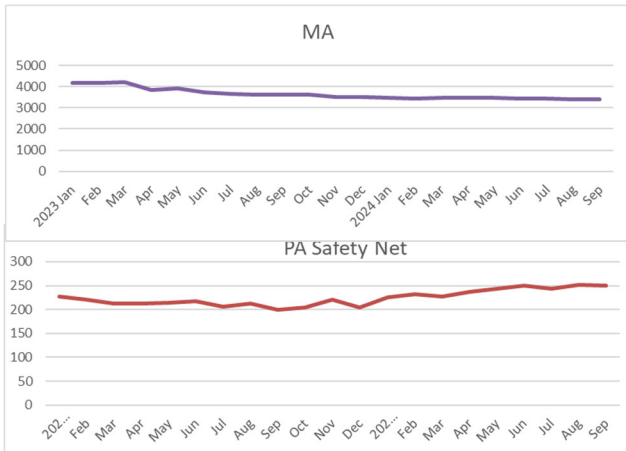
HEAP: Unit is fully staffed. The first day of the winter HEAP season was on November 1, and was uneventful. Staff will be working significant overtime in the weeks ahead to keep up with applications submitted online. However, because of our extensive annual pre-season preparations, we are off to a very good start.

Housing Unit: Continues to address the homeless applications as they come in. Continues to rearrange staff assignments to help with the flow of applications.

NYS OTDA Rental Supplement Program (RSP) Update:

- RSP received \$240,957.00
- Active Responsibility \$ 53,237.04
- Arrears paid \$ 28,030.00.
- Security Deposits \$ 7317.00
- Total Remaining \$152,372.96

Temporary Assistance Case Trend Charts:



Fraud Investigations (as of September 30, 2024)						
Collections	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$450.93 (-27,207.11)	218 (-13)	61 (+17)	48 (+1)	3 (+3)	5 (+1)	10 approved (-4) \$16,511.85 costs (-\$6,188.15)
Child Support Enforcement Cases (as of September 30, 2024)						
Collections	Petitions Filed	Paternity Establishments			Total Cases	
\$561,906 (-147,044)	18 (-13)	9 (-3)			2,773 (-6)	

Child and Adult Services:

So far this year, there have been 16 adoptions. There are currently four pending adoptions.

ADULT SERVICES UNIT:	2023 TOTAL	2024 YTD	2024 SEP
PERSONAL CARE AIDES			
CASES OPENED	16	23	1
CASES CLOSED	17	14	9
# CASES (AVG.)	30	34	31
PERS			
# CASES (AVG.)	0	0	0
APS REFERRALS			
16A Neglect/Abuse	37	19	1
16B Neglects			
16B Neglects Own Basic Needs	113	53	10
16B Untreated Medical Conditions	33	28	2
16B Self-endangering Behaviors	15	17	1
16B Unable to Manage Finances	36	41	4
16B Environmental Hazards	21	29	3
APS			
CASES OPENED	261	186	21
CASES CLOSED	251	185	16
# CASES (AVG.)	148	153	158
GUARDIANSHIPS			
OPEN	38	38	1
REP PAYEE			
OPEN	TBD	105	2

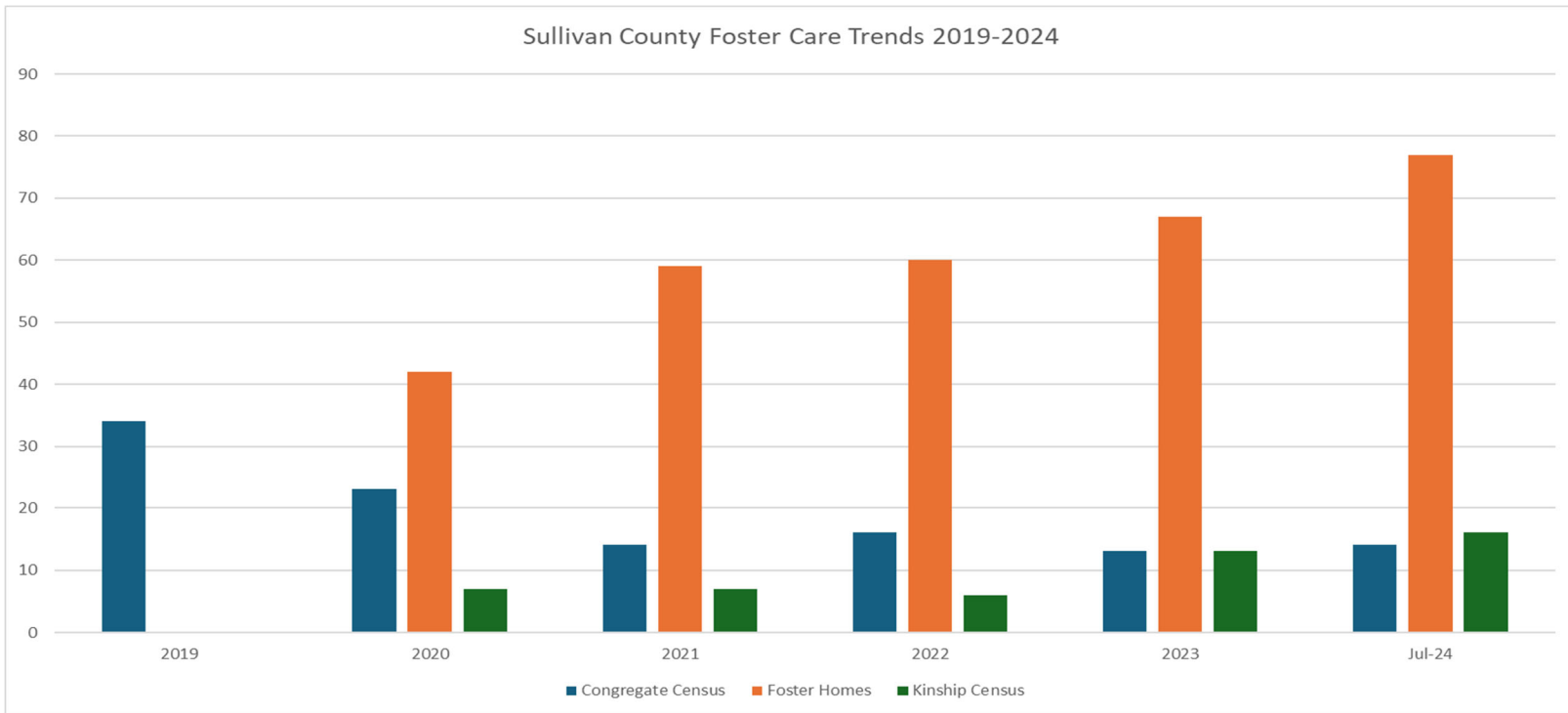
FOSTER CARE STATISTICS				CHILD PROTECTIVE STATISTICS			
	SEP 24	Trend	Goal		2023	YTD 24	SEP 24
Kinship%	15.79%		20%	# New Reports	1410	1078	112
Congregate Care%	15.79%		16%	# Indicated Reports	174	167	12
Total in Care	114		<100	Physical abuse	14	15	2
RTF	0			Emotional abuse	0	0	0
Diagnostic	2			Sexual abuse	13	4	0
RTC	9			Neglect	62	77	6
Group Home	2			Domestic violence	13	14	1
Therapeutic Foster Home	28			Educational neglect	39	31	3
Regular Foster Home	50			Substance abuse	33	23	0
Kinship	18			1034	0	3	0
Other	5			# Unfounded Reports	710	389	26
Freed for Adoption	18			# Closed FAR	49	187	19
Certified Homes	74		5x #in ca	# Court Ordered 1034s	36	47	7
Newly Certified Homes	0			PREVENTIVE SERVICES STATISTICS			
Number of Closed Homes	5			NEW REFERRALS		8	
New Kinship Homes	1			TOTAL CASES		85	
Pending Certification	10						

Service Quality Improvement Plan Update: Each of the four projects under this plan are listed below with status updates in the right column:

Provide More Efficient Transportation Services	<ul style="list-style-type: none"> New transportation policy drafted on 11/4/24
Institute Lifecycle Management for Child Welfare Cases	<ul style="list-style-type: none"> New case management dashboard drafted on 11/5/24
Enhance Information Management and Cross-Department Communications	<ul style="list-style-type: none"> ITS has established a shared network folder for use by DSS and County Atty.

- First *Better for Families* implementation meeting held on 10/29/24, next milestone is a stakeholders meeting of Family Court participating agencies scheduled for 12/16/24.
- Two new caseworkers and one senior caseworker started work on 11/4/24.

Improve Staffing for DSS and County Attorney’s Offices



Public Health
Prevent. Promote. Protect.

Public Health Department: For more information on our report: (845) 292-5910, sullivanny.us/Departments/PublicHealth

Director’s Comments:

- A skunk from the Town of Thompson tested positive for rabies last week. An additional free rabies clinic is being planned for the Monticello area in the next two weeks. (we are waiting on confirmation from the Monticello Firehouse that we can host it there). Please remember to not touch any wild animal or animal that you are not familiar with. If you are bit by an animal, please seek appropriate medical attention and call Public Health for further guidance.
- RHN grant RFP received for next grant cycle
- Continue to have key vacancies in training and quality and epidemiology supervisor
- Reviewing contact options for medical consultant/medical director for 2025
- Continue to reconfigure work spaces to improve work flow throughout the department

CHHA: Certified Home Health Agency

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Census	Average daily census of 182	20% of referrals not taken under care (NTUC)
Productivity	4.99 across all disciplines	

SCDPH CHHA/ MCH/ LT Performance Indicators:

Measure/Indicator	2023 YE Score	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Target 2024	Current vs. Goal	Trend	Best Practice
Admissions (2024)		102	88	113	94	105	107	126	106	102							10%
Admissions (2023)	1285	144	131	129	109	108	111	127	103	109	104	98	86				10%
Average Daily Census		166	179	186	186.9	175.4	178.6	184.5	194	182				n/a			
Prior Year (2023)	2137	184	198	202	183	173	170	173	166	160	179	176	173				
Productivity		4.38	4.50	4.43	4.81	4.96	5.05	4.92	5.08	4.99							7
Prior year	4.48	4.63	4.80	4.65	4.55	4.70	4.30	4.74	4.60	4.76	4.55	4.63	4.23	5.50			7
Overtime: total		120.5	153	194	134.5	135	129	174	185	129							
prior year	160.3	89	115	122	122	121	127	129	131	131	134	138	161	85.00			

- Staffing challenges included 3 nurses out on medical leave and one nurse on orientation
- New nurse started in late October

Health Education / Rural Health Network

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Cardiac Screenings	Screenings with Dr. Bajaj are completed	
Outreach / Lesson Plans	28 outreach events completed	
Fellowships	2 remaining fellows have agency roles cleared and assigned	
Rural Health Network	RFP received for next 5 year grant cycle Work plan review for fourth quarter underway.	Current Board chair resigned. Search for new chair is beginning

- CHA/CHIP team in place for 2025 deadline
- Beginning the restructuring of PHS website
- Finalized winter education series
- Reviewing and updating PHS brochures

Healthy Families

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Capacity	37 enrolled families	Up from 32 last month. Capacity is increased as new hires completed orientation and began to see families.
Home Visits	72 out of 87 expected home visits completed	Continue to work to get numbers back to 100%
Referrals	Healthy Families received 13 referrals. Of them 5 we continue to outreach to, 3 have enrolled in the program, 2 aged out of the program, 1 we weren't able to make contact with, 1 refused and 1 was previously in the program	Referrals are remaining steady

	Total 9/23- 8/24	Sep-24	Total YTD 9/1/24- 8/31/25
# FSS/FSWs # FTEs	6	6	6
Staff Vacancies	0	0	0
Referrals received	111	14	14
Referrals pending	7	7	7
Discharges	43	1	1
Assessments completed	20	6	6
Enrolled families @ end of month	32	37	37
# HomeVisits	880	72	72
Cribs	21	2	2

- Healthy Families is fully staffed
- State visit will be November 20th

Car seat Numbers -2023, 2024

Month	Seats distributed	Seat Check - No distribution
23-Oct	14	0
23-Nov	14	0
23-Dec	8	0
Jan-24	38	1
24-Feb	13	2
Mar-24	51	14
24-Apr	8	1
24-May	17	1
24-Jun	27	2
24-Jul	25	0
24-Aug	7	1
24-Sep	39	2
Totals	261	24

- Car seat event held September 20 with 37 car seats distributed

Maternal Child Health/CAPTA-CARA

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Referrals	25 referrals	Referrals remaining steady. 18 taken under care, 6 pending SCO, 1 NTUC
Census	35.3	Census remaining steady
Outreach	Outreach to community partners continues	Recruiting continues for an additional MCH RN

- Referrals continue to be made from many community partners.
- Productivity is at 4.35, up from 4.05 last month

Children and Youth with Special Healthcare Needs / Early Intervention

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
CPSE	Caseload is 196	Increased from 155 last month
EI	Caseload is 32	Caseload is down from same time 2023
	19 referrals	EI referrals remaining steady

Program/Indicator	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Trend
EI Referrals 2024	23	14	25	27	23	15	22	18	19	0	0	0	
EI Referrals 2023	30	14	17	28	29	19	16	19	18	35	21	31	
EI OSC Caseload 2024	48	42	42	49	56	56	38	42	32	0	0	0	
EI OSC Caseload 2023	86	86	98	110	111	112	100	96	78	64	57	50	
EI Active Cases 2024	198	185	190	201	206	208	209	195	176	0	0	0	
EI Active Cases 2023	199	191	198	241	246	243	245	245	235	235	204	194	
CPSE Caseload 2024	279	287	294	306	311	312	145	155	196	0	0	0	
CPSE Caseload 2023	264	245	281	302	306	306	139	146	209	232	246	252	

2024	Total Claimed	Total Paid
School-Age	\$ 786,487.13	\$ 619,584.59
Service Coordination	\$ 13,485.24	\$ 11,590.20

- Attended family health committee meeting
- Attended NYSAC conference
- Currently in the blackout period for transitioning from NYEIS to EI HUB
- Completed state data review

Disease Surveillance and Investigation and Emergency Preparedness

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Immunization Program	Vaccinated 149 people for flu at food production plants	Flu clinics for VFA/VFC continue
Rabies	18 incidents with 14 dog bites, 2 cat incidents, and 1 bat exposure. No animals sent for testing and 1 person provided treatment	Bites are down post summer season, but continue to be a concern throughout the county.
STI	21 lab reports for the month	STIs, including syphilis, continue to be investigated
Tuberculosis	1 LTBI and 1 active case being treated out of county	2 suspect cases received, attempting to locate both patients
Lead Poisoning Prevention Program	108 tests	1 new case
COVID	333 reported cases	Still trending down slightly
Other Communicable Diseases	Imported dengue confirmed through lab testing. One West Nile with possible local transmission	Continue to see an increasing disease burden
Emergency Preparedness	PHEP grant completed for next year	Continue EP planning and community outreach
MRC	Volunteer Management Plan submitted. Background check training completed	Continue to meet the deliverables for MRD-STTRONG. Increase participation in MRC

- Continue to see downward trend in tick-borne illnesses
- TB program continues to provide educational materials at all outreach events
- TB also making more home visits to rule out cases and providing 1:1 education to families if LTBI treatment necessary
- 1,479 cases investigated

Other Program Areas

Program Area	Update / Progress	Key Indicators/ Trends
HIPAA/Corporate Compliance	Routine walk-throughs were conducted without notable areas of issue	
Training and Quality	T&QI position vacant. Will continue to promote position for replacement	

Staffing Update: Position Title & No.	Notes
Community Services (9 Positions Vacant, 49 Authorized, 18.37% Vacant)	
Account Clerk/Database #3039	Approved to fill
Assistant Social Worker II, #0369, #3210	Need RTF
CS Coordinator, #3206	Interviewing
Database Clerk, #3300	Interviewing
Staff Social Worker I, FT#2320 & FT#3288, PT#3308 & PT#3638	Interviewing
Public Health (19 Positions Vacant, 80 Authorized, 23.75% Vacant)	
Epidemiological Supervisor, #3579	
Licensed Practical Nurse, #1636	Posted
Personal Care Aide, #3654, #3655	
PH Nurse, CHHA #2729, #3419, D&T #2927, #2784 (PD)	Posted
Public Health Director, #2925	Posted
Public Health Occupational Therapist, #3340(PD)	
Public Health Physical Therapist, #3667 (PD)	
Registered Nurse, CHHA #747, #2875, #2502(PD), #2782(PD), Core #2373, D&T #3634	Posted
Training & Quality Improvement Coord, #3524	Posted
Supervising Comm Health Nurse, #148	

Social Services (10 Positions Vacant, 175 Authorized, 5.71% Vacancy Rate)	
Account Clerk/Database, #2495, #1219	Interviewing
Case Supervisor, #2357	Promoting from within
Caseworker, #2950, #3455	Continuous Recruitment
FS Investigator, #459	Intend to promote from within-Fraud Position
Senior AC/DB, #3223, #2688	Canvassing
Sr. Family Services Investigator, #3249	Posted – Child Support position
SWE, #2899	Posted – Interviewing

Staff Member Spotlight: I would like to express my heartfelt appreciation for Camille O'Brien, co-lead of the Sullivan County Drug Task Force. Her unwavering commitment and passion for our community truly stand out. Camille is not only a dedicated team player but also a strong advocate at both the county and state levels. Her impressive drive and dedication shine through in her outreach and planning efforts, making her an invaluable partner in our work. Her collaborative spirit and tireless efforts in supporting colleagues and aiding the community demonstrate her deep commitment to making a positive impact. We are incredibly fortunate to have her leadership and expertise on our team.



Sullivan County

Legislative Memorandum

100 North Street
Monticello, NY 12701

File #: ID-6916

Agenda Date: 11/14/2024

Agenda #: 1.

Narrative of Resolution:

To accept grant funding from the NYS Assembly for renovation and upgrade

If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: \$125,000

Are funds already budgeted? Yes

Specify Compliance with Procurement Procedures: N/A

INTRODUCED BY HEALTH AND HUMAN SERVICES COMMITTEE TO AUTHORIZE COUNTY MANAGER TO ACCEPT GRANT FUNDING FROM THE NEW YORK STATE ASSEMBLY FOR THE RENOVATION AND UPGRADE OF FAMILY VISITATION AND PUBLIC GATHERING SPACES AT THE DEPARTMENT OF SOCIAL SERVICES.

WHEREAS, The New York State Assembly makes funding available to municipalities, not-for-profits, businesses, Local Development Corporations, Industrial Development Agencies, Schools and Universities to support capital projects and economic development via the State and Municipal Facilities Program (SAM); and

WHEREAS, Assemblywoman Gunther has offered her support to complete a SAM project for the benefit of families involved with Child Protective, Preventive and Foster Care Services; and

WHEREAS, the Department of Social Services, headquartered in the Robert B. Travis Social Services Building, opened in 1967 with minimal consideration for the needs of a modern child welfare program, is ill-equipped to host families and the general public in a caring and compassionate environment; and

WHEREAS, State and Municipal Facilities Program grant funding in the amount of up to \$125,000 would be utilized for renovations to the main lobby, interviewing, training, and visitation rooms at the Department of Social Services.

NOW, THEREFORE, BE IT RESOLVED, that the Sullivan County Legislature hereby authorizes the County Manager, Chairman of the County Legislature, and/or their authorized representative (as required by the funding source) to execute any and all necessary documents to submit the State and Municipal Facilities Program preliminary application for funding; and

BE IT FURTHER RESOLVED, that the Sullivan County Legislature hereby authorizes the County Manager and/or Chairman of the County Legislature (as required by the funding source) to accept the award, and enter into an award agreement or contract to administer the funding secured, in such form as the County Attorney shall approve; and

BE IT FURTHER RESOLVED, that should the State and Municipal Facilities Program funding be terminated, the County shall not be obligated to continue any action undertaken by the use of this funding.



Sullivan County

Legislative Memorandum

100 North Street
Monticello, NY 12701

File #: ID-6917

Agenda Date: 11/14/2024

Agenda #: 2.

Narrative of Resolution:

To modify the contract between Dispute Resolution Center and the DSS

If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: \$25,000

Are funds already budgeted? No

Specify Compliance with Procurement Procedures: N/A

INTRODUCED BY HEALTH AND HUMAN SERVICES COMMITTEE TO MODIFY THE CONTRACT BETWEEN DISPUTE RESOLUTION CENTER AND THE DEPARTMENT OF SOCIAL SERVICES

WHEREAS, the Department of Social Services contracts with Dispute Resolution for the provision of Supervised Visitation and Transportation services in accordance with individual family assessment and service plans per 18 NYCRR 428.6; and

WHEREAS, increased caseloads have increased the demand for supervised visits and transportation; and

WHEREAS, the Department of Social Services wishes to modify Dispute Resolutions Center, Inc. contract for the period of January 1, 2024 through December 31, 2024 to increase the not to exceed amount from \$55,500 to \$80,500; and

WHEREAS, the State of New York through the Office of Children and Family Services provides 62% reimbursement for these expenses.

NOW, THEREFORE, BE IT RESOLVED, that the Sullivan County Legislature does hereby authorize the County Manager to execute a modification agreement with Dispute Resolution Center, Inc. for the period of January 1, 2024 through December 31, 2024 at an amount not to exceed \$80,500 for the provision of supervised visitation and transportation services, in such form that the Sullivan County Department of Law shall approve.



Sullivan County
Legislative Memorandum

100 North Street
Monticello, NY 12701

File #: ID-6881

Agenda Date: 11/14/2024

Agenda #: 3.

Narrative of Resolution:

To authorize the Department of Social Services to accept a cash donation

If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: 0.00

Are funds already budgeted? No

Specify Compliance with Procurement Procedures: N/A

RESOLUTION INTRODUCED BY HEALTH AND HUMAN SERVICES COMMITTEE TO ACCEPT A CASH DONATION OF \$1,000.00 TO THE SULLIVAN COUNTY DEPARTMENT OF SOCIAL SERVICES (SCDSS)

WHEREAS, the Riverside United Methodist Church, having no cases pending that involve the County of Sullivan, presented an unsolicited cash donation to an employee of the SCDSS valued at one thousand dollars (\$1,000.00) to benefit Sullivan County’s Foster Children during this holiday season; and

WHEREAS, the County appreciates the gift certificate of \$1,000.00 and thanks the Riverside United Methodist Church for their generosity.

NOW, THEREFORE, BE IT RESOLVED, that the Sullivan County Legislature hereby authorizes and accepts the cash donation of \$1,000.00 provided to the employee representing the SCDSS to be used for Sullivan County’s Foster Children; and

BE IT FURTHER RESOLVED, that the Legislature appreciates the generous gift from the Riverside United Methodist Church and formally thanks the Riverside United Methodist Church for their generous donation.



Sullivan County
Legislative Memorandum

100 North Street
Monticello, NY 12701

File #: ID-6883

Agenda Date: 11/14/2024

Agenda #: 4.

Narrative of Resolution:

To enter into agreement with a Medical Assistance program for Personal Emergency Response System (PERS) services

If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: 0

Are funds already budgeted? Yes

Specify Compliance with Procurement Procedures: N/A

RESOLUTION INTRODUCED BY HEALTH AND HUMAN SERVICES COMMITTEE TO AUTHORIZE COUNTY MANAGER TO ENTER INTO AGREEMENT WITH A MEDICAL ASSISTANCE PROGRAM FOR PERSONAL EMERGENCY RESPONSE SYSTEM (PERS) SERVICES

WHEREAS, the County of Sullivan through the Department of Social Services, is required to arrange for the provision of various Medical Assistance (MA or Medicaid) program services for eligible Sullivan County residents with PERS services being one of them; and

WHEREAS, the Department of Social Services will again enter into agreement for Personal Emergency Response (PERS) Services; and

WHEREAS, payments for the aforementioned services are made at New York State approved rates.

NOW, THEREFORE, BE IT RESOLVED, that the Sullivan County Legislature does hereby authorize the County Manager to execute agreements for the provision of various Medical Assistance program services, as detailed above, for the period from September 1, 2024 through August 31, 2025. This agreement may be extended, upon mutual agreement, for four (4) additional years on a yearly basis; and

BE IT FURTHER RESOLVED, that the form of said contracts will be approved by the Sullivan County Attorney’s Office.



Sullivan County
Legislative Memorandum

100 North Street
Monticello, NY 12701

File #: ID-6899

Agenda Date: 11/14/2024

Agenda #: 5.

Narrative of Resolution: To enter into an agreement with Rehabilitation Support Services (RSS).
If Resolution requires expenditure of County Funds, provide the following information:

Amount to be authorized by Resolution: \$0

Are funds already budgeted? Yes

Specify Compliance with Procurement Procedures:

Resolution Introduced by the Health & Human Services Committee to Enter into a Contract Between Rehabilitation Support Services, Inc. and the Department of Community Services.

WHEREAS, the County of Sullivan, wishes to continue to contract with Rehabilitation Support Services, Inc. (RSS) for reimbursement to the Department of Community Services for the County employee(s) for salaries and benefits working in the RSS Personal Recovery Oriented Services (PROS) program; and

WHEREAS, the contracted County employee(s) working in RSS will abide by the terms and conditions of the Sullivan County labor contract (Teamsters 445) and the NYS Civil Service Laws; and

NOW, THEREFORE, BE IT RESOLVED, that the County Manager is hereby authorized to enter into a contract with Rehabilitation Support Services, Inc. for the term of January 1, 2024 through December 31, 2024 for the reimbursement of County employee(s) salaries and benefits; and

BE IT FURTHER RESOLVED, that this contract may be extended on an annual basis for four additional terms, subject to annual appropriations by the Legislature; and

BE IT FURTHER RESOLVED, that the form of said contract shall be approved by the Sullivan County Department of Law.