911 Communications Report

- 1. No doubt summer is upon us as we have seen call volume spike and some very serious emergency calls throughout the County. We wish everyone a safe summer season.
- 2. With summer comes a spike in 911 Calls. This consumes a big portion of dispatcher's time and also law enforcement having to go investigate 911 hang-up calls. Please, please encourage people to stay on the phone and speak to the dispatcher if they accidently call 9-1-1. It will save a lot of time, effort and resources on everyone part. This is a bit problem in our camp and colony communities.
- 3. 911 attended a tabletop exercise hosted by the National Park Service relative to some geographical response planning that they are doing. There were many federal, state and local agencies present and we look forward to continued planning with the Park Service.
- 4. Tectonic Engineering continues to work on the environmental review for the Jeffersonville tower. We have been waiting on NYSEG to qualify their cable routing so that we can include that in the SHPO review and avoid increased work and money in case it changes later. With the help of legislator M. McPhillips that is moving forward.

Bureau of EMS Report

- 1. Sullivan County EMS fly cars have been busy, at times with all (4) of them on separate calls
- 2. Seniorcare EMS, at their own expense, are now the first ALS provider in our area to carry the following 2 drugs:
 - a. IV Tylenol for pain management to reduce the need to give patients opioids or narcotics
 which can be addictive. If given early, IV Tylenol has similar efficacy as opioids and narcotic.
 - b. TXA (Tranexamic Acid) which helps control severe bleeding in trauma and other situations.
- 3. Seniorcare EMS has also explored having Sullivan County EMS be the first ground EMS provider to offer blood products in the field which is a lifesaving modality that was approved by DOH in January of this year. Unfortunately, the protocols have not yet been released by DOH for this but I and Seniorcare EMS hope to keep Sullivan County on the forefront of these treatments.
- 4. Despite being assured we'd have our DOH grant contract by June 1, NYS DOH has still not released the grant contract which has stalled our ability to encumber the \$245,000 for the additional ALS unit for the 3 summer months. As soon as we can we will get that ALS ambulance in-service.
- 5. Garnet Health Catskills and the Bureau of EMS hosted a weekend long Multi-Casualty Incident Workshop. The material was fantastic and the feedback from the attendees was excellent. We will continue to do work on preparing for multi-casualty incidents.