

Sullivan County Division of Health and Human Services -- Monthly Report – December 2023

Roadmap to Better Health Implementation

April 2023 Robert Wood Johnson (RWJF) Ranking: 60th (of 62)

August 2022 U.S. News and World Report Ranking: 58th

January 2023 Child & Family Well-being in NYS Ranking: 54th

- Sullivan County Community Assistance Center Hotline: 845-807-0925

- National Suicide Hotline: 988

- Hope Not Handcuffs: 833-428-HOPE

Strategy	Update on Activities Supporting the Strategy	Key Performance Indicators Positive Trend = GREEN, Negative = RED	
Ease Access to Care	<ul style="list-style-type: none"> Unite Us: We continue to recruit and integrate agencies and health care providers into the network and are familiarizing staff with the platform. Mental Health and Substance Use Treatment Access: Astor assuming pediatric MH services. With new staff onboard, we are beginning to plan toward resuming open access for adult MH. 	Unite Us Participating Agencies	LIVE: 23(+1) PENDING: 2
		Unite Us Cases / Resolved	75/42
End the Opioid Crisis	<ul style="list-style-type: none"> Drug Task Force Activities: Drug Task Force members are wrapping up Healing Communities Study activities and starting to focus on 2024 activities. Two working groups are being formed. One will bring multi-disciplinary expertise to reducing the number of babies born suffering from drug withdrawals and the other will focus on analyzing and addressing the causes of fatal overdoses. Opioid Settlement Fund Distribution – Contract development is ongoing for Year 2 RFP respondents whose programs were approved for funding. Two contracts are fully executed (ATI and Sullivan180), five contracts are in final preparation and have been reviewed with the contractors (Catholic Charities Prevention, Bold Gold Media, Lamar Advertising, Liberty PD, Corona Self-Help), the contract with Catholic Charities to support treatment services is on hold (likely to be discontinued) due to the anticipated transfer of inpatient services to another provider. 	2022 Opioid Deaths	43 (+6)
		2022 Drug-related ED Visits	76 (-6)
		2022 Drug-related Hospitalizations	15 (-4)
Enhance Our Community	<ul style="list-style-type: none"> Homeless Census: Currently experiencing sharp increase in homeless census, aside from the ongoing shortage of available affordable housing, cold weather has prompted many persons living in places unfit for human habitation to seek assistance from DSS. Housing Vouchers: Section 8 voucher applications were recently accepted for families currently experiencing homelessness by Pathstone. Due to close collaborations between DSS Housing and our clients, 36 families have received vouchers and we are now seeking rentals for these families – we have been able to assist 4 families with moving into housing through the use of their vouchers.. 	Homeless Census	216 (+45)
		Top 3 recidivism issues: substance use disorder (31 clients), mental health disorder (20), released from incarceration (15)	



Care Center
at Sunset Lake Rehab

Care Center at Sunset Lake Rehab

For more information: (845) 292-8640, <https://sullivanny.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics – all data as of October 31, 2023 unless otherwise indicated			
Monthly Total Expenses to Date	Monthly Cash Receipts	Avg. Daily Census	Meals Prepared for Residents
\$1,156,034.93	\$946,813.12	99	10,329
Admissions / Discharges	Total Day Care Visits	Total OT treatments	Total PT treatments
17/5	0	725	865

- Our most recent 5 Star with our PBJ (Payroll Based Journal) hours from the second quarter of this year show our hours per resident per day at 4 hours and 23 minutes per resident per day. This is almost an hour a day over the state required minimum of 3.5 hours per resident per day. This information is

gathered from our CMS 5 Star rating and PBJ submission data. We have been working with Nursing staff and the Staffing Coordinator to balance schedules so they are consistent across weekends and holidays. As always, we continue to recruit and retain new staff in all positions. The schedule has been more balanced over the last month, Sundays are still a bit of a struggle but many of our recent hires have decided to be “weekend warriors” so they have filled many of our vacancies on the weekend allowing for less stress when trying to schedule.

- The Flu Clinic was recently completed for all residents with 90 receiving flu shots. COVID booster clinic was also recently held (in November) and 69 residents received their booster. No residents or staff were COVID positive at the time of this report.
- There was 1 reportable incident in October 2023. DOH was in to visit on two previous complaints on 10/16-10/17. We received the SOD (Statement of Deficiency) which was addressed and submitted on 11/10/2023 and has since been accepted, all immediate corrective action has been taken and completion of education for staff is on-going.



Department of Community Services

For more information: (845) 292-8770, <https://sullivanny.us/Departments/CommunityServices>

National Suicide Hotline: 988

Mobile Mental Health: (800) 710-7083

Children’s Mobile MH: (845)701-3777

Behavioral Health Clinic: In October, there were 162 clients on the high-risk census.

Care Management:

- The Care Management unit continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of October 2023, there are five (5) active Assisted Outpatient Treatment (AOT) orders and one (1) person on enhanced AOT services.

Adult & Children’s SPOA:

- On October 12, 2023, the Adult SPOA Committee met via Zoom with five (5) new cases reviewed, ten (10) previous cases were reviewed.
- There is a total of 147 beds with 169 people on the waiting list and 15 openings. (The waiting list was reviewed and people that could not be contacted or have found housing elsewhere were removed from the list.)

PROGRAM	ON ROLLS:			CLIENTS		UNITS OF SERVICE
	10/1/2023	ADMISSIONS	DISCHARGES	10/31/2023	SERVED	
SC BEHAVIORAL HEALTH CLINIC ADULT	381	26	15	392	407	590
SC BEHAVIORAL HEALTH CLINIC CHILD	58	7	1	64	65	126
SC BEHAVIORAL HEALTH CLINIC FORENSIC	42	7	5	44	49	140
SC BEHAVIORAL HEALTH CLINIC MICA	18	5	4	19	23	Included In Clinic Adult
SC BEHAVIORAL HEALTH CLINIC MAT	5	0	0	5	5	Included In Clinic Adult
TOTAL MENTAL HEALTH	504	45	25	524	549	856
SC CARE MANAGEMENT	45	2	0	47	47	776
SC HEALTH HOME - ADULT	35	1	0	36	36	246
SC HEALTH HOME - KENDRA, AOT and HH+	10	1	0	11	11	32
SC HEALTH HOME - CHILD	15	1	0	16	16	129
SC HEALTH HOME - OUTREACH	8	3	2	9	11	162
SC CM CCSI					0	0
TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS	105	5	0	110	110	1,183
SC SPOA - Adult	46			46	46	429
SC SPOA - Child	18			18	18	120
TOTAL SPOA	64	0	0	64	64	549
		# of calls	#of ph interv	Outreaches	Hosp Divers %	Hosp Admit %
MOBILE MENTAL HEALTH	371	N/A	16	75	25	August #'s

- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.
- Children’s SPOA Committee met via Zoom on October 26, 2023 and went over five (5) new referral and seven (7) previous referrals were reviewed.

Local Government Unit:

- Staff retention and recruitment: At this time, we have been able to onboard 4 Social Workers, leaving one vacancy with the possibility of filling in January.
- Working with our local 911 and Dutchess 988 regarding collaboration. Also working on First responder wellness.
- Healing Communities Study moving forward till March of 2024 it is a great initiative in saving lives and addressing the opiate epidemic. The plan has been drafted and we have implemented various strategies supported by committee and data. Working on sustainability plan and integration with our Substance Use Task Force.

Senior Community Services Coordinator:

- The Safer Prescribing and Dispensing Practices Workgroup offered the following training to local prescribers, pharmacists, and pharmacy technicians on 10/25/2023: “Pain Management for People who Use Opioids.” The next training of our educational seminar series is titled: “Substance Use, Pregnancy, and Parenting: A Harm Reduction Approach.” It is scheduled for 11/15/2023.
- Naloxboxes continue to be installed at various locations throughout Sullivan County. To date, on three separate occasions, a Narcan kit was accessed from a Naloxbox in an emergency overdose situation which prevented three overdoses from becoming fatal.
- Two harm reduction vending machines are being ordered; they will be located in Liberty and Monticello. The vending machines will be stocked with Naloxone and other harm reduction items.
- The United Sullivan website is in development. It will include a map of the locations of the Naloxboxes, harm reduction vending machines, and other information and resources.

Social Services:

For more information: (845) 292-0100, <https://sullivanny.us/Departments/familyservices>

Temporary Assistance

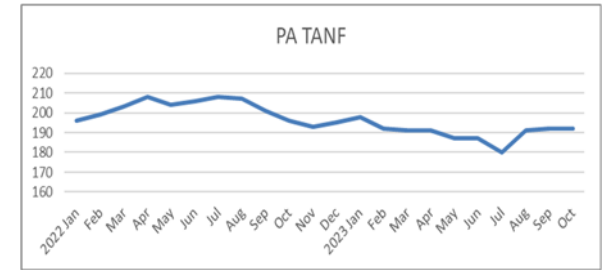
- HEAP program and warming centers are open for the winter season.
- As of 10/16/2023, the following amounts have been disbursed under ERAP: Rental arrears: 835 benefits, \$6,894,952.93, Average payment of \$ 8,257.43; Prospective rent payments - 610 benefits, \$1,996,744.06
 - Average payment of \$ 3,273.35



Medicaid:

- Continuing with following state guidelines during the initial unwind process.





Fraud Investigations (as of October 31, 2023)						
Collections	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$5,285.25 (-27,688.32)	227 (+2)	29 (-1)	27 (+1)	1 (-2)	6 (+3)	16 approved (+11) \$30,215.00 costs (+\$21,284.20)
Child Support Enforcement Cases (as of October 31, 2023)						
Collections	Petitions Filed	Paternity Establishments	Total Cases			
\$558,816 (-120,537)	40 (-7)	27 (+3)	2,914 (+7)			

FOSTER CARE STATISTICS				CHILD PROTECTIVE STATISTICS			
	OCT 2023	Trend	Goal		2022	YTD 23	OCT 23
Kinship%	10.00%		20%	# New Reports	1480	1197	107
Congregate Care%	23.00%		16%	# Indicated Reports	105	144	14
Total in Care	100		<100	Physical abuse	6	9	2
RTF	0			Emotional abuse	1	0	0
Diagnostic	1			Sexual abuse	7	10	1
RTC	10			Neglect	52	49	4
Group Home	2			Domestic violence	3	9	1
Therapeutic Foster Home	21			Educational neglect	20	37	1
Regular Foster Home	45			Substance abuse	14	30	5
Kinship	10			# Unfounded Reports	748	648	42
Other	11			# Court Ordered 1034s	46	28	2
Freed for Adoption	35			PREVENTIVE SERVICES STATISTICS			
Certified Homes	69		5x# in care	NEW REFERRALS	15		
Newly Certified Homes	3			TOTAL CASES	120		
Number of Closed Homes	1						
New Kinship Homes	0						
Pending Certification	2						

ADULT SERVICES UNIT:	2022 TOTAL	2023 YTD	2023 OCT
PERSONAL CARE AIDES			
CASES OPENED	17	14	3
CASES CLOSED	9	13	0
# CASES (AVG.)	30	30	31
PERS			
# CASES (AVG.)	0	0	0
APS REFERRALS			
16A Neglect/Abuse	79	32	0
16B Neglects Own Basic Needs	92	100	17
16B Untreated Medical Conditions	50	30	1
16B Self-endangering Behaviors	25	13	1
16B Unable to Manage Finances	34	32	1
16B Environmental Hazards	27	19	2
APS			
CASES OPENED	279	226	22
CASES CLOSED	303	224	21
# CASES (AVG.)	174	147	149
GUARDIANSHIPS			
OPEN	38	39	1



Public Health Department

For more information on our report: (845) 292-5910, <https://sullivanyny.us/Departments/Publichealth>



Director's Comments:

- Flu Vaccine clinics began with a focus on the under and uninsured at food production plants in the County.
- Partnered with Medicine Shoppe to provide Flu Clinics to County staff at Gladys Olmsted Building and Government center.
- Communicable disease staff attended Mid-Hudson Adult Immunization Coalition and provided closing remarks; Sullivan County Public Health, with NYSACHO and DOH, to host 2024 conference.
- One-on-one meetings held with all PH staff to review past year, get feedback, gain ideas and input for 2024 initiatives.
- SCDPH staff attended Common Conference day, providing education related to teen pregnancy and communicable disease to all Sullivan County school nurses. Narcan training and recertification was also provided.

Health Education/Rural Health Network/Injury Prevention/Other:

Narcan:

- Trained 11 people, 170 doses (85 kits) given out in October
- Education has also been making kits for the Nalox boxes and helping with installs around the County. Approximately 40 boxes have been installed

Outreaches:

- Tabling and pop up food pantry collaboration with Community Action at the Monticello and Liberty County Campus'. We also collaborated with Community Action during one of their larger food distributions. We handed out information about Public Health services and Covid tests before helping with the distribution.
- Back to school events at Liberty
- Daniel Pierce Giant Pumpkin Party at Grahamsville Fairgrounds
- Fall Festival in Liberty
- Children and Youth Provider's Day at SUNY Sullivan
- Narcan Distribution Summit where we were able to meet with other community organizations doing Narcan trainings
- Monthly Federation for the Homeless tabling
- Livingston Manor Night Out- Drug Awareness event
- Senior Resource Fair at the Government Center
- Resource contacts went out to all staff

Collaborations:

- Working with Healthy Families to update folders and brochure
- Working with Wendy going over Car Seat Program material
- Shared folder:
 - We are building out an Education Department Shared Drive Folder so if you need anything from us you can go into the Shared>> Education Department and check out what we have!
- Summer health festival is in full swing of the planning process!

Social media:

- We create social media posts to be posted daily and have now been putting up reels. Let us know what you think!

Early Care Program:

- CPSE caseload is up 68 from October of 2022
- EI referrals are up 18 from October of 2022.

SCPHS Early Care Program Performance Indicators:													
Program/Indicator	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Trend
EI Referrals 2023	30	14	17	28	29	19	16	19	18	35	0	0	
EI Referrals 2022	22	17	35	23	26	31	20	17	24	17	21	11	
EI OSC Caseload 2023	86	86	98	110	111	112	100	96	78	64	0	0	
EI OSC Caseload 2022	75	75	84	94	104	115	123	114	96	92	88	93	
EI Active Cases 2023	199	191	198	241	246	243	245	245	235	235	0	0	
EI Active Cases 2022	183	185	198	210	222	234	249	250	225	195	203	209	
CPSE Caseload 2023	264	245	281	302	306	306	139	146	209	232	0	0	
CPSE Caseload 2022	246	254	260	270	276	276	196	157	191	164	170	239	

2023	Total Claimed	Total Paid
School-Age	\$ 659,222.26	\$ 538,028.12
Service Coordination	\$ 25,075.44	\$ 22,215.96

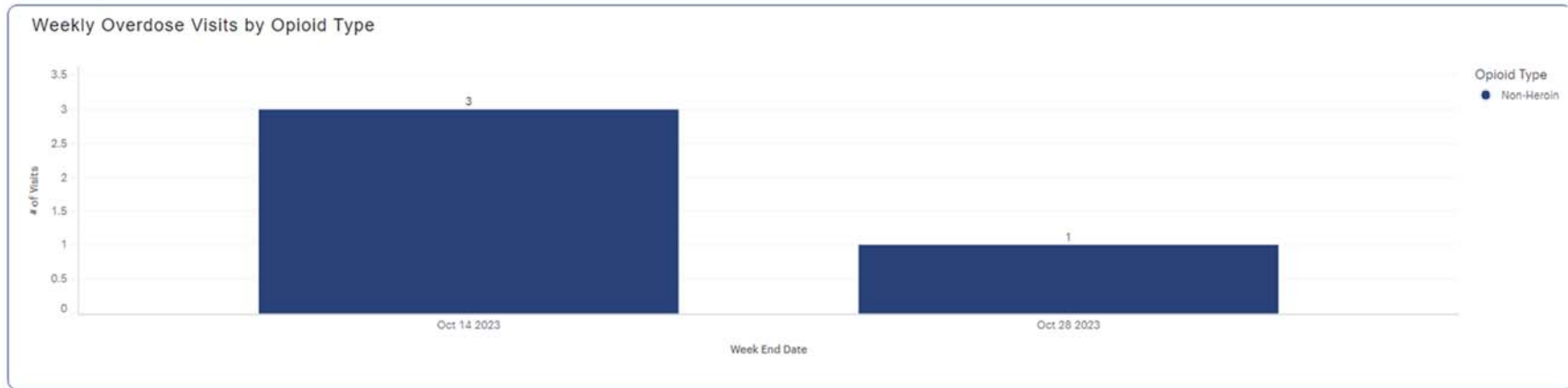
Disease Surveillance and Investigation and Emergency Planning:

- DSI continues the fight against Vaccine preventable disease! We held 2 successful food production plant clinics vaccinating over 260 persons. Covid Vaccine has been ordered from the Bridge for Access program (300 doses) and we will

be returning to those factories to distribute vaccines to the uninsured.

- A flu clinic was conducted in November focusing on community members who have access and functional needs.
- DSI is managing a Shigella outbreak that is also being seen in Orange and Rockland Counties. Pertussis continues to be reported in unvaccinated communities. We are working with our community partners to increase trust and provide education.
- Investigative disease burden continues to grow; for the previous quarter 52.94% were enteric diseases. (of the intestine). We continue to see an overall increase in all communicable diseases from prior years, both those that can be prevented through vaccination and those that cannot.

Rabies related incidents*/needing treatment	STI diagnosed / needing treatment	Tuberculosis	Lead Poisoning (investigated/total)	Covid Cases
<ul style="list-style-type: none"> • 17 investigations, 9 dog bites, 2 cat, 5 wildlife. 4 animals tested. 2 people treated with Post Exp prophylaxis. 	20/20	<p>Active Cases: - Total #- 0</p> <p>Suspects: - Total #-0</p> <p>Preventative Clinic - Total = 1</p> <ul style="list-style-type: none"> •Discharged – 1 •Refused LTBI treatment - 0 •New LTBI treatment - 0 •LTBI treatment (previous tx. continued) - 1 	108 total tests completed.	338 lab reported cases (- 50) Hospitalizations d/t Covid remain low.



HIPAA Compliance:

- A monthly HIPAA compliance walk-through was conducted, revealing no violations.

Staffing Update: Position Title & No.	Notes
Community Svcs (9 Positions Vacant, 48 Authorized, 18.75% Vacant)	
Assistant Social Worker II, #2325	Approved to fill
Clinical Program Manager, #3457	Posted
CS Coordinator, #3506, #3540	Posted
Director, #1757	Posted
Senior Account Clerk, #2820	Approved to fill
Staff Social Worker I, #3288, PT#3308, PT#3638	Posted
Public Health (20 Positions Vacant, 80 Authorized, 25% Vacant)	
Director of Patient Services, #3158	Posted
Senior Typist, #716	Vacant
Senior Account Clerk Typist #2981	Vacant
Bilingual Outreach Worker, Core #1972, CHHA #3452	advertising
Community Health Nurse #2333, #3420	no applicants
Licensed Practical Nurse (PD) #3476	Posted
PH Nurse #3419, #2729, #2185 (PD)#3264	Posted
Physical Therapist, #3555	2023 Budget
Registered Nurse, Core #849, D&T #3634, D&T (PD)#3152	Posted
Senior Database Clerk, #3338	Vacant
Principal Account Clerk, #3028	Posted
Home Health Aide, #383	Posted
Training & Quality Improvement Coordinator, #3524	

Social Services (22 Positions Vacant, 176 Authorized, 12.5% Vacancy Rate)	
Contract Monitor, #3182	Admin - posted
Family Services Investigator, #309	CSEU – intend to restructure
Caseworker, #514, #1149, #1202, #2724, #2995, #3036, #3052, #3455, #3456, Caseworker (PT), #3516	Services – posted
Senior Account Clerk, #3557	Services – awaiting test results
Social Welfare Examiner, #582, #2421, SWE Spanish #3604	Temporary Assistance – posted, no exam required!
Senior Caseworker #209, #286, #1318	Interviewing for one, two new openings due to promotions
Senior AC/DB #3223	TA – awaiting test results
Records Management Clerk #2495	Vacant
Account Clerk #119	Vacant