

Division of Community Resources Monthly Report May 2024

Office for the Aging (OFA) March 2024 Monthly Report

Monthly Accomplishments

OFA Director:

- Participation on Alzheimer's community forum planning committee and PAC (Professional Advisory Council).
- Continued participation on New York State Master Plan on Aging Levels of Care subcommittee.
- Participated on panel at Workforce Summit event on March 13th providing information about supports available for caregivers in the workplace.
- Senior Needs Assessment- final draft approved and accepted by February 29th.
- Monthly Hoot distribution continues to increase via mail, email and drop off locations. Direct mail list has grown to over 450.
- Continued distribution of COVID test kits to community organizations.
- Leadership training ongoing for Director, Coordinators and Managers with supervisory responsibilities.
- Presented at two staff development sessions at Sullivan County DSS regarding OFA programs.
- Participated in Administrative Oversight Committee, conducted OFA HIPAA compliance department walkthrough.
- Plan submitted to reopen 5 congregate meal sites by June 1st, with up to 11 sites reopening by end of year. Submission of resolutions to support that plan and restructuring position in office to support growing needs.
- Participation in Sullivan County Workforce monthly roundtable meeting.
- Conducted interviews for Aging Services Assistant position, appointment made which creates vacancy for Aging Services Aide position which we are now interviewing for.

Retired Senior Volunteer Program (RSVP):

- Foundation set for 2 new RSVP Sites to be added in April: St. John's Food Pantry in Monticello and Christ Health Care Ministry Clinic in Ferndale
- Preparations nearly complete for RSVP Driver / Older New Yorker's Day Luncheon on April 30th 2024
- Nearly 700 hours volunteered in March with a value of \$24, 997 according to IndependentSector.org

Nutrition:

	Units:	Clients:	Contributions:
Homebound:	1,547	104	\$1,754.00
Congregate served at home:	686	37	
Congregate served at sites:	248	43	\$350.00 (collected at our 2 active congregate meal sites)
Total:	2,481	184	\$2,104.00

Transportation:

- 112 SCT (Sullivan County Transportation) Medical Trips
- 158 SCT Shopping Trips
- 65 RSVP Medical Trips
- 5 Medical Trips provided by OFA staff
- 44 Congregate Nutrition Site Transportation

Legal referrals: 6 referrals made to Rural Law Center.

Caregiver Resource Center:

3/18 - 10 Warning Signs workshop held at Ethelbert Crawford library – 8 attendees

3/13 - WJFF Radio interview promoting CRC programs

Caregiver Café support groups held (in person):

March 11 – -1

March 25 – -2

Virtual Caregiver Support Groups:

March 13 – -1

March 27 – -2

Tai Chi for Arthritis & Fall Prevention

Classes held 2x week for 8 weeks (Jan to March) – 18 attendees

Another series begins April 22 and is already full with a waiting list.

Bone Builders (Osteoporosis prevention) weekly for 12 weeks, starts April 11 and is full with a waiting list.

April 19 Community Forum with the Rural Law Center at CCE – 44 registered.

NY Connects:

- 116 contacts for March.
- NY Connects continues to schedule outreach at senior club sites along with community partners like Alzheimer’s Association, Caregiver Resource Center, and Independent Living Center.

Health Insurance Information Counseling Assistance Program (HIICAP):

- 40 contacts- Medicare Advantage annual election period ended March 31.

Personal Emergency Response System (PERS):

- 20 clients currently receive PERS through CSE, EISEP & IIIIE funding.

EISEP (Expanded In-home Services for Elderly Program):

EISEP FULL-SERVICE CASEFILES during March

Casefiles already open as of 3/1/24**	27
Casefiles opened 3/1/24-3/31/24	6
Casefiles closed 3/1/24-3/31/24	5
Casefiles open as of 3/31/24**	28
**plus 2 NON-EISEP [PERS only]	2
Casefiles open with PCA as of 3/31/24	17
Casefiles open with no PCA, waitlisted as of 3/31/24	8

PCA- Personal Care Aide

Sullivan County Youth Bureau:

- Attended & completed Leadership training (s).
- Participated in the planning process of the Hudson Valley Youth Bureau training money that was allocated.
- Participated and facilitated a PSA with Manor Ink for the Hudson Valley Youth Bureau PSA.
- Met with Sullivan West Central School, stake holders, and businesses to initiate the Youth Internship Program.
- Monthly Co-host of Catskill News Talk radio and Bold Gold Radio with Mike Sakell.
- Attended Sullivan County Workforce Summit.
- Met with Center for Workforce Development to collaborate on Youth Internship Program.

- Participated in Empowering a Healthier Generation School Grant Review committee.
- Weekly Youth Bureau Bulletins emailed. Reached around 650 people, and continually adding. Continued engagement on social media and county website.
- Partner in Warrior Teen program and initiative.

IN PROGRESS FOR NEXT MONTH

- Interviews ongoing for Nutrition Site Operator, 5 congregate sites slated to be open by June 1. Chauffeur positions filled.
- Receiving instructions via webinars for upcoming Four-Year Plan from NYSOFA (NY State Office for the Aging). More intensive training coming in June at ACUU (Aging Concerns Unite Us) conference.
- Continued participation in Long Term Supports Subcommittee of Master Plan on Aging- Statewide collaborative planning effort between OFA & DOH (Dept. of Health).
- RSVP Driver's recognition event April 30th.
- Older New Yorker's Day ceremony May 14th in Albany. Brining 2 awardees from Sullivan County.
- Site visits ongoing for RSVP and additional MOU's executed at St. John's Pantry and Christ Health Care Ministry Clinic.
- Policies and procedures review and updates ongoing for all programs and functions.
- End of year reporting and data entry ongoing. Claims for all programs ongoing.

Transportation

County Transportation:

Month 2024	Veterans Medical Centers	Veterans In- County Medical	Senior Medicals	Shopping Buses
January	50	12	70	150
February	38	17	79	147
March	47	42	112	158
April				
May				
June				
July				
August				
September				
October				
November				
December				

Move Sullivan 2024	Average Daily Ridership	Monthly Ridership	Monthly Paratransit
January	436 (21 days)	9,154	230
February	472 (20 days)	9,447	218
March	478 (21 days)	10,048	262
1st Quarter Totals		28,649	710
April			
May			
June			
2nd Quarter Totals			
July			
August			
September			
3rd Quarter Totals			
October			
November			
December			
4th Quarter Totals			
Annual Totals			

Community Assistance Center (CAC)

- ✓ The team continues to provide referral and assistance to callers looking information and/or resources.
- ✓ Continued distribution of test kits and masks.
- ✓ The CAC remains active providing food assistance deliveries as well as connections to community resources.
- ✓ The Food Bank deliveries to the pantries are bi-monthly.
- ✓ Support HV Food Bank monthly mobile pantry efforts in Freemont, Yulan and Fallsburg.
- ✓ A member of the Sullivan Catskill Food Security Coalition.