

Sullivan County Division of Health and Human Services (DHHS) -- Monthly Report – May 2025

Roadmap to Better Health Implementation

- Sullivan County Community Assistance Center Hotline: 845-807-0925 - National Suicide Hotline: 988 - Hope Not Handcuffs: 833-428-HOPE
 - Hudson Valley Fearless! (Domestic Violence and Human Trafficking Support Hotline): 845-562-5340

Strategy	Update on Activities Supporting the Strategy	Key Performance Indicators:	
Ease Access to Care	<ul style="list-style-type: none"> • Inpatient Drug Treatment Returning to Sullivan County: Lexington is preparing to open an inpatient treatment facility within Garnet Health-Catskills. Opening has been delayed due to funding negotiations between Garnet, Lexington, and OASAS. Partners are hopeful for a Summer 2025 opening. • Unknown Future for Catholic Charities' Monticello Real Estate: The main building for Catholic Charities' Sullivan County operations is 396 Broadway, Monticello. The lien for this building is held by OASAS, dating back to the State's takeover of the Recovery Center at the same location. DHHS leadership has requested info from OASAS on their planned way ahead for this building. The other buildings in the neighborhood that were previously used for inpatient treatment and administration are owned outright by Catholic Charities, according to OASAS. • Community Services Now Offering Mental Health Services to Veterans: In an effort to meet the demand for mental health services for our local veterans who may be impacted by cuts at the VA, we are now accepting veteran clients and are going through the process to become an agency to whom vets may be directly referred for community care by the VA. 	Participating Unite Us Agencies	36 Local (steady) 227 Regional (+7)
		Unite Us Cases	1,199 (+119)
		% of Cases Open/Resolved	46.7% (-2.2%)
		Medicaid Enrollment	29,436 (as of July 2024)
Enhance Our Community (Focused on Housing)	<ul style="list-style-type: none"> • Emergency Housing Update: Warming centers have closed for the season. The DSS Housing Team and community partners are making steady progress at reducing our emergency census; below 300 for the first time since August 2024. • Rental Supplement Program Update: The state RSP 2024-2025 program year ended with only \$322 not utilized. We received approval for 2025-2026 in the amount of \$240,957. For the month of April, \$9934.42 in County RSP funds were obligated, helping us to avoid \$30,045 in potential hotel costs. • Shelter Update: DSS has drafted additional information to share with elected officials, community stakeholders, and members of the public on the Gateway Housing Center project. Information will be shared in public meetings and posted to the county's website to address concerns raised at the April 24th public hearing. 	Emergency Shelter Census (as of 4/28)	299 (-38)
		Rental Supplement Program Clients	State/County
		Family Groups Sheltered	52 (-5)
DEncourage Healthier Behavior	<ul style="list-style-type: none"> • Bold Gold Media Campaign: First campaign under the new contract is in progress, with an excellent message regarding the risks of vaping from children at Eldred Central School District. Our current focus is on working with the Bold Gold Media team to update and enhance the United Sullivan website. • Vending Machines Enhancing Outreach: We have expanded the product line available in our health promotion vending machines to include dental care kits for adults and kids, tick removal, wound care, and sexual health kits. Our latest addition to the health vending machines is gun locks provided by the Hudson Valley Veterans Administration (VA). All items are funded by various public health grant, VA, and opioid settlement fund programs and are available free to the public. Had a productive meeting in late April with SUNY Sullivan to coordinate the purchase and stocking of a vending machine on their campus. 	Health Kits Distributed	226 (+144) via vending machines 207 (+81) via traditional outreach



Sullivan County Drug Task Force

For more information: www.unitedsullivan.org; contact@unitedsullivan.org

Hope Not Handcuffs: 833-428-HOPE

Active Pillars (Last Meeting)							
Law Enforcement	Treatment	United Sullivan	Medical Provider	Prevention	Policy	Veterans	Data
4/1/2025	4/8/2025	Meeting Weekly	4/4/2025	3/27/2025	3/13/2025	4/15/2025	3/22/2025
Drug Task Force Key Statistics							
911 Responses to Overdose Last Month				Drug Overdose Death Rate (as of 2/7/25)			
12 (-5) (2 were to Woodbourne Correctional)				51.3/100,000 – 58 th of 62 counties			
Opioid Settlement Fund Balance (as of 4/29/25)				OASAS Settlement Fund Allocated to Sullivan / Committed by DCS			
Restricted: \$474,020.98; Unrestricted \$1,157,817.43				\$1,438,489/\$582,584			

- **Overdoses in March:** Monthly 911 overdose responses dropped again in March. There were no reportable drugs of choice as there were no drug types with a known quantity of five or more overdoses. There were two more responses to Woodbourne Correctional Facility in March.
- **New Opioid Settlement Funds:** The county received \$28,838.06 in additional funds in April. This amount was provided from the Walgreens portion of the settlement.
- **Opioid Settlement Fund Obligations:** The following chart provides a brief summary of organizations under contract and receiving opioid settlement funding, and the actions each of those organizations is taking in support of the Drug Task Force. This chart does not include funds in active use by the county to acquire items and services needed for use by the Drug Task Force (i.e. software subscriptions to support counter narcotics investigations, palm cards, vending machines, etc.). Aside from the contract with Bold Gold which will be funded in the future with state settlement dollars, all county contracts listed below are in the process of being renewed for another year.

County Opioid Settlement Funds	OASAS Settlement Funds Allocated to Sullivan County
<ul style="list-style-type: none"> • Catholic Charities (School-Based Prevention Program) \$25,000 • Bold Gold Media (Marketing and Education) \$60,000 <ul style="list-style-type: none"> ○ This contract will sunset and be funded by OASAS going forward • Lamar of Scranton (Marketing-Signage) \$33,000 • Village of Liberty Police (Officer EAP) \$11,000 • Village of Liberty Police (Overdose Quick Response Team) \$15,000 • Town of Fallsburg Police (Overdose Quick Response Team) \$15,000 • Sullivan 180 (School-Based Prevention Programs) \$89,000 • Action Toward Independence (Housing, transportation and case management for persons with substance use disorders) \$85,000 • Corona Self-Help Center (Peer Services and Supports) \$105,000 	<ul style="list-style-type: none"> • Bold Gold Media (Marketing and Education) \$108,000 • Restorative Management (Peer Services) \$74,500 • Sullivan 180 (Youth MH Services and Supports) \$138,430 • Catalyst Research (Data Analytics) \$59,500 • Oxford House (Sober living homes) \$200,000 <ul style="list-style-type: none"> ○ This contract was recently approved and is not yet active.

- **Oxford House:** Contract is out for signatures with a goal of bringing up to 24 sober living beds to Sullivan County over the course of the next 12 months.
- **Substance Use Disorder (SUD) Services & Outreach:** To overcome difficulty reaching individuals in need, 5000 palm cards have been printed and updated PSA's are in progress both in support of United Sullivan and SALT efforts to combat stigma and encourage more persons to enter treatment. Working with our contracted data analytics firm to assess the impact of our outreach efforts.

- **Fatality Review Board:** Structure approved by stakeholders and proceeding with implementation; Coordination ongoing in advance of first case reviews planned for June; receiving data support from the Hudson Valley Crime Analysis Center.



United Sullivan – Social Care Network

For more information: www.unitedsullivan.org; contact@unitedsullivan.org

Expanding Unite Us Capacity across County Government: DHHS is working with our regional Social Care Network (Hudson Valley Care Coalition - HVCC) and Unite Us to expand our ability to connect clients and service providers in the months ahead. We anticipate submitting a resolution in June which will reduce the overall cost of the county's contract with Unite Us. Data analysis will be provided by HVCC and all DSS/DCS/DPH will be granted access to the platform by HVCC at no cost to the county. The county's contract will fund network access for members of the Division of Community Resources.

Network Member Update: The following chart provides the complete list of Sullivan County agencies currently active on Unite Us.

Liberty Police Department	The Center for Discovery	Rehabilitation Support Services	Cornell Cooperative Extension	Dept of Community Services
Sullivan County Probation	Dispute Resolution Center	Sullivan 180	Office for the Aging	Dynamic Youth Community
HONOR, INC.	Dept of Public Health	Sullivan County Youth Bureau	Action Toward Independence	Catholic Charities - Behavioral Health
Every Person Influences Children	Lexington Center – Liberty and Monticello	Legal Services of the Hudson Valley	Garnet Health Medical Center - Catskills	Community Action – Liberty and Monticello Offices
Independent Living, Inc – Peer Diversion & Peer Parent	Independent Living, Inc – Independent Living Skills	Catholic Charities – Human Services	Center for Workforce Development	Sullivan Allies Leading Together INC.
Mobile Mental Health Team	Restorative Management	Dept of Social Services	Bridge Back to Life Mobile Unit	Choices Mental Health Counseling
Sun River Health	Community Home Health Care	Astor Services		



For more information: (845) 292-8640, <https://sullivanny.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics			
Monthly Total Expenses to Date	Monthly Cash Receipts	End of Month Census	Meals Prepared for Residents
\$1,282,176.21	\$979,802.68	127	11,925
Admissions / Discharges (to home or Assisted Living)	Total Day Care Visits	Total OT treatments	Total PT treatments
14/18	0	719	839

Overall Facility Rating – 1/5 stars: Health Inspection (1 Star) and Quality Measures (2 Stars) are unchanged from the last report.

Staffing (4 Stars): Recruiting and hiring continue. We continue to work with staffing agencies.

- Recruiting and hiring continue. We continue to work with staffing agencies.
- New Hires for March: RN – 0, LPN – 0, CNA – 0

Nursing and Physical Therapy Update:

- We participated in a March Madness companywide contest that targeted mobility, balance, integrated cognition tasks and team spirit. We made it into the top 8 out of 54 locations. The residents had great fun planning, executing and monitoring our progress and results.

- Speech therapy continued to stage the entire facility again to determine current cognitive status. In April and May this data will be used to implement new dementia programming and DOR/SLP will be educating all staff about resident levels of cognition and how best to communicate with and engage each resident in activities based on their current status.
- The residents planned and created a St Patrick's Day themed holiday tree in the rehab gym and then an Easter/spring tree.
- Gardening Group is going strong with residents working on cognition and fine motor skills as we prepare to plant in the coming weeks.
- Balance and falls continue to be a significant focus resulting in a reduced number of falls due to patients attempting to ambulate and falling

Activities Department Events: Mardi Gras Party, Casino Night, Cooking Dog Biscuits for Local Animal Shelter, St. Patrick's Party, Monthly Birthday Party



Department of Community Services (DCS)

For more information: (845) 292-8770, <https://sullivanny.us/Departments/CommunityServices>

National Suicide Hotline: 988 Mobile Mental Health – 24-hour hotline: (800) 710-7083, Face-to-Face Outreach Monday-Friday 8am-8:30pm, Saturday-Sunday 8am-12am

Children's Mobile MH: (845) 701-3777

Care Management:

- The Care Management unit continues to actively engage & work with clients for both the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of March, there are 4 active Assisted Outpatient Treatment (AOT) orders and there is now only 1 person on enhanced AOT services.

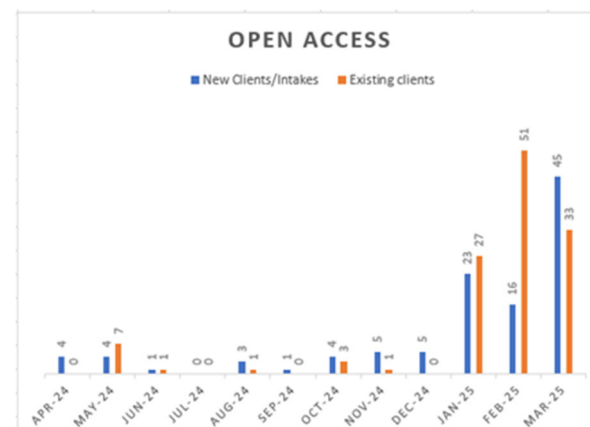
Behavioral Health Clinic (Mental Health and Substance Abuse):

- High Risk Clients: In March 2025, there were 172 clients on the roster for high risk census.
- Effective January 2025, open access is now Tuesday and Thursdays from 9:00am to 12:00pm.

Adult & Children's SPOA:

- On March 13, 2025, the Adult SPOA Committee met via Zoom with 5 new cases reviewed and 16 previous cases reviewed.
- The total of 140 RSS beds with 158 people on the waiting list and 13 openings.
 - There are 7 people on the list for Family Care with no openings.
 - RSS Community Residence: 12 beds, 32 on the waiting list with no openings.
 - RSS Sullivan Treatment Apartment Program: 29 beds, 32 on the waiting list with 2 openings, but the apartments need repairs.
 - RSS Sullivan County Respite: 1 bed, 1 on the list & it is unavailable.
 - RSS Supportive Apartment Program: 39 Regular and 16 L/S, 67 on the waiting list with 10 openings.
 - RSS Invisible Children's Apartment Program: 6 beds, 8 on the waiting list, no openings.
 - RSS Chestnut Street Apartments: 37 beds, 18 on the waiting list with one opening.
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.
- Children's SPOA Committee met via Zoom on March 27, and went over 2 new referrals. 10 previous referrals reviewed.

Local Government Unit:



- **Stabilization Center Development:** Revised project scope due to budget constraints; New floor plan sent to Rev. Meg and Wendy B. (week of Mar 10); Follow-up meeting occurred Dec 6.
- **Mobile Crisis Services Enhancement:** Focus: staffing, training, and pilot implementation; County resolution approved; Position created; RFP for weekend services issued (week of Apr 14).
- **System of Care Taskforce:** Confirmed leads and specialty group goals (April); Planning for Fall community mixer underway; Coordination with Vape-Free Sullivan Coalition for June event.
- **Sullivan County Jail – Forensic Peer Support:** Partnership in development.
- **Crisis Intervention Team (CIT):** State technical assistance application submitted (Jan 2024); Stakeholder session held Apr 16; OMH Mapping scheduled for May 15; Lina recruiting and linking provider partners.
- **CIT Coordinator Job Duties:** Role defined and posted; Resolution passed; RFP for mobile crisis drafted and distributed.
- **Provider Audits:** All 2024 audits completed; drafting findings.
- **CPL 730 Court Diversion:** Coordinating training with magistrates/bar; Goal: reduce financial impact via revised restoration procedures.
- **Community Trauma Response Team:** Recruitment and training in progress; Follow-up via P&P held on Apr 7; process finalization ongoing.
- **1st Responder Wellness Program:** Needs assessment complete; Zoom session with stakeholders re: funding and next steps; Clinician training in progress.
- **Peer Navigator Program:** Resolution passed; role created; Job posting in preparation.
- **Community Services Board – Sub Planning:** Quarterly meetings continue; LSP requirements caught up; new topics identified.
- **Staff & Community Training:** Training resources gathered (burnout, boundaries, safety); Coordinating with HR and Marist for next steps.
- **Threat Assessment Training:** Curriculum development underway; Additional training attendance planned for implementation phase.
- **SCJ Monthly Meetings:** Ongoing coordination with jail social work team; New staff member Gianna onboarded.
- **State Pass-Thru Contracts:** Most contracts finalized and returned; ShortLine contract adjusted and name change processed.
- **SAMHSA SOC Application (w/OMH):** Focus: Aggressive/violent youth in the juvenile justice system; Sullivan selected as pilot county
- **Unite Us / SCN Integration:** Clinic assessment and referral access complete; Project marked as Completed.
- **SPOA, CSPOA, AOT Coordination:** Active meeting coordination and follow-ups; Adult SPOA referrals handled, stats updated (March); Housing lists revised, RTF referral processed.

DCS Stats:

SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES						
STATISTICAL SUMMARY FOR: Mar 01, 2025 - March 31, 2025						
Prepared by: Sara A. Cole						
	ON ROLLS:			CLIENTS		
PROGRAM	3/1/2025	ADMISSIONS	DISCHARGES	3/31/2025	SERVED	UNITS OF SERVICE
SC BEHAVIORAL HEALTH CLINIC ADULT	434	34	23	445	468	665
SC BEHAVIORAL HEALTH CLINIC CHILD	7	7	1	13	14	23
SC BEHAVIORAL HEALTH CLINIC FORENSIC	68	8	3	73	76	108
SC BEHAVIORAL HEALTH CLINIC MICA	22	3	3	22	25	Included in Clinic Adult
SC BEHAVIORAL HEALTH CLINIC MAT	13	2	0	15	15	Included in Clinic Adult
TOTAL MENTAL HEALTH	544	54	30	568	598	796
SC CARE MANAGEMENT	29	2	1	30	31	752
SC HEALTH HOME - ADULT	47	1	0	48	48	483
SC HEALTH HOME - KENDRA, AOT and HH+	17	1	0	18	18	224
SC HEALTH HOME - CHILD	13	2	1	14	15	129
SC HEALTH HOME - OUTREACH	12			12	12	217
SC CM CCSJ					0	0
TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS	106	6	2	110	112	1,588
SC SPOA - Adult	51			51	51	308
SC SPOA - Child	18			18	18	130
TOTAL SPOA	69	0	0	69	69	438

Mobile Mental Health Team Stats:

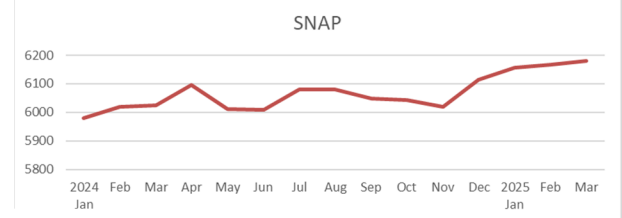
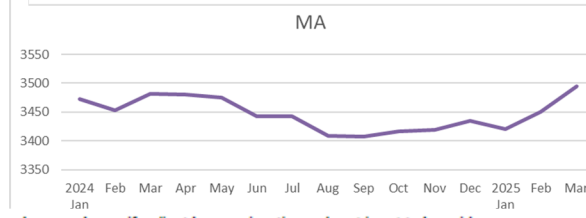
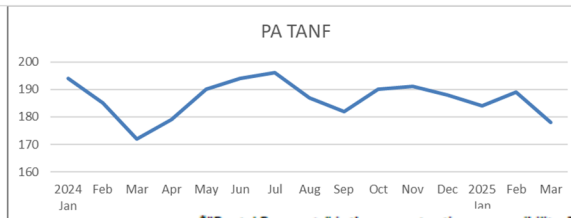
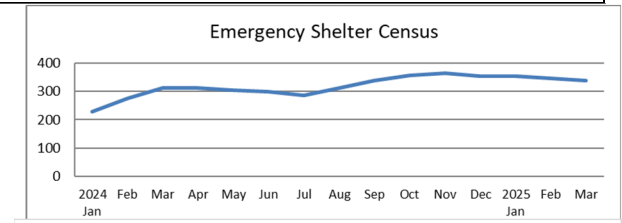
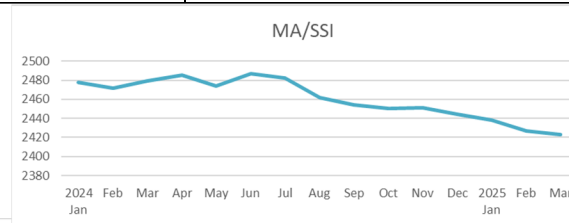
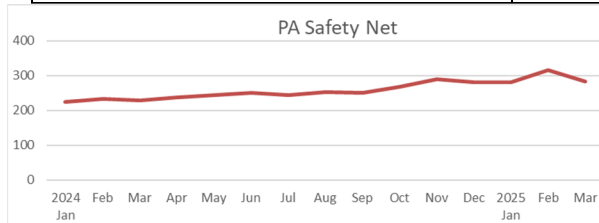
	Incoming Calls	Initial Phone Contacts	Outreaches	Diversion Rate	Hospital Referrals	Admissions	Admis
-24	252	93	16	81%	3	0	
-24	259	86	24	83%	4	4	
-24	305	99	29	79%	6	4	
-24	249	83	30	67%	6	4	
-24	335	101	30	77%	7	5	
-24	323	111	38	79%	8	5	
-24	286	89	27	74%	7	6	
-24	298	94	42	88%	5	4	
-24	286	81	32	78%	7	5	
-24	202	77	18	72%	5	4	
-25	214	70	21	71%	6	5	
-25	214	78	28	75%	7	6	
-25	267	88	26	81%	5	3	



Department of Social Services (DSS): For more information on our report or to request assistance with benefits: (845) 292-0100

Public Assistance Cases (as of March 31, 2025)				
Temp. Assistance to Needy Families	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
178 (-11)	283 (-33)	6180 (+12)	3495(+44)	2423 (-4)
Homelessness Snapshot (as of March 31, 2025)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Emergency Shelter Census
16(+4)	0	224/113 (-10/+1)	21 (+2)	337 (-9)

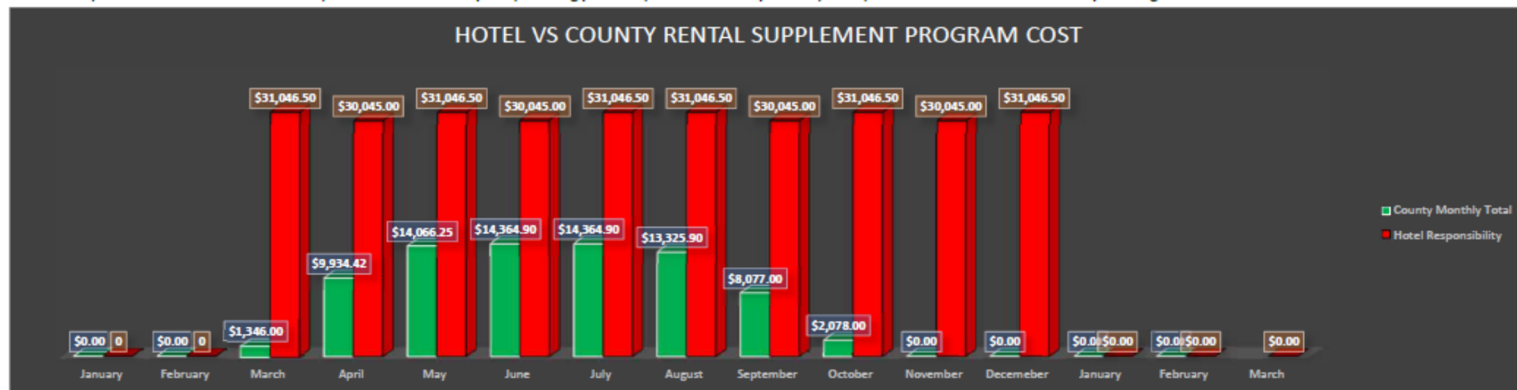
Fraud Investigations (as of March 31, 2025)						
Collections	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$5,588.15 (-14,414.13)	227 (+12)	48 (+17)	36 (+5)	2 (+1)	5 (-1)	10 approved (+6) for \$17,185.00 (+\$7,015)
Child Support Enforcement Cases (as of March 31, 2025)						
Collections	Petitions Filed	Paternity Establishments	Total Cases			
\$730,441 (+162,606)	28 (+12)	12 (+/-0)	2,710 (-8)			



****Rental Payments** is the current active responsibility. This number can change if a client become inactive and rent is not to be paid.**

Graph Indicates Total County RSP Monthly Responsibility vs Total Monthly Cost of individuals in Hotels who moved out of Temporary Housing into Permanent Housing.

Total County RSP includes individuals that may not have been in Temporary Housing previously. Total Hotel Responsibility is only individuals who moved from Temp housing





For more information on our report: (845) 292-5910, sullivanyny.us/Departments/Publichealth

CHHA: Certified Home Health Agency

- CHHA data does NOT include Maternal Child Health (MCH). MCH data can be found in its own category.
- Loss of contract staff PTA, increased agency PT visits by >100 visits this month.
- The most home visiting cases are for PT (651), followed by RN (565). PT is our program with the most demand, however, we are still not fully staffed needing the Rehab Supervisor to spend 50% of their time in the field.

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Increase and maintain the daily census of the CHHA to ensure consistent enrollment, maximize resource utilization, and support growing demand for home healthcare.	<ul style="list-style-type: none"> Average daily census (ADC) 	<ul style="list-style-type: none"> ADC: 170
Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies.	<ul style="list-style-type: none"> # of discharges, new patients, and referrals <ul style="list-style-type: none"> Referral Conversion Rate (RCR) (referrals → admissions) <ul style="list-style-type: none"> Target RCR: 40-60% 	<ul style="list-style-type: none"> # of referrals received: 104 RCR: 85% new patients: 96 discharges: 98
Achieve an average of 5 points per day, per clinician while maintaining high-quality care, measured through patient satisfaction scores and clinical outcome improvements.	<ul style="list-style-type: none"> Staff Productivity # of visits by type: <ul style="list-style-type: none"> RN- Registered Nurse PT/OT/ST- Physical, Occupational, Speech Therapy MSW- Master Social Work Visit HHA- Home Health Aid Visit 	<ul style="list-style-type: none"> Staff Productivity: 4.92 See table 1 below

Table 1

CHHA Monthly Data*					
	2024 Total	January	February	March	2025 YTD
Staff Productivity		5.06	4.89	4.92	4.95666667
New Patients*	1120	122	102	96	320
Discharges*	1104	108	99	98	305
RN/LPN Visits*	6267	577	462	565	1604
PT/PTA Visits	8424	763	612	651	2026
OT Visits*	2353	160	157	241	558
ST Visits*	854	77	72	54	203
MSW Visits*	680	54	54	54	162
HHA Visits*	497	84	77	77	238
Total Visits	21,299	1715	1434	1642	4791

SCDPH CHHA Department Specific Performance Indicators:																	
Measure/Indicator	2025 YE Score	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	Jun 2025	Jul 2025	Aug 2025	Sep 2025	Oct 2025	Nov 2025	Dec 2025	Target 2025	Current vs. Goal		
Admissions (2025)	258	92	78	88										n/a			
Admissions (2024)	1063	110	86	95	89	92	78	86	87	77	102	89	72				
Average Daily Census		159.8	175	170										n/a			
Prior Year (2024)	157.833	143	159	163	163	155	151	150	155	147	164	173	171				
Long Term Pts (2025)		0	0	0													
Long Term Pts (2024)	2.46667	3.2	4	4	4	3	2	2	2	2	2	1.2	0.2				
Productivity		5.09	4.86	4.92										5.50			
Prior year	4.85	4.38	4.50	4.43	4.81	4.96	5.05	4.92	5.08	4.99	4.80	5.17	5.06				
RCR		84%	80%	85%										80.0%			
Sample size		109	97	104													
Prior year	81.4%	87.5%	83.4%	85.1%	81.5%	87.3%	81.3%	84.1%	80.0%	78.0%	74.0%	77.0%	78.0%	80.0%			

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Increase and maintain the daily census of the MCH Program to ensure consistent enrollment, maximize resource utilization, and support the growing demand for home healthcare professionals.	<ul style="list-style-type: none"> Average daily census (ADC) 	<ul style="list-style-type: none"> ADC: 29.9
Achieve an average of 5 points per day, per clinician while maintaining high-quality care, measured through patient satisfaction scores and clinical outcome improvements.	<ul style="list-style-type: none"> Staff Productivity 	<ul style="list-style-type: none"> Staff Productivity: 4.59
Increase the number of new patient admissions through enhanced referral partnerships, physician outreach, and digital marketing strategies.	<ul style="list-style-type: none"> # of referrals <ul style="list-style-type: none"> Target RCR: 40-60% Referral Source (see table 3) 	<ul style="list-style-type: none"> # referrals received: 10 RCR: 70% Table 3 MCH Referral Sources
Monitor the number of newborn screenings completed. <ul style="list-style-type: none"> Ensuring that those completed newborn screenings are done within 24-48 of birth. 	<ul style="list-style-type: none"> # newborn screenings % completed within 24-48 of birth 	<ul style="list-style-type: none"> 2 newborn screening

* based on billable visits entered in our system by all clinicians

Maternal Child Health (MCH)

- Referrals decreased this month as a result of change in case management at Garnet Health. Outreach and education provided.
- CPS/Preventive has also had a significant staff turnover, Janna is on the calendar to do an in-service on MCH and HF services.
- Planning for pediatrician outreach to promote asthma education curriculum and childhood diabetes.

Table 3: 2025 MCH Referrals				
	January	February	March	2025 YTD
Garnet Health - Catskill	2	12	3	17
Garnet Health - Middletown	1	2	1	4
WIC			1	1
Garnet Health Doctors		1		1
St. Luke's				0
Blythedale Children's Hospital	1			1
Crystal Run Health Care		1		1
Sun River	5	3	3	11
Middletown Medical				0
AHAVA				0
Cornerstone				0
Healthy Families	1	2		3
CPS/DFS	3	4	2	9
Bilingual Outreach	3			3
TOTAL	16	25	10	51

Healthy Families

- 22 Families were discharged in the Month of March, 17 of those belonged to the Bi-Lingual Family Support Worker who resigned; 4 remained in the program.

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Family Support Staff (FSS) will conduct at least 75% of scheduled home visits per month to ensure consistent family engagement.	<ul style="list-style-type: none"> # of enrolled families (capacity = 60) Total of 135 home visits expected per month. <ul style="list-style-type: none"> Target completed home visits: 75% 	<ul style="list-style-type: none"> # of enrolled families: 55 # of completed home visits: 111 <ul style="list-style-type: none"> 82% completed home visits
Increase the number of new patient admissions through enhanced referral	<ul style="list-style-type: none"> # of referrals # of completed assessments (Frogs) # of referrals pending 	<ul style="list-style-type: none"> # of referrals received: 9 # Completed assessments (Frogs): 4 # Referrals pending: 3

partnerships, physician outreach, and digital marketing strategies.	<ul style="list-style-type: none"> Referral Conversion Rate (RCR) (how many referrals turned into admissions) <ul style="list-style-type: none"> Target RCR: 17% 	<ul style="list-style-type: none"> RCR: 44.4% Table 4 Healthy Families Referral Sources
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Table 4: 2025 HF Referrals		
	March	2025 YTD
Garnet Health - Catskill	1	7
Garnet Health - Middletown	0	0
Garnet Health Doctors	0	1
St. Luke's	0	0
Blythedale Children's Hospital	0	0
Crystal Run Health Care	0	0
Sun River	3	6
Middletown Medical	0	0
AHAVA	0	0
Cornerstone	0	0
Healthy Families	1	3
CPD/DFS	1	2
SC DPH Outreach/CHW	0	2
WIC	3	3
Doula	0	1
Self Referral	0	1
MCH Nurses	0	1
TOTAL	9	27

Children and Youth with Special Healthcare Needs / Early Intervention

- Program Coordinator attended 3 autism trainings and the Family Health Committee Meeting.
- Multiple requests have come in throughout the Hudson Valley to have Program Coordinator speak about the Sullivan County EI program.

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Ensure that initial CPSE evaluations are completed within 60 calendar days of referral.	<ul style="list-style-type: none"> # of active cases 	<ul style="list-style-type: none"> # of active cases: 283 <ul style="list-style-type: none"> ↑ 7 from previous month
Complete initial EI evaluation and develop Individualized Family Service Plans (IFSPs) within 45 days of referral.	<ul style="list-style-type: none"> # of active cases # of referrals received 	<ul style="list-style-type: none"> # of active cases: 170 # of referrals received: 19 <ul style="list-style-type: none"> ↓ 1 from previous month
Early Intervention Ongoing Service Coordinators (EI OSC) will maintain an active caseload of 35-50 families, depending on case complexity and program capacity.	<ul style="list-style-type: none"> EI OSC caseload 	<ul style="list-style-type: none"> EL OSC caseload: 31

Training & Quality

- Policies in progress for Community Health and Education
- Program specific brochures in progress, standardized with general brochure
- Staff newsletter highlights: A Single Bite, Veteran's Service Agency

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Staff education	<ul style="list-style-type: none"> • # staff trainings offered • Topics covered • # of participants 	<ul style="list-style-type: none"> • # staff trainings offered: 2 • Topics covered: <ul style="list-style-type: none"> ○ Drug Training/Sheriff's Dept.: 11 ○ HIPAA Compliance: 55
Quality	<ul style="list-style-type: none"> • Ongoing analysis of existing policies, updates, and creation of new. 	<ul style="list-style-type: none"> • All updated CHHA policies were sent to Bonadio for review • MCH policy drafts sent to Bonadio for review • DSI "On Call Log" reinstated, policy updated. Monthly audit will begin. • General DPH Brochure updated and sent to print (English/Spanish) <ul style="list-style-type: none"> ○ Education material review committee will be created for future material review

Health Education / Rural Health Network

- Gov't Agency Outreach - Showcasing all our County Services with our agency dept at SUNY Sullivan
- NY Blood Drive @ Government Center
- Began Mental Health Series - Mental Health Series Middle/High School

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Workplace Wellness	<ul style="list-style-type: none"> • # of workplace wellness events • # of employee participants 	<ul style="list-style-type: none"> • # of events: 2 • # of participants: 7 <ul style="list-style-type: none"> ○ Topics covered: Nutrition and Heart Health
Outreach/Education/Rural Health Network	<ul style="list-style-type: none"> • # of educational workshops <ul style="list-style-type: none"> ○ # of participants • # of outreach events <ul style="list-style-type: none"> ○ # directly related to RHN • # of social media posts • # of PH kits distributed 	<ul style="list-style-type: none"> • # of educational workshops: 7 <ul style="list-style-type: none"> ○ Total # of participants: 114 • # of outreach events: 22 <ul style="list-style-type: none"> ○ # directly related to RHN: 13 • # of social media posts: 49 <ul style="list-style-type: none"> ○ Top 3 post topics (most engagement): March Where We Are, Rabies Clinic Flyer, Lyme Disease Workshop • # of PH kits distributed: See table 5 for detail
Narcan Training	<ul style="list-style-type: none"> • # of Narcan trainings • # of participants 	<ul style="list-style-type: none"> • # of Narcan trainings: 4 • # of participants: 12
Community Health Workers (CHW)	<ul style="list-style-type: none"> • # of CHW visits • # of referrals provided • Top 3 identified needs 	<ul style="list-style-type: none"> • # of CHW visits: 25 • # of referrals provided: 27 • See table 6 • Top 3 identified needs: Transportation, Food, childcare

Table 6: 2025 CHW Referrals		
	March	2025 YTD
Healthy Families	8	8
MCH	5	5
DSS	0	0
DMH	0	0
Catholic Charities	0	0
Crystal Run Health Care	0	0
Sun River	0	0
Middletown Medical	0	0
AHAVA	0	0
Cornerstone	0	0
Pack n Play	2	2
CPD/DFS	0	0
SC DPH Outreach/CHW	7	7
Lead	1	1
TB	1	1
Car seat	3	3
Other:		0
Total:	27	27

Table 5: Public Health Kit Distribution		
Description	Vending Machines	Education/Outreach
Dental Hygiene ADULT	waiting on data	28
Dental Hygiene KIDS	will be provided in future reports	8
Emergency Preparedness Kit		12
Hygiene Kit		19
Sexual Health Kit		23
Tick Removal Kit		18
Mental Health Kit		50
Women's Health Kit		19
Men's Health Kit		8
Overdose Rescue Kit		12
Wound Care Kit		10
Total		207

Disease Surveillance and Investigation and Emergency Preparedness

- Suspected TB cases from immigrants from the following countries: Pakistan & China.
- Ongoing outreach and education provided to healthcare providers regarding TB & LTBI.
- *Changed measurement from previous months by adding LTBI + immigrant cases

Goal / Area of Focus	Key Performance Indicators	Update / Progress
Immunization Program		
Rabies	<ul style="list-style-type: none"> • # of rabies post exposure prophylactic (PEP) in county • # of animal bites <ul style="list-style-type: none"> ○ Domestic ○ Wildlife • # animals tested <ul style="list-style-type: none"> ○ Domestic ○ Wildlife • # of animals + for rabies 	<ul style="list-style-type: none"> • # of rabies PEP in county: 1 • # of animal bites: 27 <ul style="list-style-type: none"> ○ Domestic: 27 ○ Wildlife: 0 • # animals tested: 4 <ul style="list-style-type: none"> ○ Domestic: 3 ○ Wildlife: 1 • # of animals + for rabies: 0

Emergency Preparedness	<ul style="list-style-type: none"> # of training meetings 	<ul style="list-style-type: none"> # of training meetings: 1
Medical Reserve Corp. (MRC)		
Sexually Transmitted Infections (STI)	<ul style="list-style-type: none"> # of lab reported cases # of health care provider follow-up for + labs # of confirmed disease type: # of rapid HIV tests completed # of referrals made for HIV related services 	<ul style="list-style-type: none"> # of lab reported cases: 13 # of health care provider follow-up: 57 # of rapid HIV tests: 0 # of referrals made for HIV related services: 0 See table 7 for disease type
Hepatitis	<ul style="list-style-type: none"> # of lab reported cases # of health care provider follow-up for + labs # of confirmed disease type: 	<ul style="list-style-type: none"> # of lab reported cases: 24 <ul style="list-style-type: none"> ↓ 5 previous month See table 8 for disease type
Tuberculosis (TB)	<ul style="list-style-type: none"> # of active TB cases # of latent tuberculosis infection (LTBI) case follow-ups # of suspected TB cases # of non-clinical home visits # of clinical/DOT home visits 	<ul style="list-style-type: none"> # of active TB cases: 1 (being treated out of county) # of LTBI follow-up cases: 48* # of suspected TB cases: 41* # of non-clinical home visits: 11 # of clinical/DOT home visits: 31
Total Reportable Diseases	<ul style="list-style-type: none"> # of lab reported cases # of health care provider follow-up for + labs # of confirmed disease type (varies monthly) 	<ul style="list-style-type: none"> # of lab reported cases: 708 <ul style="list-style-type: none"> ↓ 241 from previous month See table 9 for disease type
COVID Only	<ul style="list-style-type: none"> # of lab reported cases 	<ul style="list-style-type: none"> # of lab reported cases: 176 <ul style="list-style-type: none"> ↑ 39 from previous month
Community Outreach	<ul style="list-style-type: none"> outreach, education, etc. performed on topics including: lead, rabies, STIs, TB, Hep B, etc. 	<ul style="list-style-type: none"> see table 10

Sexually Transmitted Diseases (STDs)
Query Limits Selected Returned: 25 Records
Tabular Analysis of Disease
Created By the Communicable Disease Electronic Surveillance System

Disease	Total
CHLAMYDIA	13
GONORRHEA, UNCOMPLICATED	6
SYPHILIS, EARLY, NON-PRIMARY/SECONDARY	1
SYPHILIS, PRIMARY	2
SYPHILIS, SECONDARY	1
SYPHILIS, UNKNOWN DURATION OR LATE	2
Total	25

Table 7

Hepatitis
Query Limits Selected Returned: 24 Records
Tabular Analysis of Disease
Created By the Communicable Disease Electronic Surveillance System

Disease	Total
HEPATITIS B, CHRONIC	5
HEPATITIS B, NEGATIVE	1
HEPATITIS C CHRONIC	10
HEPATITIS C, NEGATIVE	8
Total	24

Table 8

Table 10. DSI Community Outreach			
Activity Area	Description of Activities	Partners / Locations	Follow-Up / Notes
TB & LTBI Outreach	Multiple provider and patient contacts. Initial and ongoing education provided.	Various providers & patients	Continued engagement and education planned.
Perinatal Hep B	Site visit, assessment completed, education provided.	CRHC with Robyn	One-time visit this month.
World TB Day	Social media awareness post created and shared.	N/A	Complete.
Provider Outreach Efforts	Calls to set up meetings with PMD and ID at CRHC and Middletown Medical.	CRHC, Middletown Medical	No return calls—follow-up pending.
Lead Poisoning Prevention	Distributed lead education postcards.	CRHC Pediatric Office	Delivered successfully.
Youth Education Planning	Met with youth librarian to set up quarterly sessions during story hour on EP topics (Ticks, Rabies, Oral Health).	Local library	Sessions planned 4x/year.
Rabies Case Management	Multiple calls and education provided to victims, pet owners, hospitals, and officials (RCO/DCO).	Victims, dog owners, hospitals, RCO, DCOs	Ongoing follow-up and coordination with providers.

General Communicable
Query Limits Selected Returned: 708 Records
Tabular Analysis of Disease
Created By the Communicable Disease Electronic Surveillance System

Disease	Total
ANAPLASMOSIS, ANAPLASMA PHAGOCYTOPHILUM	1
CAMPYLOBACTERIOSIS	5
COVID-19	176
HAEMOPHILUS INFLUENZAE, INVASIVE NOT B	1
HERPES INF, INFANT <= 60 DAYS	1
INFLUENZA, A	187
INFLUENZA, B	146
LYME DISEASE	131
RSV SUBTYPE A	7
RSV UNSPECIFIED	49
SALMONELLOSIS	1
SWINE-ORIGIN INFLUENZA A (H1N1) VIRUS (S-OIV)	2
VARICELLA	1
Total	708

Table 9

Division Staffing Update

Staffing Update: Position Title & No.	Notes
Community Services (5 Positions Vacant, 48 Authorized, 10.42% Vacant)	
Addiction Services Counselor II, #3413	Approved to fill
CIT/Crisis Mental Hygiene Coordinator, #3722	
Community Services Peer Court Navigator, #3709	
Database Clerk, #3300	Approved to fill
Staff Social Worker I, #3677	Interviewing
Public Health (18 Positions Vacant, 72 Authorized, 25% Vacant)	
Community Health Worker, #3653	
Financial Account Clerk, #3593	OMB for PH
Licensed Practical Nurse, #1636	Posted
Public Health Educator, #2986	
PH Nurse, CHHA #2729, #3419, #2784PD	Posted
Public Health Occupational Therapist, #3340(PD)	
Public Health Physical Therapist, #3667 (PD), #3555	
Registered Nurse, CHHA #747, #2875, #2502, #2782(PD), Core #2373, D&T #607 (PT), #3634 (PD)	Posted
Supervising Comm Health Nurse, #148	

Social Services (8 Positions Vacant, 181 Authorized, 4.4% Vacancy Rate)	
Account Clerk/Database, #1868	Interviewing
Case Supervisor, #140	One vacancy recently filled, this position will be filled by promotion leaving a Senior Caseworker vacancy
Caseworker #904, #2949	Continuous Recruitment
FS Investigator, #459, #3092	One vacancy due to recent promotion
SWE, #295, #744	Posted (HELP program) – Interviewing