

**Sullivan County Division of Health and Human Services (DHHS) -- Monthly Report – June 2025**

**Roadmap to Better Health Implementation**

- Sullivan County Community Assistance Center Hotline: 845-807-0925      - National Suicide Hotline: 988      - Hope Not Handcuffs: 833-428-HOPE  
 - Hudson Valley Fearless! (Domestic Violence and Human Trafficking Support Hotline): 845-562-5340

Strategy	Update on Activities Supporting the Strategy	Key Performance Indicators:	
Ease Access to Care	<ul style="list-style-type: none"> <li><b>Inpatient Drug Treatment Returning to Sullivan County:</b> Lexington is preparing to open an inpatient treatment facility within Garnet Health-Catskills. The final contractual hurdle was resolved between OASAS, Garnet and Lexington on May 22. Partners are anticipating an early-Fall opening.</li> <li><b>Unknown Future for Catholic Charities' Monticello Real Estate:</b> The main building for Catholic Charities' Sullivan County operations is 396 Broadway, Monticello. The lien for this building is held by OASAS, dating back to the State's takeover of the Recovery Center at the same location. DHHS requested an update in early May, a response reporting no progress was received on May 30.</li> </ul>	Participating Unite Us Agencies	36 Local (steady) 235 Regional (+8)
		Unite Us Cases	1,283 (+84)
		% of Cases Open/Resolved	46.4% (-0.3%)
		Medicaid Enrollment	29,139 (as of Sep. 2024)
Enhance Our Community (Focused on Housing)	<ul style="list-style-type: none"> <li><b>Emergency Housing Update:</b> The DSS Housing Team and community partners are making steady progress at reducing our emergency census. Collaboration is ongoing between DSS and ATI to maximize available housing funds.</li> <li><b>Rental Supplement Program Update:</b> The state RSP 2024-2025 program year ended with only \$322 not utilized. We received approval for 2025-2026 in the amount of \$240,957. \$139,564 of County RSP funds have been obligated so far this year.</li> <li><b>Gateway Housing Center Update:</b> Ongoing concerns with the Pittaluga Road location notwithstanding, discussions remain active in search of a site that addresses both public safety and accessibility concerns among legislators. On May 22nd, a bipartisan pair of Legislators visited HONOR's shelter in Middletown to gain a better understanding of the value added by their operations. A visit for additional legislators is being scheduled for the second week of June.</li> </ul>	Emergency Shelter Census (as of 5/30)	284 (-15)
		Active Rental Supplement Program Clients	State: 64 County: 16
		Family Groups Sheltered	44 (-8)
Encourage Healthier Behavior	<ul style="list-style-type: none"> <li><b>Bold Gold Media Campaigns Ongoing:</b> Our current focus is on working with the Bold Gold Media team to update and enhance the United Sullivan website. We are also very pleased with the success of our (totally free!) Bold Gold Community Heroes Campaign, which is lifting up outstanding efforts by staff in United Sullivan partner agencies and raising community awareness of available services.</li> </ul>	Health Kits Distributed in May	vending machines: 202 traditional outreach: 466

**Sullivan County Drug Task Force**

For more information: [www.unitedsullivan.org](http://www.unitedsullivan.org); [contact@unitedsullivan.org](mailto:contact@unitedsullivan.org)

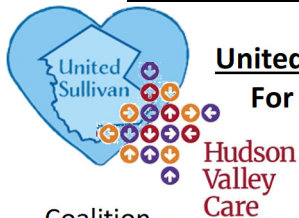
**Hope Not Handcuffs: 833-428-HOPE**

Active Pillars (Last Meeting)						
Law Enforcement	Treatment	United Sullivan	Prevention	Policy	Veterans	Data
5/2/2025	5/13/2025	Meeting Weekly	5/28/2025	3/13/2025	5/21/2025	5/16/2025
Drug Task Force Key Statistics						
911 Responses to Overdose Last Month				Opioid Overdose Death Rate (Jul-Sep 2024)		
15 (+3) (0 at Woodbourne Correctional)				30.0/100,000 – 56 <sup>th</sup> of 58 upstate counties		
Opioid Settlement Fund Balance (as of 5/9/25)				OASAS Settlement Fund Allocated to Sullivan / Committed by DCS		

Restricted: \$448,404.29; Unrestricted \$1,157,817.43	\$1,438,489/\$582,390
---	-----------------------

- **Overdoses in April:** 911 overdose responses ticked up slightly in April. There were a variety of suspected substances involved; most prevalent was alcohol, though there are no numbers to share publicly because case counts continue to be low.
- **Open Public Meeting June 9:** As part of ongoing efforts to keep the public informed and encourage involvement, the semi-annual open meeting of the Drug Task Force was held on June 9<sup>th</sup> at the Hurleyville Performing Arts Center.
- **Coalition for a Vape Free Sullivan:** The most recent coalition meeting was hosted by Sullivan 180 on June 10.
- **Fatality Review Board:** Structure approved and implementation is in progress; Stakeholder coordination continues; Now receiving data support from the Hudson Valley Crime Analysis Center. Now that all data sharing and compliance issues have been sorted out, case reviews will begin on June 23
- **Oxford House:** Contract is signed to bring 24 sober living beds to Sullivan County over the course of the next 12 months. Next planning meeting – June 16.
- **Opioid Settlement Fund Obligations:** The following chart provides a brief summary of organizations under contract and receiving opioid settlement funding, and the actions each of those organizations is taking in support of the Drug Task Force. This chart does not include funds in active use by the county to acquire items and services needed for use by the Drug Task Force (i.e. software subscriptions to support counter narcotics investigations, palm cards, vending machines, etc.). **Update:** Resolution is on this month's calendar to provide a COLA increase for Sullivan 180's contract and a reduction in the Corona Self-Help Center's contract to de-fund assistance to their transportation services and preserve funding for future onsite support.

County Opioid Settlement Funds	OASAS Settlement Funds Allocated to Sullivan County
<ul style="list-style-type: none"> <li>• Catholic Charities (School-Based Prevention Program) \$25,000</li> <li>• Lamar of Scranton (Marketing-Signage) \$33,000</li> <li>• Village of Liberty Police (Officer EAP) \$11,000</li> <li>• Village of Liberty Police (Overdose Quick Response Team) \$15,000</li> <li>• Town of Fallsburg Police (Overdose Quick Response Team) \$15,000</li> <li>• Sullivan 180 (School-Based Prevention Programs) \$89,000</li> <li>• Action Toward Independence (Housing, transportation and case management for persons with substance use disorders) \$85,000</li> <li>• Corona Self-Help Center (Peer Services and Supports) \$73,032 (*this is corrected from previous figure)</li> </ul>	<ul style="list-style-type: none"> <li>• Bold Gold Media (Marketing and Education) \$108,000</li> <li>• Restorative Management (Peer Services) \$74,500</li> <li>• Sullivan 180 (Youth MH Services and Supports) \$138,430</li> <li>• Catalyst Research (Data Analytics) \$59,500</li> <li>• Oxford House (Sober living homes) \$200,000</li> <li>• Ventex (Vending Machine Data) \$1,960</li> </ul>



### **United Sullivan – Social Care Network**

For more information: [www.unitedsullivan.org](http://www.unitedsullivan.org); [contact@unitedsullivan.org](mailto:contact@unitedsullivan.org)

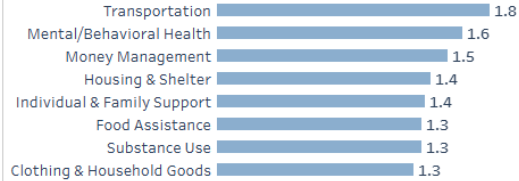
Coalition - **Expanding Unite Us Capacity across County Government:** DHHS is working with our regional Social Care Network (Hudson Valley Care HVCC) and Unite Us to expand our ability to connect clients and service providers. A resolution is on today's agenda which will reduce the overall cost of the county's contract with Unite Us, while giving more staff access to the platform. Data analysis will be provided by HVCC and all DSS/DCS/DPH will be granted access to the platform by HVCC at no cost to the county. The county's contract will fund network access for members of the Division of Community Resources.

**Case Summary:** The following chart provides an update of the services we are connecting persons to via the Unite Us network and what current demand for services looks like:

## Case Summary

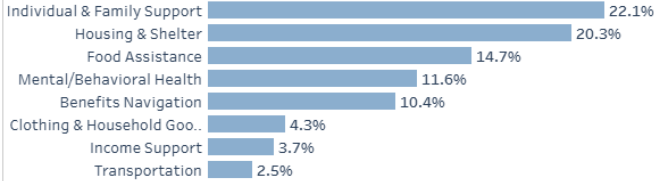
### Average Reoccurring Needs

Expand (+) to view service subtype



### Case Volume by Service Type

Expand (+) to view service subtype



Last Updated: 6/3/2025 10:35:45 AM UTC | Version 3.3

**Network Member Update:** The following chart provides the complete list of Sullivan County agencies currently active on Unite Us (no changes from last month).

Liberty Police Department	The Center for Discovery	Rehabilitation Support Services	Cornell Cooperative Extension	Dept of Community Services
Sullivan County Probation	Dispute Resolution Center	Sullivan 180	Office for the Aging	Dynamic Youth Community
HONOR, INC.	Dept of Public Health	Sullivan County Youth Bureau	Action Toward Independence	Catholic Charities - Behavioral Health
Every Person Influences Children	Lexington Center – Liberty and Monticello	Legal Services of the Hudson Valley	Garnet Health Medical Center - Catskills	Community Action – Liberty and Monticello Offices
Independent Living, Inc – Peer Diversion & Peer Parent	Independent Living, Inc – Independent Living Skills	Catholic Charities – Human Services	Center for Workforce Development	Sullivan Allies Leading Together INC.
Mobile Mental Health Team	Restorative Management	Dept of Social Services	Bridge Back to Life Mobile Unit	Choices Mental Health Counseling
Sun River Health	Community Home Health Care	Astor Services		



For more information: (845) 292-8640, <https://sullivanny.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics			
Monthly Total Expenses to Date	Monthly Cash Receipts	End of Month Census	Meals Prepared for Residents
\$1,797,301.67	\$1,220,201.19	127	10,272
Admissions / Discharges (to home or Assisted Living)	Total ST treatments	Total OT treatments	Total PT treatments
15/15	130	732	845

### Facility:

- Health Inspection (1 Star), Quality Measures (2 Stars).
- There was a brief outage for one of the elevators on June 2 following system checks. The problem was corrected on June 3. Both elevators are operational as of the date of this report.
- The County/Infinite team is in the process of developing a long-term fix for chronic dishwasher outages and overdue pot sink replacement. As of the submission date of this report, we are obtaining estimates from dishwasher contractors and planning is in progress with DPW and Dietary staff to ensure maintenance has minimal time impact on kitchen operations.

### Staffing (3 Stars - average):

- The Supervising Administrator of the Care Center, Megan Holton, resigned on May 16 for personal reasons. Commissioner Liddle is currently serving as the unlicensed acting administrator, approved by DOH, also on May 16 for a 90-day period. Ms. Holton is continuing to provide 4 hours per week of

support to the facility to satisfy DOH requirements for facility oversight from a licensed administrator. Infinite Care's Regional Administrator, Regional Director of Nursing, and Regional Director of Operations are working together to provide daily onsite support. Recruiting via Executive Search firms is in progress, and multiple interviews have been held and/or scheduled.

- The Activities Director returned from an extended Leave of Absence on June 3<sup>rd</sup>. Everyone on the team is excited to have her back!
- Recruiting and hiring continue. We continue to work with staffing agencies as needed to fill shifts. There were no new hires in April.

#### **Nursing and Physical Therapy Update:**

- Speech therapy completed staging the entire facility again to determine current cognitive status. In April and May this data will be used to implement new dementia programming and DOR/SLP will be educating all staff about resident levels of cognition and how best to communicate with and engage each resident in activities based on their status.
- The residents planned and created an Easter Tree, then an April Showers bring May Flowers themed holiday tree in the rehab gym
- Gardening Group is going strong with residents working on cognition and fine motor skills as we planted seeds and readied containers for gardening and planting.

**Activities Department Events in April/May:** Weekly Happy Hour, Earth Day (Suet Bird Feeder Craft), Sip & Paint, Luncheon of the Month (Italian Food), Cooking Blueberry Pies, Watching more documentaries this month focusing on Amusement Parks



#### **Department of Community Services (DCS)**

For more information: (845) 292-8770, <https://sullivan.us/Departments/CommunityServices>

**National Suicide Hotline: 988      Mobile Mental Health – 24-hour hotline: (800) 710-7083, Face-to-Face Outreach Monday-Friday 8am-8:30pm, Saturday-Sunday 8am-12am**

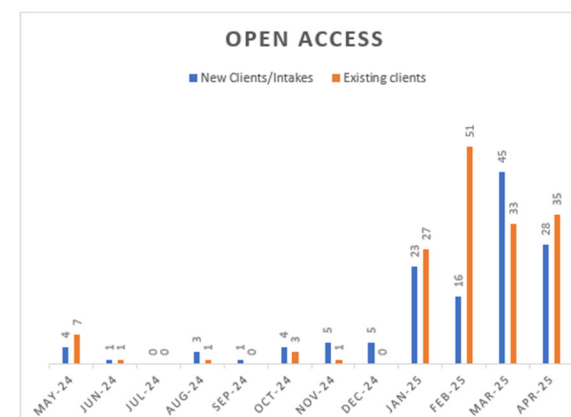
**Children's Mobile MH: (845) 701-3777**

#### **Care Management:**

- The Care Management unit continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of April 2025, there are 4 active Assisted Outpatient Treatment (AOT) orders and there is now only 1 person on enhanced AOT services.

#### **Adult & Children's SPOA:**

- On April 10, 2025, the Adult SPOA Committee met via Zoom with 6 new cases reviewed as well as 8 previous cases reviewed.
- The total of 140 RSS beds with 158 people on the waiting list and 13 openings.
  - There are 7 people on the list for Family Care with no openings.
  - RSS Community Residence: 12 beds, 33 on the waiting list with no openings.
  - RSS Sullivan Treatment Apartment Program: 26 beds, 31 on the waiting list
  - RSS Sullivan County Respite: 1 bed, 1 on the list & it is unavailable.
  - RSS Supportive Apartment Program: 39 Regular and 16 L/S, 69 on the waiting list with 10 openings.
  - RSS Invisible Children's Apartment Program: 6 beds, 8 on the waiting list, no openings.
  - RSS Chestnut Street Apartments: 37 beds, 18 on the waiting list with one opening.
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community



residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.

- Children's SPOA Committee met via Zoom on April 27, 2025, and went over 4 new referrals and 6 previous referrals reviewed.
- The Coordinator organized and facilitated the monthly Adult & Children SPOA Committee meetings (review of incoming referral packets, typing the case presentations, agenda, meeting minutes, waiting lists). Coordinator also conducted follow up throughout the month and completed monthly SPOA related data reports.

#### **Behavioral Health Clinic (Mental Health and Substance Abuse):**

- High Risk Clients: In April 2025, there were 181 clients on the roster for high risk census.
- Effective January 2025, open access is now Tuesday and Thursday's from 9:00am to 12:00pm.

#### **Local Government Unit:**

#### **Sullivan County Behavioral Health – Initiative Progress Overview**

- **Mobile Crisis Services Enhancement:** Focus: staffing, training, and pilot implementation; County resolution approved; Position created; RFP for weekend services issued (week of Apr 14).
- **System of Care Taskforce:** Confirmed leads and specialty group goals (April); Planning for Fall community mixer underway; Coordination with Vape-Free Sullivan Coalition for June event.
- **Sullivan County Jail – Forensic Peer Support:** Partnership in development: Awaiting operational updates.
- **Crisis Intervention Team (CIT):** State technical assistance application submitted (Jan 2024); Stakeholder session held Apr 16; OMH Mapping scheduled for May 15; Lina recruiting and linking provider partners.
- **CIT Coordinator Job Duties:** Role defined and posted; Resolution passed; Position posted on County website; RFP for mobile crisis drafted and distributed.
- **CPL 730 Court Diversion:** Coordinating training with magistrates/bar; Goal: reduce financial impact via revised restoration procedures.
- **Community Trauma Response Team:** Recruitment and training in progress; Follow-up via P&P held on Apr 7; process finalization ongoing.
- **First Responder Wellness Program:** Needs assessment completed; RFP responses received and we are preparing to move forward with a contract.
- **Peer Navigator Program:** Resolution passed; role created; Job posting in preparation.
- **Community Services Board – Sub Planning:** Quarterly meetings continue; Lina designated as team lead; Local Services Plan requirements caught up.
- **Service Dollars Allocation:** Fiscal responsibility to be shifted to county: Policy & procedures in draft (in partnership with MB/MS, Lina assisting).
- **Threat Assessment Training:** Curriculum development underway; Additional training attendance planned for implementation phase.
- **SCJ Monthly Meetings:** Ongoing coordination with jail social work team; New staff member Gianna onboarded.

#### **DCS Stats:**

SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES						
STATISTICAL SUMMARY FOR: April 1, 2025 - April 30, 2025						
Prepared by : Sara A. Cole						
PROGRAM	ON ROLLS 4/1/2025	ADMISSIONS	DISCHARGES	CLIENTS ON ROLL 4/30/2025	CLIENTS SERVED	UNITS OF SERVICE
SC BEHAVIORAL HEALTH CLINIC ADULT	445	26	29	442	471	886
SC BEHAVIORAL HEALTH CLINIC CHILD	13	7	2	18	20	28
SC BEHAVIORAL HEALTH CLINIC FORENSIC	73	9	11	71	82	97
SC BEHAVIORAL HEALTH CLINIC MICA	22	1	3	20	23	Included in Clinic Adult
SC BEHAVIORAL HEALTH CLINIC MAT	15	3	1	17	18	Included in Clinic Adult
<b>TOTAL MENTAL HEALTH</b>	<b>568</b>	<b>46</b>	<b>46</b>	<b>568</b>	<b>614</b>	<b>1,011</b>
SC CARE MANAGEMENT	30	1	0	31	31	794
SC HEALTH HOME- ADULT	48	0	5	43	48	416
SC HEALTH HOME - KENDRA, AOT and HH+	18	0	2	16	18	216
SC HEALTH HOME - CHILD	14	1	1	14	15	140
SC HEALTH HOME - OUTREACH				11	11	207
SC OM CCSI					2	8
<b>TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS</b>	<b>110</b>	<b>2</b>	<b>8</b>	<b>104</b>	<b>114</b>	<b>1,574</b>
SC SPOA - Adult	49			49	49	364
SC SPOA - Child	16			16	16	141
<b>TOTAL SPOA</b>	<b>65</b>	<b>0</b>	<b>0</b>	<b>65</b>	<b>65</b>	<b>505</b>
	# of calls	#of ph interv	Outreaches	Hosp Divers %	Hosp Admit %	
MOBILE MENTAL HEALTH	250	70	24	92	100	

#### **Care Management:**

Month/Year	Incoming Calls	Initial Phone Contacts	Outreaches	Diversion Rate	Hospital Referrals	Admissions	Admission Rate
Apr-24	259	86	24	83%	4	4	100%
May-24	305	99	29	79%	6	4	67%
Jun-24	249	83	30	67%	6	4	67%
Jul-24	335	101	30	77%	7	5	71%
Aug-24	323	111	38	79%	8	5	63%
Sep-24	286	89	27	74%	7	6	86%
Oct-24	298	94	42	88%	5	4	80%
Nov-24	286	81	32	78%	7	5	71%
Dec-24	202	77	18	72%	5	4	80%
Jan-25	214	70	21	71%	6	5	83%
Feb-25	214	78	28	75%	7	6	86%
Mar-25	267	88	26	81%	5	3	60%
Apr-25	250	70	24	92%	2	2	100%

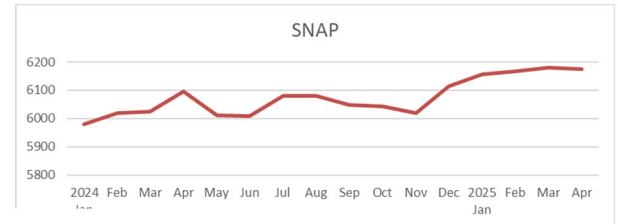
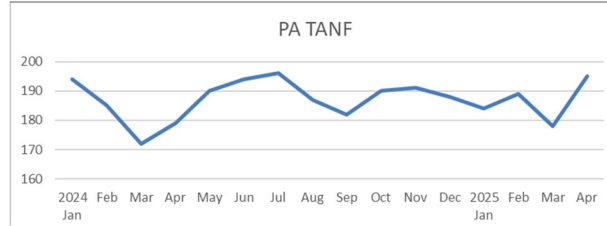
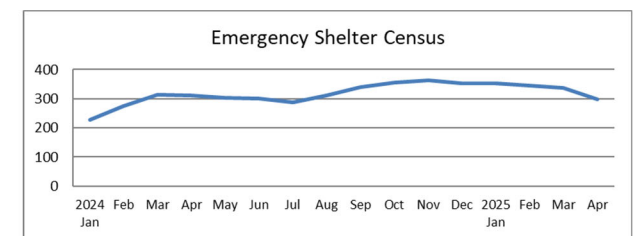
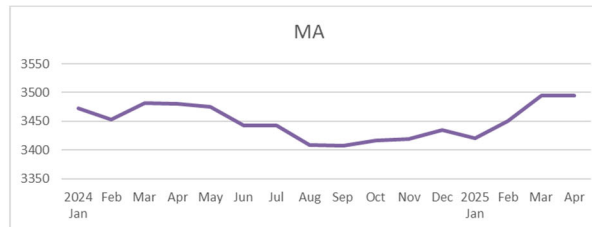
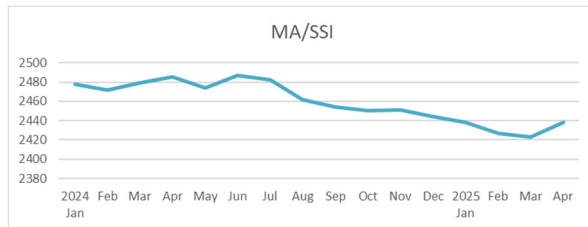




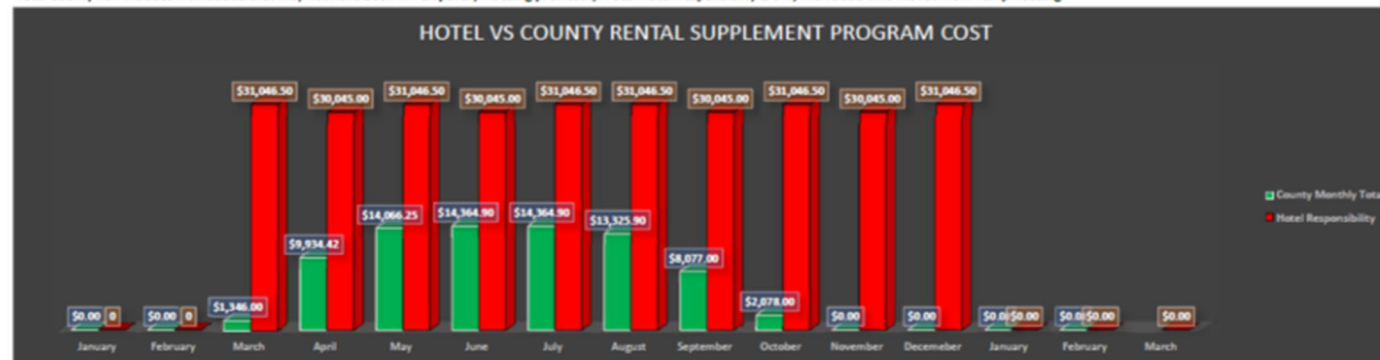
**Department of Social Services (DSS): For more information on our report or to request assistance with benefits: (845) 292-0100**

Public Assistance Cases (as of April 30, 2025)				
Temp. Assist to Needy Families	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
195 (+17)	281 (-2)	6176 (-4)	3495(0)	2438 (+15)
Homelessness Snapshot (as of April 30, 2025)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Emergency Shelter Census
0(-16)	0	211/88 (-13/-25)	23 (+2)	299 (-38)

Fraud Investigations (as of April 30, 2025)						
Collections	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$14,045.07 (+8,456.92)	250 (+23)	73 (+25)	50 (+14)	2 (0)	4 (-1)	2 approved (-8) for \$4,600.00 costs (-\$12,585.00)
Child Support Enforcement Cases (as of April 30, 2025)						
Collections	Petitions Filed	Paternity Establishments	Total Cases			
\$684,547 (-45,894)	28 (+/-0)	8 (-4)	2,707 (-3)			



**\*\*Rental Payments\* is the current active responsibility. This number can change if a client become inactive and rent is not to be paid.**  
Graph Indicates Total County RSP Monthly Responsibility vs Total Monthly Cost of individuals in Hotels who moved out of Temporary Housing into Permanent Housing.  
Total County RSP includes individuals that may not have been in Temporary Housing previously. Total Hotel Responsibility is only individuals who moved from Temp housing





For more information on our report: (845) 292-5910, [sullivanvny.us/Departments/Publichealth](https://sullivanvny.us/Departments/Publichealth)



**CHHA: Certified Home Health Agency**

- 3 PRI & Screens completed, 3 PCA assessments for DSS completed
- DOH completed our State survey, noted great improvements from previous year with valuable feedback for continued growth
- Challenges with EMR and Coding company persist

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Increase and maintain daily census of the CHHA to ensure consistent enrollment, maximize utilization, and support demand for home health professionals.	<ul style="list-style-type: none"> <li>Average daily census (ADC)</li> </ul>	<ul style="list-style-type: none"> <li><b>ADC: 165</b></li> </ul>
Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies.	<ul style="list-style-type: none"> <li># of referrals <ul style="list-style-type: none"> <li>Referral Conversion Rate (RCR) (referrals → admissions) <ul style="list-style-type: none"> <li>Target RCR: <b>40-60%</b></li> </ul> </li> </ul> </li> <li># of new patients, # of discharges</li> </ul>	<ul style="list-style-type: none"> <li><b># of referrals: 115</b></li> <li><b>RCR: 82%</b></li> <li>new patients: 94</li> <li>discharges: 98</li> </ul>
Achieve an average of 5 points per day, per clinician while maintaining high-quality care, measured through patient satisfaction scores and clinical outcome improvements.	<ul style="list-style-type: none"> <li>Staff Productivity</li> <li># of visits by type: RN- Registered Nurse, PT- Physical Therapy, OT- Occupational Therapy, ST- Speech Therapy, MSW- Master Social Work Visit, HHA- Home Health Aid Visit</li> </ul>	<ul style="list-style-type: none"> <li><b>Staff Productivity: 4.87</b></li> <li>See table 1 below</li> </ul>

**Table 1** \* based on billable visits entered in our system by all clinicians

CHHA Monthly Data*						
	2024 Total	January	February	March	April	2025 YTD
Staff Productivity		5.06	4.89	4.92	4.87	4.935
New Patients*	1120	122	102	96	94	414
Discharges*	1104	108	99	98	98	403
RN/LPN Visits*	6267	577	462	565	604	2208
PT/PTA Visits	8424	763	612	651	624	2650
OT Visits*	2353	160	157	241	228	786
ST Visits*	854	77	72	54	57	260
MSW Visits*	680	54	54	54	54	216
HHA Visits*	497	84	77	77	56	294
Total Visits	21,299	1715	1434	1642	1623	6414

Measure/Indicator	2025 YE Score	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025
Admissions (2025)	352	92	78	88	94	
Admissions (2024)	1063	110	86	95	89	92
Average Daily Census		160	175	170	165	
Prior Year (2024)	157.8333	143	159	163	163	155
Long Term Pts (2025)		0	0	0	0	
Long Term Pts (2024)	2.466667	3.2	4	4	4	3
Productivity		5.09	4.86	4.92	4.87	
Prior year	4.85	4.38	4.50	4.43	4.81	4.96
RCR		84%	80%	85%	82%	
Sample size		109	97	104	115	
Prior year	81.4%	87.5%	83.4%	85.1%	81.5%	87.3%



## Maternal and Child Health Programming

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Increase and maintain the daily census of the MCH Program to ensure consistent enrollment, maximize resource utilization, and support the growing demand for home healthcare professionals.	<ul style="list-style-type: none"> <li>Average daily census (ADC)</li> </ul>	<ul style="list-style-type: none"> <li><b>ADC: 29</b></li> </ul>
Achieve an average of 5 points per day, per clinician while maintaining high-quality care	<ul style="list-style-type: none"> <li>Staff Productivity</li> <li>Patient satisfaction scores</li> </ul>	<ul style="list-style-type: none"> <li><b>Staff Productivity: 4.8</b></li> </ul>
Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies.	<ul style="list-style-type: none"> <li># of referrals                             <ul style="list-style-type: none"> <li>Referral Conversion Rate (RCR)</li> </ul> </li> <li>Referral Source (see table 3)</li> </ul>	<ul style="list-style-type: none"> <li><b># referrals: 16</b></li> <li><b>RCR: 56% (Target 40-60)</b></li> </ul>
Monitor the number of newborn screenings completed - Ensuring that those completed newborn screenings are done within 24-48 of birth.	<ul style="list-style-type: none"> <li># newborn screenings</li> <li>% completed within 24-48 of birth</li> </ul>	<ul style="list-style-type: none"> <li><b>0 newborn screening</b></li> </ul>

- Lactation training for MCH nurses & supervisor
- RCR is 56% 0 we have 4 pending cases that could not schedule until May. Only 3 were Not Taken under care.

Table 3: 2025 MCH Referrals					
	January	February	March	April	2025 YTD
Garnet Health - Catskill	2	12	3	2	19
Garnet Health - Middletown	1	2	1	2	6
WIC			1		1
Garnet Health Doctors		1			1
St. Luke's					0
Blythedale Children's Hospital	1				1
Crystal Run Health Care		1			1
Sun River	5	3	3		11
Westchester Medical OB				1	
Middletown Medical					0
Ahava Medical					0
Cornerstone					0
EI/CYSHCN				2	
Healthy Families	1	2		1	4
CPS/DSS	3	4	2	5	14
Bilingual Outreach	3				3
MCH Nurse				2	
School District				1	
Total					61

## Healthy Families

- Home visit achievement rate for April 97%- the target is 75% or greater
- Staff completed 9 FROG assessments

<b>Goal / Area of Focus</b>	<b>Key Performance Indicators</b>	<b>Update / Progress</b>
Family Support Staff (FSS) will conduct at least 90% of scheduled home visits per month to ensure consistent family engagement.	<ul style="list-style-type: none"> <li>• # of enrolled families (capacity = 60)</li> <li>• Total of 150 home visits expected per month. <ul style="list-style-type: none"> <li>○ Target completed home visits: <b>85%</b></li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <b># of enrolled families: 41</b></li> <li>• <b>97%</b> completed home visits (115)</li> </ul>
Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies.	<ul style="list-style-type: none"> <li>• # of referrals</li> <li>• # of assessments completed (Frogs)</li> <li>• # of referrals agreed to services and registered</li> <li>• Referral Conversion Rate (RCR) (how many referrals turned into admissions) - Target RCR: <b>17%</b></li> </ul>	<ul style="list-style-type: none"> <li>• <b># of referrals: 8</b></li> <li>• <b># of Frogs: 9</b></li> <li>• <b># agreed to services and registered: 5</b></li> <li>• <b>RCR: %62.5</b></li> </ul>

<b>Table 4: 2025 HF Referrals</b>		
	<b>April</b>	<b>2025 YTD</b>
Garnet Health - Catskill	1	8
Garnet Health - Middletown	0	0
Garnet Health Doctors	0	1
St. Luke's	0	0
Blythedale Children's Hospital	0	0
Crystal Run Health Care	0	0
Sun River	2	8
Middletown Medical	0	0
AHAVA	0	0
Cornerstone	0	0
Healthy Families	0	3
CPD/DFS	2	4
SC DPH Outreach/CHW	0	2
WIC	1	4
Doula	0	1
Self-Referral	0	1
MCH Nurses	2	3

## Children and Youth with Special Healthcare Needs / Early Intervention

- Attended statewide EI and CYSHCN summit
- Large influx of EI referrals and the team processed them all.
- Attended DECCO meeting and 30+ CPSE meetings

<b>Goal / Area of Focus</b>	<b>Key Performance Indicators</b>	<b>Update / Progress</b>
Ensure that initial CPSE evaluations are completed within 60 calendar days of referral.	<ul style="list-style-type: none"> <li># of active cases</li> </ul>	<ul style="list-style-type: none"> <li><b># of active cases: 297</b> <ul style="list-style-type: none"> <li>↑ 21 from previous month</li> </ul> </li> </ul>
Complete initial EI evaluation and develop Individualized Family Service Plans (IFSPs) within 45 days of referral.	<ul style="list-style-type: none"> <li># of active cases</li> <li># of referrals received</li> </ul>	<ul style="list-style-type: none"> <li># of active cases: <b>31</b></li> <li># of referrals received: <b>30</b> <ul style="list-style-type: none"> <li>↑ 10 from previous month</li> </ul> </li> </ul>
Early Intervention Ongoing Service Coordinators (EI OSC) will maintain an active caseload of 35-50 families, depending on case complexity and program capacity.	<ul style="list-style-type: none"> <li>EI OSC caseload</li> </ul>	<ul style="list-style-type: none"> <li>EL OSC caseload: <b>37</b></li> </ul>

## Education & Outreach

### Health Education / Rural Health Network

- National Public Health Week / Radio Campaign
- Earth Day Litter Pluck on Campus & Govt Center
- Senior Spring Fitness Launch

<b>Goal / Area of Focus</b>	<b>Key Performance Indicators</b>	<b>Update / Progress</b>
<b>Workplace Wellness</b>	<ul style="list-style-type: none"> <li># of workplace wellness events</li> <li># of employee participants</li> <li>Topics covered</li> </ul>	<ul style="list-style-type: none"> <li># of events: 1</li> <li># of participants: 25</li> <li>Topics covered: Litter Pluck</li> </ul>
<b>Outreach/Education/Rural Health Network</b>	<ul style="list-style-type: none"> <li># of educational workshops <ul style="list-style-type: none"> <li># of participants</li> </ul> </li> <li># of outreach events <ul style="list-style-type: none"> <li># directly related to RHN</li> </ul> </li> <li># of social media posts</li> <li># of PH kits distributed <ul style="list-style-type: none"> <li>Dental Hygiene ADULT</li> <li>Dental Hygiene KIDS</li> <li>Emergency Preparedness Kit</li> <li>Hygiene Kit</li> <li>Overdose Rescue Kit</li> <li>Sexual Health Kit</li> <li>Tick Removal Kit</li> <li>Wound Care Kit</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li># of educational workshops: 18 <ul style="list-style-type: none"> <li>Total # of participants: 291</li> </ul> </li> <li># of outreach events: 36 <ul style="list-style-type: none"> <li># directly related to RHN: 21</li> </ul> </li> <li># of social media posts: 60 <ul style="list-style-type: none"> <li>Top 3 post topics (most engagement): National Public Health Week PH Service, Climate Action: Move Sullivan Schedule, Health Equity</li> </ul> </li> <li># of PH kits distributed <ul style="list-style-type: none"> <li>Education: 673</li> <li>Vending machines: 172</li> <li>See table 7 for detail</li> </ul> </li> </ul>
<b>Narcan Training</b>	<ul style="list-style-type: none"> <li># of Narcan trainings</li> <li># of participants</li> </ul>	<ul style="list-style-type: none"> <li># of Narcan trainings: 2</li> <li># of participants: 62</li> </ul>
<b>Community Health Workers (CHW)</b>	<ul style="list-style-type: none"> <li># of CHW visits</li> </ul>	<ul style="list-style-type: none"> <li># of CHW visits: 49</li> </ul>

	<ul style="list-style-type: none"> <li>• # of referrals provided</li> <li>• Top 3 identified needs</li> </ul>	<ul style="list-style-type: none"> <li>• # of referrals provided: 49</li> <li>• Top 3 identified needs: 1. Literacy (understanding information 2. Spanish option for calling providers (most places English is still the main setting option to schedule appts)3. Food insecurity /Pantry info</li> </ul>
--	---	---

Table 7: Public Health Kit Distribution			
Description	Monthly Supply <i>for</i> Vending Machines	Vending Machine Distribution	Education/Outreach Distribution
Dental Hygiene ADULT	29	10	54
Dental Hygiene KIDS	29	22	40
Health Passport Men	0	0	2
Health Passport Women	0	2	3
Emergency Preparedness Kit	27	21	45
Deterra (Mini)	10	10	N/A
Deterra (Large)	10	5	N/A
Mental Health	0	3	50
Hygiene Kit	40	22	98
Sexual Health Kit	14	12	25
Tick Removal Kit	24	18	31
Overdose Rescue Kit	0	0	72
Wound Care Kit	24	23	46
Total	207	172	466

Table 8: 2025 CHW Referrals	
	April
Healthy Families	16
MCH	17
DSS	0
DMH (former community services)	0
Catholic Charities	0
Crystal Run Health Care	0
Sun River	0
Middletown Medical	0
AHAVA	0
Cornerstone	0
Pack n Play	0
CPD/DFS	0
SC DPH Outreach/CHW	8
Lead	0
TB	0
Car seat	2
CHHA	4
Total:	49

## Quality

### Training & Quality

- Policy updates in progress: CHHA Survey corrections, Early Intervention (Respite, Adaptive Tech), PH department policy updates
- Staff Cookbook released
- Staff newsletter highlights: Cornell Cooperative, Office for the Aging

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Staff education	<ul style="list-style-type: none"> <li>• # staff trainings offered</li> <li>• Topics covered</li> <li>• # of participants</li> </ul>	<ul style="list-style-type: none"> <li>• # staff trainings offered: 4</li> <li>• Topics covered: <ul style="list-style-type: none"> <li>○ Narcan Train the Trainer: 4</li> </ul> </li> </ul>

		<ul style="list-style-type: none"> <li>○ Narcan Training for (APS/CPS/CS): 19</li> <li>○ Mobile Health and AI: 54</li> <li>○ Domestic Violence 101, FEARLESS!: 2</li> </ul>
<b>Quality</b>	<ul style="list-style-type: none"> <li>• Ongoing analysis of existing policies, updates, and creation of new.</li> </ul>	<ul style="list-style-type: none"> <li>• Com. Health Social Media Policy created-&gt; Bonadio</li> <li>• Com. Health/Education Policy created-&gt; Bonadio</li> <li>• Com. Health Onboarding policy created-&gt; Bonadio</li> <li>• Travel policy updated-&gt; Bonadio, HSAB for review</li> <li>• Time and Attendance policy updated-&gt; Bonadio, HSAB for review</li> <li>• Rabies Policy reviewed/edits in progress with DSI Supervisor</li> </ul>

## Disease Surveillance and Investigation

### Disease Surveillance and Investigation and Emergency Preparedness

- DSI (Epidemiologist - Haley) presented at the DCO/ACO/Law enforcement training on rabies and control
- DSI presented to Garnet staff about Measles
- DSI attended the MRC Conference in Texas

<b>Goal / Area of Focus</b>	<b>Key Performance Indicators</b>	<b>Update / Progress</b>
<b>Immunization Program</b>	<ul style="list-style-type: none"> <li>• # of Immunization Quality Improvement Program (IQIP) visits performed</li> </ul>	<ul style="list-style-type: none"> <li>• # of IQIP visits performed: 1</li> <li>• Immunization clinic is scheduled for July 1, by then we would have VFC info.</li> </ul>
<b>Rabies</b>	<ul style="list-style-type: none"> <li>• # of rabies post exposure prophylactic (PEP) in county</li> <li>• # of animal bites <ul style="list-style-type: none"> <li>○ Domestic</li> <li>○ Wildlife</li> </ul> </li> <li>• # animals tested <ul style="list-style-type: none"> <li>○ Domestic</li> <li>○ Wildlife</li> </ul> </li> <li>• # of animals + for rabies</li> </ul>	<ul style="list-style-type: none"> <li>• # of rabies PEP in county: <b>0</b></li> <li>• # of animal bites: 21 <ul style="list-style-type: none"> <li>○ Domestic: <b>21</b></li> <li>○ Wildlife: 0</li> </ul> </li> <li>• # animals tested: 1 <ul style="list-style-type: none"> <li>○ Domestic: <b>1</b></li> <li>○ Wildlife: 0</li> </ul> </li> <li>• # of animals + for rabies: 0</li> </ul>
<b>Emergency Preparedness</b>	<ul style="list-style-type: none"> <li>• # of training meetings</li> </ul>	<ul style="list-style-type: none"> <li>• # of training meetings: <b>4</b></li> </ul>
<b>Medical Reserve Corp. (MRC)</b>		In Progress: Working on Operational Readiness Award (ORA)
<b>Lead</b>	<ul style="list-style-type: none"> <li>• Total labs drawn</li> <li>• Lead Education</li> <li>• # of Positive cases</li> </ul>	<ul style="list-style-type: none"> <li>• Total labs drawn: 105</li> <li>• Lead Education: 2</li> <li>• # of Positive cases: 1</li> </ul>

<b>Sexually Transmitted Infections (STI)</b>	<ul style="list-style-type: none"> <li>• # of lab reported cases</li> <li>• # of health care provider follow-up for + labs</li> <li>• # of confirmed disease type:</li> <li>• # of rapid HIV tests completed</li> <li>• # of referrals made for HIV related services</li> </ul>	<ul style="list-style-type: none"> <li>• # of lab reported cases: <b>28</b></li> <li>• # of health care provider follow-up: <b>81</b></li> <li>• # of rapid HIV tests: <b>0</b></li> <li>• # of referrals made for HIV related services: <b>0</b></li> <li>• See table 4 for disease type</li> </ul>
<b>Hepatitis</b>	<ul style="list-style-type: none"> <li>• # of lab reported cases</li> <li>• # of health care provider follow-up for + labs</li> <li>• # of confirmed disease type:</li> </ul>	<ul style="list-style-type: none"> <li>• # of lab reported cases: <b>20</b> <ul style="list-style-type: none"> <li>○ ↓ 1 previous month</li> </ul> </li> <li>• See table 5 for disease type</li> </ul>
<b>Tuberculosis (TB)</b>	<ul style="list-style-type: none"> <li>• # of active TB cases</li> <li>• # of latent tuberculosis infection (LTBI) case follow-ups</li> <li>• # of suspected TB cases</li> <li>• # of non-clinical home visits</li> <li>• # of clinical/DOT home visits</li> </ul>	<ul style="list-style-type: none"> <li>• # of active TB cases: <b>2</b></li> <li>• # of LTBI follow-up cases: <b>9</b></li> <li>• # of suspected TB cases: <b>38</b></li> <li>• # of non-clinical home visits: 14</li> <li>• # of clinical/DOT home visits: <b>30</b></li> </ul>
<b>Reportable Diseases</b>	<ul style="list-style-type: none"> <li>• # of lab reported cases</li> <li>• # of health care provider follow-up for + labs</li> <li>• # of confirmed disease type (varies monthly)</li> </ul>	<ul style="list-style-type: none"> <li>• # of lab reported cases: <b>445</b> <ul style="list-style-type: none"> <li>○ ↓ 312 from previous month</li> </ul> </li> <li>• See table 6 for disease type</li> </ul>
<b>Total COVID &amp; Other</b>	<ul style="list-style-type: none"> <li>• # of lab reported cases</li> </ul>	# of lab reported cases: <b>147</b> ↑ 10 from previous month

Table 4

**Sexually Transmitted Diseases (STDs)**  
**Query Limits Selected Returned: 28 Records**  
**Tabular Analysis of Disease**  
**Created By the Communicable Disease Electronic Surveillance System**

Table 6

Disease	Total
CHLAMYDIA	13
GONORRHEA, UNCOMPLICATED	6
SYPHILIS, EARLY, NON-PRIMARY/SECONDARY	1
SYPHILIS, PRIMARY	2
SYPHILIS, UNKNOWN DURATION OR LATE	6
<b>Total</b>	<b>28</b>

**Hepatitis**  
**Query Limits Selected Returned: 21 Records**  
**Tabular Analysis of Disease**  
**Created By the Communicable Disease Electronic Surveillance System**

Disease	Total
HEPATITIS B, CHRONIC	4
HEPATITIS B, NEGATIVE	2
HEPATITIS C CHRONIC	8
HEPATITIS C, NEGATIVE	7
<b>Total</b>	<b>21</b>

Table 5

**General Communicable**  
**Query Limits Selected Returned: 445 Records**  
**Tabular Analysis of Disease**  
**Created By the Communicable Disease Electronic Surveillance System**

Disease	Total
ANAPLASMOSIS, ANAPLASMA PHAGOCYTOPHILUM	3
CAMPYLOBACTERIOSIS	2
COVID-19	147
INFLUENZA, A	28
INFLUENZA, B	99
LYME DISEASE	129
RSV SUBTYPE A	2
RSV UNSPECIFIED	34
SALMONELLOSIS	1
<b>Total</b>	<b>445</b>



## Division Staffing Update

Staffing Update: Position Title & No.	Notes
<b>Community Services (7 Positions Vacant, 48 Authorized, 14.58% Vacant)</b>	
Addiction Services Counselor II, #3413	Approved to fill
CIT/Crisis Mental Hygiene Coordinator, #3722	
Community Services Peer Court Navigator, #3709	
Database Clerk, #3300	Approved to fill
Staff Social Worker I, #0130, #2267, #3677	Interviewing
<b>Public Health (19 Positions Vacant, 72 Authorized, 26.39% Vacant)</b>	
Family Support Worker – Spanish Speaking, #2654	
Financial Account Clerk, #3593	OMB for PH
Principal Account Clerk, #3592	
Public Health Educator, #1636, #2986	Posted
PH Nurse, CHHA #2729, #3419, #2784PD	
Public Health Occupational Therapist, #3340(PD)	Posted
Public Health Physical Therapist, #3667 (PD), #3555	
Registered Nurse, CHHA #747, #2875, #2502, #2782(PD), Core #2373, D&T #607 (PT), #3634 (PD)	
Supervising Comm Health Nurse, #148	

<b>Social Services (7 Positions Vacant, 181 Authorized, 3.87% Vacancy Rate)</b>	
Account Clerk/Database, #1868	Interviewing
Case Supervisor, #140	One vacancy recently filled, this position will be filled by promotion
Caseworker #904	Vacant due to promotion, Posted (HELP/Continuous)
Sr. Caseworker #3154	One vacancy due to recent promotion
Sr. FAO, 3729	Posted – Incumbent to leave on July 3 <sup>rd</sup> . Received interest from 2 candidates as of May 30.
SWE, #295, #448	Posted (HELP program) – Interviewing