

Star Hesse

5/2/24

Planning & Community Resources

Date: April 30, 2024

To: Public Health & Health Care Planning Commission

Re: Project #231044-No CON for SUNSET/Infinite Care Consulting

In a letter dated March 11, 2024, five Sullivan County Legislators wrote to NYS Center for Long Term Care Licensure Director Mark Furnish, Esq., strongly advocating that Sunset SNF Operations LLC/Sunset Lake Consulting (SUNSET) be approved as the operator of the Sullivan County Adult Care Center (The Care Center). Citing unspecified "...remarkable advancements across crucial areas of care..." that made Sunset Lake ACC "...a better place to live", these Legislators aver there is "... no doubt that granting SUNSET overall operational control of the facility will allow SUNSET, to make even greater improvements to The Care Center."

The dictionary defines the word operator as one who operates, manages and/or conducts the affairs of a business **effectively**. (emphases added). Ever since the County handed over operation of Sunset Lake ACC to Infinite Care, the SLACC has been in an operational death spiral. Having full knowledge of Infinite Care's atrocious past operational record, it is hard to understand how these Legislators, many of whom ran for election on promises to take back and restore Sunset Lake ACC, now flatly advocate handing it back to the same predatory, for-profit operators who have almost destroyed it. Granting SUNSET, aka Infinite Care Consulting, a CON will only put the same slipshod and negligent managers back in charge for the final coup de grace of Sunset Lake ACC.

The litany of complaints of neglect and mismanagement compiled against Infinite Care is well known. Where the five Legislators have failed, we now must rely on the PHHPC to review all the facts in this case and act in the best interests of Sullivan County residents. No Certificate Of Need should be issued, or even considered until Infinite Care (an oxymoron if ever there was one) is gone, and the ACC is again a County owned non-profit facility, with an administrator who will work to restore it to its former excellence. This would be the best possible outcome for all concerned. Thank you for your consideration of this request.

Star D. Hesse, Narrowsburg resident, senior and taxpayer