

Sullivan County Adult Care Center Project # 2310444

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To: contactus@osc.ny.gov

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The situation at this facility has been caused by five of the nine voters in the Sullivan County Legislation as follows:

- 1. The property the facility sits on, was sold to LDC as surplus. The Legislators then hired Infinite Care as consultants, to oversee the facility for 20 years.**
- 2. The DOH inspected the facility in January of 2023, and found that it was below the standard required for patient care, maintenance, and fire safety.**
- 3. Currently, the AC units on the roof are leaking, and have not been repaired, therefore, the residents have no air conditioning, plus when there was a fire there was no plan in place to move the patients to safety.**
- 4. The first-floor dining room has been eliminated to create a gym for outpatient rehab, leaving the residents with no socialization, since they have to eat in their rooms or in the hall.**
- 5. They have eliminated the Activity Director's position, and the staffing shortage has led to late meals, minimal bathing, and incontinent patient changing, which leaves the patients wet, and the facility stinking.**
- 6. Bloodwork, Podiatry, and Dentistry, which was done by county professionals, is now done by a Brooklyn firm, making the time laps for blood results dangerous for the residents. It also takes away revenue from local labs and practitioners.**
- 7. Finally, Medicare has been in twice in the last two weeks, and rated the facility 1 Star with a RED HAND, denoting Patient Abuse. In 2019, before all these changes occurred, this facility was rated 5 Stars.**

If our representatives are truly concerned about the welfare of seniors, I would like to know how this is allowed. I believe that this situation is atrocious, and criminal. Sullivan County must retake the responsibility of running this facility.

**Thank you for your attention to this matter.
Diane Mestanza**