

**Sullivan County Division of Health and Human Services (DHHS) -- Monthly Report – October 2024**

**Roadmap to Better Health Implementation**

- Sullivan County Community Assistance Center Hotline: 845-807-0925    - National Suicide Hotline: 988    - Hope Not Handcuffs: 833-428-HOPE  
 - Hudson Valley Fearless! (Domestic Violence and Human Trafficking Support Hotline): 845-562-5340

Strategy	Update on Activities Supporting the Strategy	Key Performance Indicators Positive Trend = <b>GREEN</b> , Negative = <b>RED</b>	
Ease Access to Care	<ul style="list-style-type: none"> <li>• <b>Crisis Mental Health Services:</b> Dep. Commissioner Stickle is working with OMH to develop a Community Trauma Response Team for Sullivan County consisting of volunteers from local human service agencies. Initial training from OMH was provided on October 9<sup>th</sup>.</li> <li>• <b>Stabilization Center:</b> A community needs assessment survey to inform us of the scope of services we will need to support individuals experiencing mental health crises was just completed and data analysis is in progress. We will use this information to design the size and scope of center the county needs and to advance a variety of funding requests the Division has been developing.</li> </ul>	Participating Unite Us Agencies	36
		Unite Us Cases	658 (+84)
		Percentage of Cases Open/Resolved	59.82% (+13.02%) (System average, 51.74%)
End the Opioid Crisis	<ul style="list-style-type: none"> <li>• <b>Increase in Overdose Responses in August:</b> Unfortunately, as is typical, overdose responses by EMS increased toward the end of the summer season. <b>On the positive side, the number of responses was still well below monthly averages from the past three years (38,35,27).</b> The most common drug identified in August ODs was cocaine. An important reminder to all – Narcan is <i>not</i> effective in reversing ODs caused by stimulants such as cocaine and meth.</li> <li>• <b>Inpatient Treatment Returning to Sullivan County:</b> After several months of coordination and negotiations Lexington Center for Recovery is preparing to open an inpatient treatment facility within Garnet Health-Catskills. The facility is expected to open in early 2025.</li> </ul>	911 overdose responses in August	19 (+7)
		2023 Opioid Deaths	35 (-8)
		2023 Drug-related ED Visits	68 (-8)
		2023 Drug-related Hospitalizations	11 (-4)
Enhance Our Community (Focused on Housing)	<ul style="list-style-type: none"> <li>• <b>Emergency Housing Update:</b> Warming Centers are prepared to open for the winter when nighttime temperatures drop below freezing. We are anticipating a start of the Code Blue season on November 22<sup>nd</sup>. As with the past few years, warming centers will be open from 8pm-8am, 7-days per week. As they are not shelters, they cannot routinely be open on a 24-hour basis, but DSS does make arrangements to support warming center clients during extreme daytime conditions.</li> <li>• <b>Shelter Update:</b> DSS and DPW continue to work with HONOR Inc. to prepare an HHAP grant request for the next review (expected April '25). Geological surveys in progress at the Pittaluga Road site.</li> </ul>	Emergency Shelter Census	330 (+18)
		Family Groups Sheltered	53 (+2)
		Safe Options Support Team Progress (July-September)	48 persons seen 260 encounters
Encourage Healthier Behavior	<ul style="list-style-type: none"> <li>• <b>Building Campaign for Youth Vaping and Alcohol Use Prevention:</b> DHHS is partnering with BOCES, Sullivan 180, SALT and others to address the growing youth vaping problem. SALT is conducting “compassionate compliance” checks at local businesses while others develop a plan to make use of funds to come from the national Juul lawsuit settlement. A key planning meeting is now scheduled for November 13<sup>th</sup>.</li> <li>• <b>Intervention and Outreach Coordinator starting next month at DSS:</b> We have hired an experienced social worker to assist DSS clients with meeting basic necessities of life. The I/O Coordinator will focus at first on supporting homeless families and will move on to include other important basic social supports such as financial literacy and child abuse prevention.</li> </ul>		



## United Sullivan Network

For more information:

[www.unitedsullivan.org](http://www.unitedsullivan.org)

Email:

[contact@unitedsullivan.org](mailto:contact@unitedsullivan.org)

### • Hudson Valley Social Care Network Taking Shape:

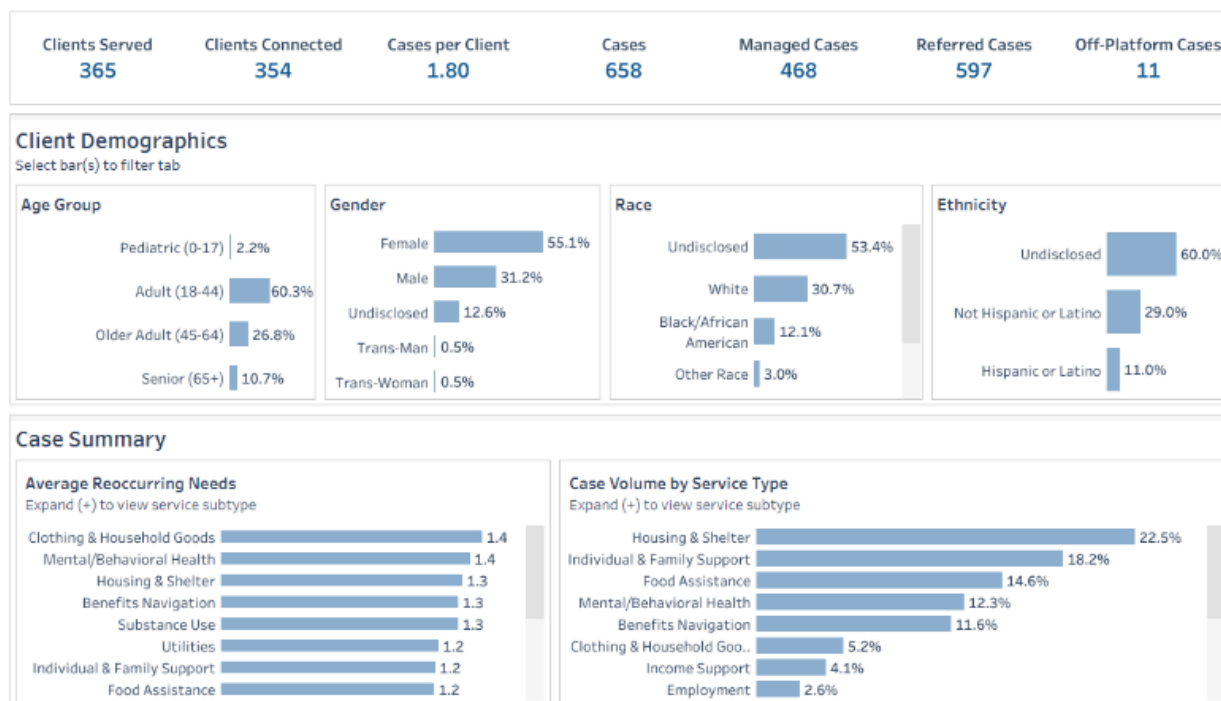
Aside from easing access to care for local citizens, the key reason DHHS started the County's presence on the Unite Us network was to be prepared to take advantage of Medicaid funding that was expected to come available under major policy changes from a federal Medicaid waiver program. After several years of contract negotiations between providers and DOH, the regional Social Care Networks are taking shape. Our regional network will be operated by Hudson Valley Care Coalition (HVCC). The HVCC is starting to promulgate guidance to community organizations (including the 36 Sullivan County Unite Us partner agencies) which, in early 2025, will allow these agencies to bill Medicaid for essential services like housing, nutrition, non-medical transportation and case management to eligible Medicaid participants. Over the course of the next two months, HVCC will release a readiness assessment to participating non-profits, a financial modeling tool to plan for new service delivery, and a fee schedule to aid non-profits in developing staffing and workflows that will support these new revenue opportunities. Following the completion of the above onboarding measures, non-profits will be able to enter into contract with HVCC to provide billable Medicaid services.

### • Network Member Update: The following chart provides the complete list of Sullivan County agencies currently active on Unite Us.

Liberty Police Department	The Center for Discovery	Rehabilitation Support Services	Cornell Cooperative Extension	Dept of Community Services
Sullivan County Probation	Dispute Resolution Center	Sullivan 180	Office for the Aging	Dynamic Youth Community
HONOR, INC.	Dept of Public Health	Sullivan County Youth Bureau	Action Toward Independence	Catholic Charities - Behavioral Health
Every Person Influences Children	Lexington Center – Liberty and Monticello	Legal Services of the Hudson Valley	Garnet Health Medical Center - Catskills	Community Action – Liberty and Monticello Offices
Independent Living, Inc – Peer Diversion & Peer Parent	Independent Living, Inc – Independent Living Skills	Catholic Charities – Human Services	Center for Workforce Development	Sullivan Allies Leading Together INC.
Mobile Mental Health Team	Restorative Management	Dept of Social Services	Bridge Back to Life Mobile Unit	Choices Mental Health Counseling
Sun River Health	Community Home Health Care	Astor Services		

## Network Activity Overview

Monitor critical network metrics over time.





### **Care Center at Sunset Lake Rehab**

For more information: (845) 292-8640, <https://sullivanyny.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics (Continued next page)			
Monthly Total Expenses to Date	Monthly Cash Receipts	End of Month Census	Meals Prepared for Residents
\$1,262,455.70	\$1,201,064.18	115	10,431
Admissions / Discharges (to home or Assisted Living)	Total Day Care Visits	Total OT treatments	Total PT treatments
12/6	0	559	697

#### **Administrator and Deputy Administrator Comments:**

- COVID-19 diagnoses last month: No residents, two nursing staff, one kitchen staff

#### **Response to Public Comment Concerns Raised Last Month:**

- Pharmacy costs have decreased due to consulting with a 3rd party company that helps oversee the high cost of certain medications.
- Monday, Tuesday and Friday there is an in-house nurse practitioner day shift.
- Dr. Patel (Medical Director) is in-house on Wednesday to address monthly medical visits as well as to see acute residents.
- Thursday no in-house providers but a nurse practitioner is available via phone.
- For off-hours, there is a call schedule. Dr. Patel assigns the nurse practitioners on the call schedule.
- For readmission from the hospital for our residents, all previous medications are reinstated and all new medications from hospitals as well. Any vital medication the hospital will give prior to discharge. Within 12 hours of readmission, new medication is the responsibility of the facility. All new scripts are sent to Geriscript. the cut off for delivery of new is 8pm daily.

#### **Response to Legislator Concerns Raised Last Month:**

- There is only one HVAC unit on the roof that is scheduled for replacement. The date is being narrowed down for the crane and getting all the other details and moving parts in place prior to scheduling.
- At times the drain is slow or blocked causing ponding, but it is dealt with when it is reported or found.

#### **Staffing (3 Stars):**

- Recruiting and hiring efforts continue
- We continue to work with staffing agencies
- New Hires for August: All new hires we hired under Frontline; one per diem RN, one full-time CNA, one part-time CNA

**Health Inspections (1 Star) & Quality Measures (2 stars):** Department of Health (DOH) arrived on Sunday September 22 for facility survey, last survey was conducted in December 2022. We are waiting to receive the final report from the Survey team.

#### **Nursing and Physical Therapy Update:**

- Harvested flowers from their garden, tomatoes, herbs, beans and carrots from the raised beds
- Decoration of the celebratory tree (Olympic related)
- Variety of rehab sports competitions.

#### **Activities Department Update:**

- Introduced several new group games (Roll with the Hawaiian Punches, Left Right Left, and ABC Easy as 123)
- Hawaiian Luau
- Celebrated National Ice Cream Sandwich Day and National Dog Day.



## **Department of Community Services (DCS)**

For more information: (845) 292-8770, <https://sullivanyny.us/Departments/CommunityServices>

National Suicide Hotline: 988 Mobile Mental Health – 24-hour hotline: (800) 710-7083, Face-to-Face Outreach Monday-Friday 8am-8:30pm, Saturday-Sunday 8am-12am

Children’s Mobile MH: (845)701-3777

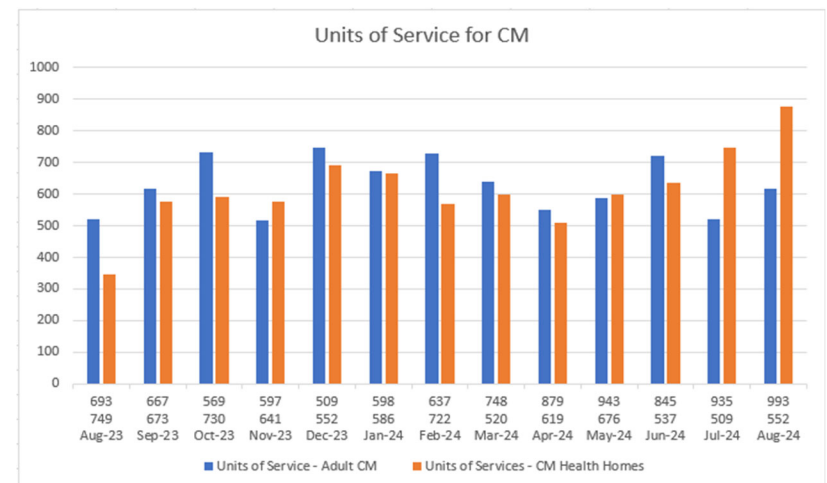
### **Local Government Unit Summary:**

- **Substance Use Task Force:**
  - **Goals:** Reduce substance abuse, improve mental health, enhance community safety, and promote policy reform.
  - **Approach:** Prevention, intervention, treatment, recovery support, and interagency collaboration between law enforcement, public health, and community organizations.
  - **Data:** Working with Catalyst Research regarding data for each pillar and the task force as a whole.
- **United Sullivan Website:** Developed and landing page launched.
- **Stabilization Center:**
  - Community need mapping, assembling funding sources, and site planning are all in progress.
  - Surveys were disseminated to over 200 community members and 35 providers (English and Spanish), with a completion date of 9/15/2024. Data is currently under review and we expect it to be provided within approximately 30 days from our contracted partner, Catalyst Research.
- **Fatality Review Board:** Ongoing meetings focused on authorization for information sharing, policy development, mission/vision statements, and process/protocol establishment. Previous meetings held on 8/26 and 9/23/2024.
- **OASAS Opioid Abatement Funds:** RFP awarded to Restorative Management, Catalyst Research, Nikki Jones, and Sullivan 180. Re-sending RFP this fall.
- **Vaping Project:** Working with Sullivan 180 and BOCES – roundtable discussion to be held in November
- **Mobile Crisis Services:** RFP issued in May 2024 to enhance services for adults and youth. Response received, and ongoing discussions with the state. Next meeting is on 9/5/2024.
- **System of Care for Youth:**
  - Survey provided to parents/caregivers to address youth service gaps and provide OPWDD education regarding eligibility and services.
  - Looking to expand SOC from a committee to a Task Force
- **Ongoing LGU/Behavioral Health Planning**
- **Annual Auditing of Providers who receive State Pass through Funds**
- **Working on establishing a Community Trauma Response Team**

### **Care Management:**

- The Care Management unit continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of August 2024, there are five active Assisted Outpatient Treatment (AOT) orders and there is one person on enhanced AOT services.

**Adult & Children’s SPOA:** Continued on next page...



- On August 8, 2024, the Adult SPOA Committee met via Zoom with seven new cases reviewed, seven previous cases were reviewed.
- The total of 140 RSS beds with 199 people on the waiting list and 12 openings.
  - There are 7 people on the list for Family Care with no openings.
  - RSS Community Residence: 12 beds, 51 on the waiting list, no openings.
  - RSS Sullivan Treatment Apartment Program: 29 beds, 32 on the waiting list, 2 openings but the apartments are still in need of repairs.
  - RSS Sullivan County Respite: 1 bed, 1 on the list. It is unavailable.
  - RSS Supportive Apartment Program: 39 Regular and 16 L/S, 69 on the waiting list, 10 openings for Supported Housing.
  - RSS Invisible Children's Apartment Program: 6 beds, 10 on the waiting list, no openings.
  - RSS Chestnut Street Apartments: 37 beds, 36 on the waiting list, & no openings.
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.
- Children's SPOA Committee met via Zoom on August 22, 2024 and went over three new referrals and one previous referral
- The Coordinator organized and facilitated the monthly Adult & Children SPOA Committee meetings (review of incoming referral packets, typing the case presentations, agenda, meeting minutes, waiting lists). Coordinator also conducted follow up throughout the month and completed monthly SPOA related data reports.

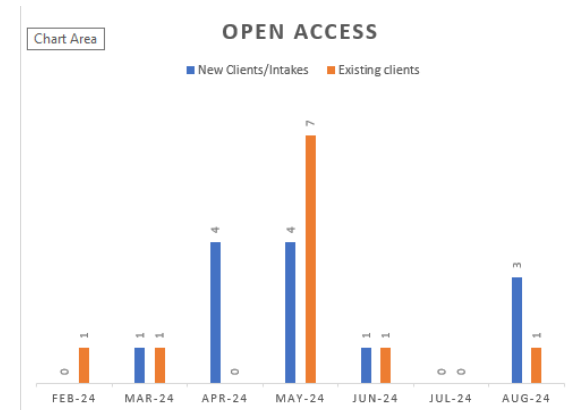
#### **Behavioral Health Clinic (Mental Health and Substance Abuse):**

- High Risk Clients: In August 2024, there were 172 clients on the roster for high risk census.
- Open Access is Thursdays from 9am to 12pm.

#### **Mobile Mental Health and Open Access Statistics:**

Month/Year	Incoming Calls	Initial Phone Contacts	Outreaches	Diversion Rate	Hospital Referrals	Admissions	Admission Rate
Aug-23	316	113	21	67%	7	3	43%
Sep-23	371	135	16	75%	4	1	25%
Oct-23	309	122	23	78%	5	3	60%
Nov-23	404	139	31	62%	12	4	33%
Dec-23	449	85	9	100%	0	n/a	n/a
Jan-24	280	83	11	73%	2	2	100%
Feb-24	311	88	16	88%	2	1	50%
Mar-24	252	93	16	81%	3	0	0%
Apr-24	259	86	24	83%	4	4	100%
May-24	305	99	29	79%	6	4	67%
Jun-24	249	83	30	67%	6	4	67%
Jul-24	335	101	30	77%	7	5	71%
Aug-24	323	111	38	79%	8	5	63%

SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES						
STATISTICAL SUMMARY FOR: August 1, 2024 - August 31, 2024						
Prepared by : Sara A. Cole				CLIENTS		
	ON ROLLS:			ON ROLL:	CLIENTS	UNITS OF
PROGRAM	8/1/2024	ADMISSIONS	DISCHARGES	8/31/2024	SERVED	SERVICE
SC BEHAVIORAL HEALTH CLINIC ADULT	434	20	27	427	454	432
SC BEHAVIORAL HEALTH CLINIC CHILD	10	1	1	10	11	4
SC BEHAVIORAL HEALTH CLINIC FORENSIC	68	6	5	69	74	59
SC BEHAVIORAL HEALTH CLINIC MICA	19	3	1	21	22	Included in Clinic Adult
SC BEHAVIORAL HEALTH CLINIC MAT	12	0	2	10	12	Included in Clinic Adult
<b>TOTAL MENTAL HEALTH</b>	<b>543</b>	<b>30</b>	<b>36</b>	<b>537</b>	<b>573</b>	<b>495</b>
SC CARE MANAGEMENT	24	0	1	23	24	530
SC HEALTH HOME- ADULT	44	3	0	47	47	447
SC HEALTH HOME - KENDRA, AOT and HH+	12	0	0	12	12	120
SC HEALTH HOME - CHILD	13	0	0	13	13	105
SC HEALTH HOME - OUTREACH	14	0	0	14	14	321
SC CM CCSI					9	22
<b>TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS</b>	<b>93</b>	<b>3</b>	<b>1</b>	<b>95</b>	<b>105</b>	<b>1,224</b>
SC SPOA - Adult	50			50	50	385
SC SPOA - Child	12			12	12	107
<b>TOTAL SPOA</b>	<b>62</b>	<b>0</b>	<b>0</b>	<b>62</b>	<b>62</b>	<b>492</b>







**Department of Social Services (DSS):**  
**For more information on our report: (845) 292-0100**

Public Assistance Cases (as of 08/31/2024)				
Temp. Assistance to Needy Families	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
187 (-9)	252(+9)	6081(+1)	3409(-33)	2462(-20)
Homelessness Snapshot (as of 08/31/2024)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Emergency Housing Census
0	0	209/103(+17/+8)	20(-1)	312 (+25)

**Public Assistance Programs:**

**Medicaid:** Nothing new to report.

**SNAP:** Continuous efforts are underway to improve timeliness of case processing and customer service. Improved staffing levels are definitely helping!

**Child Care:** Have received at least 25 online applications and are currently carrying 250 active childcare subsidy cases.

**HEAP** Participated in a job fair to try and recruit Account Clerks (successful!). Have also started early outreach process to active SNAP recipients who qualify for autopay HEAP benefits. This requires manual mailings to ensure vendor information remains correct from year to year.

**TA:** Continues to address all new applications and recertifications in accordance with OTDA. TA applications are at 85% for their timeliness of processing applications; also helped by improved staffing.

**Housing:** Continues to address the homeless applications as they come in. Continues to rearrange staff assignments to help with the flow of applications. Implemented team huddles to try and help with the process improvement.

**NYS OTDA Rental Supplement Program (RSP) Update:**

SFY 2024-25 allocation to Sullivan County: \$240,957

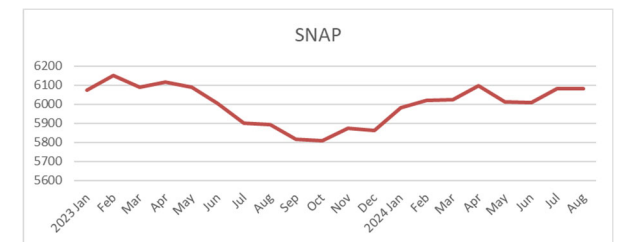
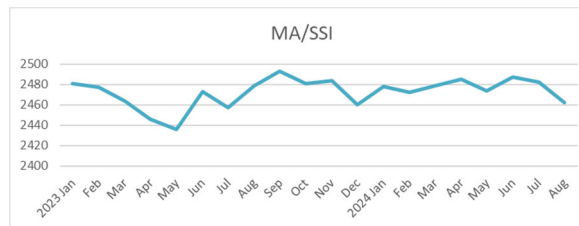
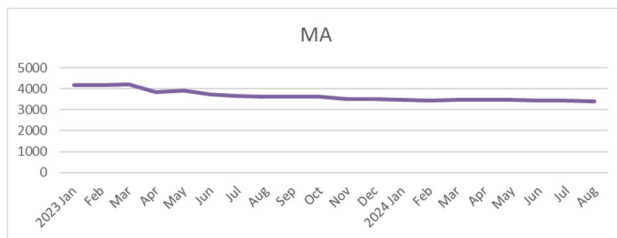
\$16,987 paid out for rental arrears (applicants could be no more than 2-3 months behind and no threat of still be evicted)

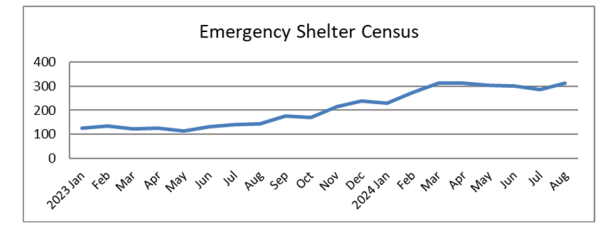
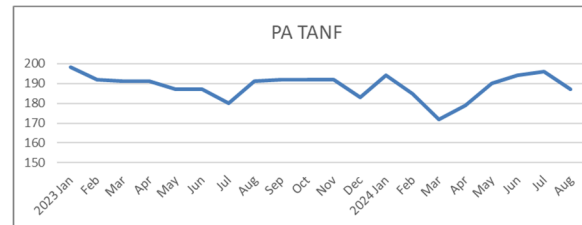
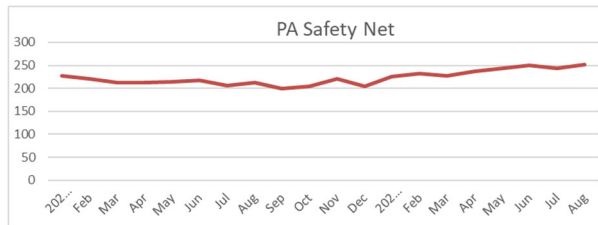
\$4,610 + \$2,707 obligated for security deposits

\$46,944.66 monthly rents paid

**Cross Trained Unit:** This unit is fully staffed and still in training, however they have already been utilized in helping SNAP, TA and Housing with interviews and expedited screenings.





**Temporary Assistance Case Trend Charts:**





Fraud Investigations (as of August 31, 2024)						
Collections	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$27,658.04 (+19,547.77)	205 (-3)	44 (+6)	47 (+7)	0 (-2)	4 (0)	14 approved (+5) \$22,700.00 costs (+\$5,492.00)
Child Support Enforcement Cases (as of August 31, 2024)						
Collections	Petitions Filed	Paternity Establishments		Total Cases		
\$708,950 (+117,462)	31 (+18)	12 (+4)		2,779 (-7)		

ADULT SERVICES UNIT:	2023 TOTAL	2024 YTD	2024 AUG
PERSONAL CARE AIDES			
CASES OPENED	16	22	5
CASES CLOSED	17	5	2
# CASES (AVG.)	30	35	39
PERS			
# CASES (AVG.)	0	0	0
APS REFERRALS			
16A Neglect/Abuse	37	18	3
16B Neglects Own Basic Needs	113	43	6
16B Untreated Medical Conditions	33	26	6
16B Self-endangering Behaviors	15	16	4
16B Unable to Manage Finances	36	37	4
16B Environmental Hazards	21	26	5
APS			
CASES OPENED	261	165	28
CASES CLOSED	251	169	16
# CASES (AVG.)	148	153	153
GUARDIANSHIPS			
OPEN	38	37	0
REP PAYEE			
OPEN	TBD	103	2

FOSTER CARE STATISTICS				CHILD PROTECTIVE STATISTICS			
	AUG 24	Trend	Goal		2023	YTD 24	AUG 24
Kinship%	12.61%		20%	# New Reports	1410	966	91
Congregate Care%	19.33%		16%	# Indicated Reports	174	155	16
Total in Care	119		<100	Physical abuse	14	13	1
RTF	0			Emotional abuse	0	0	0
Diagnostic	2			Sexual abuse	13	4	0
RTC	10			Neglect	62	71	8
Group Home	2			Domestic violence	13	13	2
Therapeutic Foster Home	27			Educational neglect	39	28	4
Regular Foster Home	50			Substance abuse	33	23	1
Kinship	15			1034	0	3	0
Other	13			# Unfounded Reports	710	363	55
Freed for Adoption	20			# Closed FAR	49	168	20
Certified Homes	78		5x #in ca	# Court Ordered 1034s	36	40	10
Newly Certified Homes	1			PREVENTIVE SERVICES STATISTICS			
Number of Closed Homes	0			NEW REFERRALS	15		
New Kinship Homes	0			TOTAL CASES	86		
Pending Certification	6						



**Public Health**  
Prevent. Promote. Protect.

**Public Health Department:** For more information on our report: (845) 292-5910, [sullivan.ny.us/Departments/PublicHealth](https://sullivan.ny.us/Departments/PublicHealth)

**Director's Comments:**












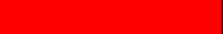


- New Physical Therapist and registered nurse hired

- Continue to work with fiscal and grants to ensure compliance
- Education and outreach continue throughout the county

#### CHHA: Certified Home Health Agency

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Census	Average daily census of 194	515 RN visits 1,042 therapy visits
Productivity	5.08 across all disciplines	20% of referrals not taken under care (NTUC)

#### SCDPH CHHA/ MCH/ LT Performance Indicators:

Measure/Indicator	2023 YE Score	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Target 2024	Current vs. Goal	Trend	Best Practice
																	
Admissions (2024)		102	88	113	94	105	107	126	106								10%
Admissions (2023)	1285	144	131	129	109	108	111	127	103	109	104	98	86				10%
Average Daily Census		166	179	186	186.9	175.4	178.6	184.5	194					n/a			
Prior Year (2023)	2137	184	198	202	183	173	170	173	166	160	179	176	173				
Productivity		4.38	4.50	4.43	4.81	4.96	5.05	4.92	5.08								7
Prior year	4.48	4.63	4.80	4.65	4.55	4.70	4.30	4.74	4.60	4.76	4.55	4.63	4.23	5.50			7
Overtime: total		120.5	153	194	134.5	135	129	174	185								
prior year	160.3	89	115	122	122	121	127	129	131	131	134	138	161	85.00			

- 2 LTC patients
- 102 new patients
- 1 full-time RN hired
- 1 nursing vacancy remains

#### Health Education / Rural Health Network

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
HealthFest Planning	All vendors are confirmed.	Marketing and planning continue
Outreach / Lesson Plans	30 outreach events for the month. Ongoing Narcan training and distribution	



<b>Fellowships</b>	2 Week orientation for 3 fellows	
<b>Teen Vaping Roundtable</b>	Meeting with community services to determine how education and community health will be incorporated into the JUUL settlement	

- HealthFest planning is well under way
- Still awaiting RFP for Rural Health Network Grant cycle.
- Outreach continues with education, community health workers, and bilingual outreach worker
- Education on mosquito bite prevention in response to increase in mosquito borne illness in the region

#### Healthy Families

<b>Goal / Area of Focus</b>	<b>Update / Progress</b>	<b>Key Indicators/ Trends</b>
<b>Capacity</b>	32 enrolled families	Up from 29 last month. Capacity is increasing as HF staff is completing orientation.
<b>Home Visits</b>	57 out of 68 expected home visits completed	<i>Decreased from 100% last month</i>
<b>Referrals</b>	Healthy Families 15 received referrals. Of them 6 we continue to outreach to, 5 have enrolled in the program, 2 refused and 1 was previously in the program.	Referrals are up from last month.

#### Car Seat Distribution Update

<b>Month</b>	<b>Seats distributed</b>	<b>Seat Check - No distribution</b>
23-Oct	14	0
23-Nov	14	0
23-Dec	8	0
Jan-24	38	1
24-Feb	13	2
Mar-24	51	14
24-Apr	8	1
24-May	17	1
24-Jun	27	2
24-Jul	25	0
24-Aug	7	1
24-Sep		
<b>Totals</b>	<b>222</b>	<b>22</b>

- Car seat clinic planned for September 20<sup>th</sup>.
- Healthy Families is fully staffed.
- Healthy Families site visit will occur in November

#### Maternal Child Health/CAPTA-CARA

	<b>Total 9/22-8/23</b>	<b>Aug-24</b>	<b>Total YTD 9/1/23-8/31/24</b>
<b># FSS/FSWs # FTEs</b>	6	6	6
<b>Staff Vacancies</b>	0	0	0
<b>Referrals received</b>	224	15	111
<b>Referrals pending</b>	46	7	7
<b>Discharges</b>	36	2	43
<b>Assessments completed</b>	47	5	20
<b>Enrolled families @ end of month</b>	50	32	32
<b># HomeVisits</b>	1023	57	880
<b>Cribs</b>	32	4	21

<b>Goal / Area of Focus</b>	<b>Update / Progress</b>	<b>Key Indicators/ Trends</b>
<b>Referrals</b>	26 referrals	Referrals are up from July. 19 referrals taken under care, 3 pending SOC, and 4 NTUC
<b>Census</b>	36	Census decreased slightly this month
<b>Outreach</b>	Outreach to community partners continues	Recruiting continues for an additional MCH RN

- Referrals continue to be made from many community partners.
- Productivity is at 4.05 units for the month.

#### Children and Youth with Special Healthcare Needs / Early Intervention

<b>Goal / Area of Focus</b>	<b>Update / Progress</b>	<b>Key Indicators/ Trends</b>
<b>CPSE</b>	Caseload is down to 155	Summer typically sees fewer cases
<b>EI</b>	Referrals are down by 1 from August 2023	EI referrals remaining steady

Program/Indicator	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
EI Referrals 2024	23	14	25	27	23	15	22	18	0	0	0	0
EI Referrals 2023	30	14	17	28	29	19	16	19	18	35	21	31
EI OSC Caseload 2024	48	42	42	49	56	56	38	42	0	0	0	0
EI OSC Caseload 2023	86	86	98	110	111	112	100	96	78	64	57	50
EI Active Cases 2024	198	185	190	201	206	208	209	195	0	0	0	0
EI Active Cases 2023	199	191	198	241	246	243	245	245	235	235	204	194
CPSE Caseload 2024	279	287	294	306	311	312	145	155	0	0	0	0
CPSE Caseload 2023	264	245	281	302	306	306	139	146	209	232	246	252

<b>2024</b>	Total Claimed
School-Age	\$ 743,909.55
Service Coordination	\$ 13,485.24

#### Disease Surveillance and Investigation and Emergency Preparedness

<b>Goal / Area of Focus</b>	<b>Update / Progress</b>	<b>Key Indicators/ Trends</b>
<b>Immunization Program</b>	Camp vaccine audits concluded with more than 50 camps audited. Camp audits were generally well received	We will review audit procedures for next year.
<b>Rabies</b>	52 incidents with 33 dog bites and 11 cat incidents, 7 bat exposures, and 1 pony. 7 animals were tested, all negative. 6 people treated for rabies.	Animal bites continue to rise. Education and outreach to the community on rabies and bite prevention ongoing
<b>Sexually Transmitted Infection</b>	10 reports for the month.	STIs, including syphilis, continue to be investigated
<b>Tuberculosis</b>	1 LTBI and 1 active case being treated out of county	Active cases remaining constant

<b>Lead Poisoning Prevention</b>	98 cases	Total cases decreased
<b>COVID</b>	355 reported cases	Still trending up slightly
<b>Other Communicable Diseases</b>	One varicella outbreak (3 cases) and a legionella HEIC investigation. Decrease in tick-borne illness.	Continue to see an increasing disease burden
<b>Emergency Preparedness</b>	Public Health Emergency Response Plan update complete	Continue planning and community outreach
<b>Medical Reserve Corps</b>	Volunteer Management Plan submitted. Background check training completed.	Continue to meet the deliverables for MRD-STTRONG. Increase participation in MRC

- 103 animals vaccinated at rabies clinic in August
- Education and community outreach on TB continue to build strong relationships with providers

#### Other Program Areas

<b>Program Area</b>	<b>Update / Progress</b>	<b>Key Indicators/ Trends</b>
<b>HIPAA/Corporate Compliance</b>	Routine walk-throughs were conducted without notable areas of issue	
<b>Training and Quality</b>	T&QI position vacant. Will continue to promote position for replacement	

<b>Staffing Update: Position Title &amp; No.</b>	<b>Notes</b>
<b>Community Services (9 Positions Vacant, 51 Authorized, 17.64% Vacant)</b>	
Account Clerk/Database #3039	Approved to fill
Assistant Social Worker II, #0369, #3210	Need RTF
CS Coordinator, #3206	Interviewing
Database Clerk, #3300	Interviewing
Staff Social Worker I, FT#2320 & FT#3288, PT#3308 & PT#3638	Interviewing
<b>Public Health (20 Positions Vacant, 80 Authorized, 25% Vacant)</b>	
Community Health Nurse, #2333	
Epidemiological Supervisor, #3579	
Licensed Practical Nurse, #1636	Posted
Personal Care Aide, #3654, #3655	
PH Nurse, Core #2729, #3419, D&T#2927, #2784 (PD)	Posted
Public Health Director, #2925	
Public Health Occupational Therapist, #3340(PD)	
Public Health Physical Therapist, #3667 (PD)	
Registered Nurse, CHHA #747, #2875, #2502(PD), #2782(PD), Core #2373, D&T #3634	Posted
Training & Quality Improvement Coord, #3524	
Supervising Comm Health Nurse, #148	

<b>Social Services (12 Positions Vacant, 175 Authorized, 6.86% Vacancy Rate)</b>	
Case Supervisor, #2357	Intend to promote from within
Caseworker, #2985	Interviewing
Driver/Courier, #1219	Reclassifying to AC
SS Intervention & Outreach Coord., #3664	Starting in November
FS Investigator, #459	Intend to promote from within-Fraud Position
Records Management Clerk, #2495	Reclassifying to AC
Senior AC/DB, #3223, #2688	Canvassing
Senior Caseworker, #183, #241	Posted/Interviewing
Sr. Family Services Investigator, #3249	Posted – Child Support position
SWE, #2899	Posted – Interviewing