

Sullivan County Division of Health and Human Services -- Monthly Report – March 2023

Roadmap to Better Health Implementation

April 2022 Robert Wood Johnson (RWJF) Ranking: 61st (of 62)

August 2022 U.S. News and World Report Ranking: 58th

January 2023 Child & Family Well-being in NYS Ranking: 54th

- **Sullivan County Community Assistance Center Hotline: 845-807-0925**
- **Sullivan County Substance Use Help Hopeline: 866-832-5575**

National Suicide Hotline: 988
Hope Not Handcuffs: 833-428-HOPE

Strategy	Update on Activities Supporting the Strategy	Key Performance Indicators Positive Trend = GREEN, Negative = RED	
Ease Access to Care	<ul style="list-style-type: none"> • United Sullivan - RFP issued for social care referral system – responses due back March 3rd, able to be funded by OMH Crisis Intervention grant (funds already on hand) • Mental Health and Substance Use Treatment Access: Working with Astor to transition onsite for pediatric MH services. Clinic access remains limited for adult MH patients due to staff shortage. • Crisis Mental Health Response: Developing expanded peer supports and crisis response with available funds based on RFP responses received this past summer. • Garnet Health Operating Challenges: Garnet Health requested transformation grant funds from DOH to modernize services provided at GHMC-Catskills. The request was not one of the 127 supported. 	<i>Will establish monthly performance indicators for this strategy when referral system is up and running.</i>	
End the Opioid Crisis	<ul style="list-style-type: none"> • Increasing MOUD services: County Jail has 18 persons on medication assisted therapy and has offered aftercare services upon release – 17 of 18 accepted. Also receiving support from peer volunteers. • Healing Communities Study Planning meetings ongoing, second awareness campaign, focused on Medication for Opiate Use Disorder (MOUD) is underway • Drug Task Force Disbanding data pillar and creating a new pillar to stay on top of the various funding streams available to Sullivan County. Next public meeting, March 24th. • Narcan Training: 2 events held for 15 persons trained. 	Inpatient SUD Beds in-County	72
		Inpatient SUD Beds in M'town, Ellenville & PJ	112
		Inpatient MH Beds at Garnet-Catskills	10
		Settlement Funds Obligated to Date	\$103,015
Enhance Our Community	<ul style="list-style-type: none"> • Housing Grants: Continuing development of Emergency Housing grant request w/HONOR EHG, architectural study complete, transitioning effort to construction and operational budgets. 	Homeless Census	142
Encourage Healthy Behavior	<ul style="list-style-type: none"> • Promoting Maternal Child Health services: The love between a woman and her child (or family and child), letter to the community in SC Democrat on the love PHS has for the community with services we offer, social media posts with 'Valentines' for the community on how to keep yourself healthy. We are covering STI prevention, tick-borne illness prevention, rabies prevention, MCH, Narcan, etc. 		

Staffing Update:

Position Title & No.	Notes (as of Feb. 28)		
Community Svcs (9 Positions Vacant, 47 Authorized, 19.15% Vacant)		Social Services (23 Positions Vacant, 176 Authorized, 13.07% Vacancy Rate)	
Account Clerk/Database, #3360	Approved to fill	Contract Monitor, #3182	Posted
Clinical Program Manager, #3457	Posted	Family Services Investigator, #309	CSEU
CS Coordinator, #3506, #3540	Posted	Principal Account Clerk, #3605	MA - posted
Senior Account Clerk, #2820	Approved to fill	Account Clerk, #2222	Records - posted
Staff Social Worker I, #130, #2320, #3288, #3308	Posted	Caseworker, #514, #645, #1137, #1299, #2420, #2724, #2949, #3100, #3455, PT Caseworker, #3516	Services – posted

Public Health (15 Positions Vacant, 80 Authorized, 18.75% Vacant)		Social Services Vacancies continued...	
Director of Patient Services, #3158	Posted	Senior Account Clerk, #3557	Services – pending test results
Bilingual Outreach Worker, #1972	Posted, advertising	Examiner, #448, #2421, #2684, Spanish Examiner, #3604	3 TA, 1 SIU, Examiners pending test results; Spanish Exam. posted
Community Health Nurse #2333, #3420	Posted, no applicants	Senior SWE #75	Posted
Licensed Practical Nurse, #3476	Posted	Senior AC/DB #257	TA – pending test results
Occupational Therapist Per Diem #3340	Posted, Interviewing	Housing Coordinator #3169	TA
Physical Therapy Assistant, #3553	Submitted RTF	Head Examiner #3371	TA – pending test results
Physical Therapist, #3555	2023 Budget		
Registered Nurse per diem, CHHA, #3152	2023 Budget		
Principal Account Clerk, #3456	Posted		
Public Health Nurse, #747, #3419	Posted, interviewing		
Fiscal Administrative Officer, #3180	Posted		
Home Health Aide, #383	Posted		
Senior Account Clerk #1952	Posted, no applicants		



Care Center at Sunset Lake Rehab

For more information: (845) 292-8640, <https://sullivanny.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics – all data as of January 31, 2023			
Monthly Total Expenses to Date	Monthly Cash Receipts	Census	Meals Prepared for Residents
\$1,017,195	\$665,755.16	99	9414
Admissions / Discharges	Total Day Care Visits	Total OT treatments	Total PT treatments
13 / 12	0	435	499

- We have been battling a COVID outbreak which started in January, we are hopeful we will soon come off infection control precautions.
- Hiring and recruitment efforts are ongoing, (mostly nursing) we have 4 CNAs that tested 2/25 and we continue to recruit and train as able. Our last orientation class had 9 individuals, all clinical. Current recruiting focus is clinical staff for day due to staff moving to other positions in the facility.
- Bonuses and Incentives remain in place to assist with hiring staff and for existing staff to encourage them to pick up additional shifts. We are continuing the TNA program to create more CNAs. We are expanding our recruitment efforts into neighboring cities and towns.
- Our annual survey ended on 1/5/2023 and we have submitted the Plan of Correction to DOH. We have received approval and continue to address the deficiencies found during Survey.

Infection Control

- All staff and visitors continue to be screened when entering the facility. This includes temperature checks, request for vaccination status from visitors, and adherence to infection control precautions for all individuals in the facility at all times.
- DOH continues to require daily surveys submitted via Health Commerce.



Department of Community Services

For more information: (845) 292-8770, <https://sullivanny.us/Departments/CommunityServices>

National Suicide Hotline: 988

Youth Mental Health Assistance (Text4Teens): (845)637-9486

Director's Comments / Local Government Unit Update:

Care Management:

- The care management unit continues to actively engage clients for both Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of January 2023, there are five active Assisted Outpatient Treatment (AOT) orders and two people on enhanced services with one investigation in progress.

Adult & Children's SPOA:

- On January 12, 2023, the Adult SPOA Committee reviewed four new cases, 42 previous cases were reviewed. Six new referrals and 10 previous referrals were reviewed by the Children's SPOA Committee on January 26.
- There are 9 people on the list for Family Care. At this time there are no openings.
- Supportive housing provided by RSS: 117 (+0) beds filled, 22 (+0) open beds, 401 (-3) waitlisted.
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.

Behavioral Health Clinic (Mental Health and Substance Abuse):

- In January there were 90 clients on the high risk census.
- Community Services assists in providing Naloxone to clients. The Department of Health (DOH) has provided a Community Calendar of free Naloxone Trainings which are held several times a week. The project shifted focus from providing sustainable video-based telehealth services to opioid use disorder treatment approaches. OMH has shifted the language regarding MAT (Medication Assisted Treatment) to MOUD (Medication for Opioid Use Disorder) and also MAUD (Medication for Alcohol Use Disorder) to communicate that medication is its own form of treatment, rather than secondary role to therapy. OMH would like this to be the standard front-line approach for treating these disorders.

Local Government Unit:

- Access to Services – limited due to staff shortage but continuing triage for hospital discharges and court referrals – predominately seeing persons for medication management
- Working with our local 911 and Dutchess 988 regarding collaboration and training for 911 dispatchers and referral information.
- Continued participation in the HEALing Communities Study as a Wave 2 Community: Phase 5 of the Communities that HEAL Intervention with ongoing planning and continued collaboration with community stakeholders. We continue working to implement the identified strategies related to Opioid Overdose Education & Naloxone Distribution (OEND), Medications for Opioid Use Disorder (MOUD), & Safer Opioid Prescribing and Dispensing Practices in our community.
- 2023 contracts for continued service delivery: Catholic Charities Community Services of Orange, Sullivan and Ulster; The ARC Greater Hudson Valley, NY; United Way; NAMI Sullivan County, NY; Independent Living, Inc; Rehabilitation Support Services; Action Toward Independence and Hudson Transit Lines.

STATISTICAL SUMMARY FOR: Jan 1, 2023 - Jan 31, 2023						
Prepared by : Frances Cole						
	ON ROLLS:			CLIENTS		
PROGRAM	1/1/2023	ADMISSIONS	DISCHARGES	1/31/2023	CLIENTS SERVED	UNITS OF SERVICE
SC BEHAVIORAL HEALTH CLINIC ADULT	165	7	14	158	172	512
SC BEHAVIORAL HEALTH CLINIC CHILD	44	2	2	44	46	38
SC BEHAVIORAL HEALTH CLINIC FORENSIC	34	3	1	36	37	91
SC BEHAVIORAL HEALTH CLINIC MICA	38	0	0	38	38	Included In Clinic Adult
SC BEHAVIORAL HEALTH CLINIC MAT	10	0	0	10	10	Included In Clinic Adult
TOTAL MENTAL HEALTH	291	12	17	286	303	641
SC CARE MANAGEMENT	52	0	0	52	52	723
SC HEALTH HOME - ADULT	55	0	1	54	55	124
SC HEALTH HOME - KENDRA, AOT and HH+	8	0	0	8	8	18
SC HEALTH HOME - CHILD	14	0	0	14	14	263
SC CM CCSI					0	0
TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS	129	0	1	128	129	1,128
SC SPOA - Adult	34			34	34	262
SC SPOA - Child	17			17	17	140
TOTAL SPOA	51	0	0	51	51	402
	# of calls	#of ph interv	Outreaches	Hosp Ref	Admits	
MOBILE MENTAL HEALTH	N/A	N/A	N/A	N/A	N/A	

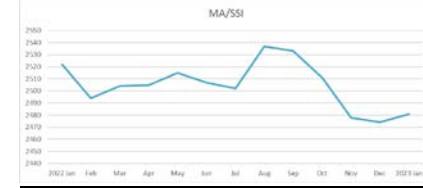
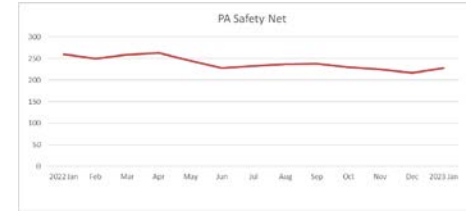


Social Services:

- As of 2/3/23 the following amounts have been disbursed under ERAP:
 - Rental arrears payments- 739 benefits, \$ 5,772,432.54, average payment of \$ 7,811.14
 - Prospective rent payments- 562 benefits, \$ 1,718,879.91, average payment of \$ 3,058.51
 - Amounts disbursed continue to increase monthly. The ERAP application officially closed on January 20, 2023. Applications submitted before 11/30/22 are being paid at this point.
- As of 2/3/2023, the Landlord Rental Assistance Program (LRAP) has received 288 applications and made 186 payments
 - Total disbursed= \$2,245,427.17 (no change since last month)
- Emergency HEAP officially opened on January 3rd. The Regular HEAP, HEAP Heating Repair and Replacement Program and Clean and Tune benefits are also available and accepting applications. A second emergency benefit for this season opened on February 27th.
- The warming centers in Liberty and Monticello continue to operate 7 days a week. They have been an invaluable resource during the cold weather having served 130 people already.
- The Temporary Assistance Unit started a Rental Supplement Program for individuals that are homeless or in fear of losing their housing. The RSP will assist in paying rent for those who have income but are below 30 % of the Area Median Income (AMI). The program will allow up to 50 % of the AMI if other criteria is met. Details can be obtained through the Department of Social Services.
 - Applications received as of 2/7/2023: 38
 - Approved: 21 households with 36 people
 - Amount disbursed-\$ 75,447.96 - \$ 47,856.50 to help with rental arrears - \$ 20,783.46 in prospective rent (Number went down due to fire in 2 units displacing tenants- will resume when they get new permanent housing).

Public Assistance Case Trends

Public Assistance Cases (as of 1-31-2023)				
TANF	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
198 (+3)	228 (+11))	5914 (+4)	4162 (-21)	2481 (+7)
Homelessness Snapshot (as of 1-31-2023)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Total Homeless
10	1	88/39	12	127



Fraud Investigations (as of January 31, 2023)						
Collections (accident liens, property and estate claims)	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$20,465.68 (+20,465.68)	179 (+3)	41 (+5)	39 (-8)	1 (-2)	10 (+8)	21 approved (+10) \$35,890 costs (+\$16,440.00)
Child Support Enforcement Cases (as of January 31, 2023)						
Collections	Petitions Filed	Paternity Establishments		Total Cases		
\$554,674 (-102,951)	36 (0)	14 (+2)		3,060 (-6)		

Adult Protective Services				
	Personal Care Aide Cases	Protective Services Cases	Open Guardianships	Neglect/Abuse Referrals
2022 YTD	17 open, 9 closed, 30 avg.	279 open, 303 closed, 174 avg.	38	79
2023 YTD	1/0/31	15/27/138	35	3
JAN 2023	1/0/31	15/27/138	-3	3

FOSTER CARE STATISTICS				CHILD PROTECTIVE STATISTICS			
	JAN 2023	Trend	Goal		2022	YTD 23	JAN 23
Kinship%	6.93%		20%	# New Reports	1480	124	124
Congregate Care%	21.78%		16%	# Indicated Reports	105	6	6
Total in Care	101		<100	Physical abuse	6	0	0
RTF	0			Emotional abuse	1	0	0
Diagnostic	3			Sexual abuse	7	1	1
RTC	12			Neglect	52	2	2
Group Home	3			Domestic violence	3	0	0
Therapeutic Foster Home	30			Educational neglect	20	0	0
Regular Foster Home	41			Substance abuse	14	3	3
Kinship	7			# Unfounded Reports	748	47	47
Other	5			# Court Ordered 1034s	46	1	1
Freed for Adoption	38			PREVENTIVE SERVICES STATISTICS			
Certified Homes	61		5x# in c	NEW REFERRALS	17		
Newly Certified Homes	2			TOTAL CASES	114		
Number of Closed Homes	1						
New Kinship Homes	0						
Pending Certification	5						



Public Health
Prevent. Promote. Protect.

Public Health Department

For more information on our report: (845) 292-5910, <https://sullivanny.us/Departments/Publichealth>

CDC COVID INFO: www.cdc.gov/coronavirus/2019-ncov/science/community-levels.html

NYS Coronavirus Hotline: 1-888-364-3065

Sullivan County Public Health COVID Info Line: 845-513-2268

Director’s Comments:

- Met with DOH, CDC, Orthodox community folks re: Polio outreach and education focusing on the observant orthodox communities.
- SCPH Immunization Coordinator Amanda Wolfe was asked to join Best Practice advisory for LHDs sponsored by NYSDOH.
- PH collaborated with Sullivan 180 to co-sponsor the Community Resource Guide.
- Initial plans for Maternal Child Health Mixer, a networking opportunity for OB/Gyn and Pediatricians to meet the agencies that provide supportive services in our community. Scheduled for May 3, 2023, co-sponsored by Sullivan 180.

Early Care Program:

EI is up 36.3% in referrals from January 2022; 14.6% in Ongoing Service Coordination; 8.7% in active EI cases

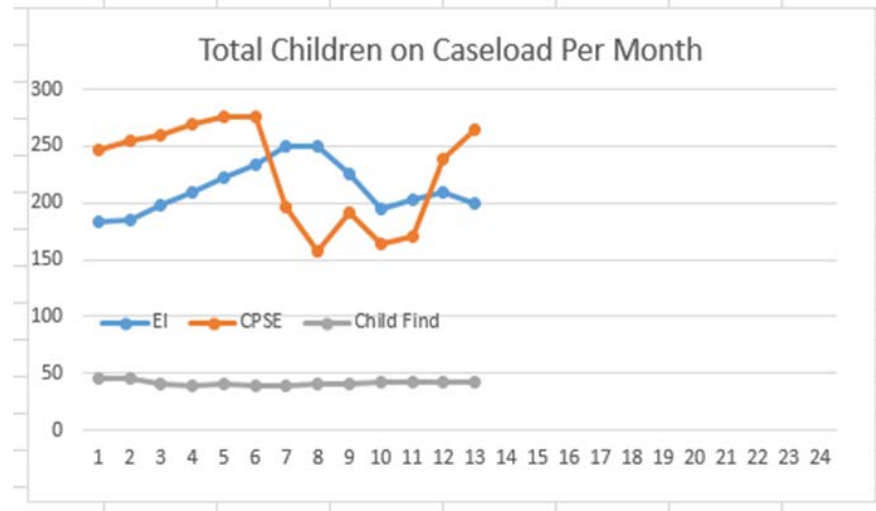
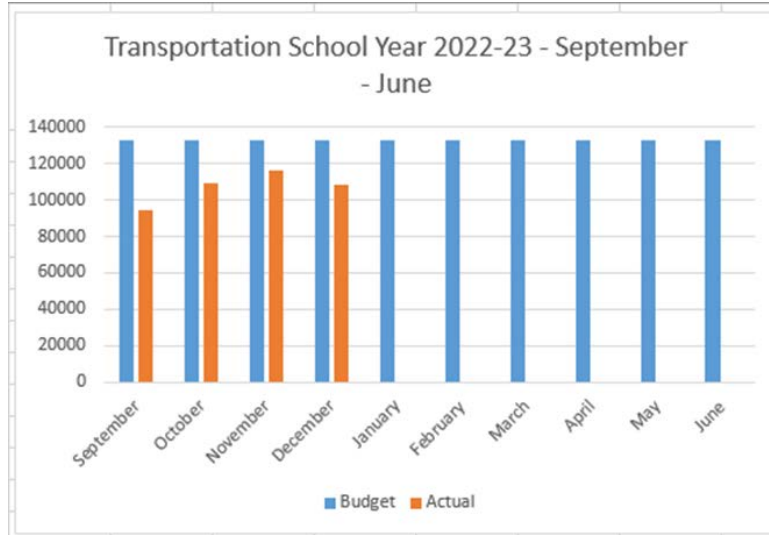
Early Care is up 7.3% in CPSE cases

Coordinator attended 26 CPSE meetings

New Initial Service Coordinator started employment on 1/30/2023.

- EI staff are continuing to work on backlogged filing. Project is expected to end by 3/31/2023.

2023	Total Claimed	Total Paid
School-Age	\$ 24,494.64	\$ 19,213.23
Service Coordination	\$ -	\$ -



Health Education/Rural Health Network/Injury Prevention/Narcan Training/Other:

- Outreach: Assistance provided social media posts, flyers and events, Bold Gold Radio, PHS updates, prepared Narcan kits
- Attended: Vaccine Funding Planning Meeting with ATI, United Sullivan, SUNY Sullivan Nursing Clinical Coordination meeting, Regional LHD Collaboration Meeting, TFAC Planning Meeting, OD2A meeting, Education and Outreach Planning, DHHA Management meeting, RHN touch base with NYS, ATI

Vaccine/Prevention Planning Meeting, RHN CCE Food is Medicine meeting, Chi Hive Wellness Planning meeting, PHS Management meeting, Car Seat Education Planning meeting, PHS Outreach Planning meeting, HCS meeting, Hope Pillar meeting, RHN Board Meeting, Article 6 Planning meeting, Advertising Planning meeting and Know Your Numbers meeting.

- Prepared HIDTA Application Review.
- 3 cribs-for-kids educational sessions in January.
- 11 Car Seat installations/education.

Healthy Families:

- Healthy Families has 52 Enrolled families January 2023. FSW’s have completed 87 home visits for the month with 5 attempted visits.
- Family Assessment worker did 5 Assessments or FROGS as they are called now. The Assessment worker also carry’s caseload of 3 families
- Healthy Families has received 8 referrals. We have 56 screens pending assessment.
- PM and supervisor participated in an OCFS site visit in January, reviewing data, reports.

Healthy Families Dashboard	Total 9/21-8/22	January 2023	Total YTD 9/1/22-1/31/23
# FSS/FSWs (FTEs)	6	6	6
Referrals received	235	8	91
Referrals pending	690	56	56
Discharges	36	3	10
Assessments completed	48	5	18
Enrolled families @ end of month	44	50	50
# Home visits	1124	87	374
Cribs	24	3	15

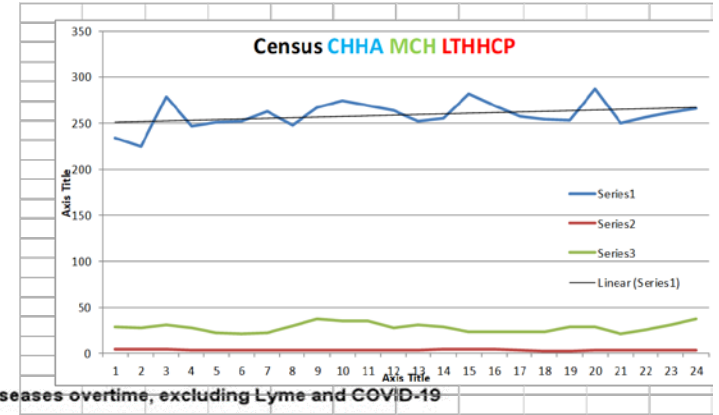
Training and Quality Improvement

- **Training Progress:** All attending employees participated in HIPAA refresher training during this month's Agency Staff Meeting. The training session focused on HIPAA Privacy Regulations and how it impacts our agency. The feedback from the participants was overwhelmingly positive.
- **Quality Improvement Initiatives:** Preschool Special Education program; Continued to work on the Preschool Special Education program audit. An initial meeting was held with an external auditor who will assist with the audit process.
- **Article 28 Diagnostic and Treatment Centers (D&TCs)** – Fiscal staff have identified an opportunity to claim additional revenue for the county, as all clinic visits were claimed as “threshold” instead of a mix “offsite” and “threshold” visits which is permissible due to clinics being held both onsite and mobile vaccination clinics in the community.

Patient Services: Certified Home Health Agency/CHHA Census 2022

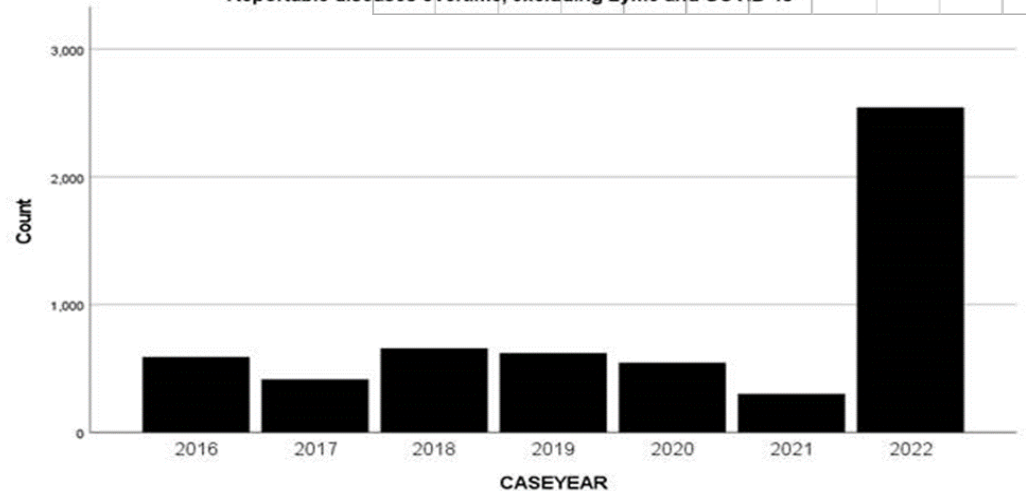
- The average daily census increased from 182.7 to 190.7 with total patient days 5913. We had 262 CHHA specific patients, 3 LTHHCP, and 31 MCH with a grand total of 283 patients on caseload throughout the month. One RN resigned and will be returning in February per diem; one per diem RN is also assisting on our Value Based Purchasing roll out.

- **MCH** – 14 referrals
 - 3 CPS/DFS – 1 poor weight gain; 1 pregnant; 1 SUD – all taken under care
 - 2 WCMC – 1 premature baby; 1 Subgaleal bleed – all taken under care
 - 2 GARNET ORMC -1 newborn; 1 young mother (separate families)- both refused care
 - GARNET CATSKILL – 1 newborn; 1 young mother – all taken under care
 - 1 HEALTHY FAMILIES – Developmental delays – referred to EI; no skilled nursing
 - 3 SCPHS RN/STAFF – 1 congenital cardiac – mother called in looking for help; 2 NB of prior AP patients in care; all taken under care
 - 1 MD – Brittany Hascoat, NP under Dr. Tashman – NAS; taken under care
 - 8 referred to Healthy Families
 - 2 referred to EI
 - 3 Newborn Screens
- **LTHHC** program stayed @ 3 patients.



Epidemiology and Emergency Planning:

- Reportable diseases have increased dramatically; the below graph indicates reportable minus Lyme, minus Covid, and minus STI.



Rabies related incidents / needing Treatment	STI	Tuberculosis	Lead Poisoning (investigated/total)
<ul style="list-style-type: none"> • 21 investigations, 1 tested - (15 dogs, 1 cat, 1 bat) • No animals were (+) for rabies. • 1 person treated for PEP (out of county). 	16/16	1/1	1/94

Medical Reserve Corps (MRC):

- We are looking to partner our MRC volunteers with other community events/agencies in order to broaden their scope and provide more opportunity.
- MRC Coordinator will be attending the regional MRC meeting and is working with MRC Coordinators from Orange and Dutchess to expand our program.