

Sullivan County Division of Health and Human Services (DHHS) -- Monthly Report – May 2024

Roadmap to Better Health Implementation

- Sullivan County Community Assistance Center Hotline: 845-807-0925 - National Suicide Hotline: 988 - Hope Not Handcuffs: 833-428-HOPE

- Hudson Valley Fearless! (Domestic Violence and Human Trafficking Support Hotline): 845-562-5340

Strategy	Update on Activities Supporting the Strategy	Key Performance Indicators Positive Trend = GREEN, Negative = RED	
Ease Access to Care	<ul style="list-style-type: none"> • Mental Health and Substance Use Treatment Access: Pediatric MH services continue to be provided by Astor. We are not seeing the expected increase in clinic utilization following the recent expansion of open access. Will promote the opportunity more thoroughly moving forward. • 2nd annual night of appreciation for maternal/child health providers: HHS, led by Public Health, and Sullivan 180 are partnering on our second annual night of appreciation for local medical professionals who support our children. Aside from providing an evening of good food and company, last year's event was tremendously beneficial in building partnerships among healthcare and human service providers across the county. 	Unite Us Participating Agencies	29 (+4)
		Unite Us Cases	337 (+41)
		Percentage of Cases Open/Resolved	46.75% (+.9%)
End the Opioid Crisis	<ul style="list-style-type: none"> • Slight increase in EMS responses to overdose – There was a slight uptick in overdose responses in March vs. February. Of note, five responses were related to alcohol which is above recent trends. • Drug Task Force Activities: Leaders in our child welfare team and Sullivan County Family Court attended a conference upstate last week to focus on enhancing child safety in high risk environments where caregivers suffer with substance use disorders. Development of a fatality review board for all overdoses (by adults) is ongoing. • Opioid Settlement Fund Distribution – Year 2 contracts are progressing well and we will submit a resolution to the Executive Committee to extend these contracts. We intend to re-release the RFP to renew and solicit new program inputs later this month. 	911 monthly responses to suspected overdoses	17 (+2)
		2022 Opioid Deaths	43 (+6)
		2022 Drug-related ED Visits	76 (-6)
		2022 Drug-related Hospitalizations	15 (-4)
Enhance Our Community	<ul style="list-style-type: none"> • Housing Crisis: Homeless census leveled off this month after the conclusion of Code Blue season. DSS, DCS, Div. of Planning, and several local agencies are actively working together to help homeless persons transition to permanent housing and develop new units (both affordable and market rate) to relieve pressure on the local rental market. • External Studies on Statewide Housing Crisis: DSS is actively supporting requests for information from Hudson Valley Pattern for Progress who is performing an extensive study on housing (across all socioeconomic demographics). DSS also responded to a FOIL request from a journalist at NYS FOCUS for an investigative piece on the ongoing homeless challenges across the state. 	Homeless Census	312 (-1)
Encourage Healthier Behavior	<ul style="list-style-type: none"> • Community Engagement: DSS, DCS and Public Health are working together with Dir. of Communications on a “synchronization matrix” we are using to plan public engagements to promote good health and a more positive outlook. 	United Sullivan Media Campaign	Exceeding industry standards in all targeted demographics



United Sullivan Network
For more information:
www.unitedsullivan.com
Email:

contact@unitedsullivan.com

- **Unite Us:** Community Resources is coordinating with Unite Us on connecting local food pantries to the network via the Community Assistance Center and is starting to plan a pilot with a few food pantries to see if Unite Us can help advance their work.

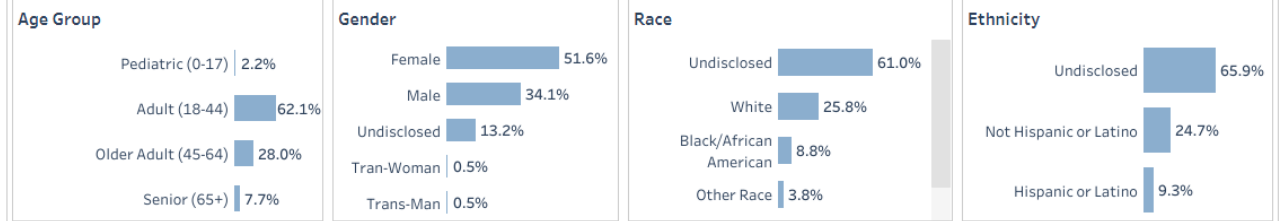
- **Network Activity Update:** The chart at right provides data on Unite Us usage across Sullivan County. Our initial data collection efforts did not effectively capture race and ethnicity data which is why so many records show as “undisclosed.” We are working to improve that collection to inform future efforts. Regardless, we are very pleased with the current levels of utilization across the Sullivan County network.

- **Network Member Update:** Our Unite Us network grew again last month, adding four additional agencies. Of the 59 agencies serving clients across the Hudson Valley via Unite Us, fully half are based in Sullivan County! We are particularly excited that we are now bringing healthcare providers into the network by way of Garnet Health and The Center for Discovery! The following chart provides the complete list of Sullivan County organizations currently active on Unite Us (new agencies highlighted in **bold**):

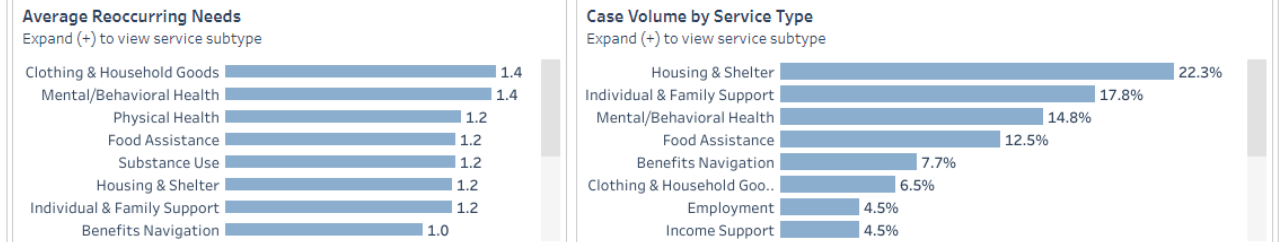
Clients 182	Clients Connected 176	Cases per Client 2.45	Cases 337	Managed Cases 230	Referred Cases 295	Off-Platform Cases 7
-----------------------	---------------------------------	---------------------------------	---------------------	-----------------------------	------------------------------	--------------------------------

Client Demographics

Select bar(s) to filter tab



Case Summary



Liberty Police Department	The Center for Discovery	Rehabilitation Support Services	Cornell Cooperative Extension	Dept of Community Services
Sullivan County Probation	Dispute Resolution Center	Sullivan 180	Office for the Aging	Lexington Center - Liberty
Community Action - Liberty	Public Health	Sullivan County Youth Bureau	Action Toward Independence	Catholic Charities - Behavioral Health
Every Person Influences Children	Dynamic Youth Community	Legal Services of the Hudson Valley	Garnet Health Medical Center - Catskills	Catholic Charities – Human Services
Independent Living, Inc	Center for Workforce Development	HONOREHG, INC.	Astor Services	Sullivan Allies Leading Together INC.
Mobile Mental Health Team	Restorative Management	Dept of Social Services		Choices Mental Health Counseling



Care Center at Sunset Lake Rehab

For more information: (845) 292-8640, <https://sullivan.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics – all data as of March 31, 2024 unless otherwise indicated			
Monthly Total Expenses to Date	Monthly Cash Receipts	Mar. End of Month Census	Meals Prepared for Residents
\$1,156,960.05	\$1,235,871.20	113	10623
Admissions / Discharges	Total Day Care Visits	Total OT treatments	Total PT treatments
8/7	0	742	823

Administrator's Comments:

Staffing Update:

- As of April 30, Center for Medicare and Medicaid Services (CMS) shows that staffing at the Care Center has increased to a 3-star (average) rating.
- Efforts to increase staff continue; hiring and interviews continue. We have been working diligently with Indeed and reaching out to all qualified applicants as well as any we receive from County Human Resources.
- No resignations from nursing department, one retired in laundry, and a current county worker transferred into that position. Our most recent 5 star with our PBJ (Payroll Based Journal) hours from the second quarter of this year shows our hours per resident per day at 4 hours and 23 minutes per resident per day, well above the state minimum of 3.50 hours per resident per day. This information is gathered from our CMS 5-star rating and PBJ submission data and the current information is from the 3rd Quarter of 2023. We continue to work to improve staffing at the facility and to ensure that the schedule is full so that staff can provide the best quality of care possible. The evenings continue to be our problem area and we are continuing to work to fill those spots with qualified, quality staff members. All recently hired CNA's and future CNA will be assigned to this shift until it has filled. This shift has been an area of on-going efforts.
- We are gathering and preparing to submit for PBJ Quarter 1 2024.
- We continue to work with nursing staff and the staffing coordinator to balance out schedules, so they are consistent for all weekends and holidays. These efforts continue and will continue until we can fill all vacant positions and fully balance the schedule.
- We continue to look for opportunities to recruit staff through job fairs, advertising, referrals from current and former employees and all other available avenues. We attended one just recently on 4/16/2024.

Care Center at Sunset Lake Nursing Position Analysis – as of March 15, 2024 (no changes to County positions since March 15)			
Positions Authorized in 2024 Budget	Number Authorized	Total Filled (FT/PT) (County Employees)	Per Diem Rostered
Registered Nurse	19	14 (14/0) (0)	12
Licensed Practical Nurse	22	19 (16/3) (4)	11
Nursing Assistant	73	44 (34/10) (9FT/3PT)	32
Domestic Aide	9	7 (7/0) (4)	3

Clinical Update:

- March saw no cases of COVID -19 acquired or transmitted in house by residents or staff members. Education to the staff on infection control is ongoing and we continue to target any identified problem areas through QA as well as immediate education as needed.
- We have worked with IPRO and Core Tactics for infection control audits and surveys and continue to focus on areas for improvement, with their assistance the Infection Preventionist continues to roll out infection control programs as required to increase the education level of our staff in this important area.
- There were no visits from any outside inspection bodies in the month of March.



SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES									
STATISTICAL SUMMARY FOR: March 1, 2023 - March 31, 2023									
Prepared by : Frances Cole									
PROGRAM	ON ROLL: 3/1/2023	ADMISSIONS	DISCHARGES	CLIENTS ON ROLL 3/31/2023	CLIENTS SERVED	UNITS OF SERVICE			
SC BEHAVIORAL HEALTH CLINIC ADULT	155	13	25	143	168	412			
SC BEHAVIORAL HEALTH CLINIC CHILD	48	5	7	41	48	63			
SC BEHAVIORAL HEALTH CLINIC FORENSIC	36	11	12	35	47	85			
SC BEHAVIORAL HEALTH CLINIC MICA	35	1	3	34	36		Included in Clinic Adult		
SC BEHAVIORAL HEALTH CLINIC MAYT	10	0	3	9	10		Included in Clinic Adult		
TOTAL MENTAL HEALTH	279	30	47	262	309	560			
SC CARE MANAGEMENT	52	0	0	52	52	1056			
SC HEALTH HOME - ADULT	48	2	2	46	48	200			
SC HEALTH HOME - KENDRA, AOT and HH	8	0	0	8	8	36			
SC HEALTH HOME - XENIA	13	1	0	14	14	204			
SC CM CCS					0	0			
TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS	121	1	2	120	122	1,496			
SC SPOA - Adult	37	0	0	37	37	295			
SC SPOA - Child	19	0	0	19	19	122			
TOTAL SPOA	56	0	0	56	56	417			
	# of calls	# of ph Interv	Outreaches	Hosp Ref	Admits				
MOBILE MENTAL HEALTH	347	121	18	3	2				
MOBILE MENTAL HEALTH	N/A	N/A	N/A	N/A	N/A				

** services for outreach, changed 4-04-20 due to Covid 19

- Stabilization Center status – community mapping, funding, location being discussed
 - The Community mapping survey is being drafted – currently verifying survey questions to make sure they are adequate for data collection for possible grants, licensure, etc. Surveys will be provided in both English and Spanish to community members and both county & community providers. This will be an expansion/enhancement regarding crisis services.
- Fatality Review Board status – research being done – looking to assemble a meeting for key stake holders late in May/early June
- First Responder Wellness – meeting with EMS, 911, Emergency Preparedness Center, local Law Enforcement in May to develop/improve on first responder wellness.

Senior Community Services Coordinator:

- Continued processing of 2024 contracts
- Ongoing LGU/Behavioral Health planning
- Planning for community mapping process
- Coordinating with Adelphi University for student interns

Month/Year	Incoming Calls	Initial Phone Contacts	Outreaches	Diversion Rate	Hospital Referrals	Admissions	Admission Rate
Apr-23	241	86	10	70%	3	3	100%
May-23	449	189	21	67%	7	4	57%
Jun-23	377	147	34	62%	13	7	54%
Jul-23	319	123	17	65%	6	3	50%
Aug-23	316	113	21	67%	7	3	43%
Sep-23	371	135	16	75%	4	1	25%
Oct-23	309	122	23	78%	5	3	60%
Nov-23	404	139	31	62%	12	4	33%
Dec-23	449	85	9	100%	0	n/a	n/a
Jan-24	280	83	11	73%	2	2	100%
Feb-24	311	88	16	88%	2	1	50%
Mar-24	252	93	16	81%	3	0	0%

Mobile Mental Health Team: New this month – the chart at right depicts statistics from Sullivan County’s Mobile Mental Health Team over the past 12 months. We will continue to track and report these important statistics regarding our community’s mental health crises.



Department of Social Services (DSS):

For more information: (845) 292-0100

To complete a self-referral for services from DSS via the Unite Us network: <https://sullivanny.us/Departments/familyservices>

Public Assistance Cases (as of 03-31-2024)				
Temp. Assistance to Needy Families	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
172(-13)	228 (-4)	6025 (+7)	3482 (+29)	2479 (+7)
Homelessness Snapshot (as of 03-31-2024)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Total Homeless
18	0	194/80	25	275

Temporary Assistance/Housing:

- **A total of ninety individuals or families were seen in our lobby** to address a need for cash assistance either for ongoing or help with rent.
- One new Social Welfare Examiner started in March and hired two more who started in April.

Community and Chronic Care Medicaid:

- **A total of seventy-two applications were received.** In addition to referrals received directly from New York State of Health (NYSOH) for children needing waiver services and individuals in need of Managed Long-Term Care (MLTC)
- NYSOH also continues to pull cases monthly from the local district for the non-disabled population and individuals under sixty-five years of age.

Child Care:

- OCFS (Office of Children and Family Services) issued guidance on reimbursement for payment to our licensed or registered childcare providers or legally exempt group childcare programs that have program closures for any of the following reasons:
 - Natural disaster; Severe weather; State, federal, religious or culture holiday; Two Professional Development Days; Extenuating circumstances beyond the providers control

Home Energy Assistance Program (HEAP):

- The Heating Repair and Replacement (HERR) and Clean and Tune components remain open.
- The second Emergency HEAP benefit was made available on March 4, 2024
- The Cooling Assistance Benefit was made available April 15, 2024, which allows for the purchase and installation of an air conditioner or fan if an air conditioner cannot be safely installed. Attestation of a medical need must be provided.

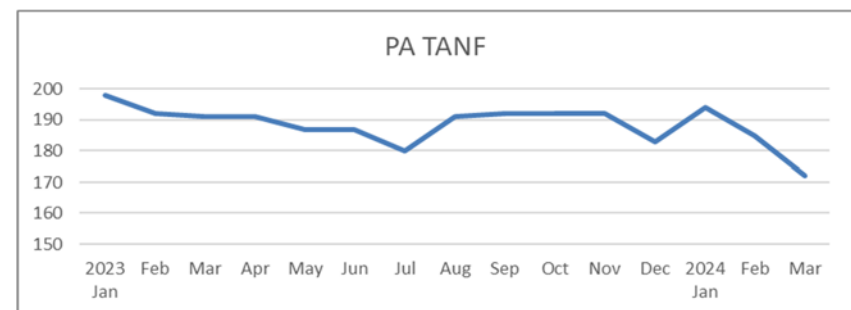
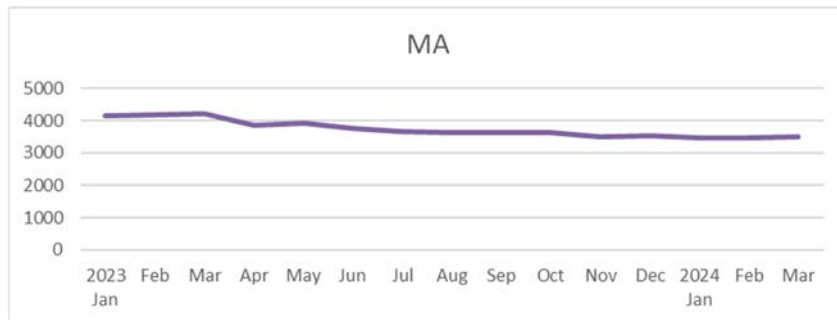
HOUSING:

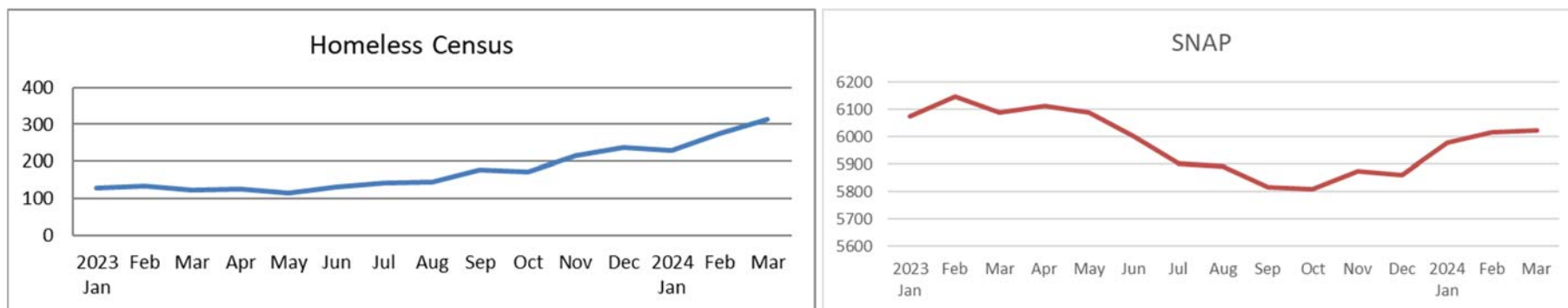
- **Seventy-six individuals or families presented in our lobby with a need for emergency housing.**
- The Rental Supplement Plan (RSP) was submitted to the state for approval.
- Started reviewing RSP applications that were waitlisted after last year's funds were exhausted and are requesting documentation to expedite local approval once OTDA approves our annual plan.
- Periodic night checks of hotels were conducted.





SNAP:

- **Two hundred and ninety-six applications were received.**
- Continue to work on processing overdue applications. Reassigned work assignments in the department to smooth the process.

Temporary Assistance Case Trend Charts:





Fraud Investigations (as of March 31, 2024)												
Collections		Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials					
\$9,499.93 (+6,571.12)		209 (+21)	39 (+21)	49 (+31)	0 (-2)	4 (+3)	6 approved (-1) \$10,065.80 costs (-\$2,147.20)					
Child Support Enforcement Cases (as of March 31, 2024)												
Collections		Petitions Filed		Paternity Establishments			Total Cases					
\$978,028 (+406,738)		59 (+26)		30 (+12)			2,883 (+15)					
ADULT SERVICES UNIT:		2023 TOTAL	2024 YTD	2024 MAR	FOSTER CARE STATISTICS				CHILD PROTECTIVE STATISTICS			
PERSONAL CARE AIDES						MAR 2024	Trend	Goal		2023	YTD 24	MAR 24
CASES OPENED		16	7	4	Kinship%	16.36%		20%	# New Reports	1410	398	133
CASES CLOSED		17	1	1	Congregate Care%	20.00%		16%	# Indicated Reports	174	57	24
# CASES (AVG.)		30	32	35	Total in Care	110		<100	Physical abuse	14	2	2
PERS					RTF	0			Emotional abuse	0	0	0
# CASES (AVG.)		0	0	0	Diagnostic	1			Sexual abuse	13	3	0
APS REFERRALS					RTC	10			Neglect	62	24	10
16A Neglect/Abuse		37	7	1	Group Home	4			Domestic violence	13	5	3
16B Neglects Own Basic Needs		113	21	6	Therapeutic Foster Home	13			Educational neglect	39	10	6
16B Untreated Medical Conditions		33	12	4	Regular Foster Home	55			Substance abuse	33	11	3
16B Self-endangering Behaviors		15	8	3	Kinship	18			1034	0	2	0
16B Unable to Manage Finances		36	18	7	Other	9			# Unfounded Reports	710	120	45
16B Environmental Hazards		21	7	3	Freed for Adoption	25			# Closed FAR	49	55	14
APS					Certified Homes	78		5x #in ca	# Court Ordered 1034s	36	14	4
CASES OPENED		261	72	23	Newly Certified Homes	2			PREVENTIVE SERVICES STATISTICS			
CASES CLOSED		251	66	21	Number of Closed Homes	0			NEW REFERRALS		10	
# CASES (AVG.)		148	157	162	New Kinship Homes	3			TOTAL CASES		83	
GUARDIANSHIPS					Pending Certification	5						
OPEN		38	40	0								
REP PAYEE												
OPEN		TBD	91	-2								

Child Welfare Update: Representatives from the Bonadio Group were at DSS, April 22-23 to complete interviews with child welfare staff and to audit case files from the Child Protective, Family Assessment, Preventive, and Foster Care units. The audits reviewed both casework practice and financial (claiming) procedures. Interviews were also conducted in support of the County's request for a recommendation from Bonadio with

regard to the future of legal representation for DSS. DSS Commissioner and Director of Services have bi-weekly calls with Bonadio to review progress and coordinate the delivery of information needed by Bonadio for the review.



Public Health
Prevent. Promote. Protect.

Public Health Department

For more information on our report: (845) 292-5910, <https://sullivan.us/Departments/PublicHealth>

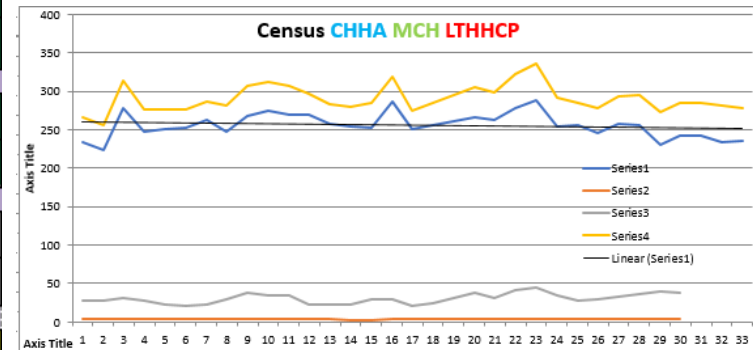
Director's Comments:

- Public Health Order 2024-1 was passed, which mandates vaccines in all Sullivan County Summer Camps for campers ages 6 and above. A copy on our County of Sullivan website can be found here: <https://sullivan.us/sites/default/files/departments/PHS/Camps/PH%20Order%201-2024.pdf>
- Registered Nurse added to MCH program.
- Bilingual Outreach worker, a long needed vacant position, filled.
- SCDPH focus continues to be vaccine preventable disease, summer planning, and retention/recruitment.

CHHA: Certified Home Health Agency

SCDPH CHHA Department Specific Performance Indicators:

Measure/ Indicator	2023 YE Score	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Target 2024	Current vs. Goal
Admissions = (2024)	263	88	83	92										n/a	
Admissions = (2023)	1128	108	104	111	89	98	96	105	86	91	85	81	74		
Average Daily Census		143	159	163										n/a	
Prior Year (2023)	151.8333	159	168	169	161	154	149	149	137	136	151	147	142		
Long Term Pts (2024)		3.2	4	4											
Long Term Pts (2023)	2.8	3	3	2.2	2.5	2.5	2.4	3	3	3	3	3	3		
Productivity		4.38	4.50	4.43										5.50	
Prior year	4.48	4.63	4.80	4.65	4.55	4.70	4.30	4.74	4.60	4.76	4.55	4.63	4.23	5.50	



Above: Long Term Home Health Agency Census

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Census	Average daily census for CHHA increased from 159 to 163.	Separating out CHHA from MCH and LTC moving forward; dashboard will note the difference.
Productivity	Avg Productivity across all disciplines 4.43	

Health Education/Rural Health Network/Injury Prevention/Other:

- Ended April with 8 outreach events and 2 wellness for employees
 - Litter Pluck and Blood Donor event
- Fit testing for respirator masks ongoing
- Completed VFC Campaigning for DSI
- Updated Radio Station trust ad (via Spanish) & Nurses Ad for the Sullivan County Democrat
- Starting plans for a men's health awareness campaign/educational series (roll out for June)
- Finalized RHN work plan for 2024 contract year
- Narcan Training (New Paltz Interview w/ Student) 4/11.

Goal / Area of Focus	Update / Progress	Key Trends
Social Media Engagement	Continued progress with reaching our community via social media	
Outreach / Lesson Plans	Ended March with 5 outreach events <ul style="list-style-type: none"> • Do More Feel Better presentations started at Various Sr Centers • Health and Wellness days at SC Schools scheduled 	
2nd Annual HealthFest	<ul style="list-style-type: none"> • HealthFest to be confirmed 9/7 or 9/14th 	

Healthy Families:

	Total 9/22-8/23	Mar-24	Total YTD 9/1/23-3/31/24
# FSS/FSWs # FTEs	6	5	5
Staff Vacancies	0	1	1
Referrals received	224	10	63
Referrals pending	46	3	3
Discharges	36	1	26
Assessments completed	47	4	8
Enrolled families @ end of month	50	39	39
# HomeVisits	1023	76	528

Cribs	32	0	7
-------	----	---	---

Car seat Numbers -2023, 2024

Month	Seats distributed	Seat Check - No distribution
23-Oct	14	0
23-Nov	14	0
23-Dec	8	0
Jan-24	38	1
24-Feb	13	2
Mar-24	51	14
Totals	138	17

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Capacity	39 families enrolled at the end of March	Capacity is 60; we have one vacancy affecting capacity.
Home Visits	76 out of 93 expected home visits completed	81.72% achieved; an increase from 67.96% in February

Maternal Child Health (MCH):

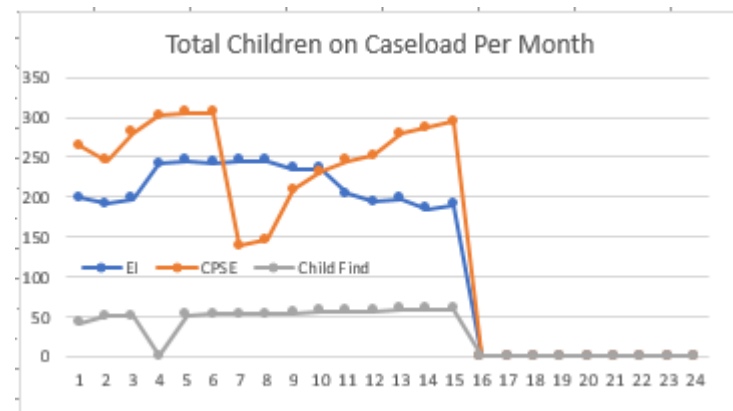
Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Referrals	21 total referrals; 8 opened to care, 2 pending, 4 refused care.	Referrals increased by 4 from February 2024.

Outreach	Outreach to community partners continues.	MCH Provider Appreciation Mixer planned for May 8, 2024.
----------	---	--

Children and Youth with Special Healthcare Needs/Early Intervention:

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
CPSE	Caseload increased 7 from February 2024	And increased 13 compared to March 2023
EI	Referrals increased from Feb (14) to 25	And decreased by 8 from March 2023

SCPHS Early Care Program Performance Indicators:													
Program/Indicator	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Jul 2022	Aug 2022	Sep 2022	Oct 2022	Nov 2022	Dec 2022	Trend
EI Referrals 2024	23	14	25	0	0	0	0	0	0	0	0	0	
EI Referrals 2023	30	14	17	28	29	19	16	19	18	35	21	31	
EI OSC Caseload 2024	48	42	42	0	0	0	0	0	0	0	0	0	
EI OSC Caseload 2023	86	86	98	110	111	112	100	96	78	64	57	50	
EI Active Cases 2024	198	185	190	0	0	0	0	0	0	0	0	0	
EI Active Cases 2023	199	191	198	241	246	243	245	245	235	235	204	194	
CPSE Caseload 2024	279	287	294	0	0	0	0	0	0	0	0	0	
CPSE Caseload 2023	264	245	281	302	306	306	139	146	209	232	246	252	



Disease Surveillance and Investigation and Emergency Planning: Continuing to prepare for summer, potential measles outbreak.

Goal / Area of Focus	Update / Progress	Key Indicators/ Trends
Immunization Program	Focus on vaccine preventable disease. Working with DOVE and surrounding counties to address specific populations that are reluctant to vaccinate. Public Health Order 2024-1, mandatory vaccinations for SC summer camps in effect.	YTD 92 immunizations provided (1.1.2024-3.31.2024) Continued outreach to and with community partners
Rabies	17 investigations, 1 bat and 2 dogs tested. No animals were positive. One person treated with post exposure prophylaxis	A position has been created in the 2024 budget for a part time ACO. This position will fall under Public Safety, but will work in conjunction with DSI/SCDPH
STI	14 cases chlamydia, 5 gonorrhea, one MPox	3 less cases of Chlamydia this month compared to January, others stayed stable.
Tuberculosis	1 Active case; 0 suspect cases. 0 patients seen in the preventative clinic; 0 PPDs administered. 3 LTBI Immigrant follow up; 11 LTBY/+ QFT follow up	Continued LTBI cases noted to occur.
Lead Poisoning Prevention Program	0 cases reported for a total of 90 tests completed	Decrease in elevated tests reported.
COVID	202 reported cases; decrease from 443 Feb 2024	Covid 19 trending downwards

Other Communicable Diseases	389 flu cases (decrease from 516 Feb 2024), 202 labs reported COVID 19, 146 other communicables.	Flu, RSV, and Covid are trending downward
Emergency Preparedness		Anticipating and preparing for Measles outbreak
MRC	<ul style="list-style-type: none"> BLS (Basic Life Support) Training 5/15th -Swan Lake 6-8 Email went out to recruit an internal coordinator 	

Other Program Areas:

Program Area	Update / Progress	Key Indicators/ Trends
HIPAA/Corporate Compliance	Routine walk-throughs were conducted without notable areas of issue	
Training and Quality	Performing assessment of policy and procedures. Numerous policies have been updated and approved through PAC. Working with each department to create QA dashboard.	

Staffing Update: Position Title & No.	Notes
Community Services (8 Positions Vacant, 50 Authorized, 16.00% Vacant)	
Account Clerk/Database #3039	Approved to fill
Assistant Social Worker II, #1836	Approved to fill
Clinical Program Manager, #3457	Posted
CS Coordinator, #3506, #3540	Posted
Staff Social Worker I, #130, PT#3308, PT#3638	Posted
Public Health (24 Positions Vacant, 80 Authorized, 30% Vacant)	
Account Clerk, #1952	
Director of Patient Services Trainee, #3158	Posted
Early Intervention Service Coord., #1707	
Epidemiological Supervisor, #3579	
Senior Account Clerk/Typist #2981	Vacant
Community Health Nurse #2333, #2943	no applicants
Community Health Worker, #3653	
Licensed Practical Nurse, #1636	Posted
Occupational Therapist, #3340 (PD)	
Personal Care Aide, #3654, #3655	
PH Nurse, Core #2729, #3419, CHHA #2185, #2927	Posted
Registered Nurse, CHHA #2373, #2875	Posted
Senior Account Clerk, #244	Posted
Senior Database Clerk, #3338 (PD)	
Home Health Aide, #383, #779	Posted
Receptionist, #716	
Family Support Worker, #2450	Vacant

Social Services (17 Positions Vacant, 176 Authorized, 9.65% Vacancy Rate)	
Caseworker, #616, #1299, #2420, #2985, Caseworker (PT), #3516	Posted
Division Contract Compliance Officer, #3477	Reviewing applicants
Family Services Investigator, #309	CSEU
Senior Account Clerk, #3557	Services – awaiting test results
Social Welfare Examiner, #809	Temporary Assistance – posted, no exam required!
Senior Caseworker, #183, #209, #241	Interviewing for one, two new openings due to promotions
Account Clerk/Database, #1868, #3565	Posted
Senior Social Welfare Examiner, #595	Posted
Senior AC/DB #3223	TA – awaiting test results
Records Management Clerk #2495	Vacant