

Division of Community Resources Monthly Report

March 2023

Workforce Development

- ✓ The bi-weekly recruitment events are continuing strong at the Career Center. Recruitment events are from 11:00am until 2:00 pm.

March 3rd: New Hope Community, Nonni's Food, Exotic Flora and Fauna

March 23rd: Bethel Woods Performing Arts Center, Mountain Services

- ✓ The Center for Workforce Development's (CWD) annual countywide Job Fair is scheduled for May 4, 2023. The location to be determined, but businesses have until April 14th to sign up. We already have 20 businesses, space is limited to 55.
- ✓ A workshop, hosted by the local NYS Department of Labor (NYSDOL), was held on February 9th at the Career Center on how to apply for State and County Civil Service jobs and tips on exams. The CWD and the County HR Department are looking to host a session exclusively for countywide positions.
- ✓ The CWD will be hosting the March 3, 2023 First Friday Breakfast through the Chamber of Commerce. The CWD will educate businesses on available services and programs.
- ✓ Marketing and recruitment are underway for the Construction Trade pilot program starting April 10, 2023 at BOCES Career and Tech Center in Liberty. The 9-week course will be held on Mondays and Wednesdays from 5:30 pm to 9:00 pm. The maximum number of adult students is fifteen (15). This will be a short term, non-credit training that can lead to employment. Those interested can call 845.794.3340 for more information.
- ✓ Training & Development Committee consists of local businesses, agencies and the Chamber of Commerce meets monthly. The six-week small business assistance workshop for Entrepreneur Training successfully ended February 22nd with 17 participants. The CWD Director lead one session on "Finding, Hiring & Managing Employees".

- ✓ Workforce Innovation and Opportunities Act (WIOA) updates: Bi-weekly, statewide NYSDOL calls continue; Virtual Career Centers will be rolled out soon; Coursera for online learning is in place and CWD assigned two staff as administrators; Program audit was completed with no major findings; Virtual Reality Training & Solutions program is being rolled out by NYSDOL to provide students with virtual training in high-demand jobs; NYSDOL is holding a Youth Build Academy to support local area efforts in recruiting youth; NYSDOL is adding Digital Literacy to all Career Centers in response to the statewide needs for job seekers to have these basic skills.
- ✓ Training & Development Committee which consists of many local businesses, agencies and the Chamber of Commerce meets monthly. Virtual and in-person trainings are being put together by these groups for areas needed such as soft skills training, public speaking, etc. A small business assistance workshop for Entrepreneur Training has been put together and the Director of CWD will be presenting on “Finding, Hiring and Managing Employees”. The training began in January. The Director is working with other members of this committee to put an event together for February on how to create an inclusive and diverse work environment.
- ✓ The federal Workforce Innovation and Opportunity Act (WIOA) required Request for Proposal (RFP) for youth services will be issued this month. The RFP will seek responses from qualified applicants for services to in school and out of school youth.
- ✓ Career Center data updates:
Social media - 652 followers; January 2023 had a reach of 11,170 people with 569 Facebook page views;

Job Fair statistics:

January 13th - Shoprite, Center for Discovery, DOCCS, Kohls saw 43 attendees (FB reach 4.6K);

January 20th - Resorts World-25 attendees (FB reach 14.K);

January 27th – County of Sullivan, Care Center, DVJC & NY National Guard-23 attendees (FB reach 3.4k).

Hot Jobs had 594-page views in January.

Labor Market Data

- ✓ January 2023 labor market data not available for this report.

Transportation

- ✓ The expansion of two Move Sullivan routes has been going well.
- ✓ Move Sullivan average daily ridership:
January - 195 rides
- ✓ There were 84 para-transit rides provided in January 2023

Community Assistance Center (CAC)

- ✓ The CAC continues to distribute test kits throughout the county.
- ✓ The team continues to provide referral and assistance to callers looking for vaccines and/or information.
- ✓ The CAC remains active providing food assistance deliveries as well as connections to community resources.
- ✓ The Thursday Food Bank deliveries to the pantries are continue twice a month. Salvation Army box deliveries continue unchanged.
- ✓ Provide assistance once per month to HV Food Bank mobile pantry in Town of Freemont

Office for the Aging - Monthly Report: December 2022

Highlights:

- ✓ Monthly meetings with NYSOFA, Aging Association, Local Program Operations ongoing.
- ✓ Bi-weekly case management meetings held to enhance collaboration on difficult cases within office.
- ✓ Successful temporary relocation of all staff while office is expanded and renovated. Appointments with clients can be conducted by appointment in the Government Center, at the Transportation Building, in client homes or other community locations as needed.
- ✓ Large increase in number of individuals seeking Medicaid application assistance with updated eligibility requirements now in effect. OFA Staff and one volunteer are aiding with demand.
- ✓ Continue to work with community partners to inform staff of resources available to clients we serve, i.e. Alzheimer's Association, Independent Living, ATI, etc.
- ✓ Conducting interviews in conjunction with Cornell Cooperative Extension in search of filling vacant caregiver coordinator position.
- ✓ Annual performance evaluations conducted with all OFA staff.
- ✓ Annual report preparation for department completed.

- ✓ Animatronic pets donated to Achieve, Care Center at Sunset Lake and Roscoe Rehab previously provided to OFA by NYSOFA. Supply still available for our community clients as well.

EISEP (Expanded In-home Services for Elderly Program)

| EISEP January 2023 | Total |
|--|----------------------------|
| CASE FILES already open for full EISEP-type services including PCA | 29 |
| Plus, new CASE FILES opened in January | 0 |
| CASE FILES closed EFFECTIVE January | 1 |
| CASE FILES total open as of 1/31/2023 includes 3 “bridge” clients pending MLTC | 28 EISEP [+3 non-EISEP] |
| CASE FILES open still without aides as of 1//31/2023 [does not include “bridge” clients] | 14 |
| CASE FILES reassessed in January | 1 |
| WAITLIST currently active as of 1/31/2023 | 18 |

- ✓ Still facing aide shortages, continue to assist recruitment by sharing increased wage rate and refer to contract agencies.
- ✓ Awaiting further guidance from NYSOFA regarding EISEP qualification modifications in light of Medicaid eligibility changes.
- ✓ Assisting clients eligible for Medicaid transition smoothly while maintain or increasing services in the interim.

Legal Services

- ✓ Currently no provider for Legal Services, in ongoing conversations with NYSOFA Area Service Representative (ASR) to develop strategy to maintain this service. E-MDT is a resource available for complex potential abuse/exploitation cases. Attorney from E-MDT met with OFA staff to discuss two specific cases for further actions.

HIICAP

- ✓ client interactions – 34

NYConnects

- ✓ Client interactions -32
- ✓ Continued planning and implementation of 2023 grant expenditures.

Personal Emergency Response Systems (PERS)

- ✓ 22 clients receive PERS medical monitoring through the OFA.

Nutrition Program

- ✓ In the process of reopening our congregate sites. Early March is when we are planning to open Mamakating and Livingston Manor sites for sit down meals.
- ✓ Liberty Rotary offered to sponsor a special project between the Home Delivered Meal program and Community Friends. This project would enable seniors who are isolated to become Pen Pals. This will start in February.
- ✓ Totals for January 2023
 - Homebound meals: 1611 units for 83 clients
 - Congregate meals: 1415 units for 86 clients

Total meals: 3026 units for 169 clients
○ Homebound deposits: \$1,761.50
○ Congregate deposits: \$36.00
Total deposits: \$1,797.50

Transportation

- ✓ SCT Medical Trips-86
- ✓ RSVP-40 trips
- ✓ Shopping Bus trips--70

RSVP

- ✓ Preparation and submission of AmeriCorps Progress Report covering the period of 10/1/2021 – 09/30/2022.
- ✓ Preparation and submission of RSVP 2022 Year End Report.
- ✓ Preparation and mailing of required AmeriCorps RSVP Client Satisfaction Surveys
- ✓ Prepared and sent out Press Release for AARP Income Tax Aide Program.
- ✓ Prepared promotional flyer for the Monthly Hoot promoting the Blankets for Veterans Program and the Needlework Program.
- ✓ Prepared article for Monthly Hoot celebrating National Volunteer Month – April – 2023.
- ✓ Utilized AmeriCorps MLK Day of Service tools for social media posts shared on OFA Facebook page celebrating MLK Day and a call to action for unity.
- ✓ Recruitment efforts for Volunteer Station, the Time and the Valleys Museum looking for Museum Educators and Museum Assistants for their educational programs.
- ✓ Blankets were distributed under the Blankets for Veterans program to participants in our Home Delivered Meals Program, Friendly Visiting Program and Telephone Reassurance Program. Blankets were also distributed to the Veterans Service Agency.
- ✓ Cards were distributed to area Veterans under the Cards for Veterans program, including our Veteran RSVP Volunteers, and clients served through the RSVP Medical Transportation Program, Telephone Reassurance Program, and Friendly Visiting programs. Cards were also distributed through the Veterans Service Agency.

Youth Bureau

1. Attended MLK as table facilitator.
2. Collected 2022 statistical data and reported to Office of Children and Family Services (OCFS).
3. Participated in SALT's PARFACT meeting.
4. Participated in the United Sullivan meetings.
5. Participated in OCFS Youth Development meeting.
6. Participated in the Hudson Valley Youth Bureau's monthly meeting.
7. Participated in the planning committee meeting for the Annual Making Healthful Decisions Conference.
8. Weekly Youth Bureau Bulletins emailed.
9. Began the proves of submitted 2022 Youth Bureau claims.
10. Monthly co-hostess with Thunder 102 promoting the Youth Bureau.
11. Consistent posting on Youth Bureau Instagram page.

12. Participated in the Hudson Valley Youth Bureau Association Bylaws Committee.
13. Assisted in coordinating the Internship Program.
14. Participated in OCFS Youth Sports and Education Funding meeting.
15. Held Youth Bureau Advisory Board meeting.
16. Outreach to Sullivan County youth who are interested in being part of the Youth Bureau Advisory Board.
17. Completed and submitted 2023 Youth Bureau Annual Report to OCFS.
18. Participated in Sullivan County Wellness Committee meeting.
19. Participated in Sullivan County Youth Advisory Board meeting.
20. Added statistical data to Sullivan County's mapping of youth programs.
21. Participated in Cornell Cooperative Extension lunch room "chat".