



# Sullivan County

## Health & Human Services

### Meeting Agenda - Final

100 North Street  
Monticello, NY 12701

Chair Catherine Scott  
Vice Chair Amanda Ward  
Committee Member Brian McPhillips  
Committee Member Matt McPhillips  
Committee Member Luis Alvarez

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**Thursday, August 13, 2026**

**11:30 AM**

**Government Center**

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#### **Call To Order and Pledge of Allegiance**

#### **Roll Call**

#### **Comments:**

#### **Reports:**

1. Social Services, Community Services and Care Center  
Monthly Report  
August 2026

[ID-8569](#)

**Attachments:** [2026-08 HHS Monthly Report](#)

2. Public Health

[ID-8586](#)

**Attachments:** [2026-6 HHS Monthly Report](#)

#### **Discussion:**

#### **Public Comment**

#### **Resolutions:**

1. To authorize the County Manager to execute agreements required for access to State and Federal Public Health Systems.
2. Authorize contract with CHE Senior Psychological Services

[ID-8563](#)

[ID-8578](#)

#### **Adjourn**



# Sullivan County

## Legislative Memorandum

100 North Street  
Monticello, NY 12701

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**File #:** ID-8569

**Agenda Date:** 8/13/2026

**Agenda #:** 1.

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# *Division of Health and Human Services (DHHS) Monthly Update*

*August 2026*

## Agenda

- Drug Task Force Update
- Community Services
- Social Services
- Housing Programs
- Childcare Update
- Care Center
- Staffing Data

- **The Sullivan County Drug Task Force** continues implementation of a coordinated countywide strategy supporting prevention, treatment access, recovery, and long-term system improvement. Discussion reflects continued reductions in opioid fatalities, while identifying ongoing concerns related to: Cocaine & Methamphetamine use, Alcohol-related impacts, synthetic substances, & nonfatal overdoses. Members emphasized the ongoing influence of social & structural factors on long-term outcomes, including: housing availability, employment opportunities, transportation access, & health care accessibility. Current priority areas are strengthening prevention & public awareness efforts, enhancing recovery-oriented systems of care, improving coordination & data sharing across sectors, and expanding collaboration with healthcare and community providers.
- **Substance Use Treatment & Recovery Infrastructure:**
  - Garnet Health and Lexington Center continue to develop an inpatient substance use treatment service at Garnet Health-Catskills with renovations underway, and planned service capacity will be 47 residential treatment beds and 6 detoxification beds with an anticipated goal to open late summer/early fall of 2026.
  - Oxford House has expanded recovery housing capacity and currently are operating three sober-living homes in S.C.
  - Lexington Center for Recovery continues preparations for occupancy at 396 Broadway following OASAS site approval .
- **Policy & Legislative Pillar Update:** working on Policy related to Tyrel's Law. The 72 hour hold suggested additions/modification to Article 9 were drafted and provided to Senator Oberacker and Assembly Women Paula Kay
- **Social Care Access:** Social care integration efforts remained stable during the reporting period. UNITED SULLIVAN continues coordinating access across healthcare & community systems through the UniteUs platform with emphasis on improving connections to primary care, behavioral health services, substance use treatment, dental services, and community-based supports.

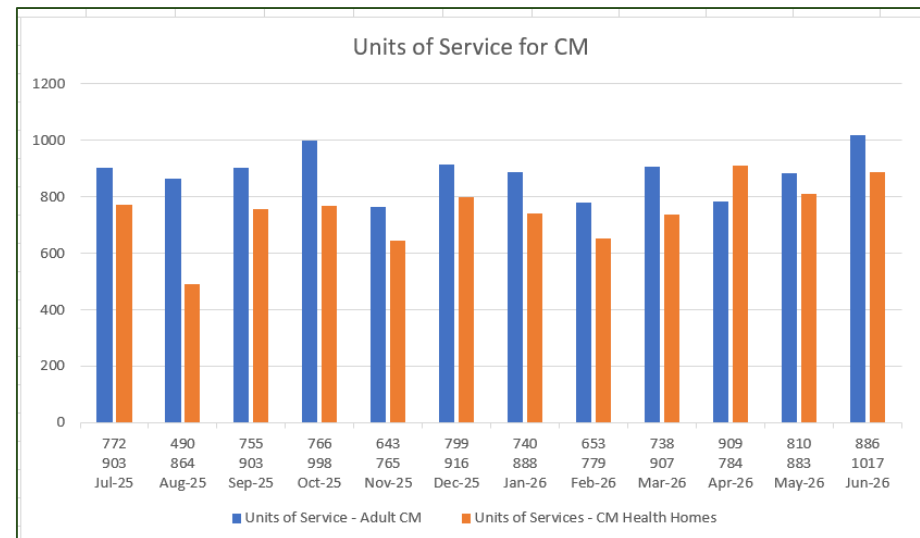
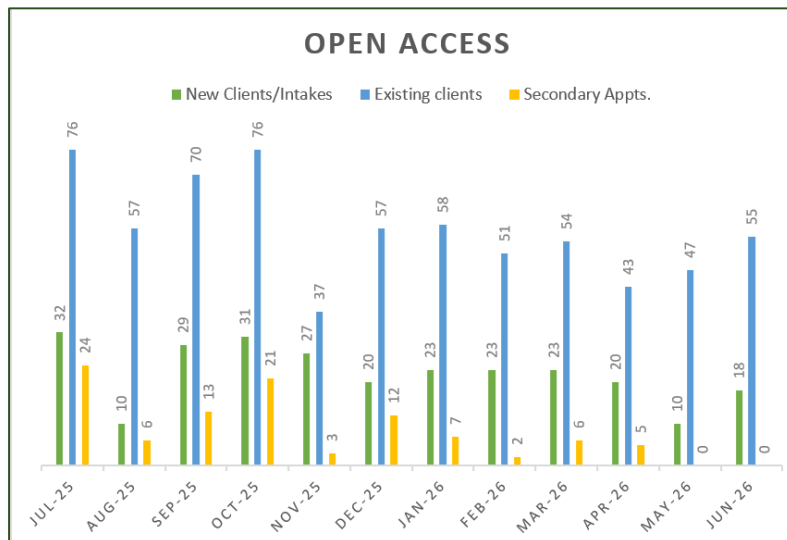


# Community Services Update – Clinic and Care Management

**High Risk Clients:** In June 2026, there were 160 clients on the roster for high risk census.

- **Clinic & Treatment Services:** We continue to collect data from local providers to help identify ways to ease access and improve retention in mental health care, substance use, housing, and benefit systems. Our current emphasis is on successful referrals & treatment via Unite Us and strengthening provider cooperation from inpatient to residential and outpatient care.

**Care Management unit:** Continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of June 2026, there are 3 active Assisted Outpatient Treatment (AOT) orders and there is 1 person on Enhanced AOT services.



# Clinic and Care Management Statistics

|                                                       |            |               |            |               |              |                          |
|-------------------------------------------------------|------------|---------------|------------|---------------|--------------|--------------------------|
| SULLIVAN COUNTY DEPARTMENT OF                         |            |               |            |               |              |                          |
| COMMUNITY SERVICES                                    |            |               |            |               |              |                          |
| STATISTICAL SUMMARY FOR: June 1, 2026 - June 30, 2026 |            |               |            |               |              |                          |
| Prepared by : Sara A. Cole                            |            |               |            | CLIENTS       |              |                          |
|                                                       | ON ROLLS:  |               |            | ON ROLL:      | CLIENTS      | UNITS OF                 |
| PROGRAM                                               | 6/1/2026   | ADMISSIONS    | DISCHARGES | 6/30/2026     | SERVED       | SERVICE                  |
| SC BEHAVIORAL HEALTH CLINIC ADULT                     | 483        | 14            | 14         | 483           | 497          | 506                      |
| SC BEHAVIORAL HEALTH CLINIC CHILD                     | 30         | 2             | 0          | 32            | 32           | 21                       |
| SC BEHAVIORAL HEALTH CLINIC FORENSIC                  | 60         | 3             | 3          | 60            | 63           | 125                      |
| SC BEHAVIORAL HEALTH CLINIC MICA                      | 0          | 0             | 0          | 0             | 0            | Included In Clinic Adult |
| SC BEHAVIORAL HEALTH CLINIC MAT                       | 0          | 0             | 0          | 0             | 0            | Included In Clinic Adult |
| <b>TOTAL MENTAL HEALTH</b>                            | <b>573</b> | <b>19</b>     | <b>17</b>  | <b>575</b>    | <b>592</b>   | <b>652</b>               |
| SC CARE MANAGEMENT                                    | 38         | 0             | 0          | 38            | 38           | 1012                     |
| SC HEALTH HOME- ADULT                                 | 36         | 1             | 0          | 37            | 37           | 408                      |
| SC HEALTH HOME - KENDRA, AOT and HH+                  | 11         | 0             | 0          | 11            | 11           | 122                      |
| SC HEALTH HOME - CHILD                                | 18         | 1             | 0          | 19            | 19           | 249                      |
| SC HEALTH HOME - OUTREACH                             | 7          |               |            | 7             | 7            | 107                      |
| SC CM CCSI                                            |            |               |            |               | 2            | 5                        |
| <b>TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS</b>     | <b>110</b> | <b>2</b>      | <b>0</b>   | <b>112</b>    | <b>114</b>   | <b>1,903</b>             |
| SC SPOA - Adult                                       | 48         |               |            | 48            | 48           | 331                      |
| SC SPOA - Child                                       | 24         |               |            | 24            | 24           | 167                      |
| <b>TOTAL SPOA</b>                                     | <b>72</b>  | <b>0</b>      | <b>0</b>   | <b>72</b>     | <b>72</b>    | <b>498</b>               |
|                                                       |            |               |            |               |              |                          |
|                                                       | # of calls | #of ph interv | Outreaches | Hosp Divers % | Hosp Admit % |                          |
| MOBILE MENTAL HEALTH                                  | 258        | 82            | 28         | 75            | 57           |                          |

- **Single Point of Access (SPOA) Program:**

- On June 11, 2026, the Adult SPOA Committee met via Zoom with 4 new cases & 16 previous cases reviewed. There are a total of 140 RSS beds with 117 people on the waiting list and 10 openings with some of the apartments are in need of repairs.
- Children’s SPOA Committee met via Zoom on June 25, 2026, and went over 15 previous cases, plus 5 new cases.

- **Community Feedback and System Response**

- Community input continues to support current initiatives while identifying opportunities to strengthen access, communication, and long-term recovery outcomes. Key themes identified are the increased transparency & public communication, improved understanding of available treatment & recovery services, expanded housing & recovery supports, improved coordination across systems, and continued focus on quality of life and long-term stabilization. County and partner agencies continue focusing on public education initiatives, streamlined referral pathways, and strengthening coordinated care delivery.
- **Peer & Community Support Services:** Support for individuals involved with Probation, Drug Court, SUNY Sullivan, DSS, and community outreach by providing screenings, treatment coordination, housing support, and benefits navigation. Additional activities include participation in outreach and collaboration with peer, treatment, recovery, and justice system partners. With the expansion of Garnet Care Coordination to strengthen transitions of care, discharge planning, referral pathways, and follow-up engagement.

- ***Narcan Outreach & Harm Reduction:*** Countywide harm reduction efforts included maintenance and replenishment of NaloxBoxes and community distribution sites with Narcan kits, Fentanyl test strips, and harm reduction supplies. Plus the coordination of inventory and replacement activities across partner agencies.
- ***Community & Recovery Engagement:*** Continue participation occurred across recovery, behavioral health, prevention, and community planning initiatives. Key activities are collaboration with treatment, recovery, family support, and community organizations, public awareness & resource distribution, coordination with educational & disability-service partners, and Identification of service gaps & expansion of referral opportunities.
- ***Care Coordination and Service Navigation Initiative:*** Garnet Health convened youth and adult care coordination meetings to strengthen communication & continuity across hospital & community based systems. Discussions included improving provider awareness of available services, strengthening discharge planning & follow-up, addressing barriers to access & engagement, and enhancing cross-system coordination. Participant feedback supported development of a simplified service navigation framework designed to improve understanding of available services and create clearer pathways for individuals and families. Current system coordination activities included continued Crisis Intervention Team coordination & co-response planning, sustained Quick Response Team operations, and ongoing coordination with OMH regarding future system development.



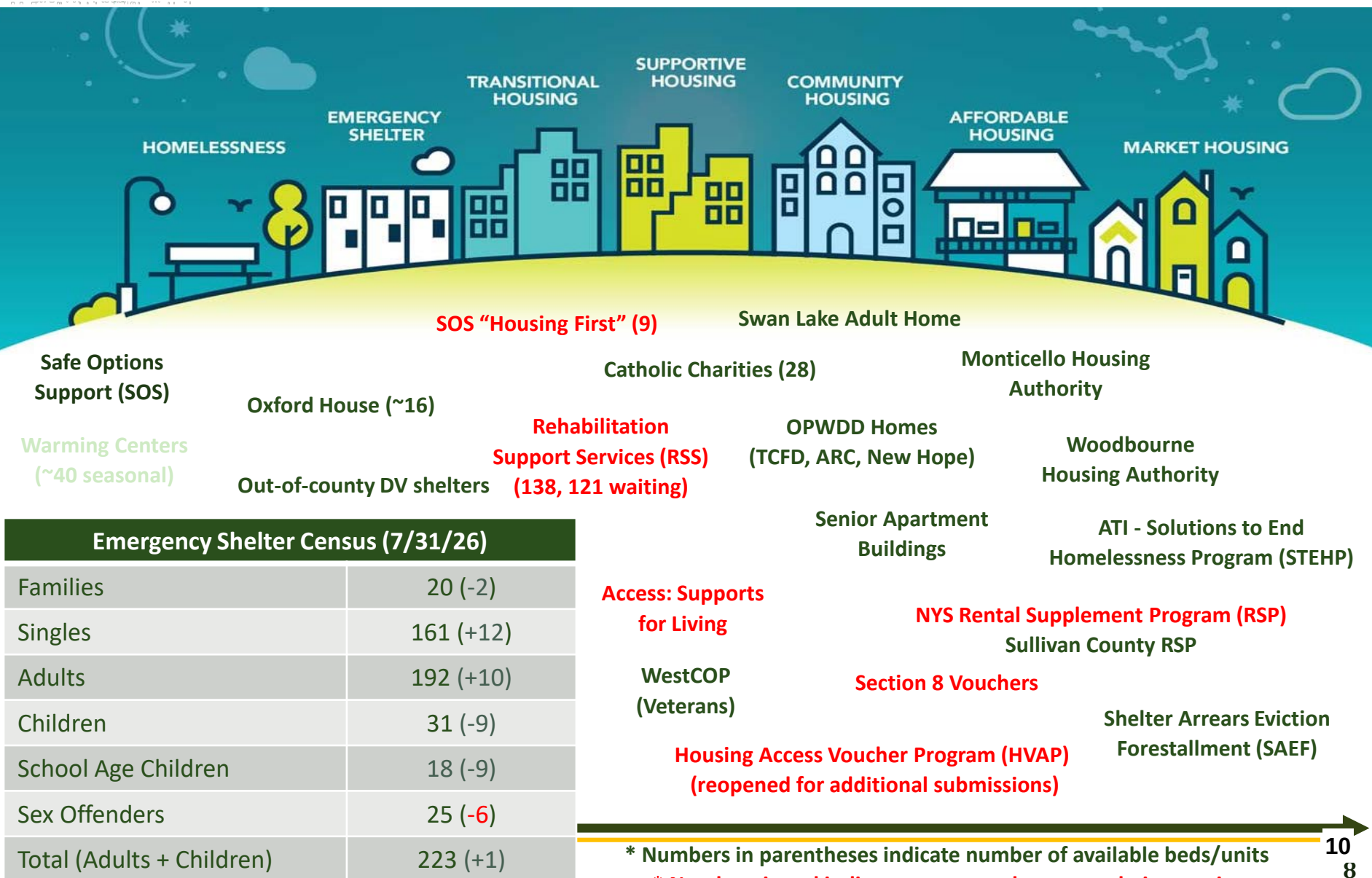
# Crisis Services/Mobile Mental Health Update

## Crisis Intervention & Law Enforcement Support

- **Crisis Intervention Team Initiative:** Crisis Intervention Team (CIT) working on co-response planning. Continued post-training follow-up and alignment with law enforcement partners. Maintained full-time Quick Response Team (QRT) operations.
- **Mobile Crisis Services:** Continued enhancement of MCS under the approved Ongoing system alignment & responder coordination.

| Month/Year | Incoming Calls | Initial Phone Contacts | Outreaches | Diversion Rate | Hospital Referrals | Admissions | Admission Rate |
|------------|----------------|------------------------|------------|----------------|--------------------|------------|----------------|
| Jun-25     | 278            | 98                     | 27         | 70%            | 8                  | 7          | 88%            |
| Jul-25     | 297            | 140                    | 25         | 72%            | 7                  | 4          | 57%            |
| Aug-25     | 227            | 78                     | 26         | 69%            | 8                  | 2          | 25%            |
| Sep-25     | 197            | 68                     | 26         | 85%            | 4                  | 4          | 100%           |
| Oct-25     | 267            | 76                     | 22         | 73%            | 6                  | 5          | 83%            |
| Nov-25     | 224            | 80                     | 31         | 90%            | 3                  | 2          | 67%            |
| Dec-25     | 249            | 86                     | 36         | 72%            | 10                 | 6          | 60%            |
| Jan-26     | 235            | 76                     | 13         | 77%            | 3                  | 1          | 33%            |
| Feb-26     | 183            | 60                     | 21         | 76%            | 5                  | 4          | 80%            |
| Mar-26     | 255            | 90                     | 29         | 93%            | 2                  | 1          | 50%            |
| Apr-26     | 255            | 87                     | 30         | 73%            | 8                  | 4          | 50%            |
| May-26     | 238            | 70                     | 30         | 90%            | 3                  | 2          | 67%            |
| Jun-26     | 258            | 82                     | 28         | 75%            | 7                  | 4          | 57%            |

# Sullivan County's Housing Continuum



# Child and Adult Services Statistics

| ADULT SERVICES UNIT              | 2025<br>TOTAL | 2026<br>YTD | 2026<br>JUN |
|----------------------------------|---------------|-------------|-------------|
| <b>PERSONAL CARE AIDES</b>       |               |             |             |
| CASES OPENED                     | 18            | 2           | 1           |
| CASES CLOSED                     | 9             | 7           | 0           |
| # CASES (AVG.)                   | 38.41         | 33.62       | 34          |
| <b>PERS</b>                      |               |             |             |
| # CASES (AVG.)                   | 0             | 0           | 0           |
| <b>APS REFERRALS</b>             |               |             |             |
| 16A Neglect/Abuse                | 27            | 62          | 15          |
| 16B Neglects Own Basic Needs     | 73            | 37          | 7           |
| 16B Untreated Medical Conditions | 31            | 11          | 1           |
| 16B Self-endangering Behaviors   | 10            | 4           | 0           |
| 16B Unable to Manage Finances    | 39            | 15          | 4           |
| 16B Environmental Hazards        | 60            | 11          | 4           |
| Undetermined                     | 25            | 3           | 0           |
| <b>APS</b>                       |               |             |             |
| CASES OPENED                     | 263           | 143         | 31          |
| CASES CLOSED                     | 264           | 145         | 27          |
| # CASES (AVG.)                   | 161.35        | 158.40      | 161         |
| <b>GUARDIANSHIPS</b>             |               |             |             |
| OPEN                             | 46            | 47          | 1           |
| <b>REP PAYEE</b>                 |               |             |             |
| OPEN                             | 121           | 95          | 0           |

| FOSTER CARE STATISTICS  |          |                                                                                     |             | CHILD PROTECTIVE STATISTICS           |      |        |     |
|-------------------------|----------|-------------------------------------------------------------------------------------|-------------|---------------------------------------|------|--------|-----|
|                         | JUN 2026 | Trend                                                                               | Goal        |                                       | 2025 | YTD 26 | JUN |
| Kinship%                | 29.89%   |  | 20%         | # New Reports                         | 1330 | 748    | 94  |
| Congregate Care%        | 15.46%   |  | 16%         | # Closed Cases (UNF, FAR, IND)        | 997  | 526    | 90  |
| Total in Care           | 97       |  | <100        | # Unfounded Reports                   | 486  | 251    | 47  |
| RTF/RTC                 | 6        |                                                                                     |             | # Closed FAR                          | 257  | 121    | 14  |
| Diagnostic              | 0        |                                                                                     |             | # Indicated Reports                   | 254  | 154    | 29  |
| Group Home              | 1        |                                                                                     |             | Physical abuse                        | 14   | 13     | 1   |
| Therapeutic Foster Home | 19       |                                                                                     |             | Emotional abuse                       | 1    | 0      | 0   |
| Regular Foster Home     | 29       |                                                                                     |             | Sexual abuse                          | 13   | 6      | 2   |
| Kinship                 | 29       |                                                                                     |             | Neglect                               | 123  | 71     | 16  |
| Other                   | 13       |                                                                                     |             | Domestic violence                     | 15   | 1      | 0   |
| Freed for Adoption      | 16       |                                                                                     |             | Educational neglect                   | 52   | 30     | 3   |
| Certified Homes         | 69       |  | 5x# in care | Substance abuse                       | 33   | 32     | 6   |
| Newly Certified Homes   | 1        |                                                                                     |             |                                       | 3    | 1      | 1   |
| Number of Closed Homes  | 0        |                                                                                     |             | <b>PREVENTIVE SERVICES STATISTICS</b> |      |        |     |
| New Kinship Homes       | 1        |                                                                                     |             | NEW REFERRALS                         |      | 18     |     |
| Pending Certification   | 4        |                                                                                     |             | TOTAL CASES                           |      | 92     |     |
| Completed Adoptions     | 4        |                                                                                     |             |                                       |      |        |     |
| YTD Completed Adoptions | 16       |                                                                                     |             |                                       |      |        |     |

- **APS:** experienced staffing challenges over the past several months. We are pleased to welcome two new caseworkers to the Adult Protective Services team. Their addition will strengthen service delivery, improve and help ensure timely support for vulnerable adults throughout Sullivan County.
- **Child Protective Services:** Sullivan County continues to perform above the New York State average across key Child Protective Services performance measures. The department continues to maintain less than 1% overdue CPS investigations, with no CPS caseworker carrying more than 15 investigations, while maintaining a strong focus on child safety and timely investigations.
- **Foster Care Statistics:** Sullivan County continues to make significant progress in reducing its foster care census through timely permanency planning. Staff continue to work diligently to achieve permanency for children through safe reunification whenever possible, while also pursuing adoption and other permanent living arrangements when reunification is not appropriate. Many children are currently on Home on Trial and progressing toward reunification with their families. Sullivan County currently has 94 children in foster care.

# Child Welfare Case Lifecycle Management

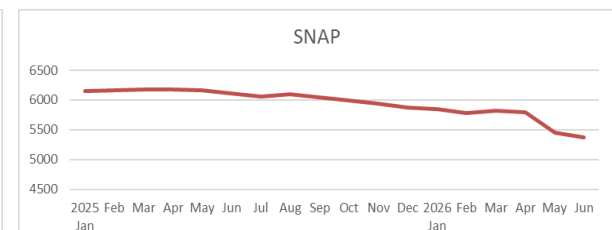
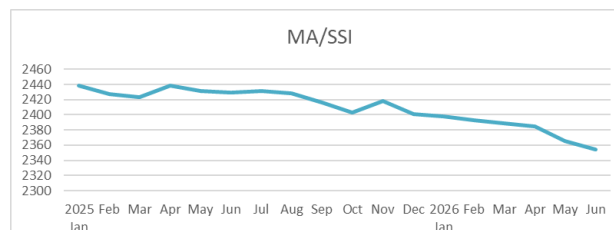
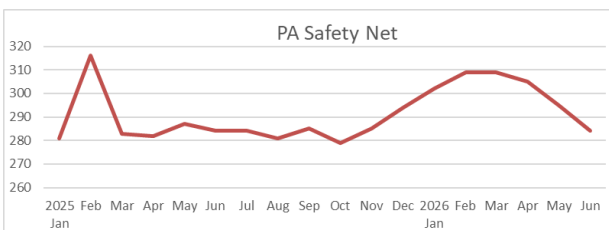
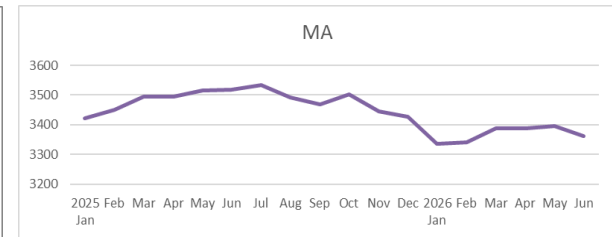
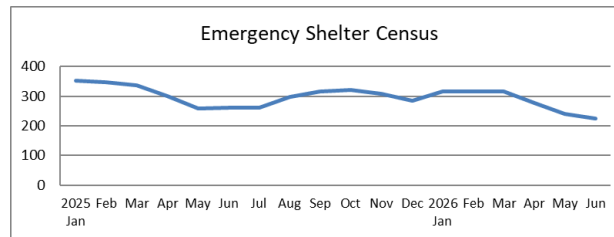
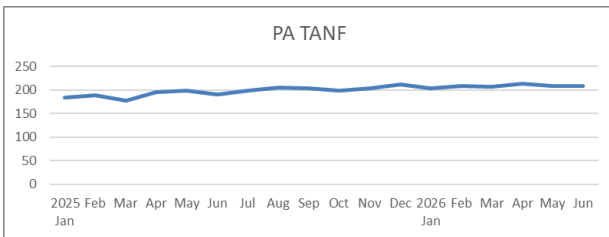
- Preventive Services:** remains busy supporting families throughout Sullivan County. Staff continue to collaborate with the Foster Care Unit to support families working toward safe reunification, while also partnering with our Housing Unit to help homeless families residing in hotels secure stable housing and access the resources needed to achieve long-term stability.

| CHILD WELFARE CASE LIFECYCLE MANAGEMENT DASHBOARD                                                             |     |     |         |     |     |         |     |     |     |     |     |     |                     |
|---------------------------------------------------------------------------------------------------------------|-----|-----|---------|-----|-----|---------|-----|-----|-----|-----|-----|-----|---------------------|
|                                                                                                               | JAN | FEB | MAR     | APR | MAY | JUN     | JUL | AUG | SEP | OCT | NOV | DEC |                     |
| <b>EOM STATISTICS</b>                                                                                         |     |     |         |     |     |         |     |     |     |     |     |     | <b>AVERAGE</b>      |
| Overdue 7-day Safety Assessments (CPS)                                                                        | <1  | <1  | 0       | 0   | <1  | 1       |     |     |     |     |     |     | 0.33333333          |
| Overdue 7-day Safety Assessments (FAR)                                                                        |     | 0   | <1      | 0   | <1  | 0       |     |     |     |     |     |     | 0                   |
| Overdue Case Closures (CPS)                                                                                   | 14  | 8   | 4       | 3   | 1   | 5       |     |     |     |     |     |     | 5.83333333          |
| Overdue Case Closures (FAR)                                                                                   | 4.5 | 4   | 3.5     | 3   | 4   | 1.5     |     |     |     |     |     |     | 3.41666667          |
| PREV Referral Timeliness                                                                                      | 7   | 16  | 6.5     | 6   | 8   | 6       |     |     |     |     |     |     | 8.25                |
| <b>QUARTERLY INTERNAL COMPLIANCE AUDITS</b> (GREEN INDICATORS = ≥85% Effective, YELLOW = 75%-84%, RED = ≤74%) |     |     |         |     |     |         |     |     |     |     |     |     | <b>AVERAGE</b>      |
| CPS Progress Notes                                                                                            | 95% |     |         | 80% |     |         |     |     |     |     |     |     | 0.875               |
| FAR Progress Notes                                                                                            |     | 81% |         |     | 87% |         |     |     |     |     |     |     | 0.84                |
| PREV Progress Notes                                                                                           |     | 83% |         |     | 83% |         |     |     |     |     |     |     | 0.83                |
| Foster Progress Notes                                                                                         |     |     | 90%     |     |     | 96%     |     |     |     |     |     |     | 0.93                |
| PREV Case Contact Rate ≥ 2 per month                                                                          | 86% |     |         | 87% |     |         |     |     |     |     |     |     | 0.865               |
| Foster Case Contact Rate ≥ 1 per month                                                                        |     | 81% |         |     | 85% |         |     |     |     |     |     |     | 0.83                |
| Supervisor Case Conferences                                                                                   |     | 70% |         |     | 100 |         |     |     |     |     |     |     | 50.35               |
| LSRs Submitted Timely                                                                                         |     |     | 100     |     |     | 100     |     |     |     |     |     |     | 100                 |
| Annual LODs Reviewed Timely/up-to-date                                                                        |     |     | 100/68% |     |     | 100/91% |     |     |     |     |     |     | #DIV/0!             |
| <b>HOTLINE SOURCES</b>                                                                                        |     |     |         |     |     |         |     |     |     |     |     |     | <b>ANNUAL TOTAL</b> |
| School                                                                                                        | 51  | 37  | 62      | 50  | 65  | 34      |     |     |     |     |     |     | 299                 |
| Immediate Family                                                                                              | 12  | 10  | 7       | 14  | 11  | 6       |     |     |     |     |     |     | 60                  |
| Extended Family                                                                                               | 5   | 5   | 9       | 4   | 6   | 8       |     |     |     |     |     |     | 37                  |
| Hospital                                                                                                      | 8   | 11  | 9       | 12  | 6   | 2       |     |     |     |     |     |     | 48                  |
| Other Medical Provider                                                                                        | 11  | 5   | 10      | 4   | 5   | 3       |     |     |     |     |     |     | 38                  |
| Law Enforcement                                                                                               | 18  | 13  | 16      | 25  | 21  | 18      |     |     |     |     |     |     | 111                 |
| DSS Internal                                                                                                  | 7   | 11  | 15      | 12  | 14  | 9       |     |     |     |     |     |     | 68                  |
| Other                                                                                                         | 17  | 18  | 16      | 20  | 5   | 14      |     |     |     |     |     |     | 90                  |

# Social Services Program Statistics

| Fraud Investigations (as of 6/30/2026)            |                 |                          |             |         |                 |                                                 |
|---------------------------------------------------|-----------------|--------------------------|-------------|---------|-----------------|-------------------------------------------------|
| Collections                                       | Cases Active    | Cases Referred           | Completed   | Arrests | Pending arrests | Burials                                         |
| \$28,740.30<br>(+13,939.33)                       | 303 (-10)       | 24 (-29)                 | 34 (+13)    | 1 (-3)  | 9 (+1)          | 5 approved (+3)<br>\$9,630.00 costs (+5,995.00) |
| Child Support Enforcement Cases (as of 6/30/2026) |                 |                          |             |         |                 |                                                 |
| Collections                                       | Petitions Filed | Paternity Establishments | Total Cases |         |                 |                                                 |
| \$576,392 (-\$218,763)                            | 46 (-17)        | 9 (-25)                  | 2,697 (-16) |         |                 |                                                 |

| Public Assistance (PA) Cases (as of 6/30/2026) |             |                   |                         |                                       |
|------------------------------------------------|-------------|-------------------|-------------------------|---------------------------------------|
| Temp. Assistance to Needy Families (TANF)      | Safety Net  | Food Stamps       | Medical Assistance (MA) | MA/Supplemental Security Income (SSI) |
| 209 (+1)                                       | 284 (-11)   | 5369 (-78)        | 3361 (-35)              | 2354 (-11)                            |
| Homelessness Snapshot (as of 5/31/2026)        |             |                   |                         |                                       |
| Code Blue                                      | Quarantined | Adults / Children | Sex Offenders           | Emergency Shelter Census              |
| 0                                              | 0           | 186/39 (-9/-7)    | 31 (+3)                 | 225 (-16)                             |



## Public Assistance:

- Currently we have 55 active County funded Rental Supplement Program (RSP) cases and 39 pending review for both State and County funded RSP.
- To date utilizing the state funded Shelter Arrears Eviction Forestallment (SAEF) program we have prevented 27 households from being evicted and entering emergency housing with another 28 pending applications to be reviewed.
- Continuous collaboration with Preventive, CPS, Housing and Case Management continue to make great progress ultimately leading to the continuous decrease in the number of children who reside in temporary housing.
- June was our 4th month of tracking Able Bodied Adults Without Dependents (ABAWD) Anyone between the ages 18-64 that do not live with a child under the age of 14 can only receive benefits for three months in a 36-month period unless they meet specific work requirements or qualify for an exemption. As a result of non-compliance 72 were closed and 13 were reduced by June 30, 2026.
- As in the previous months some of these cases have reapplied or spoke to the DSS Employment Unit staff to provide documentation that they are now in compliance and could possibly be reopened.

| Monthly Total Expenses to Date                       | Monthly Cash Receipts | End of Month Census | Meals Prepared for Residents |
|------------------------------------------------------|-----------------------|---------------------|------------------------------|
| \$1,074,296.93                                       | \$1,115,437.14        | 100                 | 8,811                        |
| Admissions / Discharges (to home or Assisted Living) | Total ST treatments   | Total OT treatments | Total PT treatments          |
| 0/12                                                 | 49                    | 507                 | 654                          |

## Nursing Services

- Nursing Services continues to demonstrate flexibility and responsiveness in meeting the changing clinical needs of residents through ongoing policy review, evidence-based practice updates, and routine staff education.
- Mandatory in-service training and competency reviews were conducted to reinforce regulatory compliance, infection prevention practices, resident safety, and quality of care.
- Staff received reminders and education regarding heat advisories, including monitoring residents for signs and symptoms of heat-related illness, promoting adequate hydration, and implementing preventative measures during periods of elevated temperatures.
- Nursing leadership continues to work collaboratively with all departments to ensure timely assessments, care plan updates, and coordinated resident care.

## Activities & Resident Engagement

- Group activity participation totaled 2,188 encounters during June. While participation reflected a slight decrease from the previous month, residents continued to have access to a diverse calendar of therapeutic, recreational, and social programming.
- Individual activity participation totaled 1,422 encounters during June, representing a modest decrease from May while continuing to provide personalized one-on-one engagement for residents with individualized needs.
- The Activities Department remains committed to promoting resident choice, meaningful engagement, social interaction, and overall quality of life through individualized programming and community involvement whenever appropriate.



## **Rehabilitation & Restorative Therapy**

- Rehabilitation staff continue to collaborate closely with Dietary Services and Speech Therapy to optimize resident nutrition, meal consistency, and swallowing safety through interdisciplinary care planning.
- Therapy services remain focused on maintaining and improving residents' functional independence while supporting safe mobility and reducing the risk of decline.

## **Summary**

Departments continue to work collaboratively to provide high-quality, resident-centered care while maintaining compliance with state and federal regulations. Interdisciplinary communication remains a priority as teams coordinate care plans, rehabilitation services, nutrition management, and resident engagement activities. Recruitment efforts continue to address staffing needs and strengthen workforce stability. Overall, the facility remains focused on enhancing resident quality of life, supporting positive clinical outcomes, and fostering a safe, compassionate, and person-centered environment for all residents.



## Community Services (6 Positions Vacant, 40 Authorized, 15.00% Vacant)

|                                               |                           |
|-----------------------------------------------|---------------------------|
| Assistant Social Worker II, #369, #721, #3759 | Approved to fill          |
| Staff Social Worker I, #2267                  | Request to fill submitted |
| Staff Social Worker II, #0977                 | Request to fill submitted |
| CIT/Crisis Mental Hygiene Coordinator, #3722  | <b>ON HOLD</b>            |

## Social Services (15 Positions Vacant, 184 Authorized, 8.15% Vacancy Rate)

|                                                 |                                                                              |
|-------------------------------------------------|------------------------------------------------------------------------------|
| Account Clerk, #1269                            | <b>ON HOLD</b>                                                               |
| Account Clerk/Database, #1868, #2222, #2495     | <b>2 ON HOLD, 1 RTF Approved</b>                                             |
| Case Services Aide, #3458                       | RTF Approved                                                                 |
| Case Supervisor, #3133                          | Filled                                                                       |
| Caseworker #3052, #3774, #3775                  | 1 filled, 2 DV positions on hold                                             |
| FS Investigator, #70                            | Due to a recent promotion, RTF approved                                      |
| FS Investigator Trainee, #3676                  | <b>ON HOLD</b>                                                               |
| Senior Case Services Aide, #3754, #3755, #3776  | <b>2 Positions created in 2026 budget, ON HOLD;</b><br>1 DV position on hold |
| Senior Account Clerk/Database, #257             | Filled                                                                       |
| Senior Caseworker, #3, #2600                    | Approved to fill                                                             |
| Service Coordinator (PT), #3559                 | Filled                                                                       |
| Social Welfare Examiner, #744, #809, #2899      | 1 Approved to Fill, 2 Filled                                                 |
| Spanish Language Social Welfare Examiner, #3604 | Filled                                                                       |



# Sullivan County

## Legislative Memorandum

100 North Street  
Monticello, NY 12701

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**File #:** ID-8586

**Agenda Date:** 8/13/2026

**Agenda #:** 2.

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**CHHA: Certified Home Health Agency**

- **Capacity:** Operated at capacity during the second half of June; 20 referrals could not be accepted due to available staffing/caseload capacity. Physical therapy remains one of the CHHA's most frequently requested services and a significant capacity need. Under Medicare requirements, a home health agency must be able to provide or arrange for the services necessary to meet a patient's identified needs and plan of care. When a patient requires both skilled nursing and physical therapy and the CHHA does not have sufficient PT capacity, the agency may be unable to accept the referral, resulting in the patient receiving services from another home health agency.
- **Patient Cost-Sharing/Revenue Cycle:** As a reminder, the CHHA is an Article 36 certified home health agency and is not a general or automatically available county service. Patients must meet applicable clinical, eligibility, payer, and home health requirements for admission and continued services. Services are billed to the appropriate payer, and patients remain responsible for applicable copayments, coinsurance, or other patient-responsibility amounts based on their coverage.

Identified a gap in the CHHA's historical collection of applicable patient copayments and coinsurance. A formal collection process is being developed to ensure applicable patient-responsibility amounts are billed and collected moving forward. The CHHA will also be initiating a review of outstanding prior balances to pursuing collection of eligible amounts, where appropriate.

- **Electronic Medical Report (EMR) Transition:** Awaiting signed contracts. Preparing for the planned transition to Homecare Homebase (HCHB).
- **Census & Productivity:** Achieved the highest average daily census (ADC) and productivity levels recorded in the past two years.

| CHHA Monthly Data  |               |         |          |       |       |      |      |      |        |           |         |          |          |          |
|--------------------|---------------|---------|----------|-------|-------|------|------|------|--------|-----------|---------|----------|----------|----------|
|                    | 2025<br>Total | January | February | March | April | May  | June | July | August | September | October | November | December | 2026 YTD |
| Staff Productivity | 4.84          | 4.93    | 4.62     | 4.82  | 4.91  | 4.98 | 5.13 |      |        |           |         |          |          | 4.90     |
| New Patients*      | 1027          | 69      | 43       | 76    | 62    | 63   | 86   |      |        |           |         |          |          | 399      |
| Discharges*        | 1105          | 70      | 43       | 70    | 68    | 84   | 64   |      |        |           |         |          |          | 399      |
| RN/LPN Visits*     | 6330          | 413     | 389      | 473   | 490   | 463  | 576  |      |        |           |         |          |          | 2804     |
| PT/PTA Visits      | 6698          | 389     | 309      | 360   | 386   | 334  | 428  |      |        |           |         |          |          | 2206     |
| OT Visits*         | 2567          | 132     | 117      | 239   | 220   | 180  | 183  |      |        |           |         |          |          | 1071     |
| ST Visits*         | 786           | 66      | 54       | 66    | 61    | 66   | 78   |      |        |           |         |          |          | 391      |
| PCA                |               | 5       | 2        | 3     | 5     | 4    | 0    |      |        |           |         |          |          | 19       |
| PRI/Screen         |               | 5       | 1        | 3     | 5     | 6    | 2    |      |        |           |         |          |          | 22       |
| HHA Visits*        | 795           | 32      | 49       | 55    | 37    | 53   | 87   |      |        |           |         |          |          | 313      |
| Total Visits       | 17749         | 1042    | 921      | 1199  | 1204  | 1106 | 1354 |      |        |           |         |          |          | 6826     |

**Table 1** \* based on billable visits entered in our system by all clinicians

| Goal / Area of Focus                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Key Performance Indicators                                                                                                                                                                                                                                                                                                                                                      | Update / Progress                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |       |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-----------|---------|-------|----|---|---|---|-----|---|--|---|----|---|---|---|-----|---|--|---|----|---|--|---|----|---|--|---|-------|----|---|----|
| Increase and maintain the daily census of the CHHA Program to ensure consistent enrollment, maximize resource utilization, and support the growing demand for home healthcare professionals.                                                                                                                                                                                                                                                                                                                                        | <ul style="list-style-type: none"><li>Average daily census (ADC)</li></ul>                                                                                                                                                                                                                                                                                                      | <ul style="list-style-type: none"><li><b>ADC: 122</b></li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |       |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies.                                                                                                                                                                                                                                                                                                                                                                                         | <ul style="list-style-type: none"><li># of referrals<ul style="list-style-type: none"><li>Referral Conversion Rate (RCR) (referrals → admissions)<ul style="list-style-type: none"><li>Target RCR: <b>40-60%</b></li></ul></li></ul></li><li># of new patients</li><li># of discharges</li></ul>                                                                                | <ul style="list-style-type: none"><li><b># of referrals: 103</b></li><li><b>RCR: 83%</b></li><li>new patients: 86</li><li>discharges: 64</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                              |       |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| <p>Maintain Full Staffing</p> <p>Achieve an average of 5 points per day, per clinician while maintaining high-quality care, measured through patient satisfaction scores and clinical outcome improvements.</p>                                                                                                                                                                                                                                                                                                                     | <ul style="list-style-type: none"><li># of staff for all CHHA positions</li><li>Staff Productivity<ul style="list-style-type: none"><li># of visits by type:</li><li>RN- Registered Nurse</li><li>PT- Physical Therapy</li><li>OT- Occupational Therapy</li><li>ST- Speech Therapy</li><li>MSW- Master Social Work Visit</li><li>HHA- Home Health Aid Visit</li></ul></li></ul> | <ul style="list-style-type: none"><li><b>Staff Productivity: 4.91</b></li><li>See table below</li></ul> <table><tr><th>Field</th><th>full-time</th><th>perdiem</th><th>total</th></tr><tr><td>RN</td><td>6</td><td>2</td><td>8</td></tr><tr><td>LPN</td><td>1</td><td></td><td>1</td></tr><tr><td>PT</td><td>4</td><td>0</td><td>4</td></tr><tr><td>PTA</td><td>1</td><td></td><td>1</td></tr><tr><td>OT</td><td>2</td><td></td><td>2</td></tr><tr><td>ST</td><td>1</td><td></td><td>1</td></tr><tr><td>total</td><td>16</td><td>4</td><td>18</td></tr></table> | Field | full-time | perdiem | total | RN | 6 | 2 | 8 | LPN | 1 |  | 1 | PT | 4 | 0 | 4 | PTA | 1 |  | 1 | OT | 2 |  | 2 | ST | 1 |  | 1 | total | 16 | 4 | 18 |
| Field                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | full-time                                                                                                                                                                                                                                                                                                                                                                       | perdiem                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | total |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| RN                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 6                                                                                                                                                                                                                                                                                                                                                                               | 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 8     |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| LPN                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1     |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| PT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 4                                                                                                                                                                                                                                                                                                                                                                               | 0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 4     |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| PTA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1     |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| OT                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 2                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 2     |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| ST                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | 1     |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| total                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 16                                                                                                                                                                                                                                                                                                                                                                              | 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 18    |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| <p>Ensure timely and accurate completion of Patient Review Instrument (PRI) and Health Screens for Next Stage of Life Healthcare participants to support appropriate placement and continuity of care for individuals requiring nursing home or long-term care services.</p> <p>(PRI established by the NYSDOH, is used to assess the physical, medical, and mental characteristics of individuals who may require nursing home care, and to document the level of services needed to support their ongoing health and safety.)</p> | <ul style="list-style-type: none"><li># PRI assessments</li></ul>                                                                                                                                                                                                                                                                                                               | <ul style="list-style-type: none"><li># PRI assessments: 2</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |       |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |
| <p>Ensure Personal Care Assessments (PCA) are completed thoroughly and in alignment with program standards to support effective care planning.</p> <p>(PCA is an evaluation used to determine an individual’s need for assistance with daily living tasks such as bathing, dressing, mobility, meal preparation, and medication support.)</p>                                                                                                                                                                                       | <ul style="list-style-type: none"><li># PCA assessments</li></ul>                                                                                                                                                                                                                                                                                                               | <ul style="list-style-type: none"><li># PCA assessments: 0</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |       |           |         |       |    |   |   |   |     |   |  |   |    |   |   |   |     |   |  |   |    |   |  |   |    |   |  |   |       |    |   |    |

## Maternal and Child Health Programming

- **Clarification Regarding MCH:** Maternal and Child Health is not synonymous with a single home-visiting program. MCH encompasses a continuum of public health activities addressing the health of pregnant and postpartum individuals, infants, children, and families. SCDPH's MCH activities include newborn outreach and risk identification, immunization/VFC, childhood lead prevention and follow-up, newborn hearing follow-up, Early Intervention and CYSHCN linkages, Healthy Families referrals, Public Health Nursing, and connection to appropriate healthcare and community resources. The Department's current restructuring is intended to strengthen this continuum while ensuring that each service is provided by the appropriate program, within the appropriate scope, and with appropriate clinical documentation.
- **Maternal & Child Health (MCH):** The Maternal and Child Health program **has not been abolished**. Certain historical MCH practices were paused after Public Health identified concerns regarding program structure, documentation, and appropriate scope of service. The Department is restructuring these activities to ensure services are delivered and documented within the appropriate Public Health program.

New baby outreach continues using birth certificate data. Additional attention is given to births with identified risk factors, including prematurity, low birth weight, limited or no prenatal care, substance use, and other maternal or infant health concerns. Based on identified needs, families are referred or connected to the appropriate services, including the CHHA, Early Intervention (EI), Children and Youth with Special Health Care Needs (CYSHCN), Healthy Families New York, and other appropriate community or healthcare resources.

Public Health Nursing home visits have not yet resumed. Historically, documentation for some of these visits was entered into the CHHA electronic medical record despite the visits not being CHHA services. To ensure appropriate separation of records and compliant documentation practices, Public Health Nursing visits will resume following implementation of the Department's Patagonia EHR, which will provide the appropriate documentation platform for these non-CHHA Public Health services.

This represents a restructuring and compliance improvement—not an elimination of maternal and child health activities. Outreach, risk identification, referral, and care coordination continue while the appropriate infrastructure for Public Health Nursing visits is being implemented.

- **Additional Maternal & Child Health Services:** MCH encompasses a broad range of activities beyond traditional home visiting. Public Health is actively working to strengthen additional MCH services, including:
  - **Childhood Lead:** The Department is exploring the purchase of point-of-care lead testing equipment and training Public Health Nurses to provide appropriate follow-up testing for children requiring additional lead screening or monitoring. This would improve access to timely follow-up testing and reduce barriers for families.
  - **Newborn Hearing:** The Department is exploring the purchase of hearing screening equipment and training Public Health Nurses to provide follow-up screening for infants who do not pass their initial newborn hearing screen. This would provide families with a local option for timely follow-up and help facilitate referral for additional evaluation when indicated.
  - **Child Passenger Safety & Safe Sleep:** SCDPH's MCH activities also include injury prevention and infant safety initiatives. Through the Child Passenger Safety program, trained staff provide car seat education, safety checks, and assistance to help families ensure children are appropriately and safely restrained. Safe sleep education is incorporated into maternal and infant outreach to reinforce evidence-based practices that reduce the risk of sleep-related infant injury and death. These prevention activities are an important component of the Department's broader MCH continuum and support families before a health or safety concern occurs.
  - **Immunization/Vaccines for Children (VFC):** Provides access to recommended childhood immunizations, including vaccines for eligible children through the federal VFC program, while supporting immunization education, outreach, and follow-up.
  - **CAPTA/CARA – Planned Expansion:** SCDPH is preparing to incorporate CAPTA/CARA activities into its MCH continuum to better support infants and families affected by prenatal substance exposure. Implementation will begin following deployment of the Department's new Patagonia HER which will provide the appropriate platform for documentation, care coordination, and tracking. Once implemented, Public Health will support Plans of Safe Care and facilitate connections to appropriate maternal and infant health, behavioral health, substance use, and community-based services.

These initiatives further demonstrate that MCH services have not been eliminated; rather, the Department is restructuring and expanding its MCH capacity to provide appropriate, accessible, and compliant services based on identified community needs.

#### Child Passenger Safety Program (Car Seat Program)

| Goal / Area of Focus                | Key Performance Indicators                                                                                      | Update / Progress                                                                                                         |
|-------------------------------------|-----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| Car Seat Distribution and Education | <ul style="list-style-type: none"> <li>• # of car seats distributed</li> <li>• # of car seats checks</li> </ul> | <ul style="list-style-type: none"> <li>• # of car seats distributed: 10</li> <li>• # of education provided: 13</li> </ul> |

## Healthy Families

- **Service Delivery:** Services were provided to 56 families during June, with a 93% home visit achievement rate.
- **Program Capacity:** The program is currently serving 56 families, with an overall program capacity of 80. However, current staffing levels and Healthy Families New York (HFNY) caseload weighting requirements limit the program's ability to safely increase enrollment at this time.
- **Staffing:** Effective July, one Family Support Specialist (FSS) was promoted to Program Supervisor. While recruitment is underway to fill two FSS vacancies, the new Program Supervisor will continue carrying a caseload to support continuity of services and maintain program capacity.

| Goal / Area of Focus                                                                                                                        | Key Performance Indicators                                                                                                                                                                                                                                                                                                  | Update / Progress                                                                                                                                                                                                                                                      |          |  |                       |   |               |   |                    |   |                 |   |       |   |
|---------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|--|-----------------------|---|---------------|---|--------------------|---|-----------------|---|-------|---|
| Family Support Staff (FSS) will conduct at least 90% of scheduled home visits per month to ensure consistent family engagement.             | <ul style="list-style-type: none"><li># of enrolled families (capacity = 60)</li><li>Total of 150 home visits expected per month.<ul style="list-style-type: none"><li>Target completed home visits: <b>85%</b></li></ul></li></ul>                                                                                         | <ul style="list-style-type: none"><li><b># of enrolled families: 56</b></li><li><b>98%</b> completed home visits (128 out of 130)</li></ul>                                                                                                                            |          |  |                       |   |               |   |                    |   |                 |   |       |   |
| Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies. | <ul style="list-style-type: none"><li># of referrals</li><li># of assessments completed (Frogs)</li><li># of referrals agreed to services and registered</li><li>Referral Conversion Rate (RCR) (how many referrals turned into admissions)<ul style="list-style-type: none"><li>Target RCR: <b>17%</b></li></ul></li></ul> | <ul style="list-style-type: none"><li><b># of referrals: 4</b></li><li><b># agreed to services and registered: 0</b></li><li><b>RCR: 0%</b></li></ul>                                                                                                                  |          |  |                       |   |               |   |                    |   |                 |   |       |   |
| Maintain Full Staffing                                                                                                                      | <ul style="list-style-type: none"><li># of staff for all HF positions</li></ul>                                                                                                                                                                                                                                             | <table><tr><th>Staffing</th><th></th></tr><tr><td>Family Support Worker</td><td>2</td></tr><tr><td>Bilingual FSW</td><td>1</td></tr><tr><td>Program Supervisor</td><td>0</td></tr><tr><td>Program Manager</td><td>1</td></tr><tr><td>Total</td><td>4</td></tr></table> | Staffing |  | Family Support Worker | 2 | Bilingual FSW | 1 | Program Supervisor | 0 | Program Manager | 1 | Total | 4 |
| Staffing                                                                                                                                    |                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                        |          |  |                       |   |               |   |                    |   |                 |   |       |   |
| Family Support Worker                                                                                                                       | 2                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                        |          |  |                       |   |               |   |                    |   |                 |   |       |   |
| Bilingual FSW                                                                                                                               | 1                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                        |          |  |                       |   |               |   |                    |   |                 |   |       |   |
| Program Supervisor                                                                                                                          | 0                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                        |          |  |                       |   |               |   |                    |   |                 |   |       |   |
| Program Manager                                                                                                                             | 1                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                        |          |  |                       |   |               |   |                    |   |                 |   |       |   |
| Total                                                                                                                                       | 4                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                        |          |  |                       |   |               |   |                    |   |                 |   |       |   |

### Children and Youth with Special Healthcare Needs / Early Intervention

- **Early Intervention Provider Capacity:** Early Intervention (EI) waitlists remain due to an ongoing shortage of available service providers. Children are referred and matched with available providers as quickly as possible; however, provider availability continues to impact the timeliness of service initiation.

| Goal / Area of Focus                                                                                                                                            | Key Performance Indicators                                                                                                                                                     | Update / Progress                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--|--|--|--|--|--|--|-----------------|-----------------------|----------------------|------------------|----------------------|-----|--|---|--|-----|--|----|----------------|--|--|--|----------------------|----|--|----|------------------|-----|--|---|---------------------|----|--|---|------------------|----|--|---|--------------|---|--|---|-------------|---|--|---|
| Ensure that initial CPSE evaluations are completed within 60 calendar days of referral.                                                                         | <ul style="list-style-type: none"><li># of active cases</li></ul>                                                                                                              | <ul style="list-style-type: none"><li># of active cases: <b>203</b></li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Complete initial EI evaluation and develop Individualized Family Service Plans (IFSPs) within 45 days of referral.                                              | <ul style="list-style-type: none"><li># of active cases<ul style="list-style-type: none"><li># of new referrals</li></ul></li></ul>                                            | <ul style="list-style-type: none"><li># of active cases: <b>192</b><ul style="list-style-type: none"><li># of new referrals: <b>17</b></li></ul></li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Early Intervention Ongoing Service Coordinators (EI OSC) will maintain an active caseload of 35-50 families, depending on case complexity and program capacity. | <ul style="list-style-type: none"><li>EI OSC caseload<ul style="list-style-type: none"><li>Recommended 26-60, best practice = 35.</li></ul></li></ul>                          | <ul style="list-style-type: none"><li>EI OSC caseload: average of <b>71</b></li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Increase outreach and engagement for Children and Youth with Special Healthcare Needs (CYSHN)                                                                   | <ul style="list-style-type: none"><li># of active CYSHCN<ul style="list-style-type: none"><li># of new referrals</li></ul></li><li># of Education or Resource Events</li></ul> | <ul style="list-style-type: none"><li># of active cases: 40<ul style="list-style-type: none"><li># of new referrals: 2</li></ul></li><li># of Events: 1</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
|                                                                                                                                                                 | <ul style="list-style-type: none"><li>% of parents receiving reimbursement</li><li># of children on waitlist for bussing</li></ul>                                             | <ul style="list-style-type: none"><li>% of parents receiving reimbursement:<ul style="list-style-type: none"><li>EI: 46.35%</li><li>CPSE: 15.61%</li></ul></li><li># of children on waitlist for bussing: 0</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Authorized Services and Waitlisted                                                                                                                              | <ul style="list-style-type: none"><li>EI Service Type, # children authorized to receive the service</li><li>EI Waitlist: # of children waitlisted for services</li></ul>       | <table><tr><th colspan="4">Service Delivery Summary</th></tr><tr><th></th><th></th><th></th><th></th></tr><tr><th>EI Service Type</th><th># Authorized Services</th><th># Delivered Services</th><th>Waiting List (#)</th></tr><tr><td>Service Coordination</td><td>197</td><td></td><td>0</td></tr><tr><td></td><td>105</td><td></td><td>23</td></tr><tr><td>Speech Therapy</td><td></td><td></td><td></td></tr><tr><td>Occupational Therapy</td><td>66</td><td></td><td>13</td></tr><tr><td>Physical Therapy</td><td>100</td><td></td><td>5</td></tr><tr><td>Special Instruction</td><td>94</td><td></td><td>7</td></tr><tr><td>Group Dev. Model</td><td>32</td><td></td><td>0</td></tr><tr><td>Parent Group</td><td>2</td><td></td><td>0</td></tr><tr><td>Social Work</td><td>0</td><td></td><td>0</td></tr></table> | Service Delivery Summary |  |  |  |  |  |  |  | EI Service Type | # Authorized Services | # Delivered Services | Waiting List (#) | Service Coordination | 197 |  | 0 |  | 105 |  | 23 | Speech Therapy |  |  |  | Occupational Therapy | 66 |  | 13 | Physical Therapy | 100 |  | 5 | Special Instruction | 94 |  | 7 | Group Dev. Model | 32 |  | 0 | Parent Group | 2 |  | 0 | Social Work | 0 |  | 0 |
| Service Delivery Summary                                                                                                                                        |                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
|                                                                                                                                                                 |                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| EI Service Type                                                                                                                                                 | # Authorized Services                                                                                                                                                          | # Delivered Services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Waiting List (#)         |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Service Coordination                                                                                                                                            | 197                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 0                        |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
|                                                                                                                                                                 | 105                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 23                       |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Speech Therapy                                                                                                                                                  |                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Occupational Therapy                                                                                                                                            | 66                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 13                       |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Physical Therapy                                                                                                                                                | 100                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 5                        |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Special Instruction                                                                                                                                             | 94                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 7                        |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Group Dev. Model                                                                                                                                                | 32                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 0                        |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Parent Group                                                                                                                                                    | 2                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 0                        |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |
| Social Work                                                                                                                                                     | 0                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 0                        |  |  |  |  |  |  |  |                 |                       |                      |                  |                      |     |  |   |  |     |  |    |                |  |  |  |                      |    |  |    |                  |     |  |   |                     |    |  |   |                  |    |  |   |              |   |  |   |             |   |  |   |

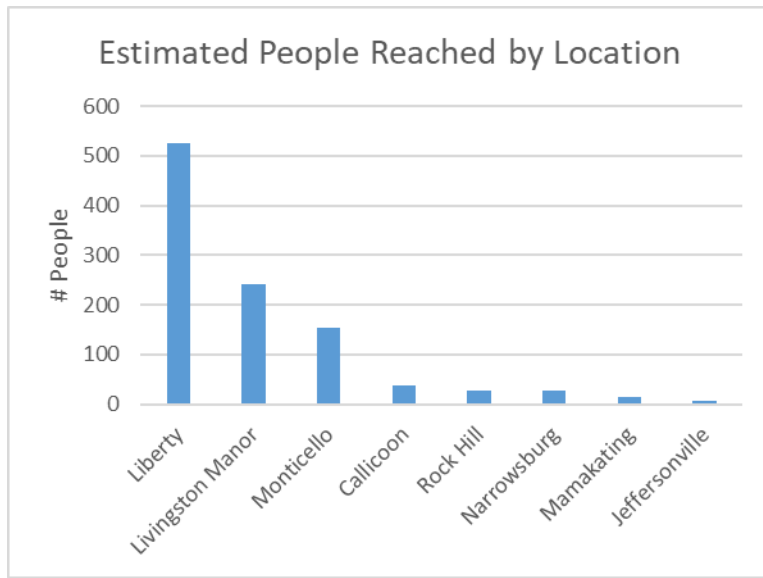
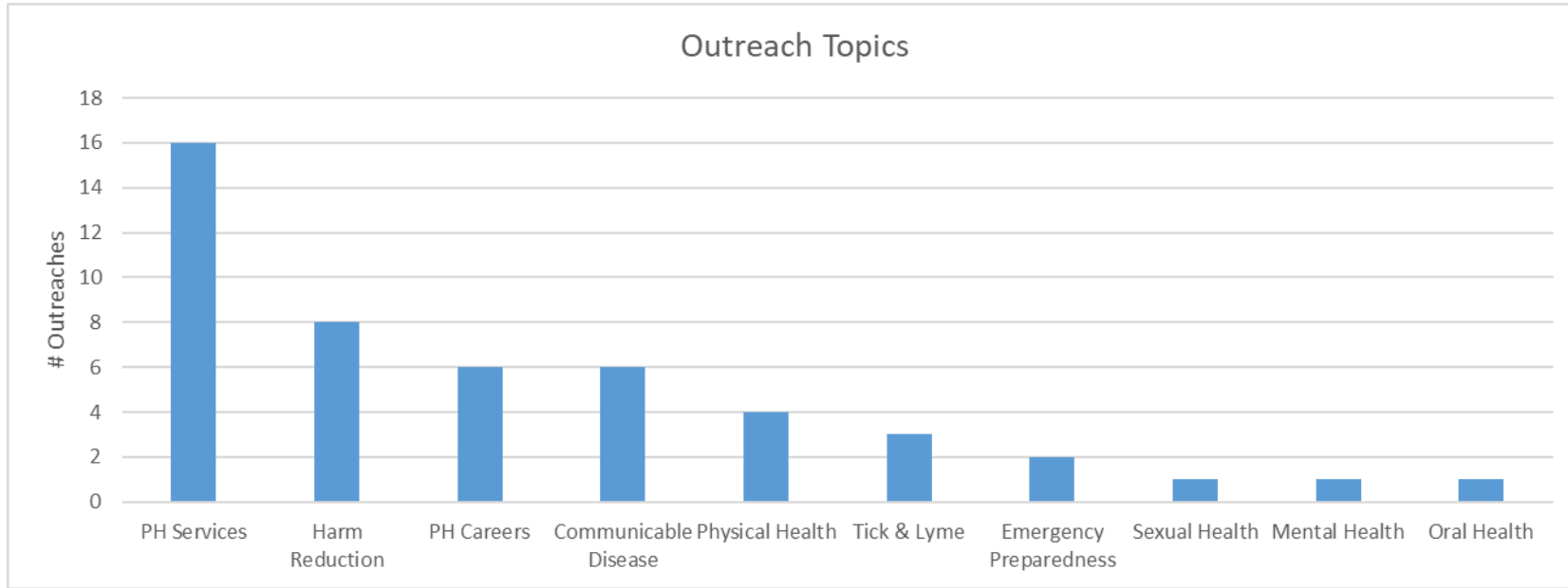


## Community Education & Outreach

### Health Education

- PH Education organized a collaboration with Sun River at the Federation for the Homeless to offer free blood pressure and A1c testing. Of the 13 people screened, 10 were referred for follow up, either with Sun River or their primary care physician.
- Community Health Worker position is currently vacant.

| Goal / Area of Focus           | Key Performance Indicators                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Update / Progress                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|--|-------------|--------------------|----------------------|----|---------------------|---|----------------------------|----|-------------|----|-------------------|---|-------------------|----|------------------|-----|---------------------|----|----------------|----|-------|-----|
| Outreach/Education             | <ul style="list-style-type: none"><li>• # of educational/outreach workshops<ul style="list-style-type: none"><li>○ Outreach type &amp; # of events</li><li>○ # of individuals reached</li></ul></li><li>• # of PH kits distributed<ul style="list-style-type: none"><li>○ Dental Hygiene ADULT</li><li>○ Dental Hygiene KIDS</li><li>○ Emergency Preparedness Kit</li><li>○ Hygiene Kit</li><li>○ Overdose Rescue Kit</li><li>○ Sexual Health Kit</li><li>○ Tick Removal Kit</li><li>○ Wound Care Kit</li></ul></li></ul> | <ul style="list-style-type: none"><li>• # of educational workshops: 21<ul style="list-style-type: none"><li>○ Tabling: 14</li><li>○ Educational Workshops (skill building): 1</li><li>○ Education Lessons (prevention education): 6<br/><i>*see table below for outreach topics and County location of participants</i></li><li>○ 1032 individuals reached</li></ul></li><li>• # of PH kits distributed through outreach: 298 total<ul style="list-style-type: none"><li>○ See table</li></ul></li></ul> <table><tr><th colspan="2">Public Health Kit Distribution</th></tr><tr><th>Description</th><th>Education/Outreach</th></tr><tr><td>Dental Hygiene ADULT</td><td>12</td></tr><tr><td>Dental Hygiene KIDS</td><td>4</td></tr><tr><td>Emergency Preparedness Kit</td><td>40</td></tr><tr><td>Hygiene Kit</td><td>21</td></tr><tr><td>Sexual Health Kit</td><td>8</td></tr><tr><td>Mental Health Kit</td><td>31</td></tr><tr><td>Tick Removal Kit</td><td>102</td></tr><tr><td>Overdose Rescue Kit</td><td>70</td></tr><tr><td>Wound Care Kit</td><td>10</td></tr><tr><td>Total</td><td>298</td></tr></table> | Public Health Kit Distribution |  | Description | Education/Outreach | Dental Hygiene ADULT | 12 | Dental Hygiene KIDS | 4 | Emergency Preparedness Kit | 40 | Hygiene Kit | 21 | Sexual Health Kit | 8 | Mental Health Kit | 31 | Tick Removal Kit | 102 | Overdose Rescue Kit | 70 | Wound Care Kit | 10 | Total | 298 |
| Public Health Kit Distribution |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Description                    | Education/Outreach                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Dental Hygiene ADULT           | 12                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Dental Hygiene KIDS            | 4                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Emergency Preparedness Kit     | 40                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Hygiene Kit                    | 21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Sexual Health Kit              | 8                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Mental Health Kit              | 31                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Tick Removal Kit               | 102                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Overdose Rescue Kit            | 70                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Wound Care Kit                 | 10                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Total                          | 298                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Narcan Training                | <ul style="list-style-type: none"><li>• # of Narcan trainings<ul style="list-style-type: none"><li>○ # of participants</li></ul></li><li>• # of 1-on-1 Narcan trainings</li></ul>                                                                                                                                                                                                                                                                                                                                         | <ul style="list-style-type: none"><li>• # of Narcan trainings: 1<ul style="list-style-type: none"><li>○ # of participants: 27</li></ul></li><li>• # of 1-on-1 Narcan trainings: 25</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |
| Community Health Workers (CHW) | <ul style="list-style-type: none"><li>• # of CHW visits</li><li>• # of referrals provided</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                       | <ul style="list-style-type: none"><li>• # of CHW visits: 0</li><li>• # of referrals provided: 0</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                |  |             |                    |                      |    |                     |   |                            |    |             |    |                   |   |                   |    |                  |     |                     |    |                |    |       |     |



**\*Liberty reach due to CDC Ambassador Program implementation in Liberty School District.**

## Quality

### Training & Quality

- Obtained access to new County training platform
- **Public Health Fellowship:** The two-year Public Health Fellowship has concluded. NYSDOH has encouraged local health departments to utilize Public Health Infrastructure Grant (PHIG) funding, where appropriate, to retain fellowship talent and preserve the capacity developed through the program. SCDPH is currently working to bring the former Fellow back in a part-time capacity to support data analysis, performance dashboards, program evaluation, and other quality improvement activities.

| Goal / Area of Focus                                                                                                                                                                  | Key Performance Indicators                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Update / Progress                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Staff education                                                                                                                                                                       | <ul style="list-style-type: none"> <li>• # staff trainings offered</li> <li>• Topics covered</li> <li>• # of participants</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <ul style="list-style-type: none"> <li>• # staff trainings offered: 1</li> <li>• Sun River Health presented at All staff meeting, 54 participants in attendance.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <p><b>Quality</b></p> <p>Quality is the ongoing process of evaluating how well Public Health programs and services are performing and using data to make measurable improvements.</p> | <ul style="list-style-type: none"> <li>• <b>CHHA QAPI (Quality Assessment and Performance Improvement):</b> Ongoing review of CHHA quality, patient outcomes, compliance, operational performance, and identified opportunities for improvement.</li> <li>• <b>Community Health Improvement Plan (CHIP):</b> Monitoring progress toward countywide public health priorities, objectives, and measurable outcomes established through the CHIP.</li> <li>• <b>External Affairs Committee:</b> Supports coordinated review of external communications, community engagement, partnerships, and Public Health representation to ensure activities align with Department priorities and messaging.</li> <li>• <b>DPH Bonadio Draft Report:</b> Review of findings and recommendations from Bonadio's assessment of Department of Public Health operations, with identification and tracking of opportunities for operational and organizational improvement.</li> <li>• <b>Community Health/Education Dashboard QI:</b> Development and implementation of a performance dashboard to measure Community Health and Education activities, including reach, productivity, strategic alignment, and program outcomes. Dashboard data will be used to identify trends, demonstrate impact, and guide ongoing quality improvement.</li> </ul> | <ul style="list-style-type: none"> <li>• <b>CHHA QAPI :</b> Quarterly quality meeting</li> <li>• <b>CHIP:</b> Completed, submitted and uploaded to SCDPH website under "Health Data and Reports". A "State of the County: Health Update" conference is being planned for the Fall.</li> <li>• <b>EAC:</b> is actively meeting and reviewing all external-facing Public Health materials and documents prior to distribution. This process supports consistent, accurate, professional, and accessible communication that aligns with Department priorities and standards.</li> <li>• <b>Bonadio:</b> Review of Bonadio feedback on DPH policies</li> <li>• <b>Dashboard:</b> Review and update of data collection, intent, and focus of data moving forward</li> </ul> |

## Disease Surveillance and Investigation

- **Tick-Borne Illness:** Continued monitoring of increasing tick-borne disease activity and trends within the community.
- **Emerging Communicable Disease Monitoring:** Ongoing surveillance for measles and the current Borna disease virus (BDV) outbreak, with particular attention to potential travel-associated exposures and cases.
- **Medical Reserve Corps (MRC):** SCDPH has not had an active, operational Medical Reserve Corps since 2024. One of the barriers to maintaining and rebuilding the program has been the need to resolve County requirements and processes related to background checks for volunteers. Without a fully established process for appropriately screening, credentialing, training, and maintaining a deployment-ready volunteer base, the Department has not represented the MRC as an active response resource. SCDPH is reviewing these requirements and the infrastructure necessary to rebuild a functional and sustainable MRC, while also monitoring uncertainty surrounding future federal support for the national MRC program.

| Goal / Area of Focus | Key Performance Indicators                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Update / Progress                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Immunization Program | <ul style="list-style-type: none"> <li>• OFFICE CLINICS -VFC, VFA, FLU, COVID               <ul style="list-style-type: none"> <li>○ # PEOPLE IMMUNIZED</li> <li>○ # OF DOSES (VFC, VFA)</li> </ul> </li> <li>• WALK-IN - VFC, VFA, FLU, COVID               <ul style="list-style-type: none"> <li>○ # PEOPLE IMMUNIZED</li> <li>○ # OF DOSES (VFC, VFA)</li> </ul> </li> <li>• PUBLIC CLINICS               <ul style="list-style-type: none"> <li>○ # PEOPLE IMMUNIZED</li> <li>○ # OF DOSES in the PUBLIC</li> </ul> </li> <li>• POD (Point of Distribution) CLINICS               <ul style="list-style-type: none"> <li>○ # of DOSES@ PH</li> <li>○ # of DOSES In public</li> </ul> </li> </ul> <p>TOTALS</p> <ul style="list-style-type: none"> <li>• TOTAL # CLINICS</li> <li>• TOTAL #PEOPLE IMMUNIZED VFC, VFA, COVID office &amp; walkin</li> <li>• TOTAL # DOSES @ PHS</li> <li>• TOTAL # DOSES (Public)</li> <li>• COMBINED TOTALS OF ALL DOSES</li> </ul> <p>Ages of vaccinated: Categorized by group</p> | <ul style="list-style-type: none"> <li>• OFFICE CLINICS: 1               <ul style="list-style-type: none"> <li>○ # PEOPLE IMMUNIZED: 1</li> <li>○ # OF DOSES: 2</li> </ul> </li> <li>• WALK-IN: 0               <ul style="list-style-type: none"> <li>○ # PEOPLE IMMUNIZED: 0</li> <li>○ # OF DOSES: 0</li> </ul> </li> <li>• PUBLIC CLINICS: 0               <ul style="list-style-type: none"> <li>○ # PEOPLE IMMUNIZED: 0</li> <li>○ # OF DOSES in the PUBLIC: 0</li> </ul> </li> <li>• POD (Point of Distribution) CLINICS: 0               <ul style="list-style-type: none"> <li>○ # of DOSES @ PH: 0</li> <li>○ # of DOSES In public: 0</li> </ul> </li> </ul> <p>TOTALS</p> <ul style="list-style-type: none"> <li>• TOTAL # CLINICS: 1</li> <li>• TOTAL #PEOPLE IMMUNIZED: 1</li> <li>• TOTAL # DOSES @ PHS: 2</li> <li>• TOTAL # DOSES (Public): 0               <ul style="list-style-type: none"> <li>○ COMBINED TOTALS OF ALL DOSES: 2</li> </ul> </li> </ul> <p>Ages of vaccinated:</p> <ul style="list-style-type: none"> <li>• 1-6 yrs: 0</li> <li>• 7-18 yrs: 1</li> <li>• 19-35 yrs: 0</li> <li>•</li> </ul> |

|                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Rabies</b>                                | <ul style="list-style-type: none"> <li>• # of reported animal bites/incidents <ul style="list-style-type: none"> <li>○ Domestic</li> <li>○ Wildlife</li> </ul> </li> <li>• # animals tested <ul style="list-style-type: none"> <li>○ Domestic</li> <li>○ Wildlife</li> </ul> </li> <li>• # tested positive for rabies</li> <li>• # rabies vaccination clinics</li> <li>• # humans receiving post exposure prophylaxis (PEP)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                               | <ul style="list-style-type: none"> <li>• # of reported animal bites/incidents: 24 <ul style="list-style-type: none"> <li>○ Domestic - Cat Incidents: 3</li> <li>○ Domestic - Dog Bites: 17</li> <li>○ Wildlife – Bat: 4</li> </ul> </li> <li>• # animals tested: 5 <ul style="list-style-type: none"> <li>○ Domestic - Cat Incidents: 0</li> <li>○ Domestic - Dog Bites: 5</li> <li>○ Wildlife – Bat: 1</li> </ul> </li> <li>• # tested positive for rabies: 0</li> <li>• # rabies vaccination clinics: 1 <ul style="list-style-type: none"> <li>○ 129 vaccinated</li> </ul> </li> <li>• # humans receiving PEP: 4</li> </ul> |
| <b>Emergency Preparedness</b>                | <ul style="list-style-type: none"> <li>• <b>PHEPRP &amp; COOP Emergency Preparedness Plan Updates:</b> SCDPH is conducting a comprehensive review and update of its Public Health Emergency Preparedness and Response Plan (PHEPRP) and Continuity of Operations Plan (COOP).</li> </ul> <p>Updates include reviewing emergency roles and responsibilities, staff call-down and activation procedures, communication protocols, essential Public Health functions, succession and delegation of authority, continuity of critical services, and coordination with County and community response partners. The goal is to ensure plans are current, operational, and reflective of the Department’s present staffing structure and responsibilities so that essential Public Health services can be maintained during an emergency or disruption.</p> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Medical Reserve Corp. (MRC)</b>           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Lead</b>                                  | <ul style="list-style-type: none"> <li>• # of Lead Tests</li> <li>• # of Positive Cases</li> <li>• # of Visits with DOH</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <ul style="list-style-type: none"> <li>• Total labs drawn: 106</li> <li>• # of Positive cases: 1</li> <li>• # of visits with DOH: 1</li> <li>• Lead Education: 0</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Sexually Transmitted Infections (STI)</b> | <ul style="list-style-type: none"> <li>• # of lab reported cases</li> <li>• # of health care provider follow-up for + labs</li> <li>• # of confirmed disease type: <ul style="list-style-type: none"> <li>○ Chlamydia</li> <li>○ Gonorrhea</li> </ul> </li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <ul style="list-style-type: none"> <li>• # of lab reported cases: <b>15</b></li> <li>• # of confirmed disease type: <ul style="list-style-type: none"> <li>○ Chlamydia: 11</li> <li>○ Gonorrhea: 3</li> <li>○ Syphilis (primary): 1</li> </ul> </li> </ul>                                                                                                                                                                                                                                                                                                                                                                    |

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|-------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                 | <ul style="list-style-type: none"> <li>○ Syphilis</li> <li>• # of rapid HIV tests completed</li> <li>• # of referrals made for HIV related services</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <ul style="list-style-type: none"> <li>• # of rapid HIV tests: 0</li> <li>• # of referrals made for HIV related services: 0</li> </ul>                                                                                                                                                                                      |
| <b>Hepatitis</b>                                | <ul style="list-style-type: none"> <li>• # of lab reported cases</li> <li>• # of health care provider follow-up for + labs</li> <li>• # of confirmed disease type:</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <ul style="list-style-type: none"> <li>• # of lab reported cases: <b>22</b> <ul style="list-style-type: none"> <li>○ ↑ 11 previous month</li> </ul> </li> <li>• # of confirmed disease type:               <ul style="list-style-type: none"> <li>○ Hep A: 0</li> <li>○ Hep B: 1</li> <li>○ Hep C: 9</li> </ul> </li> </ul> |
| <b>Tuberculosis (TB)</b>                        | <ul style="list-style-type: none"> <li>• # newly reported, Active TB cases</li> <li>• # of latent TB cases</li> <li>• # of reported by pending TB cases</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <ul style="list-style-type: none"> <li>• # newly reported, Active TB cases: 0</li> <li>• # of latent TB cases: 1</li> <li>• # of reported by pending TB cases: 0</li> </ul>                                                                                                                                                 |
|                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                             |
| <b>General Communicable Reportable Diseases</b> | <ul style="list-style-type: none"> <li>• # of lab reported cases</li> <li>• # of confirmed disease type (varies monthly)</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <ul style="list-style-type: none"> <li>• # of lab reported cases: 238 (168 Lyme Disease)               <ul style="list-style-type: none"> <li>○ ↓ 51 from previous month</li> </ul> </li> </ul>                                                                                                                             |
|                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                             |
| <b>Outreach Location</b>                        | <b>Outreach Topic</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                             |
| Livingston Manor Trout Parade Outreach          | <ul style="list-style-type: none"> <li>• Topics of Outreach (paper materials): STI prevention, Tick borne illness prevention, Rabies prevention, outdoor safety</li> <li>• # People Reached: 241</li> </ul> <p>Grant deliverable:</p> <ul style="list-style-type: none"> <li>• STI's – 30 sexual health kits (condoms, dental dams, education materials); Pamphlet given: 1 HPV, 1 Syphilis, 2 PID, 1 BV</li> <li>• Lead/Immunizations – 10 boxes of crayons, 8 immunization coloring books, 13 Lead Coloring books, 4 Lead Paint Safety pamphlets, 3 Wash the lead off magnets, 3 Get ahead of lead magnets</li> <li>• Tickborne illness prevention - 30 insect repellents, 50 tick kits</li> <li>• Skin cancer prevention – 14 pocket sunscreen tubes</li> </ul> |                                                                                                                                                                                                                                                                                                                             |

|               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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|               | <ul style="list-style-type: none"> <li>• Rabies prevention – 7 dog leashes, 5 small dog harnesses, 4 xs harnesses</li> <li>• Public Health Awareness – 45 Bobber stress balls</li> </ul> <p><i>*participants could only take an item if they answer a question regarding any of the above topics correctly. If they were incorrect they were told the correct answer and then given another question – this included use of the “Wheel of Misfortune” – drug/alcohol related questions – for little ones we made up questions regarding hand hygiene, tick safety, sun/summer safety, animal safety.</i></p>                                                                                                                                                 |
| Lead Outreach | <p>Childhood Lead Prevention: During June, SCDPH conducted targeted outreach and technical assistance with local pediatric and healthcare providers, including Refuah Health, Catskill Pediatrics, Ahava, Dr. Gill, and Sun River Health, to review childhood blood lead level (CBLL) testing rates, reporting requirements, and use of NYSIIS to monitor testing. Follow-up is underway with providers to identify and address potential gaps in laboratory reporting. Community education was also expanded through distribution of bilingual lead poisoning prevention and nutrition materials at a Liberty food pantry and education provided to Healthy Families staff regarding lead testing recommendations and available resources for families.</p> |

# Sullivan County

## Legislative Memorandum

**File #:** ID-8563

**Agenda Date:** 8/13/2026

**Agenda #:** 1.

**Narrative of Resolution:** RESOLUTION INTRODUCED BY THE HEALTH AND HUMAN SERVICES COMMITTEE TO AUTHORIZE THE COUNTY MANAGER TO EXECUTE AGREEMENTS REQUIRED FOR ACCESS TO STATE AND FEDERAL PUBLIC HEALTH SYSTEMS.

**If Resolution requires expenditure of County Funds, provide the following information:**

**Amount to be authorized by Resolution:** N/A

**Are funds already budgeted?** N/A

**If 'Yes,' specify appropriation code(s):**

**If 'No,' specify proposed source of funds:**

**Specify Compliance with Procurement Procedures:**

**WHEREAS,** the Sullivan County Department of Public Health is responsible for carrying out public health duties and program requirements established by federal and New York State laws, regulations, contracts, grants, cooperative agreements, and program guidance; and

**WHEREAS,** the performance of these responsibilities requires the Department to access and use electronic platforms maintained or approved by the New York State Department of Health, the Centers for Disease Control and Prevention, and other authorized state and federal agencies; and

**WHEREAS,** these systems are used for functions including, but not limited to, disease surveillance, case investigation and follow-up, submission of required reports, management of state and federal program deliverables, secure exchange of protected health information, and communication with state and federal public health partners; and

**WHEREAS,** access to these platforms may require the execution of user agreements, access agreements, confidentiality attestations, data-use agreements, security acknowledgments, participation agreements, and other similar documents as a condition of access or continued participation; and

**WHEREAS,** timely execution of these routine agreements is necessary to avoid delays in patient follow-up, disease-control activities, required reporting, and the Department's ability to meet mandated public health responsibilities; and

**WHEREAS,** the County Legislature wishes to establish standing authority for the County Manager, or their designee, to execute such agreements when they are required for the Department's participation in state or federal public health programs and systems;

**NOW, THEREFORE, BE IT RESOLVED,** that the Sullivan County Legislature hereby authorizes the County Manager, to execute user, access, confidentiality, data-use, data-sharing, security, participation, and other substantially similar agreements required for the Sullivan County Department of Public Health to obtain or maintain access to state and federal public health platforms and to satisfy required public health program deliverables; and

**BE IT FURTHER RESOLVED,** that all agreements to be in a form approved by the County Attorney.



# Sullivan County

## Legislative Memorandum

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**File #:** ID-8578

**Agenda Date:** 8/13/2026

**Agenda #:** 2.

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**Narrative of Resolution:**

Authorize contract with CHE Senior Psychological Services

**If Resolution requires expenditure of County Funds, provide the following information:**

**Amount to be authorized by Resolution:** \$0

**Are funds already budgeted?** Choose an item.

**If 'Yes,' specify appropriation code(s):** Click or tap here to enter text.

**If 'No,' specify proposed source of funds:** Click or tap here to enter text.

**Specify Compliance with Procurement Procedures:**

RESOLUTION INTRODUCED BY HEALTH AND HUMAN SERVICES COMMITTEE TO AUTHORIZE CONTRACT WITH CHE SENIOR PSYCHOLOGICAL SERVICES TO PERFORM PSYCHOLOGICAL SERVICES AT THE CARE CENTER AT SUNSET LAKE

**WHEREAS,** the Adult Care Center is required to provide psychological services to the residents of the Adult Care Center; and

**WHEREAS,** CHE Senior Psychological Services has qualified practitioners available to provide these services to the Adult Care Center; and

**WHEREAS,** resident insurance will be billed to compensate the practitioners for their time and there will be no cost to the County; and

**WHEREAS,** this agreement will be valid for one year beginning on the date the contract is fully executed, with the option to extend on a yearly basis; and

**NOW, THEREFORE, BE IT RESOLVED,** that the County Manager is hereby authorized to sign the contract with CHE Senior Psychological Services, to perform psychological services at the Adult Care Center.