

**Sullivan County Division of Health and Human Services -- Monthly Report – November 2022**

**Roadmap to Better Health Implementation**

- April 2022 Robert Wood Johnson Ranking: 61<sup>st</sup> (of 62)      August 2022 U.S. News and World Report Ranking: 58<sup>th</sup> (of 62)
- **Sullivan County Community Assistance Center Hotline: 845-807-0925**      **National Suicide Hotline: 988**
- **Sullivan County Substance Use Help Hopeline: 866-832-5575**      **Hope Not Handcuffs: 833-428-HOPE**
- **Youth Mental Health Assistance (Text4Teens): 845-637-9486**

Strategy	Update on Activities Supporting the Strategy	Performance Indicators Positive Trend = GREEN, Negative = RED	
<b>Ease Access to Care</b>	<ul style="list-style-type: none"> <li>• <b>United Sullivan</b> is now meeting weekly to minimize the number of persons who are unable to access care because they entered the system of care through the “wrong door”                             <ul style="list-style-type: none"> <li>○ Working on a web-based interagency referral system, initial planning sessions have been encouraging, shifting focus to aligning funding</li> </ul> </li> <li>• <b>Mental Health and Substance Use Treatment Access:</b> Lexington’s substance use treatment clinics now fully operational in Monticello and Liberty. Astor working through licensure with OMH to begin MH treatment for youth. Clinic access continues to be limited for adult MH patients due to staff shortage. One master’s level social worker hired to start on December 5<sup>th</sup>.</li> <li>• <b>Crisis Mental Health Response:</b> Developing expanded peer supports and crisis response with available funds based on RFP responses received this past summer.</li> </ul>	<i>Will establish monthly performance indicators for this strategy when referral system is up and running.</i>	
<b>End the Opioid Crisis</b>	<ul style="list-style-type: none"> <li>• <b>Healing Communities Study</b> Planning meetings ongoing, and NARCAN/Fentanyl awareness campaigns are ongoing with significantly higher views than typical county social media activities</li> <li>• <b>Opioid Settlement</b> Spending Plan has transitioned to implementation. Currently preparing contracts for prevention services to children and building maintenance support to Catholic Charities.</li> <li>• <b>Narcan Training</b> 11 persons trained.</li> </ul>	Inpatient SUD Beds Available	<b>25</b>
		Inpatient MH Beds at Garnet-Catskills	10
		Settlement Funds Utilized to Date	\$64,180
<b>Enhance Our Community</b>	<ul style="list-style-type: none"> <li>• <b>Housing Grants:</b> Continuing development of Emergency Housing grant request w/HONOR EHG, architectural study in progress with DPW and contractor, basic schematics completed – next meeting Dec 15th. Also investigating new supported housing opportunities (ESSHI grant) with developers and Rehab Support Services (RSS).</li> <li>• <b>Comprehensive Housing Strategy:</b> Complete. Transitioning to implementation.</li> </ul>	Homeless Census	<b>119</b>
<b>Encourage Healthy Behavior</b>	<ul style="list-style-type: none"> <li>• Working with Sullivan 180 on developing Healthiest Fire Department Challenge – set to start in Jan ‘23</li> <li>• Finalizing the 2022 Community Health Assessment and Improvement Plan, which will guide efforts and state financial assistance over the next three years.</li> </ul>		

**Staffing Update:**

Position Title & No.	Incumbent Status	Notes (as of October 31, 2022)
<b>Community Services (20 Positions Vacant, 54 Authorized, 37.03% Vacancy Rate)</b>		
Account Clerk/Database, #3060	Resigned	Request to fill submitted
Addiction Services Counselor II, #2252	Resigned	CD - Request to fill submitted, put on hold.
Asst. Social Worker I, #3307	Resigned	CM – Request to fill submitted
Asst. Social Worker II, #2254	Retired	CM – Request to fill submitted

Clinical Program Manager, #3457	New position	CD – Approved to fill
Community Services Coordinator, #3506, #3540	Resigned, New position	Admin – Approved to fill
Custodian, #132	Terminated	Admin – moved under DPW?
Dept. of Comm. Services Planner, #3532	New Position	Admin – posted on Website
Staff Social Worker I, #130, #2320, #3288, #3308	3x Resigned, 1x Terminated	MH – Posted
Staff Social Worker II, #0977	Retired	MH – Posted
<b>Public Health (12 Positions Vacant, 76 Authorized, 15.78% Vacancy Rate)</b>		
Director of Patient Services, #3158	Vacant with internal promotion	Posted, advertising
Bilingual Outreach Worker, #1972	Vacant	Posted, Interviewing
Licensed Practical Nurse, #3476	Reclassified	Posted, Interviewing
Early Intervention Services Coordinator	Resigned	Posted
Registered Nurse FT, CHHA, #849	Vacant	Posted, Interviewing
Registered Nurse per diem, CHHA, #3152	Vacant	Posted
Supervising Community Health Nurse	Resigned	Posted
Senior Account Clerk, #1952	Transferred	
Principal Account Clerk, #3456, #3173	New Position, 1x transferred	Under Review for possible reclassification
Fiscal Administrative Officer	Created	Posted
Home Health Aide, #383	Vacant	Posted
<b>Social Services (20 Positions Vacant, 177 Authorized, 11.29% Vacancy Rate)</b>		
Contract Monitor, #3472	Resigned	Admin – Posted
Director of Temporary Assistance, #2911	Promoted	Interviewing
Family Services Investigator, #309	Promoted	CSEU
Case Services Aide, #3054	Failed Probation	Services – Posted
Clerk, #3215	Resigned	Services - Posted
Senior Caseworker, #15, #2951	1 promoted, 1 resigned	Services - Posted
Caseworker, #645, #1137, #1149, #2724, #2985, #3100, #3455	6x Promoted, 1 resigned	Services – Posted
Examiner, #448, #2684, #2899	2x Promoted, 1x terminated	2 TA, 1 SIU
Employment Services Coordinator #3541	Retiring	Posted
Senior AC/DB #257	Retired	TA – Posted
Driver/Courier #1219	Promoted	TA – Intend to review this position



**Care Center at Sunset Lake Rehab**

For more information: (845) 292-8640, <https://sullivanny.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics – all data as of October 31, 2022			
Monthly Total Expenses to Date	Monthly Cash Receipts	Census	Meals Prepared for Residents
\$939,092.04	\$758,689.16		8772
Admissions / Discharges	Total Day Care Visits	Total OT treatments	Total PT treatments
13 (New + Re-admissions)/5		552	516

Infection Control:

- We continue to encourage all of our staff to get their booster, though this is no longer a requirement for staff changes have been made to the CMS guidance which require those that are not up to date to test based on the community transmission levels, and this is implemented at the facility.
- COVID booster clinic was held at the end of October and staff and residents wishing to receive the vaccine have received it.

**Administration & Staffing:**

- We continue to have several vacancies in our nursing department. We are continuing to fill positions at the facility through aggressive advertising and working with a recruitment agency to assist in finding staff as well as setting up interviews. We continue to battle call outs affecting scheduling as well as needs on the evening shifts. Bonuses and incentives remain in place.
- We have been able to utilize the CNA Class at Ten Broeck Center in order to send some of our staff who need to be certified or need to redo certification through CNA Class – Multiple staff are planning on taking the next class in January, multiple students from BOCES are currently planning on staying on for CNA after graduation.
- Sub-acute is open since start of September 2022 and is doing well. We are in the process of hiring a discharge planner to assist the Sub-acute unit.
- New Dietary Director started and we are getting a lot of compliments on the food now and we expect that to continue.
- We are planning for the upcoming holidays and just recently had Thanksgiving dinners.



**Department of Community Services**

For more information: (845) 292-8770, <https://sullivanny.us/Departments/CommunityServices>

National Suicide Hotline: 988

Youth Mental Health Assistance (Text4Teens): 845-637-9486

**Director’s Comments / Local Government Unit Update:**

**Care Management:**

- The care management unit continues to actively engage clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of October 2022, there are four active Assisted Outpatient Treatment (AOT) orders and two people on enhanced services with one investigation.

**Adult & Children’s SPOA:**

- On October 13, 2022, the Adult SPOA Committee met over the phone. Seven new cases and 38 previous cases were reviewed.
- There are 9 people on the list for Family Care. At this time, there are no openings.
- Supportive Housing Provided by RSS: 139 (+0) beds filled, 22 (+0) openings for supportive apartments, 401 (+6) waitlisted
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.
- Children’s SPOA Committee - met on October 27, 2022 over the phone and went over 5 new referrals and 10 previous referrals.

**Local Government Unit:**

- Staff retention and recruitment –restructured our all staff meeting to provide clear communication and support, working with managers to aide persons with burnout, working on media campaign to recruit- filled 1 out of the 5 vacancies SSWII to start on 12/5
- Access to Services – limited due to staff shortage but doing triage for hospital discharges and court referrals
- Healing Communities Study moving forward with need to fill positions to aid with grant requirements

- Children System of Care (SOC) – Workgroups and action plan development are complete. OMH assembling final report for implementation. Goal is to enhance MH care for all Sullivan County youth. Focus areas include transportation, pay and benefits for providers, and interagency collaboration.
- Drug Task Force – Treatment Pillar – Data Dashboard, Stigma Campaign, Narcan alert system, Nalox boxes
- Opiate Epidemic – Increasing MOUD services available in the County, our clinic began prescribing Sublocade on October 18th) and County Jail has been doing detox and has begun maintenance with full implementation completed in October.

**Senior Community Services Coordinator:**

- The Local Services Plan for Mental Hygiene was completed and submitted.
- Began the facilitation process for an affiliation agreement with Liberty University for MHC internships at DCS.
- Program monitoring.

SULLIVAN COUNTY DEPARTMENT OF COMMUNITY SERVICES						
STATISTICAL SUMMARY FOR: Oct 1, 2022 - Oct 31, 2022						
Prepared by : Frances Cole						
PROGRAM	ON ROLLS:			CLIENTS		
	10/1/2022	ADMISSIONS	DISCHARGES	ON ROLL: 10/31/2022	CLIENTS SERVED	UNITS OF SERVICE
***SULLIVAN COUNTY MENTAL HEALTH CLINIC	167	8	5	170	175	717
***CHILDREN'S UNIT	147	5	2	150	152	65
FORENSIC UNIT	52	1	2	51	53	117
MICA	36	3	0	39	39	Included in Clinic Ac
<b>TOTAL MENTAL HEALTH</b>	<b>402</b>	<b>17</b>	<b>9</b>	<b>410</b>	<b>419</b>	<b>899</b>
CASE MANAGEMENT	45	2	1	46	47	798
HEALTH HOME	80	2	0	82	82	157
HEALTH HOME (KENDRA) AOT and HH+	8	0	0	8	8	30
HEALTH HOME (CHILD)	19	1	0	20	20	107
					0	
CIM/CCSI					8	13
<b>TOTAL HEALTH HOME CASE MANAGEMENT PROGRAMS</b>	<b>152</b>	<b>5</b>	<b>1</b>	<b>156</b>	<b>165</b>	<b>1,105</b>
CHEMICAL DEPENDENCY CLINIC	24	0	8	16	24	95
CHEMICAL DEPENDENCY- MAT	15	2	1	16	17	32
<b>TOTAL CHEMICAL DEPENDENCY</b>	<b>39</b>	<b>6</b>	<b>9</b>	<b>32</b>	<b>41</b>	<b>127</b>
SPOA - Adult	28			28	28	279
SPOA - Child	17			17	17	154
<b>TOTAL SPOA</b>	<b>45</b>	<b>0</b>	<b>0</b>	<b>45</b>	<b>45</b>	<b>433</b>
MOBILE MENTAL HEALTH	# of calls N/A	# of ph interv N/A	Outreaches N/A	Hosp Ref N/A	Admits N/A	
** process for outreach changed 4-06-20 due to Covid 19						

**Social Services:**

As of 10-19-2022 the following amounts have been disbursed under ERAP:

- Rental arrears payments- 667 benefits, \$ 5,216,864.29
- Average payment of \$ 7,821.39
- Prospective rent payments- 516 benefits, \$ 1,570,943.41
- Average payment of \$ 3,044.46

Amounts disbursed continue to increase monthly. The ERAP application is still open and active but only applications submitted before 8/31/22 are being paid at this point. Should additional funding become available, this will be extended

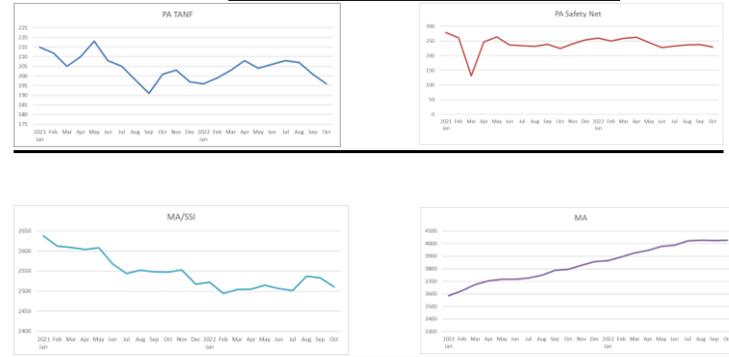
- We have not seen any additional payments under the Landlord Rental Assistance Program (LRAP) since October 19, 2022. The program is now closed but no additional disbursements have been made since mid-October.
- The HEAP Heating Repair and Replacement Program and Clean and Tune benefit are available again for the 2022-2023 HEAP season.



- The Regular HEAP season opened on 11-1-2022.
- Warming centers in Liberty and Monticello are slated to open in November, once we see sustained temperatures under 32 degrees. Until they are open, we will continue to meet housing needs under code blue days through our regular placement process at DSS.
- The Temporary Assistance Unit is starting a Rental Supplement Program for individuals that are homeless or in fear of losing their housing. The RSP will assist in paying rent for those who have income but are below 30 % of the Area Median Income (AMI). The program will allow up to 50% of the AMI if other criteria is met. Details can be obtained through the Department of Social Services.
- We hosted a Vendor luncheon for HEAP. Many vendors were in attendance and representatives from HEAP and OTDA provided information on the 2022-2022 HEAP season.
- We launched a kick off meeting for the Housing Gateway Center hosted by Honor based in Middletown, NY. This was an opportunity to present our ideas to the architect and engineering firm, Chianis-Anderson for design plans for the Gateway Center. Representatives from Sullivan County DSS, DPW, Honor, Chianis-Anderson were present.

### Public Assistance Case Trends

Public Assistance Cases (as of 10-31-2022)				
Temp. Assistance to Needy Families	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
196 (-5)	230 (-8)	5808(-31)	4026 (+1)	2511 (-21)
Homelessness Snapshot (as of 10-31-2022)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Total Homeless
0	0	87/32	16	119

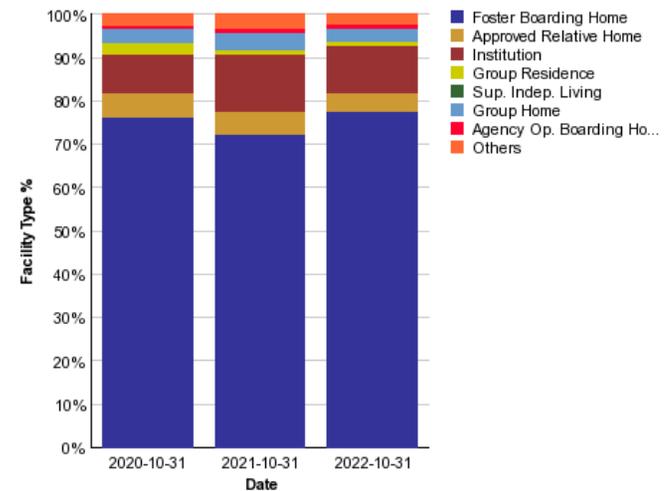


Fraud Investigations (as of October 31, 2022)						
Collections (accident liens, property and estate claims)	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$17,704.59 (+15,508.91)	179 (-6)	44 (-22)	52 (-10)	2 (-2)	4 (-2)	5 approved (-1) \$7,875.00 costs (-\$2,205.00)

Child Support Enforcement Cases (as of September 30, 2022)			
Collections	Petitions Filed	Paternity Establishments	Total Cases
\$540,695 (-119,139)	23 (-31)	9 (-11)	3,111 (-43)

Adult Protective Services				
Timeframe	Personal Care Aide Cases	Protective Services Cases	Open Guardianships	Neglect/Abuse Referrals
2021 YTD	12 open, 15 closed, 28 avg.	180 open, 177 closed, 175 avg.	43	53
2022 YTD	17/7/30	254/251/178	43	71
Oct 2022	0/1/35	30/19/170	0	8

FOSTER CARE STATISTICS				CHILD PROTECTIVE SERVICES			
	OCT 2022	Trend	Goal		2021	YTD 22	OCT 22
Kinship%	4.04%		20%	# New Reports	1410	1,264	156
Congregate Care%	20.20%		16%	# Indicated Reports	118	91	4
Total in Care	99		<100	Physical abuse	2	6	0
RTF	0			Emotional abuse	0	1	0
Diagnostic	1			Sexual abuse	5	7	0
RTC	11			Neglect	73	40	3
Group Home	4			Domestic violence	0	3	0
Therapeutic Foster Home	32			Educational neglect	24	18	0
Regular Foster Home	42			Substance abuse	5	14	1
Kinship	4			# Unfounded Reports	703	649	70
Other	5			# Court Ordered 1034s	54	42	5
Freed for Adoption	32			<b>PREVENTIVE SERVICES STATISTICS</b>			
Certified Homes	60		5x# ir	NEW REFERRALS		15	
Newly Certified Homes	2			TOTAL CASES 118			
Number of Closed Homes	2						
New Kinship Homes	0						
Pending Certificaiton	9						
Total Certified Beds	158		5x# ir				



## Public Health Department

For more information on our report: (845) 292-5910, <https://sullivanyny.us/Departments/Publichealth>

CDC COVID INFO: [www.cdc.gov/coronavirus/2019-ncov/science/community-levels.html](http://www.cdc.gov/coronavirus/2019-ncov/science/community-levels.html)

NYS Coronavirus Hotline: 1-888-364-3065 Sullivan County Public Health COVID Info Line: 845-513-2268

**Public Health**  
Prevent. Promote. Protect.

### Director's Comments:

- Attending multiple calls each week on polio coordination, education and wastewater surveillance with NYSDOH and CDC staff, coordinating provider outreach for immunization letters to parents of children who are under vaccinated or behind with their immunizations.

### Early Care Program:

- Received \$68,742.03 in SED revenue in September 2022 and \$1993.25 in EI Revenue in September 2022.
- Total revenue for 2022 is \$268,964.79 in SED Medicaid and \$21,038.00 in DOH-EI revenue.
- The Monticello School District was approved as a 4410 service provider.
- Transportation remains an issue due to Rolling V having a shortage of bus drivers.
- The County's EIODs/SCs are carrying 96 children for service coordination.
- G & D hired a Bilingual Service Coordinator, we will be transferring our Spanish speaking cases to them.
- The Coordinator presented CYSHCN program information to Sullivan County CSE chairs at their monthly meeting.
- G & D is still awaiting SED approval as 4410 preschool special education program.

2022 SCPHS Early Care Program Performance Indicators:													
Program/Indicator	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Trend
EI Referrals	22	17	35	23	26	31	20	17	24	17			
EI Referrals	29	14	24	21	12	30	31	24	34	31	24	16	
Prior Year	29	15	16	3	6	12	30	27	31	25	21	18	
EI OSC Caseload	75	75	84	94	104	115	123	114	96	92			
EI OSC Caseload	72	59	70	65	51	56	62	63	83	88	95	102	
Prior Year	No	No	81	72	73	73	78	94	76	70	77	76	
EI Active Cases	183	185	198	210	222	234	249	250	225	195			
EI Active Cases	168	164	182	180	174	177	188	182	184	188	195	177	
Prior Year	195	205	202	180	181	181	189	188	173	167	177	168	
CPSE Caseload	246	254	260	270	276	276	196	157	191	164			
CPSE Caseload	244	253	255	269	278	279	121	121	161	184	207	218	
Prior Year	285	292	302	304	308	306	185	185	185	204	220	229	

**Health Education/Rural Health Network/Injury Prevention/Narcan Training/Other:**

- Outreach: Assistance provided social media posts, flyers and events, Bold Gold Radio PHS updates, prepared Narcan kits, St. John Street School- Harvest Festival-distributed toothbrushes and education materials, SUNY Sullivan Health Fair (approx. 75 people reached), EPT Presentation to Garnet providers, Vet Fest (approx. 100 people reached)
- Attended: PRASAD 30th Anniversary, Attended NYS Rural Health Hudson Valley Listening Session, Catholic Charities Meeting (Fentanyl and Nalox boxes), Biannual open Drug Task Force Meeting, Regional CHIP planning meeting, Healing Communities Study Communications Group Meeting, HSEEP Training, Mid-Hudson Regional Adult Immunization Coalition Meeting
- Prepared 3rd quarter RHN report,
- 5 cribs-for-kids educational sessions in October
- 12 Car Seat installations/education.

**Healthy Families:**

- Healthy Families has 40 Enrolled families in October 2022. FSW's have 76 completed home visits for the month out of the 91 expected. Family Assessment worker did 4 Assessments in Oct, all were assigned to different FSSs. The Assessment worker also carry's caseload of 3 families
- Newly oriented FSW has started doing home visits.
- Program manager is continuing to participate in the Drug Task Force, pillar for Maternal Child Health issues.
- Healthy Families has received 20 referrals. We have 51 screens pending assessment.
- We unfortunately had two deaths in our program in October, one parent and one child.
- All HF staff is preparing for the new One-Step enrollment process which starts Nov 15th.

Healthy Families Dashboard	Total 9/21-8/22	October 2022	Total YTD 9/1/22-10/31/22
# FSS/FSWs (FTEs)	6	6	6
Vacancies	2	2	2
Referrals received	235	20	20
Referrals pending	690	51	51
Discharges	36	2	4

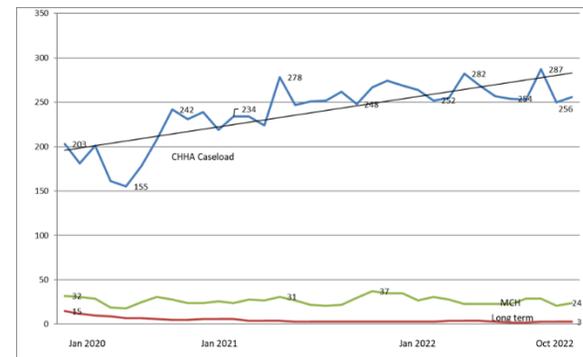
Assessments completed	48	4	7
Enrolled families @ end of month	44	40	42
# Home visits	1124	77	135
Cribs	24	5	7

**Certified Home Health Agency/CHHA /LTHHCP/MCH**

- The average daily census increased from 170.3 to 182.7, with total patient days 5665. We had 256 CHHA specific patients, 3 LTHHCP, and 24 MCH with a grand total of 283 patients on caseload throughout the month.

**Maternal Child Health (MCH):**

- 9 total referrals received – 1 was a duplicate from Garnet and CPS.
- 8 Patients: 3 CPS; 1 WCMC; 5 Garnet
- All used the new form with the exception of WCMC
- 0 Substance Use Disorder
- 0 Newborn screens
- 6 referrals sent to Healthy Families.



**Epidemiology and Emergency Planning:**

- JYNNEOS 1st and 2nd dose clinics continue to be held at Public Health. Covid Bivalent Booster clinics continued around the county, with flu clinics offered to Food Production plants and flu vaccine offered to direct care staff of PHS. Polio clinics are being planned in coordination with Hatzolah and the NYSDOH. Routine immunization clinics @ PHS continued. In total, Epidemiology staff investigated 84 cases of other communicable diseases, increase from 60 in September. (not STIs, Covid, or Rabies).
- A Homeland Security Emergency Exercise Program course was held in Sullivan County with 18 persons graduating from various departments.

**Cases Investigated-Vaccinated/Treated (as of 10/31/2022)**

Rabies related incidents / needing Treatment	STI	Tuberculosis	Lead Poisoning (investigated/total)	Covid cases
<ul style="list-style-type: none"> <li>• 36 investigations, (huge increase from 21 in September). 4 animals tested (2 cats, 1 dog, 1 bat), 11 people treated with Post Exp prophylaxis, 6 in county, 5 out of county. 1 raccoon accounted for 12 persons needing to be investigated.</li> <li>• No animals tested were (+) for rabies</li> </ul>	30/30 Same as September	0 / 0	2/85	705 new lab reported infections, increasing from 685 in September.  Hospitalizations remain low

**Medical Reserve Corps(MRC):**

- We have 5 consistent MRC volunteers; looking for opportunities to get people more involved.
- Next MRC training is Pet First Aid.