I stand corrected about the elimination of the Activities Director position. However, I would like to know how that position is being utilized, since the first floor residents have no dining room and therefore no place to socialize or have activities of any kind. As for the star ratings, all the functions relating to patient care include health related services such as bathing, feeding, and prescribed medications as required by the individual's physician are included. Cleanliness of the facility, as well as the maintenance of the building and all mechanical, electrical, and physical repairs are in the rating's equation. One Star is the lowest a facility can be rated and a red hand signifies patient abuse, which was given after a resident was connected to a Foley in plain view of personnel and visitors. The patient room door was left open for all to see. The unfortunate death of a resident, simply exacerbates the disgusting way this facility is operated. I am appalled by the way this Legislation has ignored these problems, caused by Infinite Care's inept consulting, and hope that they will be corrected after election day.

Thank you, Diane Mestanza