Sullivan County Division of Health and Human Services (DHHS) -- Monthly Report - December 2024

Roadmap to Better Health Implementation

- Sullivan County Community Assistance Center Hotline: 845-807-0925 - National Suicide Hotline: 988 - Hope Not Handcuffs: 833-428-HOPE - Hudson Valley Fearless! (Domestic Violence and Human Trafficking Support Hotline): 845-562-5340

| Strategy | Update on Activities Supporting the Strategy | Key Performance Indicators Positive Trend = GREEN, Negative = RED Totals current as of submission date: | | |
|------------------------------------|--|---|---|--|
| | • Crisis Mental Health Services: Dep. Commissioner Stickle is developing a Community Trauma Response Team. Initial training from OMH was provided on October 9 th and December 2 nd . | Participating Unite Us Agencies | 36 | |
| Ease Access | Recruiting of additional team members is in progress and a full-day training will be provided in Jan. | Unite Us Cases | 775 (+52) | |
| to Care | Stabilization Center: Data analysis has been prepared to support future grant applications. We will use this information to design the size and scope of center the county needs and to advance a variety of funding requests the Division has been developing. We are also using this information to identify feasible sites. | Percentage of Cases Open/Resolved | 57.42% (-1.64%) (System average, 51.82%) | |
| | • Next Drug Task Force Open Public Meeting will be on December 13: In an effort to reach more people and collect more public input, the next presentation from Pillar Leads will take place at the Liberty Senior Center at 2pm on December 13. This is a resked due to last month's first snow storm. | 911 overdose responses in October | 11 (-3) | |
| End the Opioid Crisis | Decrease in Overdoses in October: Monthly 911 overdose responses decreased again last month. Inpatient Treatment Returning to Sullivan County: After several months of coordination and | 2023 Opioid Deaths | 35 (-8) | |
| Opiola Crisis | negotiations, Lexington Center for Recovery is preparing to open an inpatient treatment facility within Garnet Health-Catskills. The facility is expected to open in early 2025. | 2023 Drug-related ED Visits | 68 (-8) | |
| | | 2023 Drug-related Hospitalizations | 11 (-4) | |
| | • Emergency Housing Update: Warming Centers are now open for the winter. As with the past few years, warming centers will be open from 8pm-8am, 7-days per week. As they are not shelters, they | Emergency Shelter Census | 364 (+9) | |
| Enhance Our Community | cannot routinely be open on a 24-hour basis, but DSS does make arrangements to support warming center clients during extreme daytime conditions. | Family Groups Sheltered | 52 (no change) | |
| (Focused on Housing) | Family Centered Case Management: Hiring is in progress for the fully state-funded case manager. The contract expansion with HONOR requested by resolution this month is also fully covered by the same funding from OTDA. Shelter Update: DSS and DPW continue to work with HONOR Inc. to prepare an HHAP grant request for the next review (expected April '25). | Safe Options Support Team Progress (July-November) | 782 encounters 85 persons seen 51 enrollments | |
| Encourage Healthier Behavior | Building Campaign for Youth Vaping and Alcohol Use Prevention: DHHS is partnering with BOCES, Su the growing youth vaping problem. SALT is conducting "compassionate compliance" checks at local bu to make use of funds to come from the national Juul lawsuit settlement. A very successful initial plant stakeholders last month. Next meeting is planned for February. | usinesses while othe | rs develop a plan | |



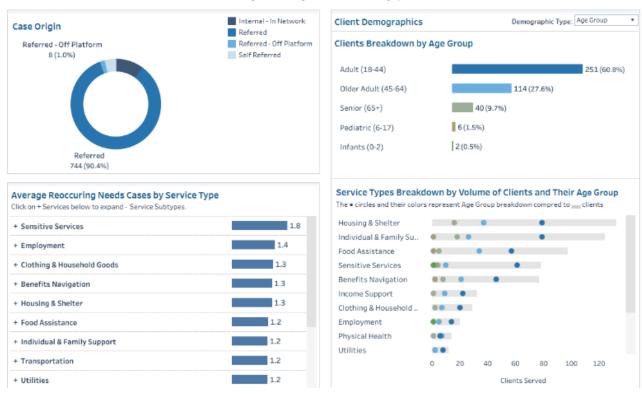
United Sullivan Network For more information: www.unitedsullivan.org Email:

contact@unitedsullivan.org

Hudson Valley Social Care Network Taking Shape: Aside from easing access to care for local citizens, the key reason DHHS started the County's presence on the Unite Us network was to be prepared to take advantage of Medicaid funding that was expected to come available under major policy changes from a federal Medicaid waiver program. The regional Social Care Networks that will handle billing and payment are now active. Our regional network is operated by Hudson Valley Care Coalition (HVCC). The HVCC is providing guidance to community organizations (including the 36 Sullivan County Unite Us partner agencies) which, in early 2025, will allow these agencies to bill Medicaid for four

Clients

A closer look at case origin, reoccurring needs, and client demographics.



types of essential services (housing, nutrition, non-medical transportation and case management) to eligible Medicaid participants. HVCC has released a readiness assessment to participating non-profits, a financial modeling tool to plan for new service delivery, and is finalizing a fee schedule to aid non-profits in developing staffing and workflows that will support these new revenue opportunities. Following the completion of the above onboarding measures, non-profits will be able to enter into contract with HVCC to provide billable Medicaid services.

• **Network Member Update:** The following chart provides the complete list of Sullivan County agencies currently active on Unite Us.

| Liberty Police Department | The Center for Discovery | Rehabilitation Support Services | Cornell Cooperative Extension | Dept of Community Services |
|------------------------------|--------------------------------|---------------------------------|---------------------------------|--|
| Sullivan County Probation | Dispute Resolution Center | Sullivan 180 | Office for the Aging | Dynamic Youth Community |
| HONOR, INC. | Dept of Public Health | Sullivan County Youth Bureau | Action Toward Independence | Catholic Charities - Behavioral Health |
| Every Person Influences | Lexington Center – Liberty and | Legal Services of the Hudson | Garnet Health Medical Center - | Community Action – Liberty and |
| Children | Monticello | Valley | Catskills | Monticello Offices |
| Independent Living, Inc – | Independent Living, Inc – | Catholic Charities – Human | Center for Workforce | Sullivan Allies Leading Together INC. |
| Peer Diversion & Peer Parent | Independent Living Skills | Services | Development | |
| Mobile Mental Health Team | Restorative Management | Dept of Social Services | Bridge Back to Life Mobile Unit | Choices Mental Health Counseling |
| Sun River Health | Community Home Health Care | Astor Services | | |



For more information: (845) 292-8640, https://sullivanny.us/Departments/Adultcarecenter

| Care Center at Sunset Lake Key Statistics | | | | | | |
|--|-----------------------|---------------------|------------------------------|--|--|--|
| Monthly Total Expenses to Date | Monthly Cash Receipts | End of Month Census | Meals Prepared for Residents | | | |
| \$1,270,140.17 | \$1,560,756.46 | 127 | 10,815 | | | |
| Admissions / Discharges (to home or Assisted Living) | Total Day Care Visits | Total OT treatments | Total PT treatments | | | |
| 18/11 | 0 | 735 | 911 | | | |

Administrator and Deputy Administrator Comments:

• The facility had a COVID outbreak from October into November which included 22 residents and 12 staff. The last positive case resolved on November 14. The facility was officially cleared from outbreak procedures by DOH on December 2.

Health Inspection (1 Star) and Quality Measures (2 Stars):

• Health Inspection (1 Star) and Quality Measures (2 Stars). Plan of correction was approved by DOH for the Clinical Survey. We are waiting for approval of the Environmental Survey on two tags which DPW is discussing with the surveyor.

Staffing (3 Stars):

- · Recruiting and hiring continue
- We continue to work with staffing agencies
- NYS DOH confirmed via letter received November 12, 2024 that the Care Center is staffed in accordance with the 3.5 hours per resident, per day standard of care established in state law for Quarter 2 of 2023
- New Hires for October: All new hires we hired under Frontline
 - \circ RN -0
 - LPN 0
 - CNA 1 (FT)

Nursing and Physical Therapy Update:

- Continued to work on balance and fall risk reduction
- Seasonal activities included arts and crafts, and the residents constructed a large, haunted house for trunk or treat
- Continue to host facility wide group activities to help residents maintain memory, attention and organization.

Activities Department Update:

- Celebrated Rosh Hashanah, Yom Kippur
- Walking tacos for Taco Day
- Healthcare Food Service Worker week
- Held a canned food drive
- Wore pink for Breast Cancer Awareness
- Trunk or Treat, Halloween Party, Decorated pumpkins



Department of Community Services (DCS)

For more information: (845) 292-8770, https://sullivanny.us/Departments/CommunityServices

National Suicide Hotline: 988 Mobile Mental Health – 24-hour hotline: (800) 710-7083, Face-to-Face Outreach Monday-

Friday 8am-8:30pm, Saturday-Sunday 8am-12am

Children's Mobile MH: (845)701-3777

<u>Director's Comments / Local Government Unit Update:</u>

Care Management:

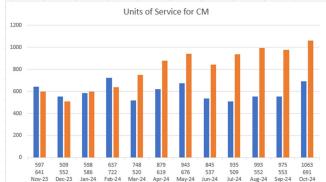
• The Care Management unit continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of October 2024, there are six active Assisted Outpatient Treatment (AOT) orders and there's one person on enhanced AOT services.

Behavioral Health Clinic (Mental Health and Substance Abuse):

- High Risk Clients: In October 2024, there were 164 clients on the roster for high risk census.
- Open Access is Thursday's from 9:00am to 12:00pm.

Adult & Children's SPOA:

- On October 10, 2024, the Adult SPOA
 Committee met via Zoom with 11 new cases reviewed, eight previous cases were reviewed.
- The total of 140 RSS beds with 196 people on the waiting list and 12 openings.
 - There are 7 people on the list for Family Care with no openings.
 - RSS Community Residence: 12 beds, 53 on the waiting list, no openings.
 - RSS Sullivan Treatment Apartment
 Program: 29 beds, 32 on the waiting list, 1
 opening to be filled next month.
 - RSS Sullivan County Respite: 1 bed, 2 on the list. It is unavailable.
 - RSS Supportive Apartment Program: 39
 Regular and 16 L/S, 67 on the waiting list, 8 openings for Supported Housing.
 - o RSS Invisible Children's Apartment Program: 6 beds, 8 on the waiting list, with one opening.
 - o RSS Chestnut Street Apartments: 37 beds, 34 on the waiting list, & no openings.
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.
- Children's SPOA Committee met via Zoom on October 24, 2024 and went over one new referral and seven previous referrals were reviewed.



| n. | | Nov- | 23 Dec-23 Jan-24 Feb | 0-24 Mar-24 Apr-2 | 4 May-24 Jun-24 Ji | ul-24 Aug-24 Sep-24 Oct-24 |
|---|-----------|------------|----------------------|-------------------|--------------------|----------------------------|
| SULLIVAN COUNTY DEPARTMENT OF | | | | | | |
| COMMUNITY SERVICES | | | | | | |
| STATISTICAL SUMMARY FOR: October 1, 2024 - October 31, 20 | 24 | | | | | |
| Prepared by : Sara A. Cole | | | | CLIENTS | | |
| | ON ROLLS: | | | ON ROLL: | CLIENTS | UNITS OF |
| PROGRAM | 10/1/2024 | ADMISSIONS | DISCHARGES | 10/31/2024 | SERVED | SERVICE |
| SC BEHAVIORAL HEALTH CLINIC ADULT | 413 | 28 | 15 | 426 | 441 | 719 |
| SC BEHAVIORAL HEALTH CLINIC CHILD | 9 | 0 | 0 | 9 | 9 | 11 |
| SC BEHAVIORAL HEALTH CLINIC FORENSIC | 69 | 4 | 8 | 65 | 73 | 98 |
| SC BEHAVIORAL HEALTH CLINIC MICA | 15 | 0 | 1 | 14 | 15 | Included In Clinic Adult |
| SC BEHAVIORAL HEALTH CLINIC MAT | 9 | 0 | 1 | 8 | 9 | Included In Clinic Adult |
| TOTAL MENTAL HEALTH | 515 | 32 | 25 | 522 | 547 | 828 |
| | | | | | | |
| SC CARE MANAGEMENT | 24 | 0 | 0 | 24 | 24 | 682 |
| SC HEALTH HOME- ADULT | 48 | 0 | 0 | 48 | 48 | 377 |
| SC HEALTH HOME - KENDRA, AOT and HH+ | 14 | 1 | 0 | 15 | 15 | 186 |
| SC HEALTH HOME - CHILD | 12 | 1 | 0 | 13 | 13 | 110 |
| SC HEALTH HOME - OUTREACH | 17 | | | 17 | 17 | 390 |
| SC CM CCSI | | | | | 4 | 9 |
| TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS | 98 | 2 | 0 | 100 | 104 | 1,364 |
| | | | | | | |
| SC SPOA - Adult | 59 | | | 59 | 59 | 341 |
| SC SPOA - Child | 14 | | | 14 | 14 | 93 |
| TOTAL SPOA | 73 | 0 | 0 | 73 | 73 | 434 |
| | | | | | | |

• The Coordinator organized and facilitated the monthly Adult & Children SPOA Committee meetings (review of incoming referral packets, typing the case presentations, agenda, meeting minutes, waiting lists). Coordinator also conducted follow up throughout the month and completed monthly SPOA related data reports.

Local Government Unit:

Substance Use Task Force:

- **Goals**: Reduce substance abuse, improve mental health, enhance community safety, and promote policy reform.
- **Approach**: Prevention, intervention, treatment, recovery support, and interagency collaboration between law enforcement, public health, and community organizations.
- Data: Working with Catalyst Research regarding data for each pillar and the task force as a whole.

Stabilization Center:

- Community mapping is complete with data analysis in progress, funding, and location now the focus of our planning.
- A draft of an RFP is written and will be reviewed and finalized once survey data is tabulated.
- Surveys were disseminated to over 200 community members and 35 providers (English and Spanish), data being reviewed and to be provided once tabulated.



- Ongoing meetings focused on policy development and process/protocol establishment.
- Attended a Fatality Review Board in Dutchess County in preparation for a mock case to be presented to our steering community to aid with procedural guidelines and meeting structure. Anticipate being able to hold our first official Fatality Review Board in January.

OASAS Opioid Abatement Funds:

• RFP awarded to Restorative Management, Catalyst Research, Nikki Jones, and Sullivan 180. RFP for 2025 was sent out with few responses, will meet with pillar leads regarding utilization of funds and re-advertising of RFP.

Mobile Crisis Services:

• RFP issued in May 2024 to enhance services for adults and youth. Response received, and ongoing discussions with the state. Concerns with RFP submission looking to regroup and draft a plan to enhance/supplement current services provided.

System of Care for Youth:

• SOC from a committee to a Task Force first combined meeting scheduled for 10/23/2024 – mission/vision statement review, who needs to be at the table, next steps

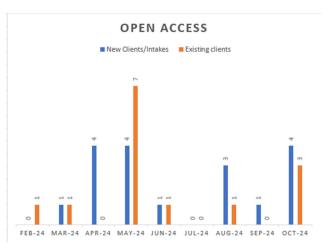
Other ongoing LGU activities:

Ongoing LGU/Behavioral Health Planning Annual Auditing of Providers who receive State Pass through Funds Working on establishing a Community Trauma Response Team

Working on a First Responder Wellness Initiative

| Mohile | Mental | Health | Stats: |
|----------|-----------|---------|--------|
| INIODILE | iviciitai | nealtii | Jiais. |

| Month/Year | Incoming Calls | Intial Phone Contacts | Outreaches 💌 | Diversion Rate | Hospital Referrals | Admissions ~ | Admission Rate |
|------------|----------------|-----------------------|--------------|----------------|--------------------|--------------|----------------|
| Oct-23 | 309 | 122 | 23 | 78% | 5 | 3 | 60% |
| Nov-23 | 404 | 139 | 31 | 62% | 12 | 4 | 33% |
| Dec-23 | 449 | 85 | 9 | 100% | 0 | n/a | n/a |
| Jan-24 | 280 | 83 | 11 | 73% | 2 | 2 | 100% |
| Feb-24 | 311 | 88 | 16 | 88% | 2 | 1 | 50% |
| Mar-24 | 252 | 93 | 16 | 81% | 3 | 0 | 0% |
| Apr-24 | 259 | 86 | 24 | 83% | 4 | 4 | 100% |
| May-24 | 305 | 99 | 29 | 79% | 6 | 4 | 67% |
| Jun-24 | 249 | 83 | 30 | 67% | 6 | 4 | 67% |
| Jul-24 | 335 | 101 | 30 | 77% | 7 | 5 | 71% |
| Aug-24 | 323 | 111 | 38 | 79% | 8 | 5 | 63% |
| Sep-24 | 286 | 89 | 27 | 74% | 7 | 6 | 86% |
| Oct-24 | 298 | 94 | 42 | 88% | 5 | 4 | 80% |





Department of Social Services (DSS):

For more information on our report: (845) 292-0100

Public Assistance Program Highlights:

Medicaid: Both Community and Chronic Care Medicaid have had a continuous volume of new applications.

HEAP:

- HEAP Vendor Luncheon was held at Sullivan County BOCES in late October and was a huge success.
- The 2024-2025 Heating Equipment Repair and Replacement benefit opened on October 1, 2024
- The 2024-2025 Clean and Tune Benefit Opened
- The full 2024-2025 HEAP benefit season opened on November 1 and has gotten off to a smooth start. Applications are down approximately 22% versus last year, likely due to the above normal temperatures experienced in the first half of November.

Housing:

- Continues to address the homeless applications as they come in. Continues to rearrange staff assignments to help with the flow of applications. Continue to have huddles.
 - o RSP received \$240,957.00, Active Responsibility \$59,621.54, Arrears paid \$28,030.00, Security Deposits \$7317.00, Total Remaining \$144,040.66

| Public Assistance Cases (as of 10/31/2024) | | | | | | | |
|--|-------------|-------------------|--------------------|---------------------------------|--|--|--|
| Temp. Assistance to Needy Families | Safety Net | Food Stamps | Medical Assistance | MA/Supplemental Security Income | | | |
| 192 (+9) | 267 (+17) | 6042 (-5) | 3417(+8) | 2450 (-4) | | | |
| Homelessness Snapshot (as of 09/30/2024) | | | | | | | |
| Code Blue | Quarantined | Adults / Children | Sex Offenders | Total Homeless | | | |
| 0 | 0 | 247/108 (+22/-3) | 18 (same) | 364 (+9) | | | |

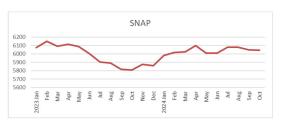
Temporary Assistance Case Trend Charts:

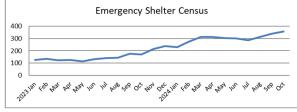












| Fraud Investigations (as of October 31, 2024) | | | | | | |
|---|--|----------------|-----------|--------------|-----------------|---------------------------------|
| Collections | Cases Active | Cases Referred | Completed | Arrests | Pending arrests | Burials |
| \$43,862.62 (+43,411.69) | 200 (-18) | 38 (-23) | 56 (+8) | 2 (-1) | 4 (-1) | 6 approved (-4) |
| | | | | | | \$11,139.00 costs (-\$5,372.85) |
| | Child Support Enforcement Cases (as of October 31, 2024) | | | | | |
| Collections | Po | etitions Filed | Paternity | Establishmen | ts | Total Cases |
| \$584,253 (+22,347) 20 (+2) | | 20 (+2) | | 15 (+6) | | 2,766 (-7) |

Child and Adult Services:

| ADULT SERVICES UNIT: | 2023 TOTAL | 2024 YTD | 2024 OCT |
|----------------------------------|---------------|-------------|-------------|
| PERSONAL CARE AIDES | | | |
| CASES OPENED | 16 | 26 | 3 |
| CASES CLOSED | 17 | 15 | 1 |
| #CASES (AVG.) | 30 | 34 | 33 |
| PERS | | | |
| #CASES (AVG.) | 0 | 0 | 0 |
| APS REFERRALS | | | |
| 16A Neglect/Abuse | 37 | 21 | 2 |
| | | | |
| 16B Neglects Own Basic Needs | 113 | 56 | 3 |
| 16B Untreated Medical Conditions | 33 | 30 | 2 |
| 16B Self-endangering Behaviors | 15 | 18 | 1 |
| 16B Unable to Manage Finances | 36 | 43 | 2 |
| 16B Environmental Hazards | 21 | 33 | 4 |
| APS | | | |
| CASES OPENED | 261 | 200 | 14 |
| CASES CLOSED | 251 | 212 | 27 |
| # CASES (AVG.) | 148 | 153 | 145 |
| GUARDIANSHIPS | | | |
| OPEN | 38 | 38 | 0 |
| REP PAYEE | | | |
| OPEN | TBD | 106 | 1 |

| FOSTER CAI | CHILD PROTECTIVE STATISTICS | | | | | | |
|--------------------------|-----------------------------|------------|------------|-------------------------------|------|---------|--------|
| | OCT 2024 | Trend | Goal | | 2023 | YTD 24 | OCT 24 |
| Kinship% | 15.79% | ~~~ | 20% | #New Reports | 1410 | 1220 | 142 |
| Congregate Care% | 16.67% | ~~~ | 16% | #Indicated Reports | 174 | 180 | 13 |
| Total in Care | 114 | | < 100 | Physical abuse | 14 | 16 | 1 |
| RTF | 0 | | | Emotional abuse | 0 | 0 | 0 |
| Diagnostic | 2 | | | Sexual abuse | 13 | 5 | 1 |
| RTC | 9 | | | Neglect | 62 | 82 | 5 |
| Group Home | 2 | | | Domestic violence | 13 | 15 | 1 |
| Therapeutic Foster Home | 27 | | | Educational neglect | 39 | 32 | 1 |
| Regular Foster Home | 49 | | | Substance abuse | 33 | 26 | 3 |
| Kinship | 18 | | | 1034 | 0 | 4 | 1 |
| Other | 7 | | | # Unfounded Reports | 710 | 417 | 28 |
| Freed for Adoption | 14 | | | # Closed FAR | 49 | 207 | 20 |
| Certified Homes | 76 | | | # Court Ordered 1034s | 36 | 51 | 4 |
| Newly Certified Homes | 2 | \nearrow | 5x # in ca | PREVENTIVE SERVICES STATISTIC | | TISTICS | |
| Number of Closed Homes 1 | | | | NEW REFERRALS | 7 | | |
| New Kinship Homes | 1 | | | | | | |
| Pending Certification | 8 | | | TOTAL CASES | | 79 | |
| Completed Adoptions | 4 | | | | | | |

Service Quality Improvement Plan Update: Each of the four projects under this plan are listed below with status updates in the right column:

| Provide More Efficient Transportation Services | • New transportation policy drafted on 11/4/24, realigning staff to support new policy. |
|---|---|
| Lifecycle Management for Child Welfare Cases | New case management dashboard drafted on 11/5/24 |
| Enhance Information Management and Cross- | ITS has established a shared network folder for use by DSS and County Atty. |
| Department Communications | |

| | • | First <i>Better for Families</i> implementation meeting held on 10/29/24, next milestone is a stakeholders meeting of Family Court participating agencies scheduled for 12/16/24. |
|--|---|---|
| Improve Staffing for DSS and County Attorney's Offices | • | One new caseworker started work on 11/18/24. |



Public Health Department: For more information on our report: (845) 292-5910, sullivanny.us/Departments/Publichealth

CHHA: Certified Home Health Agency

| Goal / Area of Focus | Update / Progress | Key Indicators/ Trends |
|----------------------|-----------------------------|------------------------------------|
| Census | Average daily census of 211 | Census is up by 27 from last month |
| Productivity | 4.80 across all disciplines | Decreased from 4.95 last month |

| | SCDPH CHHA/ MCH/ LT Performance Indicators: | | | | | | | | | | | | | | | | |
|-------------------------|---|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|------|-------------|-------------|-------------|----------------|------------------|-----------------------------|------------------|
| Measure/I ndicator | 2023 YE Score | Jan 2024 | Feb 2024 | Mar 2024 | Apr 2024 | May 2024 | Jun 2024 | Jul 2024 | Aug 2024 | | Oct 2024 | Nov 2024 | Dec 2024 | Target 2024 | Current vs. Goal | Trend | Best Practice |
| | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |
| Admissions (2024) | | 102 | 88 | 113 | 94 | 105 | 107 | 126 | 106 | 95 | 126 | | | | | $\mathcal{N}_{\mathcal{N}}$ | 10% |
| Admissions (2023) | 1285 | 144 | 131 | 129 | 109 | 108 | 111 | 127 | 103 | 109 | 104 | 98 | 86 | | | marker. | 10% |
| | | | | | | | | | | | | | | | | | |
| Average Daily Census | | 166 | 179 | 186 | 186.9 | 175.4 | 178.6 | 184.5 | 194 | 184 | 211 | | | n/a | | J~~~(| |
| Prior Year (2023) | 2137 | 184 | 198 | 202 | 183 | 173 | 170 | 173 | 166 | 160 | 179 | 176 | 173 | | | | |
| | | | | | | | | | | | | | | | | | |
| Productivity | | 4.38 | 4.50 | 4.43 | 4.81 | 4.96 | 5.05 | 4.92 | 5.08 | 4.95 | 4.80 | | | | | ~~~ | 7 |
| Prior year | 4.48 | 4.63 | 4.80 | 4.65 | 4.55 | 4.70 | 4.30 | 4.74 | 4.60 | 4.76 | 4.55 | 4.63 | 4.23 | 5.50 | | ~~~ | 7 |
| | | | | | | | | | | | | | | | | | |
| Overtime: total | | 120.5 | 153 | 194 | 134.5 | 135 | 129 | 174 | 185 | 135 | | | | | | مسسسر | |
| prior year | 160.3 | 89 | 115 | 122 | 122 | 121 | 127 | 129 | 131 | 131 | 134 | 138 | 161 | 85.00 | | | |
| | | | | | | | | | | | | | | | | | |

- We are looking to add clinicians to address the growing need of the community and continue to hold interviews with qualified applicants
- NTUC rate has increased along with start of care times. This is being addressed by improving communication and looking at processes in the intake department.
- While these are not ideal, the wait times are in-line with the start of healthcare in the outpatient setting.

Health Education / Rural Health Network

| Goal / Area of Focus Update / Progress | Key Indicators/ Trends |
|--|------------------------|
|--|------------------------|

| Workplace Wellness | PH educator to continue leading workplace wellness. More employee | Will look to continue yoga, blood drives, | | | | |
|----------------------------------|---|---|--|--|--|--|
| | wellness initiatives to be implemented in the coming months | and other initiatives for employees | | | | |
| Outreach / Lesson Plans | Winter series finalized | | | | | |
| Narcan Training / Harm Reduction | Narcan trainings continue as well as participation in preparing Narcan | | | | | |
| | kits for the vending machines | | | | | |
| Rural Health Network | RFP to be submitted by December 3 rd . New cycle would be October 1, | Still in need of a board chair. Reviewing | | | | |
| | 2025-September 30, 2025. Focus will be on MCH and substance use | and updating board members based on | | | | |
| | as well as improving health equity. | new contract proposals. | | | | |

- Continue to work with SUNY Sullivan to assist in meeting health needs of the students in the absence of medical provider on campus.
- Community Health Worker and Emergency Preparedness beginning an inventory control project
- Updating Public Health brochures and the website

Goal / Area of Focus Update / Progress

Healthy Families

| | | 0 | | | | | | |
|----------------------------------|---|--------|------------------------------|---|------------------|-----|--|--|
| Capacity | 44 enrolled familie | ?S | | | | | | |
| Home Visits | 110 out of 121 exp | | | | | | | |
| Referrals | Healthy Families received 13 referrals. Of them 2 we continue to outreach to, 4 have enrolled in the program, 1 we weren't able to make contact with, 3 refused and 1 already involved in a program and 2 were referred to other programs | | | | | | | |
| | Total 9/23-8/24 | Oct-24 | Total YTD 10/1/24-8/31/25 | | Car se | ea | | |
| # FSS/FSWs # FTEs | 6 | 6 | 6 | | | | | |
| Staff Vacancies | 0 | 0 | 0 | | Month | Sea | | |
| Referrals received | 111 | 13 | 27 | | Oct-24 | | | |
| Referrals pending | 7 | 2 | 2 | | Nov-24 | | | |
| Discharges | 43 | 0 | 0 | | Dec-24 | | | |
| | | | | | Jan-25 | | | |
| | | | | | Feb-25 | _ | | |
| Assessments completed | 20 | 7 | 7 | _ | Mar-25 | _ | | |
| Enrolled families @ end of month | | 44 | 44 | | Apr-25 | | | |
| | | | | - | May-25 | | | |
| # Home Visits | 880 | 110 | 182 |] | Jun-25 Jul-25 | | | |
| Cribs | 21 | 3 | 5 | | Jui-25 Aug-25 | _ | | |
| | | | | | Son 2E | | | |

New grant year began October 1 for car seat program.

Car seat Numbers -2024 - 2025

Key Indicators/ TrendsUp from 37 last month. Capacity is 60;

Continue to work to get numbers back to 100% Referrals are remaining steady. We have 2

referrals that Family Resource Specialists are

continuing to build capacity.

reaching out to.

| Month | Seats distributed - D | Seats distributed - C | Seat Check - No distribution - C |
|--------|-----------------------|-----------------------|----------------------------------|
| Oct-24 | 11 | 0 | 3 |
| Nov-24 | | | |
| Dec-24 | | | |
| Jan-25 | | | |
| Feb-25 | | | |
| Mar-25 | | | |
| Apr-25 | | | |
| May-25 | | | |
| Jun-25 | | | |
| Jul-25 | | | |
| Aug-25 | | | |
| Sep-25 | | | |
| Totals | 11 | 0 | 3 |

• Last grant year there were 261 seats distributed and 24 seat checks of seats that were not distributed by our program

Maternal Child Health/CAPTA-CARA

| Goal / Area of Focus | Update / Progress | Key Indicators/ Trends | | |
|----------------------|--|--|--|--|
| Referrals | 36 referrals | Referrals increased by 11 from last month. 26 taken under care, 10 NTUC either to refusal, moved out of Sullivan County, or unable to locate | | |
| Census 45.1 | | Census increased from 37 last month | | |
| Outreach | Outreach to community partners continues | Recruiting continues for an additional MCH RN | | |

- Referrals continue to be made from many community partners.
- Productivity is at 4.5, up from 4.35 last month
- 3 Newborn screens completed
- Continue to look for additional RN to meet increasing need of the community

Children and Youth with Special Healthcare Needs / Early Intervention

| Goal / Area of Focus | Update / Progress | Key Indicators/ Trends |
|----------------------|-------------------|---|
| CPSE | Caseload is 218 | Increased from 196 last month |
| EI | | Caseload numbers are inaccurate due to launch and subsequent issues with EI HUB |
| | 22 referrals | El referrals increasing slightly |

| SCPHS Early Care Program Performance Indicators: | | | | | | | | | | | | | | |
|--|------|------|------|------|------|------|------|------|------|------|------|------|--------|--|
| Duaguage /Indicator | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Tuonal | |
| Program/Indicator | 2022 | 2022 | 2022 | 2022 | 2022 | 2022 | 2022 | 2022 | 2022 | 2022 | 2022 | 2022 | Trend | |
| El Referrals 2024 | 23 | 14 | 25 | 27 | 23 | 15 | 22 | 18 | 19 | 22 | 0 | 0 | | |
| EI Referrals 2023 | 30 | 14 | 17 | 28 | 29 | 19 | 16 | 19 | 18 | 35 | 21 | 31 | | |
| | | | | | | | | | | | | | | |
| EI OSC Caseload 2024 | 48 | 42 | 42 | 49 | 56 | 56 | 38 | 42 | 32 | * | 0 | 0 | | |
| El OSC Caseload 2023 | 86 | 86 | 98 | 110 | 111 | 112 | 100 | 96 | 78 | 64 | 57 | 50 | | |
| | | | | | | | | | | | | | | |
| El Active Cases 2024 | 198 | 185 | 190 | 201 | 206 | 208 | 209 | 195 | 176* | 153* | 0 | 0 | | |
| El Active Cases 2023 | 199 | 191 | 198 | 241 | 246 | 243 | 245 | 245 | 235 | 235 | 204 | 194 | | |
| | | | | | | | | | | | | | | |
| CPSE Caseload 2024 | 279 | 287 | 294 | 306 | 311 | 312 | 145 | 155 | 196 | 218 | 0 | 0 | | |
| CPSE Caseload 2023 | 264 | 245 | 281 | 302 | 306 | 306 | 139 | 146 | 209 | 232 | 246 | 252 | | |

*currently we are in the in the blackout period for transitioning from NYEIS to EI HUB so service coordination numbers may not be as accurate as we have no way to verify.

| | Total | |
|----------------------|------------|------------|
| 2024 | Claimed | Total Paid |
| | \$ | \$ |
| School-Age | 788,317.90 | 649,353.00 |
| | \$ | \$ |
| Service Coordination | 13,485.24 | 11,590.20 |

- Attended family health committee meeting
- Attended Maternal Child Advisory meeting
- Coordinator attended 6 CPSE meetings
- EI HUB launch has proved challenging. The system has crashed multiple times. When staff is able to use the platform, information that previously took 10 minutes to enter is now taking 1-2 hours.
- We continue to work with PCG and partners to help correct issues

Disease Surveillance and Investigation and Emergency Preparedness

| Goal / Area of Focus | Update / Progress | Key Indicators/ Trends | | |
|-----------------------------------|---|--|--|--|
| Immunization Program | Vaccinated 133 people for flu, COVID, VFC, VFA | Flu clinics for VFA/VFC continue | | |
| Rabies | 37 incidents with 20 dog bites, 11 cat incidents, and 6 wildlife exposures; 1 bat, 1 racoon and 4 exposures to a skunk. 1 skunk sent for testing which tested positive for rabies | Incidents up from 17 last month. Bites and exposures continue to increase. | | |
| STI | 26 lab reports for the month, 26 new cases of Chlamydia and Gonorrhea for the month | 471 syphilis lab reports reviewed. No new cases in October, 1 outstanding waiting on additional follow- up | | |
| Tuberculosis | 1 LTBI and 1 active case being treated out of county. 2 suspect cases, 3 LTBI immigration follow-up cases. | 1 suspect case has begun assessment, 1 still unable to locate | | |
| Lead Poisoning Prevention Program | 85 tests | No new cases | | |
| COVID | 185 reported cases | Down from over 300 last month | | |
| Other Communicable Diseases | Continue to see an increase in Hepatitis lab reports and rule outs. 45 clinically diagnosed varicella cases. | Increasing numbers of disease investigation | | |
| Emergency Preparedness | Attended the LEPC meeting with our community partners | Continue EP planning and community outreach | | |
| MRC | Working on Operational Readiness Award | ORA due beginning of December | | |

- Positive test for rabies in a skunk in the Town of Thompson.
- Additional rabies clinic scheduled for November in Monticello as a result of the positive test.
- 11 home visits for LTBI DOT treatment and monitoring
- Current obstacle for TB remains locating individuals for evaluation and follow-up, but we are receiving assistance from the state.

1,503 cases of general infectious disease investigations

Other Program Areas

| Program Area | Update / Progress | Key Indicators/ Trends |
|----------------------------|---|------------------------|
| | | |
| HIPAA/Corporate Compliance | Routine walk-throughs were conducted without notable areas of issue | |
| Training and Quality | T&QI position vacant. Will continue to promote position for replacement | |

• Bonadio will begin looking at policies for DSI, CHHA, and fiscal.

Staff Member Spotlight: Jared Nash, Senior Fiscal Administrative Officer for DSS, is an unsung hero of Sullivan County Government. Despite having a relatively small amount of experience in his position in comparison to his peers around the state, Jared is a widely recognized resource on fiscal policy among other Social Service Districts. These matters are exceptionally complex, with volumes of county, state, and federal regulations to consider. Always with a watchful eye on his responsibilities to the taxpayer, Jared is also an exceptional resource for other DSS leaders who rely on his guidance to make important operational decisions on the delivery of vital services to members of our community in need. Above all, everyone in DSS knows Jared has exceptional integrity and can be trusted to always do right by clients, the agency, and the law. He always operates behind the scenes, but DSS is very proud to shine a spotlight this month on his exceptional work!

| Staffing Update: Position Title & No. | Notes | |
|---|------------------|--|
| Community Services (8 Positions Vacant, 46 Authorized, 17.39% Vacant) | | |
| Account Clerk/Database #3039 | Interviewing | |
| Assistant Social Worker II, #0369, #3210 | Approved to fill | |
| CS Coordinator, #3206 | Starting in Dec | |
| Database Clerk, #3300 | Approved to fill | |
| Staff Social Worker I, #2320, #3288, #3677 | Interviewing | |
| Public Health (19 Positions Vacant, 80 Authorized, 23.75% Vacant) | | |
| Epidemiological Supervisor, #3579 | | |
| Licensed Practical Nurse, #1636 | Posted | |
| Personal Care Aide, #3654, #3655 | | |
| PH Nurse, CHHA #2729, #3419, D&T #2927, #2784PD | Posted | |
| Public Health Director, #2925 | | |
| Public Health Occupational Therapist, #3340(PD) | | |
| Public Health Physical Therapist, #3667 (PD) | | |
| Registered Nurse, CHHA #747, #2875, #2502(PD), | Posted | |
| #2782(PD), Core #2373, D&T #3634 | | |
| Training & Quality Improvement Coord, #3524 | | |
| Supervising Comm Health Nurse, #148 | | |

| Social Services (15 Positions Vacant, 175 Authorized, 8.57% Vacancy Rate) | | |
|---|---|--|
| Account Clerk, #119 | | |
| Account Clerk/Database, #2222, #1058, | Interviewing | |
| #1219 | | |
| Case Services Aide, #1137 | Interviewing | |
| Family Services Case Manager, #3678 | Interviewing | |
| Caseworker, #2950, #3455 | Continuous Recruitment | |
| FS Investigator, #459 | Created a trainee position and promoted | |
| | from within | |
| Senior AC/DB, #3223, #2688 | Canvassing | |
| Senior Caseworker, #2599 | | |
| Sr. Family Services Investigator, #3249 | Posted – Child Support position | |
| Staff Development Coordinator, #3483 | Filed an RTF; Intend to promote from within | |
| SWE, #2899 | Posted – Interviewing | |