

**Sullivan County Division of Health and Human Services -- Monthly Report – October 2023**

**Roadmap to Better Health Implementation**

April 2023 Robert Wood Johnson (RWJF) Ranking: 60<sup>th</sup> (of 62)

August 2022 U.S. News and World Report Ranking: 58<sup>th</sup>

January 2023 Child & Family Well-being in NYS Ranking: 54<sup>th</sup>

- Sullivan County Community Assistance Center Hotline: 845-807-0925    - National Suicide Hotline: 988    - Hope Not Handcuffs: 833-428-HOPE

| Strategy                   | Update on Activities Supporting the Strategy   | Key Performance Indicators<br>Positive Trend = GREEN, Negative = RED |                          |
|----------------------------|--|--|--------------------------|
| Ease Access to Care        | <ul style="list-style-type: none"> <li><b>Unite Us:</b> The Sullivan County network is live. We continue to recruit and integrate agencies and health care providers into the network and are familiarizing staff with the platform.</li> <li><b>Mental Health and Substance Use Treatment Access:</b> Transitioning pediatric MH services to Astor. With new staff onboard, we are beginning to plan toward resuming open access for adult MH!</li> </ul>   | Unite Us Participating Agencies                                      | LIVE – 18<br>PENDING - 3 |
|                            |  | Cases / Resolved   | 3/1                      |
| End the Opioid Crisis      | <ul style="list-style-type: none"> <li><b>Healing Communities Study:</b> Planning meetings ongoing, third and final campaign of the study, focused on safe prescribing, is in progress.</li> <li><b>Drug Task Force Organizational Changes:</b> In order to take advantage of expertise across all of the pillars of the task force on specific issues, the Drug Task Force is forming two working groups. One will bring multi-disciplinary expertise to reducing the number of babies born suffering from drug withdrawals and the other will focus on analyzing and addressing the causes of fatal overdoses.</li> <li><b>Opioid Settlement Fund Distribution</b> – Policy issues resolved regarding Year 1 funds and working closely with agencies to close out Year 1 projects. Contract drafting in progress for Year 2 RFP respondents whose programs were approved for funding.</li> </ul> | 2022 Opioid Deaths   | 43 (+6)                  |
|                            |  | 2022 Drug-related ED Visits  | 76 (-6)                  |
|                            |  | 2022 Drug-related Hospitalizations                                   | 15 (-4)                  |
| Enhance Our Community      | <ul style="list-style-type: none"> <li><b>Homeless Census:</b> Currently experiencing sharp increase in homeless census, believed to be caused by evictions due to increasing rents, recent increase in condemned structures, persons left homeless by closing of summer residences and exhaustion of funds provided by OTDA to help persons stay in or obtain permanent housing.</li> </ul>   | Homeless Census  | 176                      |
|                            |  |  |                          |
| Encourage Healthy Behavior | <ul style="list-style-type: none"> <li><b>Public Health Educator Outreach:</b> Details included in Public Health section of this report. Cross-departmentally, there was exceptional collaboration and turnout for Sullivan 180's International Overdose Awareness Day vigil on August 31<sup>st</sup>.</li> </ul>   | Unique Outreach Events   | 33                       |



**Care Center™**  
at Sunset Lake Rehab

**Care Center at Sunset Lake Rehab**

For more information: (845) 292-8640, <https://sullivanny.us/Departments/Adultcarecenter>

| Care Center at Sunset Lake Key Statistics – all data as of August 31, 2023 unless otherwise indicated |                       |                     |                              |
|---|-----------------------|---------------------|------------------------------|
| Monthly Total Expenses to Date  | Monthly Cash Receipts | Avg. Daily Census   | Meals Prepared for Residents |
| \$1,306,852.52  | \$1,274,190.66        | 99                  | 10,507                       |
| Admissions / Discharges   | Total Day Care Visits | Total OT treatments | Total PT treatments          |
| 9/10  | 0                     | 835                 | 676                          |

- Our most recent staffing evaluation for 5-star Medicare ratings from the first quarter of this year show our hours per resident per day at 4 hours and 15 minutes. We continue to work on the Quality Measures and identify areas for improvement.

- We have partnered with the Sullivan County BOCES LPN program and are also working with Dominican University to allow students to complete their clinical hours at our facility in hopes the students become interested in working at the Center upon graduation. This partnership continues as does the partnership with Sullivan BOCES for the CNA program, we anticipate they will be coming to us in the second half of the school year.
- We are planning events for October such as a trunk or treat, Halloween party, games and contests for staff and residents and our families.
- We are working very hard to change the culture of the home and are working to create a family atmosphere. We feel this has helped increase the recent number of new hires. We continue to work to maintain the NY State staffing minimum and this continues to be tracked daily by the facility to ensure compliance and identify issues when the minimum is not met. I am happy to report that our number of staff and the staffing hours continue to improve.
- We have been working with Nursing staff and the staffing coordinator to balance out schedules, so they are consistent for all weekends and holidays. These changes have made it so that the weekends are more balanced, at this time we are concentrating on Sundays as our day with the most staffing needs, but we have seen overall improvement with the balance of staff with the changes made to the staffing schedules.
- We did not have any reportable incidents in August for residents. The one reportable incident for August was the water main break, which has since been closed and fully repaired. The boil water notice was removed earlier than anticipated and we have had no further water issues.
- We currently have no staff or residents with a positive COVID-19 test result. We continue to monitor as we enter the colder months where the number of respiratory infections historically rises in the population.
- For the month of August, we were able to fill the Business Office Manager position, hired a FT and a PD CNA, and a phlebotomist



**Department of Community Services**

For more information: (845) 292-8770, <https://sullivanny.us/Departments/CommunityServices>

National Suicide Hotline: 988

Mobile Mental Health: (800) 710-7083

Children's Mobile MH: (845)701-3777

**Care Management:**

- The Care Management unit continues to actively engage and work with clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of August 2023, there are four active Assisted Outpatient Treatment (AOT) orders and two people on enhanced AOT services.

**Adult & Children's SPOA:**

- On August 10, 2023, the Adult SPOA Committee met via Zoom with five new cases reviewed, six previous cases were reviewed.
- The total of 140 beds with 206 people on the waiting list and 15 openings. (The waiting list was gone over again and people removed who cannot be contacted or have found housing elsewhere.)

| SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES    |                       |                      |                   |                       |                   |                          |
|---|-----------------------|----------------------|-------------------|-----------------------|-------------------|--------------------------|
| STATISTICAL SUMMARY FOR: Aug 1, 2023 - Aug 31, 2023 |                       |                      |                   |                       |                   |                          |
| Prepared by : Frances Cole                          |                       |                      |                   | CLIENTS               |                   |                          |
| PROGRAM   | ON ROLLS:<br>8/1/2023 | ADMISSIONS           | DISCHARGES        | ON ROLL:<br>8/31/2023 | CLIENTS<br>SERVED | UNITS OF<br>SERVICE      |
| SC BEHAVIORAL HEALTH CLINIC ADULT                   | 399                   | 17                   | 38                | 378                   | 416               | 612                      |
| SC BEHAVIORAL HEALTH CLINIC CHILD                   | 55                    | 7                    | 4                 | 58                    | 62                | 102                      |
| SC BEHAVIORAL HEALTH CLINIC FORENSIC                | 51                    | 8                    | 12                | 47                    | 59                | 137                      |
| SC BEHAVIORAL HEALTH CLINIC MICA                    | 17                    | 3                    | 2                 | 18                    | 20                | Included In Clinic Adult |
| SC BEHAVIORAL HEALTH CLINIC MAT                     | 6                     | 0                    | 1                 | 5                     | 6                 | Included In Clinic Adult |
| <b>TOTAL MENTAL HEALTH</b>                          | <b>528</b>            | <b>35</b>            | <b>57</b>         | <b>506</b>            | <b>563</b>        | <b>851</b>               |
| SC CARE MANAGEMENT                                  | 51                    | 0                    | 2                 | 49                    | 51                | 885                      |
| SC HEALTH HOME- ADULT                               | 34                    | 0                    | 0                 | 34                    | 34                | 246                      |
| SC HEALTH HOME - KENDRA, AOT and HH+                | 7                     | 0                    | 0                 | 7                     | 7                 | 26                       |
| SC HEALTH HOME - CHILD                              | 10                    | 0                    | 0                 | 10                    | 10                | 114                      |
| SC HEALTH HOME - OUTREACH                           | 8                     | 0                    | 0                 | 8                     | 8                 | 307                      |
| SC CM CCSI  |                       |                      |                   |                       | 0                 | 0                        |
| <b>TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS</b>   | <b>102</b>            | <b>0</b>             | <b>2</b>          | <b>100</b>            | <b>102</b>        | <b>1,271</b>             |
| SC SPOA - Adult                                     | 39                    |                      |                   | 39                    | 39                | 333                      |
| SC SPOA - Child                                     | 11                    |                      |                   | 11                    | 11                | 93                       |
| <b>TOTAL SPOA</b>                                   | <b>50</b>             | <b>0</b>             | <b>0</b>          | <b>50</b>             | <b>50</b>         | <b>426</b>               |
|   | <b># of calls</b>     | <b>#of ph interv</b> | <b>Outreaches</b> | <b>Hosp Ref</b>       | <b>Admits</b>     |                          |
| MOBILE MENTAL HEALTH                                | N/A                   | N/A                  | N/A               | N/A                   | N/A               |                          |

- Coordination of referrals and ongoing collaboration with service providers continues. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.
- Children’s SPOA Committee met in-person on August 24, 2023 and went over two (2) new referral and nine (9) previous referrals were reviewed.

**Local Government Unit:**

- Professionalizing the staff by recruiting bachelor level persons to train and retain. We have two staff persons who are interning and going for their master’s degree and have hired 3x SSW I who started in late September.
- Clinic Redesign for improved access and sustainability – Lexington has relocated to Ferndale. We continue to work on collaboration for the best interest of patients, we are currently working with DFS to streamline the referral and information sharing process. Currently working with Astor for transition onsite.
- System of Care for Youth working with community partners to identify and fill gaps.
- Mental Health Care Committee For first responders – working on gaps and needs including first responder wellness and suicide prevention.

**Senior Community Services Coordinator**

- Continued participation in the HEALing Communities Study as a Wave 2 Community with ongoing planning and continued collaboration with community stakeholders.
  - The Safer Prescribing and Dispensing Practices Workgroup offered the following training to local prescribers, pharmacists, and pharmacy technicians: Xylazine: What Clinicians Need to Know About ‘Tranq’ in Heroin and Fentanyl. The next training of our educational seminar series is titled: “Buprenorphine Prescribing for Beginners.” It is scheduled for 9/27/2023.
  - The Communications Workgroup kicked off Campaign 3: Staying in Medication Treatment for Opioid Use Disorder.
  - 60 Naloxboxes were purchased for the installation at various locations throughout Sullivan County.
  - As an Opioid Overdose Prevention Provider, additional Narcan kits were obtained and will continue to be distributed in our community, including, at the Sullivan County Jail.
  - Implementation of additional strategies is ongoing (i.e.: contract for the United Sullivan Website, bid for harm reduction vending machines, planning for a Narcan Provider Summit, sustainability planning, etc.)

**Social Services:**

**For more information: (845) 292-0100, <https://sullivanny.us/Departments/familyservices>**

**Temporary Assistance**

- Interviews continue for Social Welfare Examiner positions with a good amount of success. The First Division Wide Open House to share information on various open positions with interested members of the community was held on August 14, 2023. We have seen a positive response to the postings and job announcements. We hosted another division wide open house on September 18, 2023 which was also a modest success.
- Emergency Rental Assistance Program (ERAP) Rental arrears payments (as of 8/26/23):
  - 820 benefits, \$6,805,997.68, Average payment of \$ 8,300.00, Prospective rent payments- 602 benefits, \$1,974,851.91, Average payment of \$ 3,280.48
- Heating Repair and Replacement (HERR) and Clean and Tune HEAP programs remain open. Regular HEAP season should commence on November 1, 2023.
- The Temporary Assistance Unit started a Rental Supplement Program for individuals that are homeless or in fear of losing their housing. The RSP will assist in paying rent for those who have income but are below 30 % of the Area Median Income (AMI), the program will allow up to 50% of the AMI if other criteria is met. Details can be obtained through the Department of Social Services.
- Year 2 totals to date:
  - Arrears: \$11,080.50, Rent: \$188,031.97, Security deposits: \$34,665.00



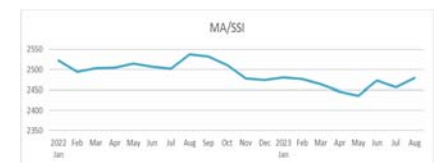
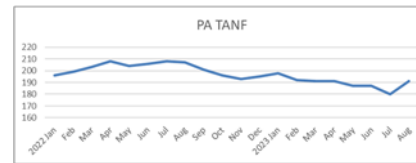
- 43 active cases are being served.
- 31 security deposits have been paid as well.

**Medicaid:**





- Due to the Family First Coronavirus Response Act (FFCRA) and COVID 19 Public Health Emergency of 2020, all active Medicaid recipients were given Medicaid continuous coverage. This meant that no person covered under Medicaid or it’s umbrella of services would be discontinued for any reason other than by request, relocation or death for the duration of the Public Health Emergency.
- MA-SSI related recertifications with active SNAP benefits continue to be extended for a year based on their SNAP authorization if they submit a recert without income information. The state has also extended some of these cases automatically.

**Public Assistance Case Trends**

| Public Assistance Cases (as of 8-31-2023) |             |                   |                    |                                 |
|---|-------------|-------------------|--------------------|---------------------------------|
| Temp. Assistance to Needy Families        | Safety Net  | Food Stamps       | Medical Assistance | MA/Supplemental Security Income |
| 191 (+11)                                 | 212 (+16)   | 5727 (-15)        | 3617(-51)          | 2479 (+22)                      |
| Homelessness Snapshot (as of 8-24-2023)   |             |                   |                    |                                 |
| Code Blue                                 | Quarantined | Adults / Children | Sex Offenders      | Total Homeless                  |
| 0   | 0           | 100/45            | 17                 | 145                             |



| Fraud Investigations (as of August 31, 2023)            |                 |                          |             |         |                 |   |
|---|-----------------|--------------------------|-------------|---------|-----------------|---|
| Collections   | Cases Active    | Cases Referred           | Completed   | Arrests | Pending arrests | Burials   |
| \$14,187.03 (-592.87)                                   | 211 (0)         | 34 (-21)                 | 34 (+2)     | 2 (0)   | 6 (+2)          | 4 approved (-4)<br>\$7,240.00 costs (-\$7,025.00) |
| Child Support Enforcement Cases (as of August 31, 2023) |                 |                          |             |         |                 |   |
| Collections   | Petitions Filed | Paternity Establishments | Total Cases |         |                 |   |
| \$607,464 (+14,082)                                     | 24 (+5)         | 11 (+5)                  | 2,905 (-40) |         |                 |   |

| FOSTER CARE STATISTICS  |          |   |             | CHILD PROTECTIVE STATISTICS           |      |        |        |
|-------------------------|----------|---|-------------|---------------------------------------|------|--------|--------|
|                         | AUG 2023 | Trend   | Goal        |                                       | 2022 | YTD 23 | AUG 23 |
| Kinship%                | 13.21%   |  | 20%         | # New Reports                         | 1480 | 991    | 104    |
| Congregate Care%        | 18.87%   |  | 16%         | # Indicated Reports                   | 105  | 117    | 15     |
| Total in Care           | 106      |  | <100        | Physical abuse                        | 6    | 6      | 0      |
| RTF                     | 0        |   |             | Emotional abuse                       | 1    | 0      | 0      |
| Diagnostic              | 2        |   |             | Sexual abuse                          | 7    | 9      | 0      |
| RTC                     | 9        |   |             | Neglect                               | 52   | 38     | 6      |
| Group Home              | 2        |   |             | Domestic violence                     | 3    | 7      | 1      |
| Therapeutic Foster Home | 19       |   |             | Educational neglect                   | 20   | 34     | 4      |
| Regular Foster Home     | 49       |   |             | Substance abuse                       | 14   | 23     | 4      |
| Kinship                 | 14       |   |             | # Unfounded Reports                   | 748  | 552    | 73     |
| Other                   | 11       |   |             | # Court Ordered 1034s                 | 46   | 23     | 1      |
| Freed for Adoption      | 41       |   |             | <b>PREVENTIVE SERVICES STATISTICS</b> |      |        |        |
| Certified Homes         | 67       |  | 5x# in care | NEW REFERRALS                         | 8    |        |        |
| Newly Certified Homes   | 1        |   |             | TOTAL CASES                           | 117  |        |        |
| Number of Closed Homes  | 0        |   |             |                                       |      |        |        |
| New Kinship Homes       | 3        |   |             |                                       |      |        |        |
| Pending Certification   | 5        |   |             |                                       |      |        |        |

| ADULT SERVICES UNIT:             | 2022 TOTAL | 2023 YTD | 2023 AUG |
|----------------------------------|------------|----------|----------|
| <b>PERSONAL CARE AIDES</b>       |            |          |          |
| CASES OPENED                     | 17         | 10       | 0        |
| CASES CLOSED                     | 9          | 13       | 3        |
| # CASES (AVG.)                   | 30         | 30       | 27       |
| <b>PERS</b>                      |            |          |          |
| # CASES (AVG.)                   | 0          | 0        | 0        |
| <b>APS REFERRALS</b>             |            |          |          |
| 16A Neglect/Abuse                | 79         | 28       | 5        |
| <b>APS</b>                       |            |          |          |
| 16B Neglects Own Basic Needs     | 92         | 72       | 6        |
| 16B Untreated Medical Conditions | 50         | 27       | 3        |
| 16B Self-endangering Behaviors   | 25         | 10       | 3        |
| 16B Unable to Manage Finances    | 34         | 30       | 3        |
| 16B Environmental Hazards        | 27         | 13       | 2        |
| <b>GUARDIANSHIPS</b>             |            |          |          |
| OPEN                             | 38         | 38       | 1        |

## Public Health Department



**Public Health**  
Prevent. Promote. Protect.

For more information on our report: (845) 292-5910, <https://sullivanny.us/Departments/PublicHealth>

CDC COVID INFO: [www.cdc.gov/coronavirus/2019-ncov/science/community-levels.html](http://www.cdc.gov/coronavirus/2019-ncov/science/community-levels.html)

NYS Coronavirus Hotline: 1-888-364-3065

Sullivan County Public Health COVID Info Line: 845-513-2268

### Director's Comments:

- Hired 2 LPNs from Adult Care Center @ Sunset Lake; started in September, hired Bilingual Community Health Coordinator.
- Dr. McDonald, Health Commissioner of NYS visited Sullivan County 8.15.2023; this luncheon was well attended and we made positive progress with our Orthodox Health Coalition outreach.
- Healthy Families staff relocated to Gladys Olmstead Building.
- Vacancies continue to challenge smooth operations of the department. We are actively working to recruit.

### Health Education/Rural Health Network/Injury Prevention/Other:

- Education Department did a lot of outreach this month and got more involved in other community-based initiatives. We happily welcome our new Community Health Coordinator, Ericka, who started this month.
- This month has been filled with plenty of outreaches and meetings. RHN coordinator hosted RHN meeting for Q3, which went well but had low attendance. Preparing for future outreaches and social media week blitz's for RHN programming (Sept 1-7 Nutrition Week).

| Outreach                                   | Attended                          | Facilitated   |
|--|-----------------------------------|---|
| August 6- Monster Run Monticello           | August 28 Coffee Klatch at CCE    | August 9- set RHN board meeting for August 24 @11:30                                      |
| August 17- Rabies Clinic at Hanofee        | August 22- Epi meeting            | August 10- DSI Time analysis meeting with Haley   |
| August 18- Grahamsville LWF day 1          | August 8- HF and Kid fest meeting | August 24 <sup>th</sup> RHN board meeting   |
| August 19- Grahamsville LWF day 2          | August 7-OEND Workgroup           | Prepared Social Media Posts for National Nutrition Week (various)—tied to chronic disease |
| August 23- Liberty Back to School Carnival | August 11- UCCA meeting           | August 29- Lunch with Anne-Louise (Sullivan 180) for community outreaches                 |
|  | August 25- DTF Pillar Meeting     |   |

| Outreach   | Facilitated  | Attended   |
|--|--|--|
| Roscoe and Livingston Manor summer school: art therapy (08/01 and 08/02) | Education Policy updates and edits                                   | NYS Master Plan for Aging meetings                                 |
| Bear Bash @ Tri-Valley (08/02)   | Daily social media posts (planning and development)                  | Community Action networking meeting                                |
| MRC BLS Training (08/02)   | Shared community partnership communications log                      | County transportation meeting/inquiries for MPA with Laura Quigley |
| Monticello Farmer's Market (08/03)                                       | Education Department policy and procedures updates and edits         | Quarterly meeting with county managers                             |
| Vet Fest (08/05)   |  | Monthly SALT meeting   |
| Monster 5k/10k (08/06)   | Health/Kid Fest Meeting  | Monthly DSI meeting  |
| CYSHCN First Visit Folder  | EMS provider presentation  | Monthly Education meeting  |
| Grahamsville Fair (08/18-8/20)   | Water consumption challenge among staff                              |  |
| <del>BowWow</del> Dog Walk (08/17)                                       | Narcan training data entry for Healing Communities                   | Weekly education meetings  |
| Condom refill at DFS   | Organized/counted polio flyers with Amanda to go out to urgent cares | Commissioner McDonald Meet and Greet                               |
| Liberty Back to School (08/23)   | Pre-health coalition meeting   | Cares Pillar Meeting   |
|  |  | SCOEND workgroup meeting   |
| Federation for the Homeless Outreach (08/24)                             |  | OEND Data workgroup  |
| Staff Outreach attendance  |  | PARFACT meeting  |
| Outreach calendar updates  |  |  |
| Banana Man   |  |  |

**Early Care Program:**

- CPSE caseload is up 7 from August of 2022
- EI referrals are up 2 from August of 2022.

**Healthy Families:**

- Healthy Families ended August with 50 enrolled families. (Capacity is 60 families.) FSS's have completed --114 home visits for the month out of the 136 expected.
- Healthy Families received 18 referrals. We have 46 referrals that Family Resource Specialist (FRS) is outreaching to. FRS completed 2 F.R.O.G.s in Aug.

**MCH:**

- 17 New referrals (11 opened to care; NTUC: 4 no RN need referred to HF; CYSHCN or MISN; 2 refused; 77 home visits by MCH RN; 3 Newborn Screens
- 5 referred to Healthy Families
- Increased and continued collaboration amongst all Maternal-Child programs

**SCPHS Early Care Program Performance Indicators:**

| Program/Indicator    | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Trend |
|----------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| EI Referrals 2023    | 30  | 14  | 17  | 28  | 29  | 19  | 16  | 19  | 0   | 0   | 0   | 0   |       |
| EI Referrals 2022    | 22  | 17  | 35  | 23  | 26  | 31  | 20  | 17  | 24  | 17  | 21  | 11  |       |
| EI OSC Caseload 2023 | 86  | 86  | 98  | 110 | 111 | 112 | 100 | 96  | 0   | 0   | 0   | 0   |       |
| EI OSC Caseload 2022 | 75  | 75  | 84  | 94  | 104 | 115 | 123 | 114 | 96  | 92  | 88  | 93  |       |
| EI Active Cases 2023 | 199 | 191 | 198 | 241 | 246 | 243 | 245 | 245 | 0   | 0   | 0   | 0   |       |
| EI Active Cases 2022 | 183 | 185 | 198 | 210 | 222 | 234 | 249 | 250 | 225 | 195 | 203 | 209 |       |
| CPSE Caselaod 2023   | 264 | 245 | 281 | 302 | 306 | 306 | 139 | 146 | 0   | 0   | 0   | 0   |       |
| CPSE Caselaod 2022   | 246 | 254 | 260 | 270 | 276 | 276 | 196 | 157 | 191 | 164 | 170 | 239 |       |

| 2023                 | Total Claimed | Total Paid    |
|----------------------|---------------|---------------|
| School-Age           | \$ 632,325.51 | \$ 452,742.85 |
| Service Coordination | \$ 19,542.60  | \$ 16,226.28  |

- CARES Pillar occurred Aug. 15 continued projects to decrease stigma, provide positive information r/t MCH Nursing; HF; CPS/DFS programs – goals of decreasing NAS; increasing testing of infants at risk of NAS
- Asthma project and MCH outreach to resume in September.

**Patient Services: Certified Home Health Agency/CHHA Census 2023**

- The average daily census increased minimally from 190.8 to 193.4 with total patient days 5996 We saw 256 CHHA specific patients, 3 LTHHCP, and 36 MCH with a grand total of 295 patients on caseload throughout the month.
- 2 vacant RN positions, 1 RN on FMLA, one full time RN doing well on orientation and another Per diem RN progressing with orientation.

**Disease Surveillance and Investigation and Emergency Planning:**

- DSI continues the fight against Vaccine preventable disease! Over 600 cases of communicable disease were reported, the majority Lyme disease.

**MRC:**

- Animal First aid was scheduled for September but needed to be moved to November.
- We did have two new volunteers sign up this month.
- We will be canvassing volunteer for upcoming clinics as the weather changes.
- Radio ad to recruit will hopefully be running in October until the end of the year.

**HIPAA Compliance:**

- A monthly HIPAA compliance walk-through was conducted, revealing no violations.

| SC Department of Public Health CHHA Specific Performance Indicators: 2023 |               |          |          |          |          |          |          |          |          |          |          |          |          |             |                  |       |               | Current |
|---|---------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-------------|------------------|-------|---------------|---------|
| Measure/Indicator   | 2022 YE Score | Jan 2023 | Feb 2023 | Mar 2023 | Apr 2023 | May 2023 | Jun 2023 | Jul 2023 | Aug 2023 | Sep 2023 | Oct 2023 | Nov 2023 | Dec 2023 | Target 2023 | Current vs. Goal | Trend | Best Practice |         |
| Admissions (2022)   | 1285          | 123      | 124      | 124      | 97       | 110      | 109      | 116      | 78       |          |          |          |          |             |                  |       |               | 687     |
| Prior Year (2021)   | 1354          | 115      | 99       | 112      | 108      | 100      | 105      | 109      | 113      | 98       | 113      | 106      | 107      |             |                  |       |               |         |
| Census (agency) (2022)  | 3502          | 298      | 322      | 336      | 291      | 285      | 278      | 294      | 295      |          |          |          |          |             |                  |       |               | 1810    |
| Prior Year (2021)   | 3457          | 286      | 287      | 309      | 296      | 283      | 279      | 284      | 319      | 274      | 284      | 295      | 306      |             |                  |       |               |         |
| Productivity  | 4.48          | 4.63     | 4.80     | 4.65     | 4.55     | 4.70     | 4.30     | 4.74     | 4.60     |          |          |          |          | 5.50        |                  |       | 7             | 4.69    |
| NTUC  | 23.8%         | 22.4%    | 32.5%    | 24.2%    | 26.4%    | 23.2%    | 28.5%    | 30.1%    |          |          |          |          |          | 20.0%       |                  |       | 15%           | 25.8%   |
| Sample size   |               | 161      | 169      | 161      | 140      | 159      | 158      | 156      |          |          |          |          |          |             |                  |       |               |         |
| Prior Year (2021)   | 24.8%         | 21.0%    | 23.3%    | 25.8%    | 22.9%    | 36.9%    | 17.1%    | 23.7%    | 21.2%    | 29.8%    | 24.5%    | 19.4%    | 20.5%    |             |                  |       |               |         |
| Timely SOC  | 71.80         | 100.0%   | 99.1%    | 98.4%    | 100.0%   | 100.0%   | 100.0%   | #####    |          |          |          |          |          | 100.0%      |                  |       | 100%          | 99.50%  |
| Sample size   |               | 123      | 114      | 128      | 104      | 123      | 113      | 109      |          |          |          |          |          |             |                  |       |               |         |
| Overtime: Avg   | 160.3         | 89       | 115      | 122      | 122      | 121      | 127      | 129      | 131      |          |          |          |          | 85.00       |                  |       |               | 129     |
| OT Totals: (2021)   | 104.6         | 89       | 141.9    | 136      | 121      | 119      | 155      | 142      | 142      |          |          |          |          |             |                  |       |               |         |
| Lock Rate   | 79%           | 84.0%    | 85.0%    | 93.0%    | 92.0%    | 91.0%    | 83.0%    | 88.8%    | 84.2%    |          |          |          |          |             |                  |       | 100%          | 88%     |
| Sample size   |               | 100%     | 100%     | 100%     | 100%     | 100%     | 100%     |          |          |          |          |          |          |             |                  |       |               |         |

| Rabies related incidents*/needing treatment   | STI   | Tuberculosis   | Lead Poisoning (investigated/total)          | Covid Cases   |
|---|-------|--|--|---|
| <ul style="list-style-type: none"> <li>• 41 investigations, 20 dog bites- 4 animals tested (1 dog, 3 bats. 7 people treated with Post Exp prophylaxis, out of Sullivan county.</li> <li>• No animals tested were (+) for rabies.</li> </ul> | 25/25 | <b>Active Cases:</b> - Total #- 0<br><b>Suspects:</b> - Total #-0<br>Resolved - One Suspect immigration case. Case was cleared.<br><b>Preventative Clinic</b> - Total = 3<br><b>PPD's Administered:</b><br><ul style="list-style-type: none"> <li>• Employees Total - 0</li> </ul> | 122 total tests completed.<br><br>1 new case | 277 lab reported cases (+ 183)<br>Hospitalizations d/t Covid remain low but are increasing. |

| Staffing Update: Position Title & No.                                     | Notes            |
|---|------------------|
| <b>Community Svcs (12 Positions Vacant, 48 Authorized, 27.08% Vacant)</b> |                  |
| Account Clerk, #3316  | Approved to fill |
| Assistant Social Worker II, #2325   | Approved to fill |
| Clinical Program Manager, #3457   | Posted           |
| CS Coordinator, #3506, #3540  | Posted           |
| Director, #1757   | Approved to fill |
| Senior Account Clerk, #2820   | Approved to fill |
| Staff Social Worker I, #130, #2267, #2320, #3288, PT#3308, PT#3638        | Posted           |
| <b>Public Health (20 Positions Vacant, 80 Authorized, 25% Vacant)</b>     |                  |
| Director of Patient Services, #3158                                       | Posted           |
| Senior Typist, #716   | Vacant           |
| Bilingual Outreach Worker, Core #1972, CHHA #3452                         | advertising      |
| Community Health Nurse #2333, #3420                                       | no applicants    |
| Licensed Practical Nurse #3620, (PD) #3476                                | Posted           |
| PH Nurse #3419, #2729, #2185 (PD)#3264                                    | Posted           |
| Physical Therapist, #3555   | 2023 Budget      |
| Registered Nurse, Core #849, CHHA #1636, D&T (PD)#3152                    | Posted           |
| Senior Database Clerk, #3338  | Vacant           |
| Principal Account Clerk, #3028  | Posted           |
| Home Health Aide, #383  | Posted           |
| Training & Quality Improvement Coordinator, #3524                         |                  |

| <b>Social Services (22 Positions Vacant, 176 Authorized, 12.5% Vacancy Rate)</b>                        |   |
|---|---|
| Contract Monitor, #3182   | Admin - posted  |
| Family Services Investigator, #309  | CSEU – intend to restructure                            |
| Caseworker, #514, #1149, #1202, #1299, #2420, #2995, #3036, #3052, #3455, #3456, Caseworker (PT), #3516 | Services – posted                                       |
| Senior Account Clerk, #3557   | Services – awaiting test results                        |
| Social Welfare Examiner, #2494, #2421, SWE Spanish #3604  | Temporary Assistance – posted, <b>no exam required!</b> |
| Case Supervisor #2357, #3134  | Services – interviewing                                 |
| Senior Caseworker #241  | Child Services - interviewing                           |
| Senior AC/DB #3223  | TA – awaiting test results                              |
| Records Management Clerk #2495  | Vacant  |
| Account Clerk #2668   | Vacant  |