

Division of Community Resources Monthly Report March 2024

Workforce Development

- ✓ The Center for Workforce Development (CWD) has a NYS Systems Change and Inclusive Opportunities Network (NYSCION) grant through NYS DOL. This grant provides funding for a Disability Resource Coordinator (DRC) who works to support and expand partnerships, collaborations, service coordination and delivery across workforce, education and disability service systems. The DRC works with businesses and with individuals who are in receipt of SSI or SSDI and want to work.

One event that the CWD is hosting is “Empowering Towards Independence” educational forum for the public and businesses striving to change the capacity of existing employment systems to serve employers and individuals with disabilities. The event is scheduled for March 12, 2024 at the Kartrite. To date there are 94 people registered and 7 vendors.

- ✓ The CWD is working with HC Staffing and Training who provide training for the Delaware Valley Job Corps (DVJC) to provide Home Health Aide (HHA) and Certified Nursing Assistant (CNA). The plan is for HC Staffing to provide an instructor and BOCES will allow the use of their training space at Garnet Catskills Medical Center. A class is expected to begin in April.
- ✓ CWD has contracted with Work Readiness LLC to work with Fallsburg School district Juniors & Seniors for an after-school work readiness program to become work ready. Recruitment is underway and the class will start in March. All enrolled youth must be eligible according to Workforce Innovation and Opportunities Act (WIOA).
- ✓ The CWD sent an email blast to County departments and vendors offering a presentation/review of services of the CWD and other departments under the Division of Community Resources. This is being conducted for outreach purposes to bring awareness of what services are available with new and changing staff. To date 11 presentations have been completed and 2 are scheduled.

- ✓ Workforce Innovation & Opportunities Act (WIOA) updates: Bi-weekly, statewide calls for Directors are held; All staff have been trained on how to use the Virtual Reality and it is being used by customers to explore jobs and careers; NYSDOL applied for \$10 million in Round 3 of the Federal National Dislocated Worker Emergency grant for Opioid; the CWD has signed on to participate if NYS is awarded. NYS Department of Labor (DOL) is rolling out Virtual Career Centers; Virtual Reality Training & Solutions; Digital Literacy to all Career Centers; Community Colleges as Group Program Sponsors.

- ✓ The in-house hiring events are underway for 2024. The first one will be March 7 from 11am to 2pm. Catholic Charities and Sullivan County Government will be onsite at the Career Center.

- ✓ Career Center data updates:
 - Social media:
 - 921 followers; January 2024 had a reach of 9,614 people with 495 Facebook page views.
 - Center Services:
 - The CWD provided services to 7 business customers and listed 117 jobs in the month of January.
 - The CWD assisted 499 participants that came into the Career Center for the month of January 2024.
 - Welfare to Work caseload profile January 2024:
 - Total Caseload - 297
 - TANF – caseload 84
 - Medical issues – 14%
 - Disabled – 31%
 - Pregnant/Newborn – 1%
 - Needed in Home – 10%
 - No Child Care – 18%
 - Criminal Justice involved – 35%
 - Cases closed – 24

 - Safety Net – caseload – 206
 - Medical issues – 10%
 - Disabled – 17%
 - Needed in Home – 1%
 - Criminal Justice involved – 37%
 - Cases closed – 32

Labor Market Data

The Labor Market data for January 2024 is not available for this report.

Transportation

✓ **County Transportation:**

Month 2024	Veterans Medical Centers	Veterans In-County Medical	Senior Medicals	Shopping Buses
January	50	12	70	150
February				
March				
April				
May				
June				
July				
August				
September				
October				
November				
December				

Move Sullivan 2024	Average Daily Ridership	Monthly Ridership	Monthly Paratransit
January	436 (21 days)	9,154	Not available
February			
March			
1st Quarter Totals			
April			
May			
June			
2nd Quarter Totals			
July			
August			
September			
3rd Quarter Totals			
October			
November			
December			
4th Quarter Totals			
Annual Totals			

Community Assistance Center (CAC)

- ✓ The team continues to provide referral and assistance to callers looking information and/or resources.
- ✓ Continue distribution of test kits.
- ✓ The CAC remains active providing food assistance deliveries as well as connections to community resources.
- ✓ The Food Bank deliveries to the pantries are bi-monthly.
- ✓ Support HV Food Bank monthly mobile pantry efforts in Fremont, Yulan and Fallsburg.
- ✓ A member of the Sullivan Catskill Food Security Coalition.
- ✓ A tour of the new Hudson Valley Food Bank location is happening on March 7. Staff will be attending.

Office for the Aging January 2024 Monthly Report

Monthly Accomplishments

OFA Director:

- Continued participation on Food Security Coalition. Assisted in Coordination of Food Pantry event at Cornell Cooperative Extension.
- Participation on Alzheimer's community forum planning committee and PAC (Public Advisory Council).
- Recorded new Public Service Announcements to be aired on WSUL and affiliated stations.
- Solicited nominations for Older New Yorkers Day awards. 4 received, 2 awardees selected by OFA Advisory Council.
- Continued participation on New York State Master Plan on Aging Levels of Care subcommittee.
- Hosted in-service for all staff from Rural Law Center of New York virtually.
- Participated in RSVP Advisory Council meeting.
- Continued participation on Empowering Towards Independence Forum planning committee, now postponed until March 2024.
- Senior Needs Assessment- Review of final draft ongoing.
- Monthly Hoot distribution continues to increase via mail, email and drop off locations. Direct mail list has grown to over 380.
- Participated in PAC (Public Advisory Council) for Public Health CHHA (Certified Home Health Agency).
- Continued distribution of freely available COVID test kits to community organizations.

- Leadership training ongoing for Director, Coordinators and Managers with supervisory responsibilities.
- Preparation of 2023 Annual report.

RSVP:

- Completion of shorter RSVP application PDF fillable application.
- Expansion of monthly RSVP Newsletter soon to be emailed to town clerks and supervisors in addition to all active volunteers with updates, new opportunities, recognition, and more.
- Nearly 600 volunteer hours performed in January with a value of \$20,387 according to IndependentSector.org.

Nutrition:

	Units:	Clients:	Contributions:
Homebound:	1,807	87	\$1,403.00
Congregate served at home:	736	43	
Congregate served at sites:	205	35	\$277(collected at our 2 active congregate meal sites)
Total:	2,748	165	\$1,680.00

- Full Time staff continues to cover part-time vacancies and driver shortages.
- Nutrition Site Operator and Chauffeur positions have been posted and applications are coming in to fill.

Transportation:

- 71 SCT (Sullivan County Transportation) Medical Trips
- 149 SCT Shopping Trips
- 57 RSVP Medical Trips
- 3 OFA Staff provided Medical Trips
- 41 Congregate Nutrition Site Transportation

Legal referrals: 3 referrals made to Rural Law Center

NY Connects:

- 135 contacts; NY Connects staff completed 7 trainings.
- NY Connects staff have begun scheduling outreach events at senior centers throughout the county. They will include representatives from several of our partner agencies such as Alzheimer’s Association, Caregiver Resource Center and Independent Living Center.

HIICAP (Health Insurance Information Counseling Assistance Program):

- 33 contacts; Lots of follow ups from individuals who were assisted during the Annual Election period. January is usually a busy month as we have

the follow ups as well as the start of Medicare Advantage Plan Open Enrollment from January 1 – March 31st.

- HIICAP staff have a Spring Training in Latham coming up which is a review of Medicare/Medicaid programs.

PERS(Personal Emergency Response System):

- 21 clients currently receive PERS through CSE, EISEP & IIIE funding

EISEP:

EISEP FULL-SERVICE CASEFILES during January

Casefiles already open as of 01/01/24**	23
Casefiles opened 01/01–01/31/24	3
Casefiles closed 01/01–01/31/24	(2)
Casefiles open as of 01/31/24**	24
**plus 2 NON-EISEP [PERS only]	
Casefiles open with PCA as of 01/31/24	18
Casefiles open with no PCA, waitlisted as of 01/31/24	4

PCA- Personal Care Aide

Sullivan County Youth Bureau:

- Meetings & planning ongoing with Sullivan West Central School regarding Youth Internship.
- Attended planning, event and debrief of MLK Youth Summit.
- Participation in United Sullivan meetings.
- Member of Hudson Valley Youth Bureau by-law committee, final draft presented to team.
- Continued involvement with several community organizations to spread information on Youth Bureau resources.
- Youth Bureau e-blasts and social media ongoing, increase in followers and engagement.
- Review and processing of applications for State Funding and submission of claims ongoing.
- Follow up with student from Saint John St. School regarding internships and employment.
- Site visits to several funded programs.
- Data entry into state reporting system (QYDS) commencing.
- Participated and completed YMHFA (Youth Mental Health First Aid Training).
- Approved 1 new youth member to the Youth Bureau Advisory Board.
- Participated in Empowering a Healthier Generation School Grant Review committee.

IN PROGRESS FOR NEXT MONTH

- Continue to work on opening additional Congregate sites in conjunction with Sullivan County Transportation and Jail kitchen. Posting for PT Nutrition Site Operator and Chauffeur added to CWD's Hot Jobs.
- Continued participation in Long Term Supports Subcommittee of Master Plan on Aging- Statewide collaborative planning effort between OFA & DOH.
- Continued RSVP site additions ongoing. MOU executed with YB to assist with Site Monitoring. Recruitment efforts have increased especially for medical transportation.
- Redesign of brochures and informational materials for several programs. Working to create materials in alternative languages.
- Policies and procedures review ongoing for all programs and functions and being updated and improved.
- Planning underway for a RSVP Driver recognition event with RSVP Advisory Council.
- End of year reporting and data entry ongoing. Claims for all programs ongoing.
- Conducting one on ones with all staff to set 2024 goals and evaluate progress.