

# **Division of Community Resources Monthly Report November 2025**

## **Office for the Aging (OFA) – September 2025 Report**

***Serving older adults and caregivers with dignity, independence, and community connection.***

- Hoot Newsletter – Now reaching over 1,000 direct subscribers.
- Ongoing interviews for the open Aging Services Aide position.
- Received Corrective Action Plan review from New York State Office for the Aging (NYSOFA) following August audit. Response due October 31; all items previously identified are already being addressed.
- 16 home visits for assessments, reassessments, and application assistance.
- 19 applications for SNAP, Medicaid, Medicare Savings, and Temporary Assistance.
- 1 application assisted for RUPCO's Restore Grant program.
- Participated in Sullivan County Coordinated Transportation Services Plan focus group.
- Conducted interviews for Administrative Secretary (Nick Wells, starting October 6).
- Volunteer Recognition Luncheon at Bethel Woods (9/16) – 100+ attendees.
- Hosted Alzheimer's Community Conversations Session (9/17) – 30+ attendees.



### **Sullivan Volunteers**

- Volunteer Appreciation Luncheon on September 16 with 107 attendees.
- One new volunteer enrolled.
- 1,829 volunteer hours valued at \$70,380 (per IndependentSector.org).
- 71 medical transport rides provided.
- New Memorandum of Understanding (MOU) to be distributed to partner sites.
- Implementing fingerprinting and background checks with Human Resources.
- Finalizing Volunteer Handbook and developing new partnerships.

## **☒ Nutrition Program**

<u>Service Type</u>	<u>Meals Served</u>	<u>Clients Served</u>	<u>Contributions</u>
Home-Delivered	2,531	124	\$1,352.01
Congregate Site	598	84	\$743.51
Total	3,129	208	\$2,095.52

## **☒ Transportation Services**

- 134 medical trips Sullivan County Transportation (SCT).
- 173 shopping trips (SCT).
- 71 volunteer medical transports.
- 1 medical transport by OFA staff.
- 63 rides to congregate meal sites.

## **☒ Home Energy Assistance Program (HEAP)**

101 applications received and reviewed.

## **☒ Legal Assistance**

4 households assisted through Rural Law Center of NY.



## **Caregiver Resource Center (CRC)**

- Wellness Initiative for Senior Education (WISE) program underway at Cornell Cooperative Extension (CCE) (Sept 15–Oct 27).
- Tai Chi for Arthritis & Fall Prevention – Sept 9–Nov 4 (18 participants).
- Bone Builders Fall Series – Sept 18–Nov 20.
- 3 caregiver support groups held (Café, Virtual, Parkinson's).
- 39 information & assistance calls handled.
- Workshops: Alzheimer's Community Conversations (9/17), FarmNet Mental Health First Aid (9/24).



## **NY Connects**

223 individuals served in September.

## 📄 HEALTH INSURANCE & INFORMATION COUNSELING ASSISTANCE PROGRAM (HIICAP)

32 clients counseled.

## 📄 PERS (PERSONAL EMERGENCY RESPONSE SYSTEM)

21 clients currently enrolled through a variety of programs.

## 📄 Expanded In-Home Services for the Elderly Program (EISEP)

<u>Status</u>	<u>Number</u>
Active Cases (as of 9/30/25)	27
Closed Cases	1
Waitlist	21
Hours Authorized (Sept)	801.95
Hours Provided (Sept)	636



### **Sullivan County Youth Bureau**

- Nick Wells hired as Administrative Secretary (shared with OFA), starting October 6.
- Participated in United Sullivan and Hudson Valley Youth Bureau Association meetings.
- Collaborated with Ulster County Youth Bureau on regional trainings.
- Met with Legislators on possible ice-skating program for youth.
- All contracts for July–Dec 2025 received.
- 41 NYS Office of Children and Family Services (OCFS) funding applications totaling \$407,504 with \$187,786 available; County contribution of \$130,000 closed gap.
- Quality Youth Development System (QYDS) submissions completed early; 40 awaiting State approval.
- NYS OCFS shifting to quarterly claims; OFA working with Audit to prepare vendor training.
- Youth Bureau Facebook engagement: 3,982 views, 30 interactions (up from Sept 2024).
- Working with Grants Department to help partners access outside funding.
- Attended Healthier Generation Celebration – Cooke Elementary (\$75k) and Rutherford Elementary (\$50k) recognized.

## **Community Assistance Center (CAC)**

- ✓ Through our partnership with the Hudson Valley Food Bank, we average 20 food pantries who attend our monthly food distributions at the Transportation building.
- ✓ There are three (3) food distribution days per month.
- ✓ Support HV Food Bank monthly mobile pantry efforts in town of Freemont.
- ✓ Outreach is ongoing to determine needs of pantries.
- ✓ The team continues to provide referral and assistance to callers looking information and/or resources.
- ✓ The CAC has seen an increase in requests for food assistance deliveries as well as connections to community resources.

## **Transportation**

The work is underway to update the County's Coordinated Transportation Plan.

### **Sullivan County Transportation Department:**

<b>Month 2025</b>	<b>Veterans Medical Centers</b>	<b>Veterans In-County Medical</b>	<b>Senior Medicals</b>	<b>Shopping Buses</b>	<b>Seniors to Congregate Sites</b>	<b>Meals Delivered</b>
January	40	31	101	160	32	467
February	37	20	89	132	26	497
March	41	35	121	177	53	618
April	48	32	123	182	60	641
May	39	16	116	187	41	583
June	39	26	137	190	44	604
July	49	25	122	195	48	631
August	48	31	117	173	38	591
September	52	23	124	174	40	631
October						
November						
December						

### Move Sullivan Public Transit:

<b>Move Sullivan 2025</b>	<b>Average Daily Ridership</b>	<b>Monthly Ridership</b>	<b>Monthly Paratransit</b>
January	480 (21 days)	10,073	245
February	521 (18 days)	9,381	272
March	557 (21 days)	11,686	292
<b>1<sup>st</sup> Quarter Totals</b>		<b>31,140</b>	<b>809</b>
April	599 (22 days)	13,176	367
May	558 (21 days)	11,715	332
June	587 (21 days)	12,319	285
<b>2<sup>nd</sup> Quarter Totals</b>		<b>37,210</b>	<b>984</b>
July	636 (22 days)	13,994	329
August	660 (21 days)	13,879	411
September	917 (21 days)	12,958	365
<b>3<sup>rd</sup> Quarter Totals</b>		<b>40,831</b>	<b>1,102</b>
October			
November			
December			
<b>4<sup>th</sup> Quarter Totals</b>			
<b>Annual Totals</b>			