

Executive Committee

Good morning. Residents at the Adult care Center have had a bad week, as infrastructure which has not been maintained or replaced continues to break down. Both elevators were not functioning, although I believe one is now back in use. The main dishwasher broke down again, so that once again the residents are eating meals from vessels that neither retain heat or cold. I question whether that is adequate to meet sanitary code requirements and urge residents and their families to file a complaint with the Department of Health and/or OSHA. In this case, it's very obviously the county's obligation to maintain the infrastructure and I really don't understand why this isn't getting done. Responsibility rests squarely on the shoulders of our County Manager for failing to make this a priority.

Still, there's plenty of blame to go around. As you may know, the legislature gave the authority to Infinitecare in May, 2022 to provide medical services for the ACC as an independent contractor, including hiring the Medical Director and other physicians and pharmacy services as independent contractors themselves. According to that contract on page 5, number 11, Infinitecare has no responsibility to "influence, supervise, direct or audit" the healthcare contractors' professional judgement or treatments of patients, although at the same time, according to the contract, Infinitecare is solely responsible for their performance. Confusing, right? In reality and according to the Department of Health, the county as operator is totally responsible for everything that happens at the nursing home and this contract is an illegal delegation of authority. Again, according to this contract, if the county finds that any of the contractors have behaved in a way that is detrimental, the county can ask Infinitecare to replace them. You can also terminate the contract with 30 days' notice.

The reason that I'm telling you this is because I've heard that several patients at the ACC have been denied medications that were prescribed for them by physician specialists which their families had taken them to. I'm sure that you have all been to medical specialists and their prescriptions have been integrated into your medical regimen by your primary physician, but that's not what's happening for the residents at the Adult Care Center. These patients suffered both pain and deterioration of their mental health because they were denied access to these medications, and their families also suffered, watching their loved ones being denied appropriate medical and pharmaceutical care despite their best efforts to help them. I don't know exactly why this is happening, as both medications were common ones and not particularly costly. There's a big problem if the Medical Director or the pharmacy is not allowing residents to receive prescribed medications. I hope that you will

share my concern and make sure that this wrongful practice is addressed so that the residents at the ACC can get the medications they need, as you would want for yourself or any member of your own families.

Thank you.