

# *Division of Health and Human Services (DHHS) Monthly Update*

*July 2026*

## Agenda

- Drug Task Force Update
- Community Services
- Social Services
- Housing Programs
- Childcare Update
- Care Center
- Staffing Data

- **The Sullivan County Drug Task Force** continued implementation of a coordinated countywide strategy supporting prevention, treatment access, recovery, and long-term system improvement. Discussion reflected continued reductions in opioid fatalities while identifying ongoing concerns related to: Cocaine & Methamphetamine use, Alcohol-related impacts, synthetic substances, & nonfatal overdoses. Members emphasized the ongoing influence of social & structural factors on long-term outcomes, including: housing availability, employment opportunities, transportation access, & health care accessibility. Current priority areas are strengthening prevention & public awareness efforts, enhancing recovery-oriented systems of care, improving coordination & data sharing across sectors, and expanding collaboration with healthcare and community providers.
- **Substance Use Treatment & Recovery Infrastructure:**
  - Garnet Health and Lexington Center continue to develop an inpatient substance use treatment service at Garnet Health-Catskills with renovations underway, and planned service capacity will be 47 residential treatment beds and 6 detoxification beds with an anticipated Goal is to open late summer/early fall of 2026.
  - Oxford House has expanded recovery housing capacity and currently are operating three sober-living homes in S.C.
  - Lexington Center for Recovery continues preparations for occupancy at 396 Broadway following OASAS site approval.
- **Policy & Legislative Pillar Update:** No substantive policy changes have occurred. Current focus areas remain on improving treatment access, advancing prevention & harm reduction efforts, continue to develop of the proposed 72-hour Substance Use Disorder Hold framework; County-level policy considerations regarding Kratom, advancement of Recovery-Ready Workplace initiatives.
- **Social Care Access:** Social care integration efforts remained stable during the reporting period. UNITED SULLIVAN continues coordinating access across healthcare & community systems through the UniteUs platform with emphasis on improving connections to primary care, behavioral health services, substance use treatment, dental services, and community-based supports.

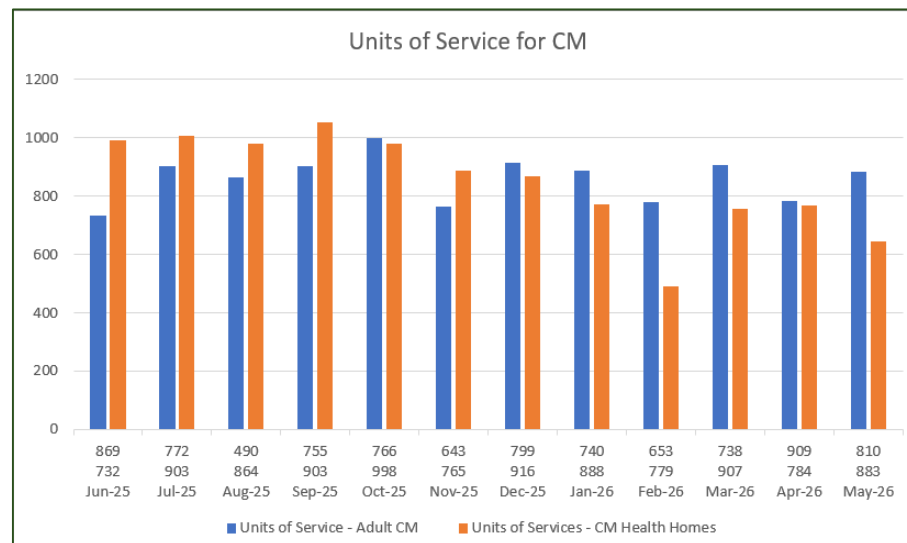
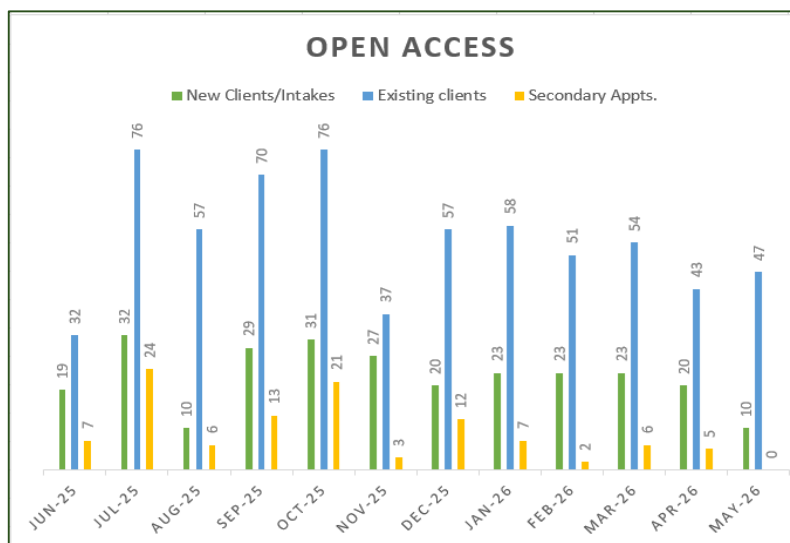


# Community Services Update – Clinic and Care Management

**High Risk Clients:** In May 2026, there were 165 clients on the roster for high risk census.

- **Clinic & Treatment Services:** We continue to collect data from local providers to help identify ways to ease access and improve retention in mental health care, substance use, housing, and benefit systems. Our current emphasis is on successful referrals & treatment via Unite Us and strengthening provider cooperation from inpatient to residential and outpatient care.

**Care Management unit:** Continues to actively engage & work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of May 2026, there are 3 active Assisted Outpatient Treatment (AOT) orders and there is 1 person on Enhanced AOT services.



# Clinic and Care Management Statistics

|                                                            |                   |                      |                   |                      |                     |                          |
|------------------------------------------------------------|-------------------|----------------------|-------------------|----------------------|---------------------|--------------------------|
| <b>SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES</b>    |                   |                      |                   |                      |                     |                          |
| <b>STATISTICAL SUMMARY FOR: May 1, 2026 - May 31, 2026</b> |                   |                      |                   |                      |                     |                          |
| Prepared by : Sara A. Cole                                 |                   |                      |                   | CLIENTS              |                     |                          |
|                                                            | ON ROLLS:         |                      |                   | ON ROLL:             | CLIENTS             | UNITS OF                 |
| PROGRAM                                                    | 5/1/2026          | ADMISSIONS           | DISCHARGES        | 5/31/2026            | SERVED              | SERVICE                  |
| SC BEHAVIORAL HEALTH CLINIC ADULT                          | 496               | 18                   | 31                | 483                  | 514                 | 500                      |
| SC BEHAVIORAL HEALTH CLINIC CHILD                          | 27                | 11                   | 8                 | 30                   | 38                  | 32                       |
| SC BEHAVIORAL HEALTH CLINIC FORENSIC                       | 60                | 5                    | 5                 | 60                   | 65                  | 133                      |
| SC BEHAVIORAL HEALTH CLINIC MICA                           | 0                 | 0                    | 0                 | 0                    | 0                   | Included In Clinic Adult |
| SC BEHAVIORAL HEALTH CLINIC MAT                            | 0                 | 0                    | 0                 | 0                    | 0                   | Included In Clinic Adult |
| <b>TOTAL MENTAL HEALTH</b>                                 | <b>583</b>        | <b>34</b>            | <b>44</b>         | <b>573</b>           | <b>617</b>          | <b>665</b>               |
| SC CARE MANAGEMENT                                         | 37                | 1                    | 0                 | 38                   | 38                  | 883                      |
| SC HEALTH HOME- ADULT                                      | 36                | 1                    | 1                 | 36                   | 37                  | 357                      |
| SC HEALTH HOME - KENDRA, AOT and HH+                       | 11                | 0                    | 0                 | 11                   | 11                  | 148                      |
| SC HEALTH HOME - CHILD                                     | 16                | 2                    | 0                 | 18                   | 18                  | 204                      |
| SC HEALTH HOME - OUTREACH                                  | 6                 |                      |                   | 6                    | 6                   | 101                      |
| SC CM CCSI                                                 |                   |                      |                   |                      | 0                   | 0                        |
| <b>TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS</b>          | <b>106</b>        | <b>4</b>             | <b>1</b>          | <b>109</b>           | <b>110</b>          | <b>1,693</b>             |
| SC SPOA - Adult                                            | 56                |                      |                   | 56                   | 56                  | 367                      |
| SC SPOA - Child                                            | 21                |                      |                   | 21                   | 21                  | 196                      |
| <b>TOTAL SPOA</b>                                          | <b>77</b>         | <b>0</b>             | <b>0</b>          | <b>77</b>            | <b>77</b>           | <b>563</b>               |
|                                                            | <b># of calls</b> | <b>#of ph interv</b> | <b>Outreaches</b> | <b>Hosp Divers %</b> | <b>Hosp Admit %</b> |                          |
| MOBILE MENTAL HEALTH                                       | 238               | 70                   | 30                | 90                   | 67                  |                          |

- **Single Point of Access (SPOA) Program:**

- On May 14, 2026, the Adult SPOA Committee met via Zoom with 14 new cases & 10 previous cases reviewed. There are a total of 138 RSS beds with 123 people on the waiting list and 11 openings with some of the apartments are in need of repairs.
- Children’s SPOA Committee met via Zoom on May 28, 2026, and went over 12 previous cases, plus 4 new cases.

- **Community Feedback and System Response**

- Community input continued to support current initiatives while identifying opportunities to strengthen access, communication, and long-term recovery outcomes. Key themes identified is the increased transparency & public communication, improved understanding of available treatment & recovery services, expanded housing & recovery supports, improved coordination across systems, and continued focus on quality of life and long-term stabilization. While County and partner agencies continue focusing on public education initiatives, streamlined referral pathways, and strengthening coordinated care delivery.

## **LOCAL GOVERNMENT UNIT (LGU) Update:**

**Peer & Community Support Services:** Support for individuals involved with Probation, Drug Court, SUNY Sullivan, DSS, and community outreach by providing screenings, treatment coordination, housing support, and benefits navigation. Additional activities include participation in outreach and collaboration with peer, treatment, recovery, and justice system partners. With the expansion of Garnet Care Coordination to strengthen transitions of care, discharge planning, referral pathways, and follow-up engagement.

***Narcan Outreach & Harm Reduction:*** Countywide harm reduction efforts included maintenance and replenishment of NaloxBoxes and community distribution sites with Narcan kits, Fentanyl test strips, and harm reduction supplies. Plus the coordination of inventory and replacement activities across partner agencies.

***Community & Recovery Engagement:*** Continue participation occurred across recovery, behavioral health, prevention, and community planning initiatives. Key activities are collaboration with treatment, recovery, family support, and community organizations, public awareness & resource distribution, coordination with educational & disability-service partners, and Identification of service gaps & expansion of referral opportunities.

***Care Coordination and Service Navigation Initiative:*** Garnet Health convened youth and adult care coordination meetings to strengthen communication & continuity across hospital & community based systems. Discussions included improving provider awareness of available services, strengthening discharge planning & follow-up, addressing barriers to access & engagement, and enhancing cross-system coordination. Participant feedback supported development of a simplified service navigation framework designed to improve understanding of available services and create clearer pathways for individuals and families. Current system coordination activities included continued Crisis Intervention Team coordination & co-response planning, sustained Quick Response Team operations, Mobile Crisis enhancement under approved No Cost Time Extension through 2026, and ongoing coordination with OMH regarding future system development.

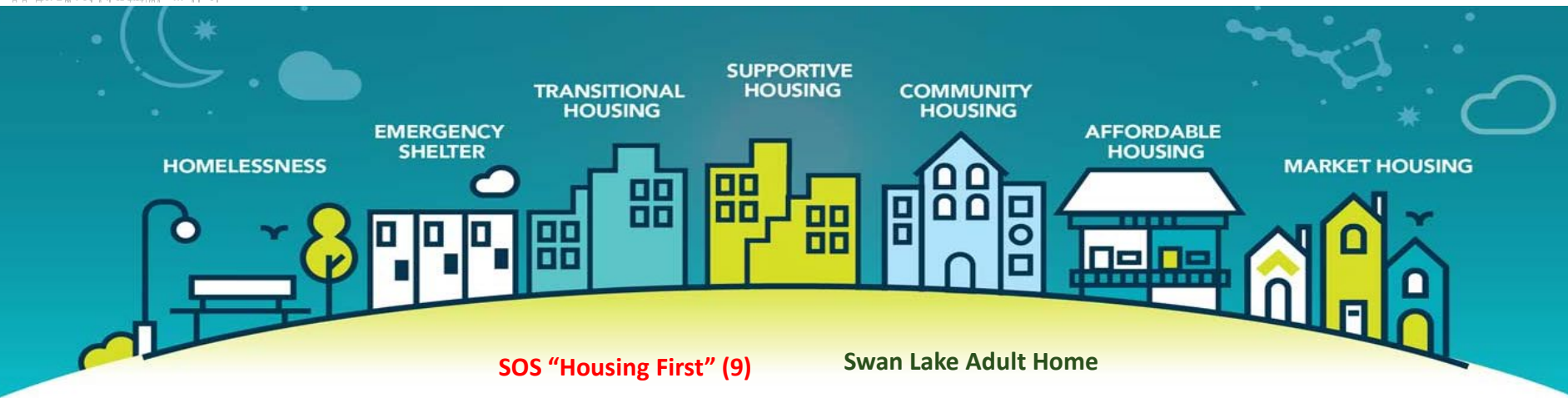
# Crisis Services/Mobile Mental Health Update

## Crisis Intervention & Law Enforcement Support

- **Crisis Intervention Team Initiative:** Crisis Intervention Team (CIT) working on co-response planning. Continued post-training follow-up and alignment with law enforcement partners. Maintained full-time Quick Response Team (QRT) operations.
- **Mobile Crisis Services:** Continued enhancement of MCS under the approved No Cost Time Extension (NCTE) through 2026. Ongoing system alignment & responder coordination.
- Approved No Cost Time Extension (NCTE) enables continuation of crisis service development through 2026. Extension supports sustained CIT expansion, crisis system alignment, and emergency responder coordination. Awaiting additional direction from OMH to finalize service enhancement plan.

| Month/Year | Incoming Calls | Initial Phone Contacts | Outreaches | Diversion Rate | Hospital Referrals | Admissions | Admission Rate |
|------------|----------------|------------------------|------------|----------------|--------------------|------------|----------------|
| May-25     | 236            | 90                     | 26         | 73%            | 7                  | 5          | 71%            |
| Jun-25     | 278            | 98                     | 27         | 70%            | 8                  | 7          | 88%            |
| Jul-25     | 297            | 140                    | 25         | 72%            | 7                  | 4          | 57%            |
| Aug-25     | 227            | 78                     | 26         | 69%            | 8                  | 2          | 25%            |
| Sep-25     | 197            | 68                     | 26         | 85%            | 4                  | 4          | 100%           |
| Oct-25     | 267            | 76                     | 22         | 73%            | 6                  | 5          | 83%            |
| Nov-25     | 224            | 80                     | 31         | 90%            | 3                  | 2          | 67%            |
| Dec-25     | 249            | 86                     | 36         | 72%            | 10                 | 6          | 60%            |
| Jan-26     | 235            | 76                     | 13         | 77%            | 3                  | 1          | 33%            |
| Feb-26     | 183            | 60                     | 21         | 76%            | 5                  | 4          | 80%            |
| Mar-26     | 255            | 90                     | 29         | 93%            | 2                  | 1          | 50%            |
| Apr-26     | 255            | 87                     | 30         | 73%            | 8                  | 4          | 50%            |
| May-26     | 238            | 70                     | 30         | 90%            | 3                  | 2          | 67%            |

# Sullivan County's Housing Continuum



Safe Options  
Support (SOS)

Oxford House (~16)

Warming Centers  
(~40 seasonal)

Out-of-county DV shelters

SOS "Housing First" (9)

Rehabilitation  
Support Services (RSS)  
(138, 121 waiting)

Catholic Charities (28)

Swan Lake Adult Home

OPWDD Homes  
(TCFD, ARC, New Hope)

Monticello Housing  
Authority

Woodbourne  
Housing Authority

Senior Apartment  
Buildings

ATI - Solutions to End  
Homelessness Program (STEHP)

Access: Supports  
for Living

NYS Rental Supplement Program (RSP)  
Sullivan County RSP

WestCOP  
(Veterans)

Section 8 Vouchers

NYS Housing Choice  
Vouchers (5)

Shelter Arrears Eviction  
Foreclosure (SAEF)

## Emergency Shelter Census (7/2/26)

|                           |           |
|---------------------------|-----------|
| Families                  | 22 (-5)   |
| Singles                   | 149 (-4)  |
| Adults                    | 182 (-13) |
| Children                  | 40 (-6)   |
| School Age Children       | 27        |
| Sex Offenders             | 31 (+3)   |
| Total (Adults + Children) | 222 (-19) |

\* Numbers in parentheses indicate number of available beds/units

\* Numbers in red indicate programs that are at their capacity

# Child and Adult Services Statistics

| ADULT SERVICES UNIT              | 2025<br>TOTAL | 2026<br>YTD | 2026<br>MAY |
|----------------------------------|---------------|-------------|-------------|
| <b>PERSONAL CARE AIDES</b>       |               |             |             |
| CASES OPENED                     | 18            | 1           | 1           |
| CASES CLOSED                     | 9             | 7           | 1           |
| # CASES (AVG.)                   | 38.41         | 33.23       | 33          |
| <b>PERS</b>                      |               |             |             |
| # CASES (AVG.)                   | 0             | 0           | 0           |
| <b>APS REFERRALS</b>             |               |             |             |
| 16A Neglect/Abuse                | 27            | 47          | 11          |
| 16B Neglects Own Basic Needs     | 73            | 30          | 7           |
| 16B Untreated Medical Conditions | 31            | 10          | 0           |
| 16B Self-endangering Behaviors   | 10            | 4           | 1           |
| 16B Unable to Manage Finances    | 39            | 11          | 3           |
| 16B Environmental Hazards        | 60            | 7           | 0           |
| Undetermined                     | 25            | 3           | 0           |
| <b>APS</b>                       |               |             |             |
| CASES OPENED                     | 263           | 112         | 22          |
| CASES CLOSED                     | 264           | 118         | 20          |
| # CASES (AVG.)                   | 161.35        | 155.79      | 157         |
| <b>GUARDIANSHIPS</b>             |               |             |             |
| OPEN                             | 46            | 46          | 0           |
| <b>REP PAYEE</b>                 |               |             |             |
| OPEN                             | 121           | 95          | -31         |

| FOSTER CARE STATISTICS  |          |                                                                                     |             | CHILD PROTECTIVE STATISTICS           |      |        |     |
|-------------------------|----------|-------------------------------------------------------------------------------------|-------------|---------------------------------------|------|--------|-----|
|                         | MAY 2026 | Trend                                                                               | Goal        |                                       | 2025 | YTD 26 | MAY |
| Kinship%                | 27.18%   |  | 20%         | # New Reports                         | 1330 | 654    | 133 |
| Congregate Care%        | 15.53%   |  | 16%         | # Closed Cases (UNF, FAR, IND)        | 997  | 436    | 78  |
| Total in Care           | 103      |  | <100        | # Unfounded Reports                   | 486  | 204    | 38  |
| RTF/RTC                 | 6        |                                                                                     |             | # Closed FAR                          | 257  | 107    | 17  |
| Diagnostic              | 0        |                                                                                     |             | # Indicated Reports                   | 254  | 125    | 23  |
| Group Home              | 2        |                                                                                     |             | Physical abuse                        | 14   | 12     | 0   |
| Therapeutic Foster Home | 19       |                                                                                     |             | Emotional abuse                       | 1    | 0      | 0   |
| Regular Foster Home     | 33       |                                                                                     |             | Sexual abuse                          | 13   | 4      | 2   |
| Kinship                 | 28       |                                                                                     |             | Neglect                               | 123  | 55     | 8   |
| Other                   | 15       |                                                                                     |             | Domestic violence                     | 15   | 1      | 0   |
| Freed for Adoption      | 19       |                                                                                     |             | Educational neglect                   | 52   | 27     | 8   |
| Certified Homes         | 67       |  | 5x# in care | Substance abuse                       | 33   | 26     | 5   |
| Newly Certified Homes   | 0        |                                                                                     |             |                                       | 3    | 0      | 0   |
| Number of Closed Homes  | 1        |                                                                                     |             | <b>PREVENTIVE SERVICES STATISTICS</b> |      |        |     |
| New Kinship Homes       | 0        |                                                                                     |             | NEW REFERRALS                         |      | 19     |     |
| Pending Certification   | 4        |                                                                                     |             | TOTAL CASES                           |      | 94     |     |
| Completed Adoptions     | 3        |                                                                                     |             |                                       |      |        |     |
| YTD Completed Adoptions | 12       |                                                                                     |             |                                       |      |        |     |

- **APS:** This number wasn't being reported accurately and has been revised to reflect the current number of 95 APS Rep Payee cases.
- **Foster Care Statistics:** We continue to see positive downward trends in our foster care population as children achieve permanency through reunification with their parents, long-term kinship placements, and adoption. We are currently at 98 children in foster care, marking the first time Sullivan County has been under 100 children in care in over four years.
- **Child Protective Statistics:** Sullivan County continues to perform above the New York State average across all CPS performance measures. We currently have less than 1% overdue CPS cases, no CPS caseworkers carrying more than 15 cases (the New York State benchmark).

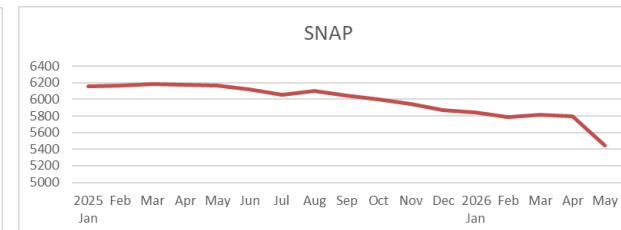
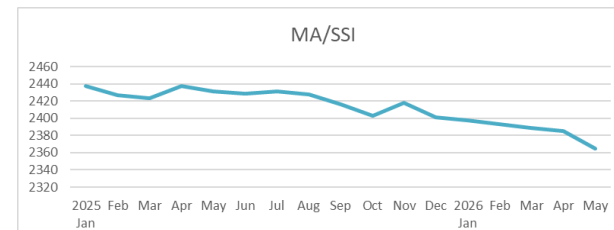
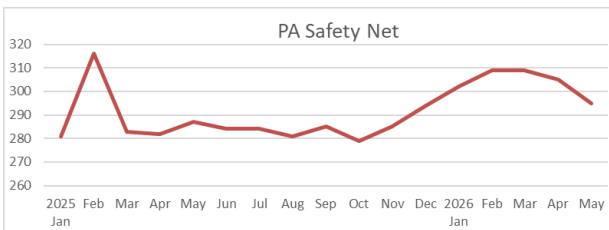
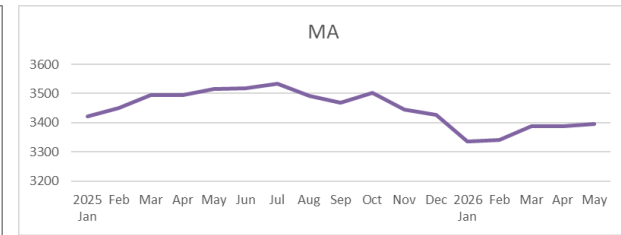
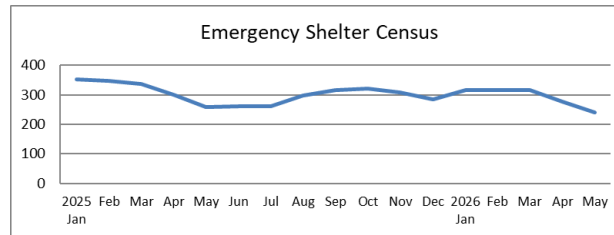
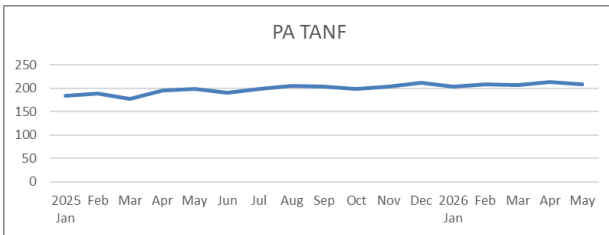
# Child Welfare Case Lifecycle Management

| CHILD WELFARE CASE LIFECYCLE MANAGEMENT DASHBOARD                                                             |     |     |         |     |     |     |     |     |     |     |     |     |                     |
|---------------------------------------------------------------------------------------------------------------|-----|-----|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------------|
|                                                                                                               | JAN | FEB | MAR     | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |                     |
| <b>EOM STATISTICS</b>                                                                                         |     |     |         |     |     |     |     |     |     |     |     |     | <b>AVERAGE</b>      |
| Overdue 7-day Safety Assessments (CPS)                                                                        | <1  | <1  | 0       | 0   | <1  |     |     |     |     |     |     |     | 0                   |
| Overdue 7-day Safety Assessments (FAR)                                                                        |     | 0   | <1      | 0   | <1  |     |     |     |     |     |     |     | 0                   |
| Overdue Case Closures (CPS)                                                                                   | 14  | 8   | 4       | 3   | 1   |     |     |     |     |     |     |     | 6                   |
| Overdue Case Closures (FAR)                                                                                   | 4.5 | 4   | 3.5     | 3   | 4   |     |     |     |     |     |     |     | 3.8                 |
| PREV Referral Timeliness                                                                                      | 7   | 16  | 6.5     | 6   | 8   |     |     |     |     |     |     |     | 8.7                 |
| <b>QUARTERLY INTERNAL COMPLIANCE AUDITS</b> (GREEN INDICATORS = ≥85% Effective, YELLOW = 75%-84%, RED = ≤74%) |     |     |         |     |     |     |     |     |     |     |     |     | <b>AVERAGE</b>      |
| CPS Progress Notes                                                                                            | 95% |     |         | 80% |     |     |     |     |     |     |     |     | 0.875               |
| FAR Progress Notes                                                                                            |     | 81% |         |     | 87% |     |     |     |     |     |     |     | 0.84                |
| PREV Progress Notes                                                                                           |     | 83% |         |     | 83% |     |     |     |     |     |     |     | 0.83                |
| Foster Progress Notes                                                                                         |     |     | 90%     |     |     |     |     |     |     |     |     |     | 0.9                 |
| PREV Case Contact Rate ≥ 2 per month                                                                          | 86% |     |         | 87% |     |     |     |     |     |     |     |     | 0.865               |
| Foster Case Contact Rate ≥ 1 per month                                                                        |     | 81% |         |     | 85% |     |     |     |     |     |     |     | 0.83                |
| Supervisor Case Conferences                                                                                   |     | 70% |         |     | 100 |     |     |     |     |     |     |     | 50.35               |
| LSRs Submitted Timely                                                                                         |     |     | 100     |     |     |     |     |     |     |     |     |     | 100                 |
| Annual LODs Reviewed Timely/uptodate                                                                          |     |     | 100/68% |     |     |     |     |     |     |     |     |     | #DIV/0!             |
| <b>HOTLINE SOURCES</b>                                                                                        |     |     |         |     |     |     |     |     |     |     |     |     | <b>ANNUAL TOTAL</b> |
| School                                                                                                        | 51  | 37  | 62      | 50  | 65  |     |     |     |     |     |     |     | 265                 |
| Immediate Family                                                                                              | 12  | 10  | 7       | 14  | 11  |     |     |     |     |     |     |     | 54                  |
| Extended Family                                                                                               | 5   | 5   | 9       | 4   | 6   |     |     |     |     |     |     |     | 29                  |
| Hospital                                                                                                      | 8   | 11  | 9       | 12  | 6   |     |     |     |     |     |     |     | 46                  |
| Other Medical Provider                                                                                        | 11  | 5   | 10      | 4   | 5   |     |     |     |     |     |     |     | 35                  |
| Law Enforcement                                                                                               | 18  | 13  | 16      | 25  | 21  |     |     |     |     |     |     |     | 93                  |
| DSS Internal                                                                                                  | 7   | 11  | 15      | 12  | 14  |     |     |     |     |     |     |     | 59                  |
| Other                                                                                                         | 17  | 18  | 16      | 20  | 5   |     |     |     |     |     |     |     | 76                  |

# Social Services Program Statistics

| Fraud Investigations (as of 5/31/2026)            |                 |                          |             |         |                 |                                                 |
|---------------------------------------------------|-----------------|--------------------------|-------------|---------|-----------------|-------------------------------------------------|
| Collections                                       | Cases Active    | Cases Referred           | Completed   | Arrests | Pending arrests | Burials                                         |
| \$14,800.97<br>(+10,420.10)                       | 313 (+12)       | 53 (+5)                  | 21 (-19)    | 4 (+1)  | 8 (-1)          | 2 approved (-2)<br>\$3,635.00 costs (-3,650.00) |
| Child Support Enforcement Cases (as of 5/31/2026) |                 |                          |             |         |                 |                                                 |
| Collections                                       | Petitions Filed | Paternity Establishments | Total Cases |         |                 |                                                 |
| \$795,155 (+\$173,076)                            | 63 (+24)        | 34 (+18)                 | 2,713 (+5)  |         |                 |                                                 |

| Public Assistance (PA) Cases (as of 5/31/2026) |             |                   |                         |                                       |
|------------------------------------------------|-------------|-------------------|-------------------------|---------------------------------------|
| Temp. Assistance to Needy Families (TANF)      | Safety Net  | Food Stamps       | Medical Assistance (MA) | MA/Supplemental Security Income (SSI) |
| 208 (-6)                                       | 295 (-10)   | 5447 (-351)       | 3396 (+8)               | 2365 (-20)                            |
| Homelessness Snapshot (as of 5/31/2026)        |             |                   |                         |                                       |
| Code Blue                                      | Quarantined | Adults / Children | Sex Offenders           | Emergency Shelter Census              |
| 0                                              | 0           | 195/46 (-19/-17)  | 28 (+2)                 | 241 (-36)                             |



## *Public Assistance:*

- Currently we have 53 active County funded Rental Supplement Program (RSP) cases leaving a remaining balance of \$3,119.17 left to be utilized. State RSP now available for \$240,957 for the period of April 1, 2026 – March 31, 2027.
- To date utilizing the state funded Shelter Arrears Eviction Forestallment (SAEF) program we have prevented 19 households from being evicted and entering emergency housing.
- Ongoing collaboration with Preventive, CPS, Housing and Case Management continue to make great progress ultimately leading to the continuous decrease in the number of children who reside in temporary housing.
- May was the 3rd month of tracking Able Bodied Adults Without Dependents (ABAWD) Anyone between the ages 18-64 that do not live with a child under the age of 14 can only receive benefits for three months in a 36-month period unless they meet specific work requirements or qualify for an exemption. As a result of non-compliance 334 cases were closed by May 31, 2026.
- Since we started the ABAWD requirements on March 1, 2026 to the latest report on 6/16/2026 we had 669 individuals that had to meet work requirements. We have closed 406 of those cases and reduced benefits on 229 of them, the remaining 34 have been exempt of have come into compliance. This process resulted in 3 fair hearings that defaulted.
- Some of these cases have reapplied or spoke to the DSS Employment Unit staff to provide documentation that they are in compliance and could possibly be reopened.
- We received 165,385 to continue the Family Service Case Management program, new funding runs from October 1, 2026 – September 30, 2027.
- Child Care Assistance Program: a provider and client letter was sent July 8, 2026 stating that we are awaiting supplemental funds which we should receive in 2-3 weeks before we are able to commit to a reopening plan.

| Monthly Total Expenses to Date                       | Monthly Cash Receipts | End of Month Census | Meals Prepared for Residents |
|------------------------------------------------------|-----------------------|---------------------|------------------------------|
| \$1,138,507.46                                       | \$1,250,232.63        | 100                 | 9,033                        |
| Admissions / Discharges (to home or Assisted Living) | Total ST treatments   | Total OT treatments | Total PT treatments          |
| 0/12                                                 | 70                    | 497                 | 618                          |

## Nursing Services

- Nursing Services continues to demonstrate flexibility and responsiveness to the evolving needs of our residents through ongoing policy review, staff education, and routine in-service training. During May, the department remained focused on maintaining high-quality resident care while supporting staff development and operational efficiency.

### Highlights include:

- Continued policy review and staff education to ensure compliance with regulatory standards and best practices.
- Recognition of staff during National Nurses Week, helping to promote employee appreciation and improve morale.
- Preparation for the summer season through review of staffing patterns and staff utilization to align with operational needs and budget expectations.
- Distribution of heat advisory reminders and education to staff to promote resident safety during warmer weather.

## Activities & Resident Engagement

- The Activities Department continues to provide meaningful opportunities for socialization, recreation, and community involvement that enhance residents' quality of life.

### Highlights for May included:

- Residents celebrated Cinco de Mayo with music, chips, salsa, and themed festivities.
- National Nurses Week was recognized with daily staff appreciation events, including trivia, a scavenger hunt, and a sock hop.
- National Nursing Home Week featured a variety of special events, including a petting zoo, karaoke, and a community barbecue.
- Students from the Sullivan West 5th and 6th Grade Chorus performed for residents in preparation for their spring concert.
- Veterans residing in the facility were honored with memorial ornaments and American flags in recognition of Memorial Day.

## **Rehabilitation & Restorative Therapy**

- The Rehabilitation Department continues to focus on maximizing resident function, improving outcomes, and ensuring appropriate utilization of therapy services.

### **Department updates include:**

- Ongoing review of Medicare residents to ensure appropriate therapy services and documentation.
- Continued monitoring of departmental productivity.
- Progress on the Side Rail Project, including completion of initial therapy assessments and implementation of quarterly reassessment audits.
- Continued collaboration between Dietary Services and Speech Therapy to optimize meal plans and swallowing safety for residents.

## **Summary**

The Nursing Home continues to prioritize resident-centered care through strong interdisciplinary collaboration, staff education, and responsible resource management. Departments remain committed to maintaining high standards of clinical care while fostering meaningful resident engagement and enhancing quality of life.

## Community Services (9 Positions Vacant, 40 Authorized, 22.50% Vacant)

|                                                   |                                            |
|---------------------------------------------------|--------------------------------------------|
| Assistant Social Worker II, #369, #721, #3759     | 2 approved to fill, 1 submitted for review |
| Staff Social Worker I, #0130, #2267, #3288, #3677 | 1 approved to fill, 2 submitted for review |
| Staff Social Worker II, #0977                     | RTF submitted                              |
| CIT/Crisis Mental Hygiene Coordinator, #3722      | <b>ON HOLD</b>                             |

## Social Services (18 Positions Vacant, 184 Authorized, 9.78% Vacancy Rate)

|                                                 |                                                                                                  |
|-------------------------------------------------|--------------------------------------------------------------------------------------------------|
| Account Clerk, #1269                            | <b>ON HOLD</b>                                                                                   |
| Account Clerk/Database, #2222, #2495            | <b>ON HOLD</b>                                                                                   |
| Case Services Aide, #3458                       | Recent promotion, <b>RTF submitted</b>                                                           |
| Case Supervisor, #3133                          | Posted                                                                                           |
| Caseworker #78, #3774, #3775                    | RTF submitted, 2 Positions created interviewing                                                  |
| FS Investigator, #70                            | Recent promotion, <b>RTF submitted</b>                                                           |
| FS Investigator Trainee, #3676                  | <b>ON HOLD</b>                                                                                   |
| Senior Case Services Aide, #3754, #3755, #3776  | <b>2 Positions revised in 2026 budget, ON HOLD; 1 Position created for DV Unit, interviewing</b> |
| Senior Account Clerk/Database, #257             | Posted, interviewing                                                                             |
| Senior Caseworker, #3                           | <b>ON HOLD</b>                                                                                   |
| Social Welfare Examiner, #809, #2899            | Approved to fill, interviewing                                                                   |
| Spanish Language Social Welfare Examiner, #3604 | <b>ON HOLD</b>                                                                                   |