

Division of Community Resources Monthly Report April 2024

Office for the Aging February 2024 Monthly Report

Monthly Accomplishments

OFA Director:

- Participation on Alzheimer’s community forum planning committee and PAC (Professional Advisory Council).
- Continued participation on New York State Master Plan on Aging Levels of Care subcommittee.
- Continued participation on Empowering Towards Independence Forum planning committee, event scheduled for March 13th at the Kartrite.
- Senior Needs Assessment- final draft approved and accepted by February 29th.
- Monthly Hoot distribution continues to increase via mail, email and drop off locations. Direct mail list has grown to over 400.
- Continued distribution of freely available COVID test kits to community organizations.
- Leadership training ongoing for Director, Coordinators and Managers with supervisory responsibilities.
- Participated in Sullivan 180 Partner’s gathering with many other local community organizations.
- Held quarterly OFA Advisory Council meeting.
- Attended Leatherstocking Region Director’s Caucus meeting in Schoharie.
- Participation in Sullivan County Center for Workforce monthly roundtable meeting.
- Conducted one on ones with all staff as part of ongoing staff engagement efforts.

RSVP:

- 2nd meeting with Monticello Seniors resulting in 3 new volunteers enrolled same day using new single-page RSVP application
- Youth Bureau is now an official RSVP site – first successful use of new MOU that is shorter and more in compliance with AmeriCorps Seniors
- Successful collaboration with RSVP Advisory Council to plan first recognition event for RSVP Medical Drivers, HDM drivers, and Older New Yorker’s Day nominees.
- Nearly 500 volunteer hours performed in February with a value of \$17,855 according to IndependentSector.org.

Nutrition:

	Units:	Clients:	Contributions:
Homebound:	1,414	90	\$1,035.00
Congregate			

served at home:	573	36	
Congregate			
served at sites:	153	34	\$251.00 (collected at our 2 active congregate meal sites)
Total:	2,140	160	\$1,286.00

- Full Time staff continues to cover part-time vacancies and driver shortages.
- One long-term part-time employee retired, position was filled and new Nutrition Site Operator started March 11. Other part-time vacancies receiving a great response, interviews ongoing.

Transportation:

- 79 SCT (Sullivan County Transportation) Medical Trips
- 147 SCT Shopping Trips
- 44 RSVP Medical Trips
- 3 Medical Trips provided by OFA staff
- 38 Congregate Nutrition Site Transportation

Legal referrals: 8 referrals made to Rural Law Center.

NY Connects:

- 127 contacts for February.
- NY Connects continues to receive calls for a variety of reasons. More referrals coming in through Unite Us platform from our partner agencies.

Outreach presentations are up and running with two in February.

- “Agency Soup” SALT event presentation with 30+ partner agencies in attendance.
- Fallsburg Senior Center 30+ seniors in attendance.

HIICAP (Health Insurance Information Counseling Assistance Program):

- 27 contacts; HIICAP continues to assist individuals during Medicare Advantage Enrollment period which runs until 3/31/24.

PERS (Personal Emergency Response System):

- 20 clients currently receive PERS through CSE, EISEP & IIIIE funding.

EISEP (Expanded In-Home Services for the Elderly Program):

EISEP FULL-SERVICE CASEFILES during January

Casefiles already open as of 02/01/24**	27
Casefiles opened 01/01–02/29/24	6
Casefiles closed 02/01–02/29/24	(2)
Casefiles open as of 02/29/24**	31

**plus 2 NON-EISEP [PERS only]

Casefiles open with PCA as of 02/29/24	16
Casefiles open with no PCA, waitlisted as of 02/29/24	10

PCA- Personal Care Aide

Sullivan County Youth Bureau:

- Youth Bureau held an electronic vote and a second youth is on the Youth Bureau Advisory Board.
- Attended Leadership training (s).
- Participated in Empowering a Healthier Generation School Grant Review committee.
- Completed the process of inputting data in to the State's QYDS program for Sate review.
- Weekly Youth Bureau Bulletins emailed. Reached around 600 people, and continually adding.
- Press release for County Youth Bureau funds released.
- Consistent posts to the Youth Bureau's Facebook & Instagram pages. Continually growing the engagement and followers.
- Executed contract modifications with State funds awardees.
- Continued the claim process for those recipients of State funds.
- Continued the claim process for those recipients of County funds.
- Continue to submit claims to the State.
- Submitted information to Sullivan County Child Care Council as the Youth Bureau will be a program highlight in their newsletter.
- Participated in United Sullivan meeting.
- Met with local businesses for youth internship placement.
- Partner with Orange County Youth Bureau regarding Hudson Valley Youth Bureau Association grant for training.
- Participated in Sullivan 180's mixer. Youth based supports and concerns for youth.
- Created a County fund application for Legislative funds.
- Partner in Warrior Teen program and initiative.
- Partner with RSVP to be a "site" for volunteers.
- Attended monthly State Youth Bureau call and updates.

IN PROGRESS FOR NEXT MONTH

- Continue to work on planning on opening additional Congregate sites in conjunction with Sullivan County Transportation and Jail kitchen. Posting for PT Nutrition Site Operator and Chauffeur added to Center for Workforce Development's Hot Jobs.
- Preparation of report of findings of Senior Needs Assessment.
- Receiving instructions for upcoming Four-Year Plan to NYSOFA (NY State Office for the Aging)
- Continued participation in Long Term Supports Subcommittee of Master Plan on Aging- Statewide collaborative planning effort between OFA & DOH (Dept. of Health).
- Continued RSVP site additions. MOU executed with Youth Bureau to assist with Site Monitoring. Recruitment efforts have increased especially for medical transportation.
- Redesign of brochures and informational materials for several programs. Working to create materials in alternative languages.
- Policies and procedure review ongoing for all programs and functions and currently being updated and improved.
- Planning underway for a RSVP Driver recognition event with RSVP Advisory Council.
- End of year reporting and data entry ongoing. Claims for all programs ongoing.

Transportation

County Transportation:

Month 2024	Veterans Medical Centers	Veterans In- County Medical	Senior Medicals	Shopping Buses
January	50	12	70	150
February	38	17	79	147
March				
April				
May				
June				
July				
August				
September				
October				
November				
December				

Move Sullivan 2024	Average Daily Ridership	Monthly Ridership	Monthly Paratransit
January	436 (21 days)	9,154	230
February	472 (20 days)	9,447	N/A
March			
1st Quarter Totals			
April			
May			
June			
2nd Quarter Totals			
July			
August			
September			
3rd Quarter Totals			
October			
November			
December			
4th Quarter Totals			
Annual Totals			

Community Assistance Center (CAC)

- ✓ The team continues to provide referral and assistance to callers looking information and/or resources.
- ✓ Continue distribution of test kits.
- ✓ The CAC remains active providing food assistance deliveries as well as connections to community resources.
- ✓ The Food Bank deliveries to the pantries are bi-monthly.
- ✓ Support HV Food Bank monthly mobile pantry efforts in Freemont, Yulan and Fallsburg.
- ✓ A member of the Sullivan Catskill Food Security Coalition.
- ✓ Meeting with Unite Us team to review possible enrollment for CAC to represent pantries in the system.