

Executive committee 7-24-25

Good morning. I've read the newly released NYSDOH Survey, which stemmed from an incident on March 21st of this year, when a CNA "bear hugged" a resident to the floor and then carried him to his room before 3 witnesses. The DON was prominent in the citations, as, contrary to ACC policies, the incident was never investigated internally, and she administered medication which had been allocated to someone else to subdue the resident, also against their policy. Both the CNA and the DON performed impulsively rather than with professional competence. The Surveyors concluded that nobody in the facility had been trained adequately to provide care to patients with any psychiatric disorders other than dementia. Doubtless the Administrator could provide us with information about how many other patients in the facility have psychiatric disorders, but I believe there are a large number, if not a majority of the residents.

Last year, the Assistant Administrator informed this legislature about the expediting of training by Infinitecare for new staff. She was proud that they had cut down on the orientation training, which is typical of Infinitecare's cost saving strategies. The DON is unqualified for her position and it is obvious in this Survey that her inexperience as a nurse, supervisor and manager led to these citations, as well as