



SULLIVAN COUNTY PUBLIC SAFETY DIVISION

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911 Communications legislative report January 2026

1. I'd like to wish everyone a health and safe 2026. I'd like to recognize our dispatchers that were away from their families for the holidays keeping us safe. Thank you!
2. Because of the holiday we are still compiling December 2025 statistics, and therefore the annual statistics are still in progress also. I will submit a year end dispatch report to the legislature as soon as it is completed. That will include data on the County EMS unit dispatch and utilization.
3. We have numerous large projects on the agenda for this year including a significant CAD system upgrade which we'll be working closely with ITS on, construction of the Jeffersonville tower, Next-Generation 911 upgrades (Recorder systems, etc) within our 911 Center utilizing grant funding.
4. Unfortunately, our 911 Center handled some very serious calls over the past month and I commend my team for their professionalism and dedication. Being a first responder, you see and respond to incidents that are graphic, disheartening and emotional. As a dispatcher, you're limited to the help you can provide over the phone and still contend with the emotional and mental aspects of the incident. We have been following up with our team and applaud their unwavering commitment to their profession.

Bureau of EMS Legislative report January 2026

1. As you may have seen some media reports, Governor Houcal signed legislation which requires counties to submit an EMS comprehensive plan to NYS. The intent is to give NYS government a picture of the strengths and gaps that exist across NYS in the various EMS systems. It will require meeting with EMS stakeholders, municipalities and others to gather information. Some hope this plan will help leverage funding for EMS in the future, but time will tell. The NYS EMS Council together with the governor's office is working on guidance and a template document of how they would like this plan to be formatted. I will be watching this process closely and begin the process of completing this comprehensive plan once their guidance is released.
2. We are just wrapping up an EMS MCI (Multi Casualty Incident) plan and mutual aid plan which I will be bringing to this board for confirmation in the coming months.
3. In order to test those plans, our office will be facilitating 1, possibly 2, full-functional exercises this year to expand on some foundational MCI training we provided in 2025.
4. The hybrid EMT course at SUNY Sullivan is going very well, students are beginning clinical time and hopefully in the next 60-90 days we will have 11 new EMT's throughout the County.