

# **Division of Community Resources Monthly Report November 2025**

## **Office for the Aging (OFA) – October 2025 Report**

***Serving older adults and caregivers with dignity, independence, and community connection.***

### **Director's Report**

- Hoot Newsletter – Now reaching over 1,000 direct subscribers.
- New Aging Services Aide starting November 17<sup>th</sup>; new Administrative Secretary/YB Assistant started October 6<sup>th</sup>.
- Submitted Corrective Action Plan to New York State Office for the Aging (NYSOFA) prior to October 31<sup>st</sup> deadline, all accepted.
- 22 home visits for assessments, reassessments, and application assistance.
- 19 applications for SNAP, Medicaid, Medicare Savings, and Temporary Assistance.
- Participated in Sullivan County Coordinated Transportation Services Plan focus group.
- Annual Public Hearing/Senior Resource Day held at Sullivan County Airport (10/15) – 100+ attendees. Excellent feedback received on the program and vendors.
- Annual Update to the 4 Year Plan submitted October 16<sup>th</sup> to NYSOFA.
- Participation on Bike and Pedestrian Advisory Committee.
- Tabled at constituent event hosted by Assemblywoman Paula Kay's office in Highland.



### **Sullivan Volunteers**

- Assisted two high-school students and a person with developmental disabilities with finding volunteer opportunities.
- Two new volunteers enrolled.
- 1,549 hours volunteered in October with a value of \$59,606 according to IndependentSector.org
- 71 medical transport rides provided.
- Working with volunteers regarding new fingerprinting and background check requirement.
- 2025 Memorandums of Understanding (MOU) created and sent out to partner sites.

## **Nutrition Program**

<u>Service Type</u>	<u>Meals Served</u>	<u>Clients Served</u>	<u>Contributions</u>
Home-Delivered	2,531	124	\$1,352.01
Congregate Site	598	84	\$743.51
Total	3,129	208	\$2,095.52

## **Transportation Services**

- 140 medical trips Sullivan County Transportation (SCT).
- 167 shopping trips (SCT).
- 71 volunteer medical transports.
- 2 medical transport by OFA staff.
- 35 rides to congregate meal sites.

## **Home Energy Assistance Program (HEAP)**

94 applications received and reviewed.

## **Legal Assistance**

2 households assisted through Rural Law Center of NY.



## **Caregiver Resource Center (CRC)**

### Wellness Initiative for Senior Education (WISE)

- Six-class series completed on Oct. 27 with 7 seniors attending the majority of sessions.
- Next WISE series scheduled for January at Golden Park Apartments (Liberty).

### Tai Chi for Arthritis & Fall Prevention

- September–Nov. 4 series completed with 15 seniors.
- New series began Oct. 30 (Tues. & Thurs.) and runs through Dec. 18.
- For details or to join the wait list: 845-292-6180 x122 or [nam247@cornell.edu](mailto:nam247@cornell.edu).

### Bone Builders – Fall Series

- Running Thursdays at 11:00 AM from Sept. 18–Nov. 20.
- 25 seniors registered.

### Caregiver Support Groups (3 total)

- Caregiver Café (in-person).
- Virtual Support Group.
- Parkinson's Support Group (for caregivers and care receivers).

## Information & Assistance Calls

- September: 39
- October: TBD

## Workshops & Community Outreach

- Sept. 16 – OFA Senior Volunteer Recognition & Awards Luncheon.
- Sept. 17 – Alzheimer’s Association “Community Conversations” & “Healthy Living for Your Brain” presentation.
- Sept. 24 – FarmNet Mental Health First Aid Training.

## Support Group Schedules – 2025

- Caregiver Café (in person): 1st Monday monthly, 10–11 AM — Nov. 3, Dec. 1
- Virtual Caregiver Support Group: 3rd Wednesday monthly, 6–7 PM — Nov. 19, Dec. 17
- Parkinson’s Support Group: Nov. 12, 4–5 PM (then paused until spring)



NY Connects

204 individuals served and 32 HIICAP intakes completed in October.



## HEALTH INSURANCE & INFORMATION COUNSELING ASSISTANCE PROGRAM (HIICAP)

88 clients counseled, 117 HIICAP intakes received in October for annual Election Period (formerly known as Open Enrollment) that runs from October 15 through December 7.



## PERS (PERSONAL EMERGENCY RESPONSE SYSTEM)

19 clients currently enrolled through a variety of programs.

## Expanded In-Home Services for the Elderly Program (EISEP)

<u>Status</u>	<u>Number</u>
Active Cases (as of 10/31/25)	28
Closed Cases	N/A
Waitlist	18
Hours Authorized (Oct)	903.70
Hours Provided (Oct)	776.50



## **Sullivan County Youth Bureau**

- 2025–2026 contracts have been sent out for signatures.
- Four remaining contracts are pending due to required information; final deadlines issued with notice that funds may be reallocated.
- All 2024–2025 claims have been received; awaiting some signatures and supporting documentation.
- Attended United Sullivan Partner Check-Ins.
- Met with Commissioner of Jurors Deanna Armbrust Cruz regarding upcoming Youth Legislative Day programs (Sullivan West High School in November; Eldred High School in December).
- Met with the Director of the Human Rights Commission.
- Completed site visits for Hurleyville Performing Arts Center (HPAC) and the Town of Mamakating.
- Attended quarterly Office of Children and Family Services (OCFS) meeting on upcoming conference and future funding.
- Attended the Office for the Aging Public Hearing.
- Participated in MLK Jr. Day planning meeting.
- Youth Bureau Facebook posts reached 8,532 views with 44 interactions in October.
- Continued collaboration with the Grants Department to identify additional funding sources to reduce the gap between requested and available funds.

### **Community Assistance Center (CAC)**

- ✓ Through our partnership with the Hudson Valley Food Bank, we average 20 food pantries who attend our monthly food distributions at the Transportation building.
- ✓ There are three (3) food distribution days per month.
- ✓ Support HV Food Bank monthly mobile pantry efforts in town of Freemont.
- ✓ Outreach is ongoing to determine needs of pantries.
- ✓ The team continues to provide referral and assistance to callers looking information and/or resources.
- ✓ The CAC has seen an increase in requests for food assistance deliveries as well as connections to community resources.

## Transportation

An overview of the draft Coordinated Transportation Plan will be presented at the Committee meeting on December 4.

### **Sullivan County Transportation Department:**

<b>Month 2025</b>	<b>Veterans Medical Centers</b>	<b>Veterans In-County Medical</b>	<b>Senior Medicals</b>	<b>Shopping Buses</b>	<b>Seniors to Congregate Sites</b>	<b>Meals Delivered</b>
January	40	31	101	160	32	467
February	37	20	89	132	26	497
March	41	35	121	177	53	618
April	48	32	123	182	60	641
May	39	16	116	187	41	583
June	39	26	137	190	44	604
July	49	25	122	195	48	631
August	48	31	117	173	38	591
September	52	23	124	174	40	631
October	57	20	125	167	36	695
November						
December						

### **Move Sullivan Public Transit:**

<b>Move Sullivan 2025</b>	<b>Average Daily Ridership</b>	<b>Monthly Ridership</b>	<b>Monthly Paratransit</b>
January	480 (21 days)	10,073	245
February	521 (18 days)	9,381	272
March	557 (21 days)	11,686	292
<b>1<sup>st</sup> Quarter Totals</b>		<b>31,140</b>	<b>809</b>
April	599 (22 days)	13,176	367
May	558 (21 days)	11,715	328
June	587 (21 days)	12,319	237
<b>2<sup>nd</sup> Quarter Totals</b>		<b>37,210</b>	<b>932</b>
July	636 (22 days)	13,994	328
August	660 (21 days)	13,879	409
September	617 (21 days)	12,958	368
<b>3<sup>rd</sup> Quarter Totals</b>		<b>40,831</b>	<b>1,105</b>
October	562 (22 days)	12,358	381
November			
December			
<b>4<sup>th</sup> Quarter Totals</b>			
<b>Annual Totals</b>			

