

**Sullivan County Division of Health and Human Services -- Monthly Report – October 2022**

**Roadmap to Better Health Implementation**

- April 2022 Robert Wood Johnson Ranking: 61<sup>st</sup> (of 62)      August 2022 U.S. News and World Report Ranking: 58<sup>th</sup> (of 62)
- **Sullivan County Community Assistance Center Hotline: 845-807-0925**      **National Suicide Hotline: 988**
- **Sullivan County Substance Use Help Hopeline: 866-832-5575**      **Hope Not Handcuffs: 833-428-HOPE**
- **Youth Mental Health Assistance (Text4Teens): 845-637-9486**

Strategy	Activities Supporting the Strategy	Performance Indicators	
Ease Access to Care	<ul style="list-style-type: none"> <li>• <b>United Sullivan</b> is now meeting weekly. Primary goal is to minimize the number of persons who are unable to access care because they entered the system of care through the “wrong door”                             <ul style="list-style-type: none"> <li>○ Providing a forum for all provider agencies in the county to promote capabilities and obtain mutual support for clients/patients from the interagency team.</li> <li>○ Working with partners to establish a web-based interagency referral system</li> </ul> </li> <li>• <b>Community Services Access:</b> Lease agreements signed with Astor and Lexington. Working in collaboration with OMH and OASAS to transition youth and substance use disorder patients from DCS to Astor and Lexington.                             <ul style="list-style-type: none"> <li>○ Clinic access continues to be limited for MH patients due to staff shortage. Continuing to triage for hospital discharges and court referrals – predominately seeing persons for medication management. CASACs will transition patients to Lexington and then shift focus to dual-diagnosis patients.</li> </ul> </li> <li>• <b>Crisis Mental Health Response:</b> We are abandoning plans to develop a 311 Call Center due to recent addition of nationwide 988 services. We will continue to review RFP responses received from four agencies and re-prioritize available funds to outreach services for persons in crisis.</li> <li>• <b>Vaccination clinics</b> held monthly including boosters, childhood immunization</li> </ul>		
End the Opioid Crisis	<ul style="list-style-type: none"> <li>• <b>Methadone dosing station</b> has passed all state and federal inspections – soft opening on October 10.</li> <li>• <b>Healing Communities Study</b> Wave 2 started in July</li> <li>• Increasing medication-assisted services available in the County; (to start July 18th) and County Jail has been doing detox and has begun maintenance.</li> <li>• <b>Opioid Settlement</b> Spending Plan has transitioned to implementation</li> <li>• Drug TF Treatment Pillar Focus – Dashboard, Stigma Campaign, Narcan alert system</li> <li>• PH Educators prepared Narcan kits, gave 2 NARCAN trainings – 16 people trained, many more received training at Overdose Awareness Night event.</li> <li>• Increasing MOUD services available in the County, Sublocade started August 18th) and County Jail has been doing detox and has begun maintenance with full implementation by 10/7/2022.</li> </ul>	Outpatient Clinics	4
		Inpatient SUD Beds Available	9
		Inpatient MH Beds	10
		Settlement Funds Utilized to Date	\$64,180
Enhance Our Community	<ul style="list-style-type: none"> <li>• <b>Homeless Housing:</b> We once again have less than 100 individuals in emergency housing. Although the number fluctuates, efforts by the DSS Housing Unit, Temporary Assistance unit, and Community partners are proving effective in transitioning individuals and families to permanent housing.</li> <li>• <b>Housing Grants:</b> Continuing development of Housing Gateway Center grant request w/HONOR EHG, architectural study moving forward with DPW and Chiannis + Anderson.</li> <li>• <b>Comprehensive Housing Strategy:</b> CZB is finalizing the report based on input received from the community and at last month’s Health and Human Services Committee meeting.</li> </ul>	Homeless Census	91

<b>Encourage Healthy Behavior</b>	<ul style="list-style-type: none"> <li>Working with Sullivan 180 on developing Healthiest Fire Department Challenge – set to start in Jan '23</li> <li>Finalizing the 2022 Community Health Assessment and Improvement Plan, which will guide efforts and state financial assistance over the next three years.</li> </ul>	
<b>Engage our Neighbors</b>	<ul style="list-style-type: none"> <li><b>Planning to reinvest savings in DSS budget to expand outreach</b></li> <li>Developed OD2A workplan to promote prevention of drug use in our community</li> <li>Preparing to support National Drug Overdose Awareness Day activities alongside Sullivan180</li> </ul>	Received award from NYS Broadcasters Association for outstanding Public Affairs Campaign

**Staffing Update:**

Position Title & No.	Incumbent Status	Notes (as of August 31, 2022)
<b>Community Services (19 Positions Vacant, 54 Authorized, 35.18% Vacancy Rate)</b>		
Account Clerk/Database, #3060	Resigned	Request to fill submitted
Addiction Services Counselor II, #2252	Resigned	CD - Request to fill submitted, put on hold.
Asst. Social Worker I, #3307	Resigned	CM – Request to fill submitted
Asst. Social Worker II, #2254	Resigned	CM – Request to fill submitted
Clinical Program Manager, #3457	New position	CD – Approved to fill
Community Services Coordinator, #3506	Resigned	Admin – Approved to fill
Custodian, #132	Terminated	Admin – moved under DPW?
Dept. of Comm. Services Planner, #3532	New Position	Admin – posted on Website
Staff Social Worker I, #130, #2320, #3288, #3308	3x Resigned, 1x Terminated	MH – Posted
Staff Social Worker II, #0977	Retired	MH – Posted
3 Part-time Social Workers, #3424, 3425, 3426	New positions	MH – Posted
3 Per-Diem Social Workers, #3427, 3428, 3429	New positions	MH – Posted
<b>Public Health (11 Positions Vacant, 76 Authorized, 14.47% Vacancy Rate)</b>		
Director of Patient Services, #3158	Vacant with internal promotion	Posted, advertising
Bilingual Outreach Worker, #1972	Vacant	Posted, Interviewing
Licensed Practical Nurse, #3476	Reclassified	Posted, Interviewing
Registered Nurse FT, CHHA, #849	Vacant	Posted, Interviewing
Registered Nurse per diem, CHHA, #3152	Vacant	Posted
Registered Nurse per diem, #2782	Vacant	Posted
Public Health Educator, #2986, (Rural Health) #890	Promoted	Posted
Principal Account Clerk, #3456	New Position	Under Review for possible reclassification
Fiscal Administrative Officer	Created	Posted
Home Health Aide, #383	Vacant	Posted
<b>Social Services (21 Positions Vacant, 177 Authorized, 11.86% Vacancy Rate)</b>		
Contract Monitor, #3472	Resigned	Admin – Posted
Director of Temporary Assistance, #2911	Promoted	Interviewing
Senior Family Services Investigator, #3481	New Position (Downgraded)	SIU – Intend to abolish this position in 2023, excess to requirements
Family Services Investigator, #309	Promoted	CSEU
Case Supervisor, #3134	Promoted	Services
Senior Caseworker, #2600, #2599, #3154, #3	3x Resigned, 1x Terminated	Services – 1 resigned due to salary - Posted

Caseworker, #3036, #1137, #1149, #2985	3x Promoted, 1x resigned	Services – Posted
Examiner, #582, #448, #2684, #295	3x Promoted, 1x resigned	1x Medicaid, 2x TA, 1x SIU, Interviewing, Posted
Account Clerk/Database #1868	Resigned	Interviewing
Account Clerk #55	1x Promoted	HEAP
Senior AC/DB #257	Retired	TA – Posted
Driver/Courier #1219	Promoted	TA – Intend to review this position



**Care Center**  
at Sunset Lake Rehab

**Care Center at Sunset Lake Rehab**

For more information: (845) 292-8640, <https://sullivan.ny.us/Departments/Adultcarecenter>

Care Center at Sunset Lake Key Statistics – all data as of August 31, 2022				
Monthly Total Expenses to Date	Monthly Cash Receipts	Census	Meals Prepared for Residents	Meals on Wheels Prepared
\$957,024	\$871,886	95	8548	2306
Admissions / Discharges	Total Day Care Visits	Total OT treatments	Total PT treatments	
8 (New+Re-admissions) / 6	0			

Vaccination:

- We continue to encourage all staff to get their booster though this is no longer a requirement.
- As of this report, there are no positive COVID cases of residents or staff in the facility.

Infection Control:

- All staff and visitors continue to be screened when entering the facility.
- NYS Department of Health requires surveys completed 5 days a week. Information collected includes staffing totals, total staff tests conducted and the count of available PPE supplies

Administration & Staffing:

- We continue to have several vacancies in our nursing department. We have filled per diem nursing assistant vacancies. We are using various staffing agencies to cover shifts. We are also working with a new corporate recruiter to generate more candidates.
- We have re-attracted multiple staff that have previously left the facility including CNA and RN Staff, also others that are looking for work. We have increased the number of domestic aide positions as well and are actively recruiting for that to provide our clinical and care giving staff, as well as use this position as a possible spring board to see if some may be interested in becoming a CNA.
- Clinical students have returned to the facility and we are also working on partnering with Sullivan BOCES There was recently a virtual job fair which the facility participated in, we also have been getting many recommendations and referrals from our staff for other staff members.
- One CNA is in current class at Tenbroeck Center for Rehab & Nursing, two are scheduled to test by October 11<sup>th</sup>, one is completing class with school (BOCES). We have hired and retained 54 employees since September 2021.
- 6 new CNA to be added to the evening shift ow by October 11th.
- Unit 1 is open and is starting to pick up speed!
- New Dietary Director started and we are getting a lot of compliments on menu improvements!



## **Department of Community Services**

For more information: (845) 292-8770, <https://sullivanny.us/Departments/CommunityServices>

National Suicide Hotline: 988

Youth Mental Health Assistance (Text4Teens): 845-637-9486

### **Director's Comments / Local Government Unit Update:**

#### **Care Management:**

- The care management unit continues to actively engage clients for both of the Health Home agencies and the HARP Services (Health and Recovery Plan) which are Medicaid and Medicaid Managed Care Health Plans. As of the end of August 2022, there are four (4) active AOT orders and two (2) people on enhanced services with one (1) investigation pending.

#### **Adult & Children's SPOA:**

- On August 11, 2022, the Adult SPOA Committee met over the phone. Eight new cases were reviewed and 52 previous cases were reviewed.
- There are 9 people on the list for Family Care. At this time, there are no openings.
- Supportive Housing provided by RSS: 139 (+22) beds filled, 22 (no change from last month) openings for supportive apartments, 390 (+0) waitlisted
- Coordination of referrals and ongoing collaboration with service providers continue. Clients were recommended for/linked to various services, including: behavioral health treatment providers, RSS housing (apartment program and community residences), Access: Supported Housing, Sullivan PROS Program, OFA, APS, Action Toward Independence, Independent Living, Inc., and Care Management services.
- Children's SPOA Committee - met on August 25, 2022 over the phone and went over 3 new referrals and reviewed 16 previous referrals.

#### **Behavioral Health Clinic (Mental Health and Substance Abuse):**

- High Risk Clients: 203 clients on the roster for high risk census for August.
- The Overdose Prevention CQI Project: We received a positive review of our opioid overdose initiatives by the Overdose Preventions Project. We have been asked to share some of our policy and procedures implemented inter-agency with the other agency participants.

#### **Local Government Unit:**

- Healing Communities Study moving forward need to fill positions to aide with the mandatory requirements, will be a great initiative in saving lives
- Attended national-level Community Anti-Drug Coalitions of America (CADCA) conference

#### **Senior Community Services Coordinator:**

- Continued participation in the HEALing Communities Study as a Wave 2 Community: Phases 1 & 2 of the Communities that HEAL Intervention with ongoing planning and continued collaboration with community stakeholders.
- United Sullivan: Counteracting Provider Burnout Training offered to health and human services staff, resource sharing.
- Processed 2 Agreements with Universities for Social Work Internships at DCS

#### **Social Services:**

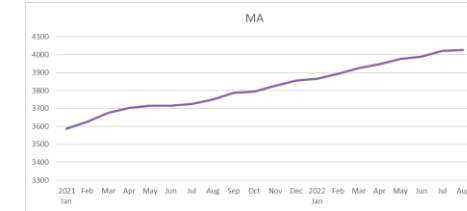
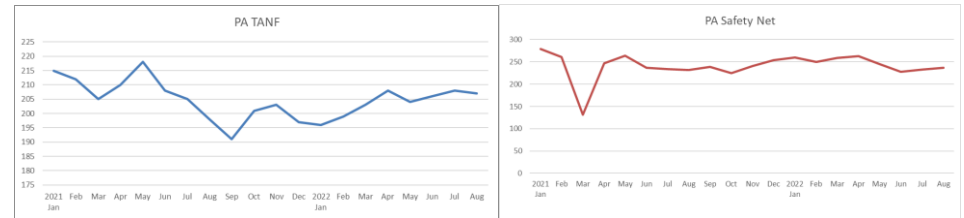
- As of 9-7-2022 the following amounts have been disbursed under ERAP:
  - Rental arrears payments- 611 benefits, \$ 4,752,743.76
  - Average payment of \$ 7,778.63
  - Prospective rent payments- 480 benefits, \$ 1,451,395.91
  - Average payment of \$ 3,023.74
- The HEAP Heating Repair and Replacement Program and Clean and Tune benefit are still available. All other components of the program are currently closed.



- Developed the Homeless Services Plan and Code Blue Budgets to operate the warming centers in the Code Blue season. Both plans are pending approval by OTDA.

### Public Assistance Case Trends

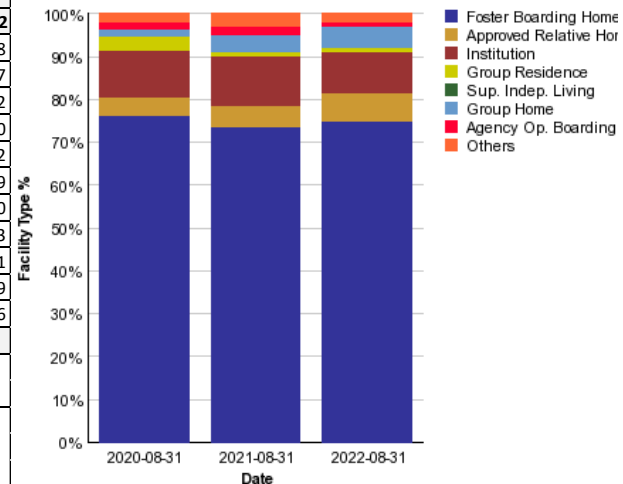
Public Assistance Snapshot (as of 8-31-2022)				
Temp. Assistance to Needy Families	Safety Net	Food Stamps	Medical Assistance	MA/Supplemental Security Income
207 (-1)	237 (+4)	5816(+44)	4027 (+6)	2537 (+35)
Homelessness Snapshot (as of 8-31-2022)				
Code Blue	Quarantined	Adults / Children	Sex Offenders	Total Homeless
0	0	58/39	15	97



Adult Protective Services				
Timeframe	Personal Care Aide Cases	Protective Services Cases	Open Guardianships	Neglect/Abuse Referrals
2021 YTD	12 open, 15 closed, 28 avg.	180 open, 177 closed, 175 avg.	43	53
2022 YTD	15/6/29	199/194/179	44	58
Aug 2022	3/0/34	22/49/158	-1	4

Fraud Investigations (as of August 31, 2022)						
Collections (accident liens, property and estate claims)	Cases Active	Cases Referred	Completed	Arrests	Pending arrests	Burials
\$0 (-15,374.65)	188 (-2)	30 (-5)	37 (-21)	2 (-3)	8 (+1)	13 approved (+7) \$21,357.65 costs (+\$8032.65)
Child Support Enforcement Cases (as of August 31, 2022)						
Collections	Petitions Filed	Paternity Establishments	Total Cases			
\$548,531 (-109,651)	22 (-13)	19 (+1)	3,148 (-58)			

FOSTER CARE STATISTICS				CHILD PROTECTIVE SERVICES			
	AUG 2022	Trend	Goal		2021	YTD 22	AUG 22
Kinship%	5.77%		20%	# New Reports	1410	979	98
Congregate Care%	22.12%		16%	# Indicated Reports	118	71	17
Total in Care	104		<100	Physical abuse	2	6	2
RTF	0			Emotional abuse	0	0	0
Diagnostic	1			Sexual abuse	5	4	2
RTC	10			Neglect	73	31	9
Group Home	5			Domestic violence	0	3	0
Therapeutic Foster Home	33			Educational neglect	24	14	3
Regular Foster Home	42			Substance abuse	5	11	1
Kinship	6			# Unfounded Reports	703	523	89
Other	7			# Court Ordered 1034s	54	34	6
Freed for Adoption	24			PREVENTIVE SERVICES STATISTICS			
Certified Homes	60	5x# in care		NEW REFERRALS			12
Newly Certified Homes	1			TOTAL CASES			113
Number of Closed Homes	1						
New Kinship Homes	0						
Pending Certification	13						
Total Certified Beds	159	5x# in care					





**Public Health**  
Prevent. Promote. Protect.

**Public Health Department**

For more information on our report: (845) 292-5910, <https://sullivanyny.us/Departments/PublicHealth>

CDC COVID INFO: [www.cdc.gov/coronavirus/2019-ncov/science/community-levels.html](http://www.cdc.gov/coronavirus/2019-ncov/science/community-levels.html)

NYS Coronavirus Hotline: 1-888-364-3065 Sullivan County Public Health COVID Info Line: 845-513-2268

**Director’s Comments:**

- The 2022-24 Community Health Assessment planning process is progressing and on track, and focus groups, data analysis will continue to be reviewed and coordinated with Garnet through August with final draft submitted in September, followed by collaborative work on updating the CHIP (Community Health Improvement Plan).
- Attended NYSACHO board and committee meetings virtually, reviewed requirements of state’s healthcare worker bonus program for eligibility of public health staff titles. Discussions ongoing with state to advocate that all titles be included. Discussions with Human Resources Commissioner.
- Attended Hands4Health Network meeting, monthly Policy Pillar meeting of Drug Task Force, PRASAD Advisory Committee
- Director was appointed to the NYSAC standing committees on Public Health & Mental Health, and Children & Youth with Special Healthcare Needs
- Imminent Threat to Public Health (ITPH) declared by state DOH Commissioner –allows 50% reimbursement on monkeypox related activities, outreach, planning and vaccine clinics.
- We were unsuccessful in our request to Garnet Catskills to adopt the rabies prophylaxis administration procedure utilized @ Garnet Orange. This was determined to not be an option this year but will be kept on the calendar to revisit in 2023.

**Early Care Program:**

- Received \$65,162.54 in SED revenue in August 2022 and \$1993.25 in EI Revenue in August 2022.
- Total revenue for 2022 is \$265,162.54 in SED Medicaid and \$21,038.00 in DOH-EI revenue.
- Met with new provider G&D to go over paperwork, etc., They are awaiting SED approval as a daycare provider for children with special needs.
- Monticello School District has been approved by SED to open a Preschool Center-Based Program to help fill the void left by Project Excel's closure. There is no definite opening date; perhaps October or November 2022.

**SCPHS Early Care Program Performance Indicators:**

Program/Indicator	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Trend
EI Referrals (2022)	22	17	35	23	26	31	20	17					
EI Referrals (2021)	29	14	24	21	12	30	31	24	34	31	24	16	
Prior Year (2020)	29	15	16	3	6	12	30	27	31	25	21	18	
EI OSC Caseload (2022)	75	75	84	94	104	115	123	114					
EI OSC Caseload (2021)	72	59	70	65	51	56	62	63	83	88	95	102	
Prior Year (2020)	No	No	81	72	73	73	78	94	76	70	77	76	
EI Active Cases (2022)	183	185	198	210	222	234	249	250					
EI Active Cases (2021)	168	164	182	180	174	177	188	182	184	188	195	177	
Prior Year (2020)	195	205	202	180	181	181	189	188	173	167	177	168	
CPSE Caselaod (2022)	246	254	260	270	276	276	196						
CPSE Caselaod (2021)	244	253	255	269	278	279	121	121	161	184	207	218	
Prior Year (2020)	285	292	302	304	308	306	185	185	185	204	220	229	

**Health Education/Rural Health Network/Injury Prevention/Narcan Training/Other:**

- Outreach: Assistance provided social media posts, flyers and events, Bold Gold Radio PHS updates, monitored Covid/Monkey Pox Info line, prepared Narcan kits, gave 1 NARCAN trainings – 6 people trained, Monticello Central School District new UPK Program- 250 attended
- Attended: Hudson Valley Collaborative CHHA/CHIP Coordination Meetings, STI and Performance Measures planning meeting, Employee Health Fair, OD2A marketing meeting with Bold Hold, Health Education Strategic Planning meeting, DTF Data Pillar meeting, Education Planning Meeting, Drug Task Force/Healing Communities planning meeting, International Overdose Awareness Day, meeting with Director of Food is Medicine Program
- Facilitated: Tick Education Outreach at BOW WO&W Trail Event, Roscoe School Summer program outreach, Krames on Demand Education for CHHA
- 5 cribs-for-kids educational sessions in August; 18 Car Seat installation and education and 3 checks in August.

**Healthy Families:**

- Healthy Families has 44 Enrolled families in August 2022. FSW’s have 62 completed home visits for the month out of the 84 expected. Family Assessment worker has done 3 Assessments in August, referred to the program, eligible. (The Assessment worker also carry’s caseload of 3 families and is monitoring families awaiting the new FSW who is in training)
- Mary Jessica Metcalf joined Healthy Families on 8/15/22 as our new Family Support Worker
- Healthy Families has received 19 referrals from, 17 from DFS, 2 PHS. We have 57 screens pending assessment.
- Completed application for membership in NYS Infant Mental Health as a program, all staff have received their membership information
- Program Supervisor attended The Latch on in the Garden at Garnet- Harris

Health Families Dashboard	Total 9/20-8/21	August 2022	Total YTD 9/01/21-7/31/22
# FSS/FSWs (FTEs)	6	6	6
Vacancies	2	2	2
Referrals received	193	19	235
Referrals pending	168	57	690
Discharges	58	1	36
Assessments completed	43	3	44
Enrolled families @ end of month	53	44	44
# Home visits	1435	62	1,124
Cribs		5	24

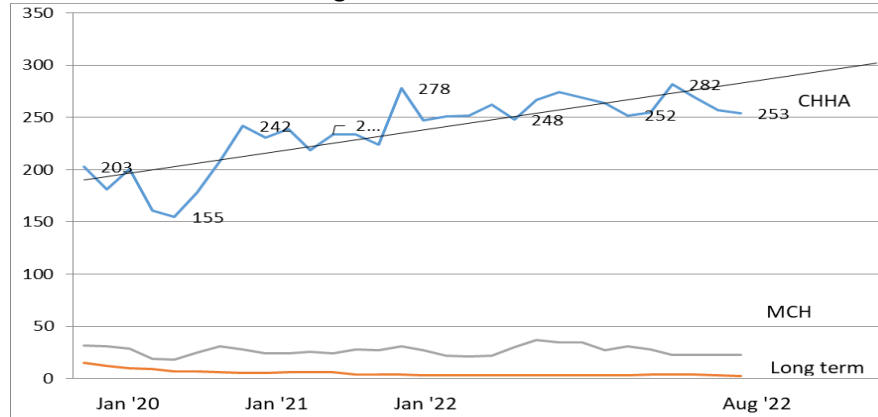
**Certified Home Health Agency/CHHA /LTHHCP/MCH**

- August 2022: The average daily census decreased slightly from 181.8 to 177.6, with total patient days 5492.
- The average daily census increased from 181.8 to 191.2 with total patient days 5926. We had 287 CHHA specific patients, 3 LTHHCP, and 29 MCH with a grand total of 319 patients on caseload throughout the month.

**Maternal Child Health (MCH):**

- 9 Referrals received, 5 Opened to care. 4 not taken under care – 3 parent refusals. 2 from WCMC (1 SUD -not referred by CPS/1 ortho); 2 Garnet – (for breastfeeding and parenting support); 4 CPS referrals (2/4 were late to refer/pending closure of CPS case – therefor parents refused RN); 1 from SCPHS Epi – elevated blood lead level.
- 7 used new form; 2 from WCMC/Allscripts
- 2 SUD – 1:2 referred by CPS; 1 Newborn Screen

- Census MCH: Stayed @ 29
- There were 37 MCH Visits and 16 CPS visits in the month of August.



**Epidemiology and Emergency Planning:**

- JYNNEOS 1st and 2nd dose clinics are being held at Public Health. Covid-19 Bivalent Booster clinics are being planned for around the county, as well as flu clinics. Polio clinics are being planned in coordination with Hatzolah. Routine immunization clinics @ PHS continued. All told the Epidemiology staff investigated 104 cases of other communicable diseases (not STIs, Covid-19, or Rabies).

Cases Investigated-Vaccinated/Treated (as of 8/31/2022)				
Rabies related incidents / needing Treatment	STI	Tuberculosis	Lead Poisoning (investigated/total)	Covid cases
34 investigations/5 animals tested (2 bats, 2 cats, 1 dog)/0 persons treated. No animals tested were (+) for rabies	18/18	0 / 0	5/140	887 new lab reported infections. Hospitalizations remain low

**Medical Reserve Corps(MRC):**

- CPR training provided to MRC volunteers.

